

ASX Release

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Sydney, NSW, 2000

7 November 2022

Westpac FY22 Presentation and Investor Discussion Pack

Westpac Banking Corporation (“Westpac”) today provides the attached Westpac FY22 Presentation and Investor Discussion Pack.

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This document has been authorised for release by Tim Hartin, Company Secretary.

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2022 FULL YEAR FINANCIAL RESULTS

FOR THE 12 MONTHS ENDED
30 SEPTEMBER 2022

WESTPAC BANKING CORPORATION
ABN 33 007 457 141

Presentation and Investor Discussion Pack

 **estpac** GROUP

Financial results throughout this presentation are in Australian dollars and are based on cash earnings unless otherwise stated. Refer page 42 for definition. Results principally cover the 2H22, 1H22 and 2H21 periods. Comparisons of 2H22 versus 1H22 (unless otherwise stated).

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Peter King

Chief Executive Officer

FY22 Steady progress.



Well advanced on Fix and Simplify strategic priorities



Solid Financial Performance



Core earnings growth across all banking segments in 2H22



Strong balance sheet heading into more challenging outlook



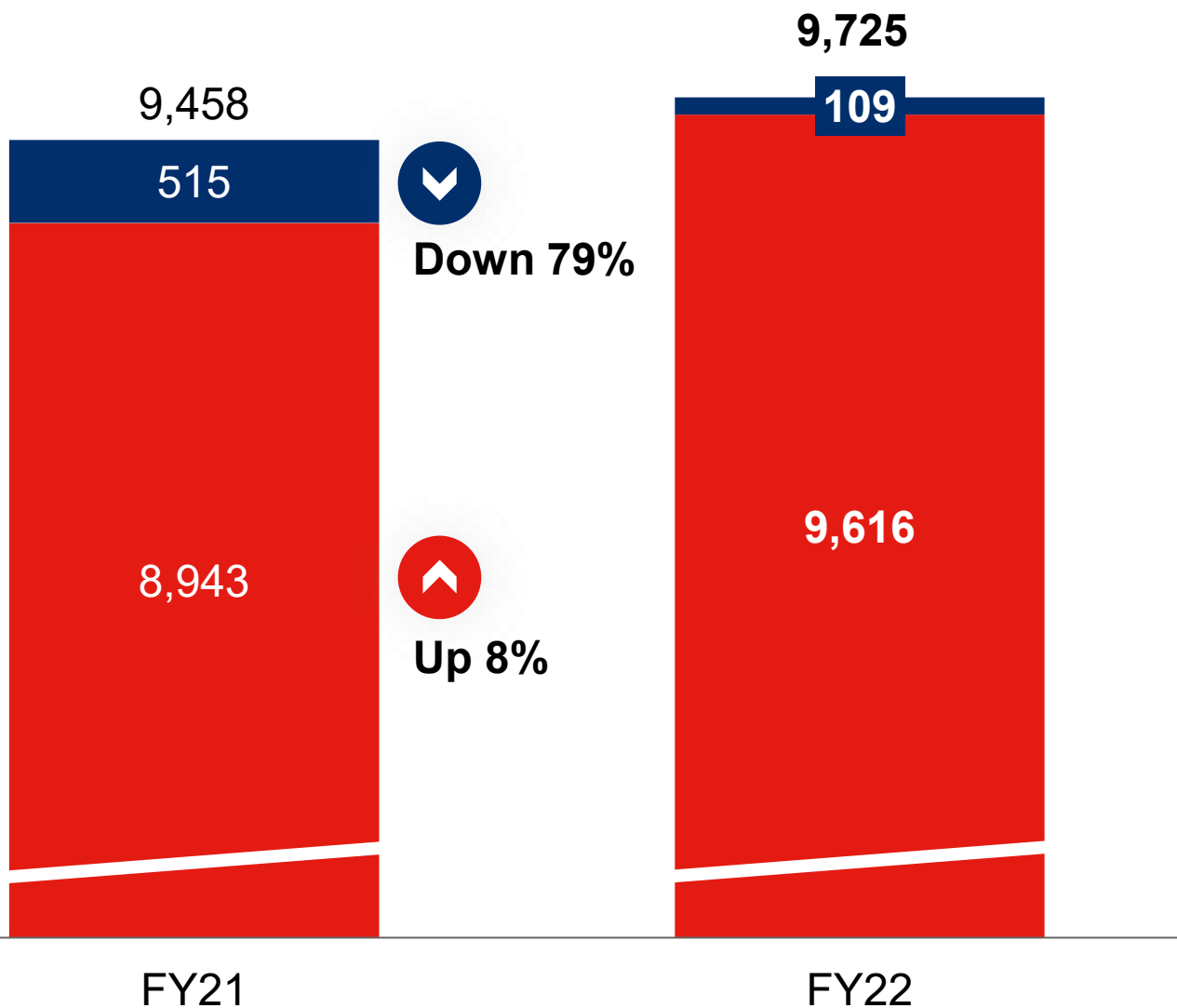
Positioning Westpac for the future

FY22 Earnings snapshot.

	FY21	FY22	Change FY22 – FY21
Reported net profit	\$5,458m	\$5,694m	4%
Dividends per share (interim and final)	\$1.18	\$1.25	6%
Cash earnings ¹	\$5,352m	\$5,276m	(1%)
Notable items ²	(\$1,601m)	(\$1,292m)	(19%)
Cash earnings basis excluding notable items			
Revenue	\$20,374m	\$19,895m	(2%)
Net interest margin	2.02%	1.87%	(15bps)
Expenses	(\$10,936m)	(\$10,170m)	(7%)
Core earnings	\$9,458m	\$9,725m	3%
Impairment (charge)/benefit	\$590m	(\$335m)	Large
Cash earnings excluding notable items	\$6,953m	\$6,568m	(6%)
Return on equity ³	9.8%	9.3%	(46bps)

¹ Cash earnings is a measure of profit generated from ongoing operations for further detail see page 42 and 125. ² References to notable items in this document include provisions related to estimated customer refunds, costs and litigation; write-down of assets and accelerated branch closure costs; and asset sales/revaluations. ³ Return on equity is cash earnings divided by average ordinary equity.

FY22 Core earnings¹ growth of 3%.

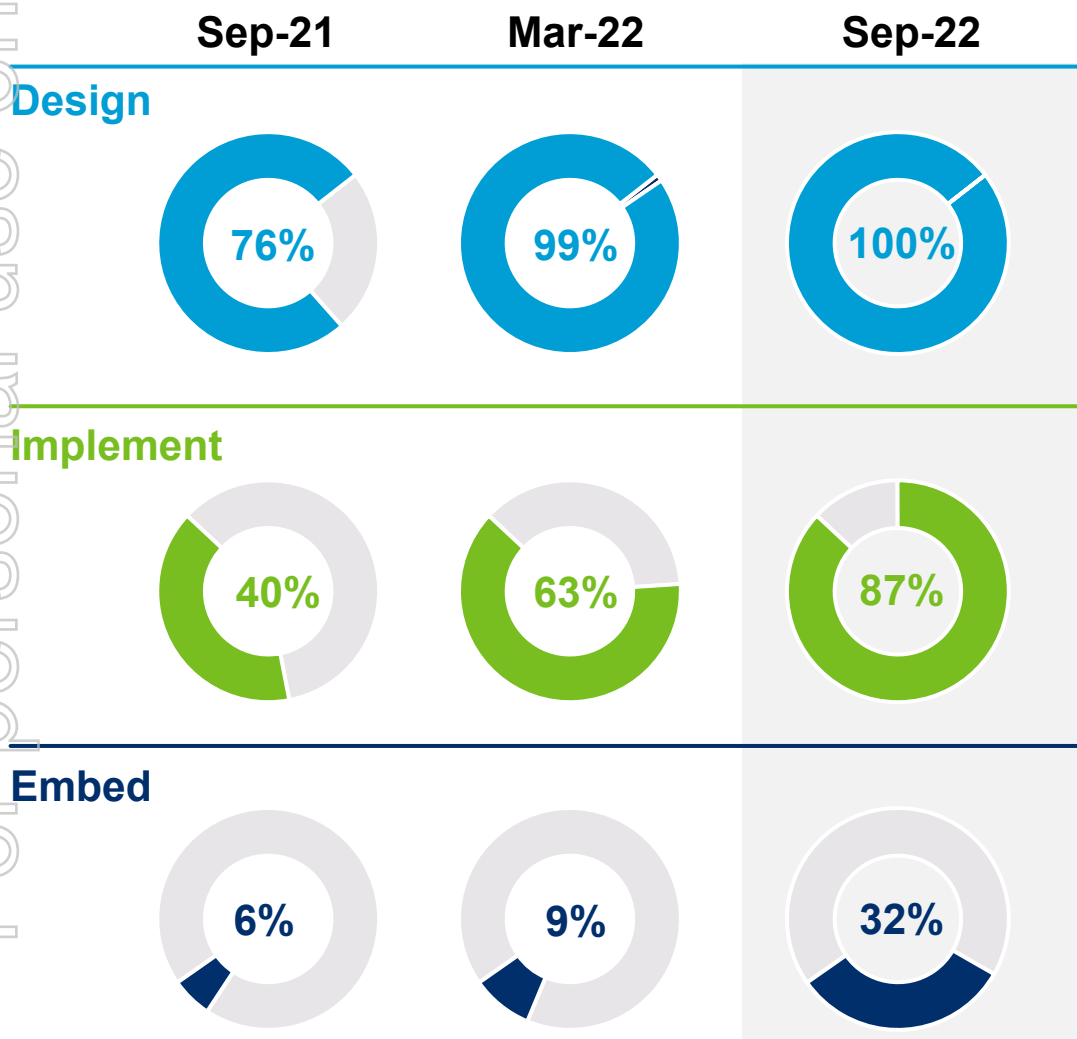


- Contribution of businesses sold
- Excluding notable items and businesses sold

¹ Excluding notable items.

Fix Priority – reducing risk.

Customer Outcomes & Risk Excellence (CORE) program on track¹



¹ Percentages based on Westpac's assessment of completed activities. ² Section 95 of the Reserve Bank of New Zealand Act 1989.



Addressing past issues

14 major customer remediation programs closed in FY22 with \$567m returned to customers, 8 major programs remain open

Settled 7 regulatory proceedings

Resolved 2 class actions, subject to court approval

Upgraded financial crime system and capability

APRA liquidity overlay removed

Progress on New Zealand s95² program

Simplify Priority – moving to further simplify banking.



Portfolio simplification

3 businesses exited in FY22

Total of **7 business** exits completed

2 businesses under agreement to divest



Geographic simplification

2 Asian offices closed

3 Asian offices no longer operating



Banking simplification

27 Co-located branches

Enabled self service for **285** requests

47 applications decommissioned

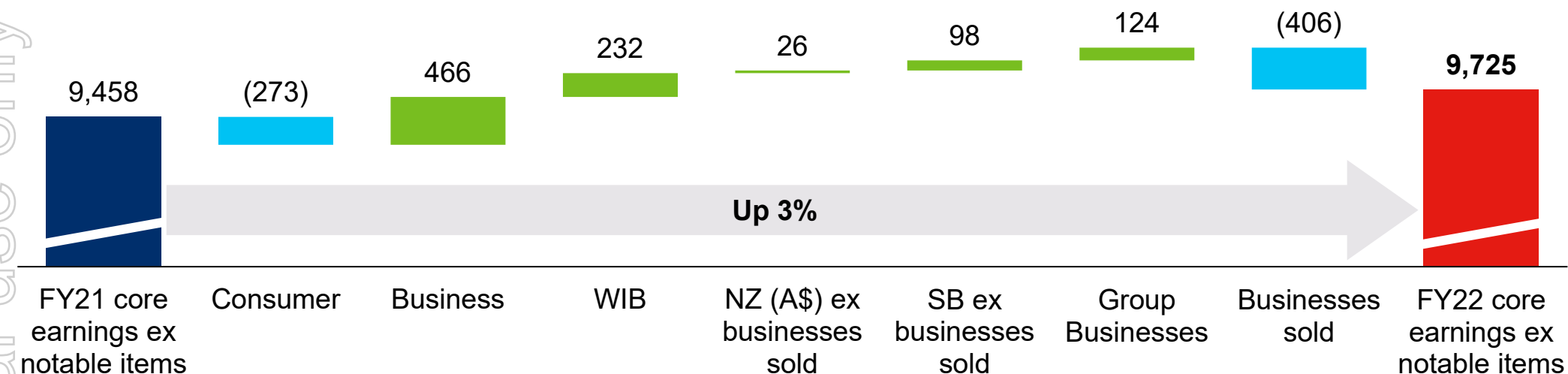
Products reduced by more than **150**

Digital mortgage launched

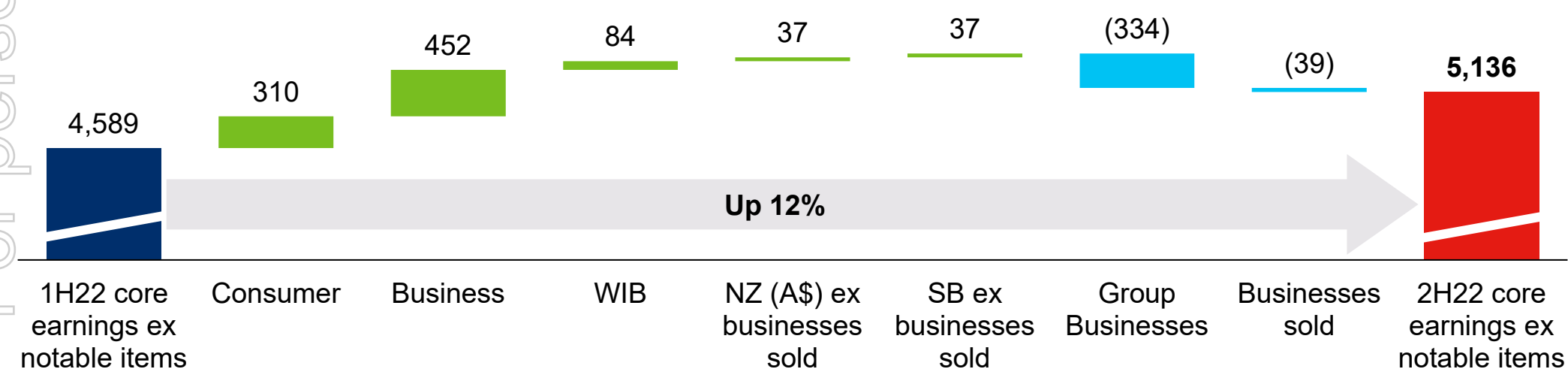
400+ processes and paper forms digitised

Movements in core earnings by segment.

FY22 – FY21 (\$m)



2H22 – 1H22 (\$m)



Consumer – better franchise performance.

Performance

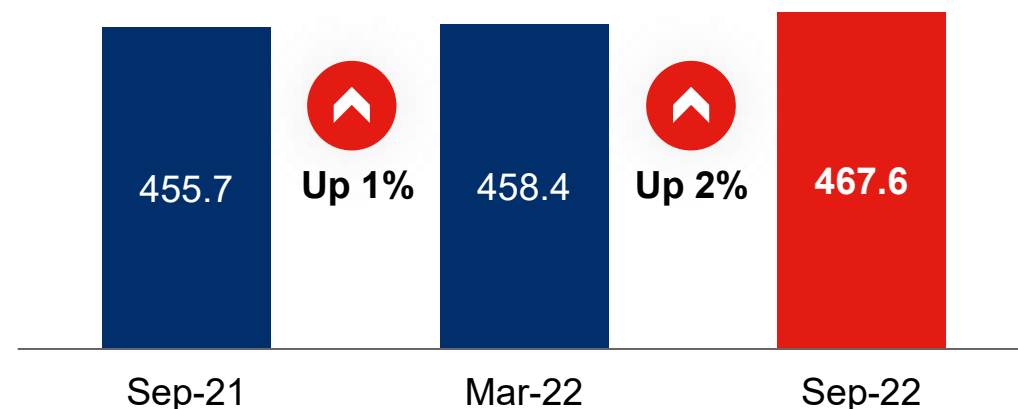
- Improved mortgage growth
- Growing main bank relationships
- Margin 17bps lower on year, up 7bps over 2H22
- Expenses¹ down 3% over the year
- Credit quality in good shape

Simplification and digital

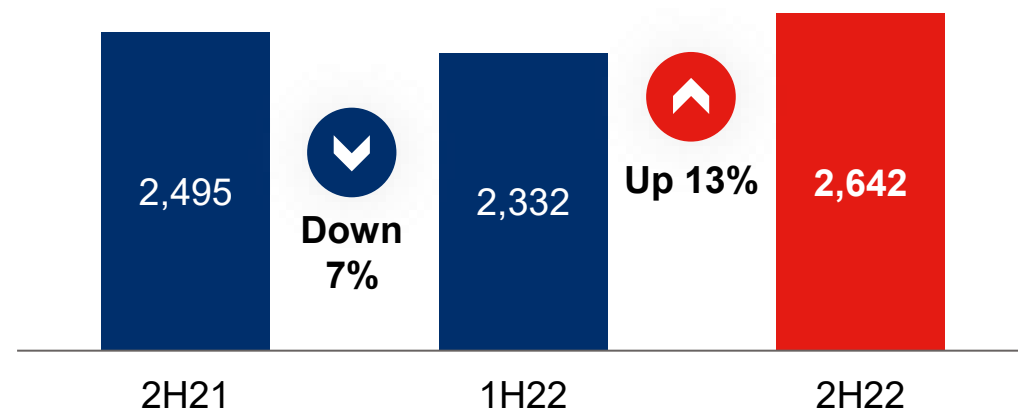
- Completed Westpac app roll-out for consumers
- Personal financial management features launched
- New security features released
- Eliminated 112 fees

¹ Excluding notable items.

Australian mortgages (\$bn)



Core earnings excluding notable items (\$m)



Business – sustainable growth.



Performance

- Significantly higher core earnings
- Benefit from 157% deposit to loan ratio and higher deposit spreads
- Margin 7bps lower on year, up 74bps over 2H22
- Expenses¹ down 12% over the year
- Reduction in Fix projects

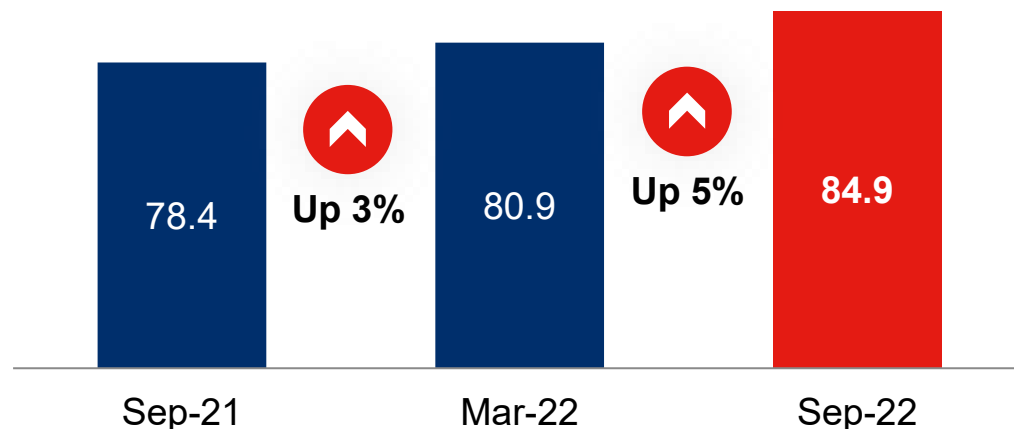


Simplification and digital

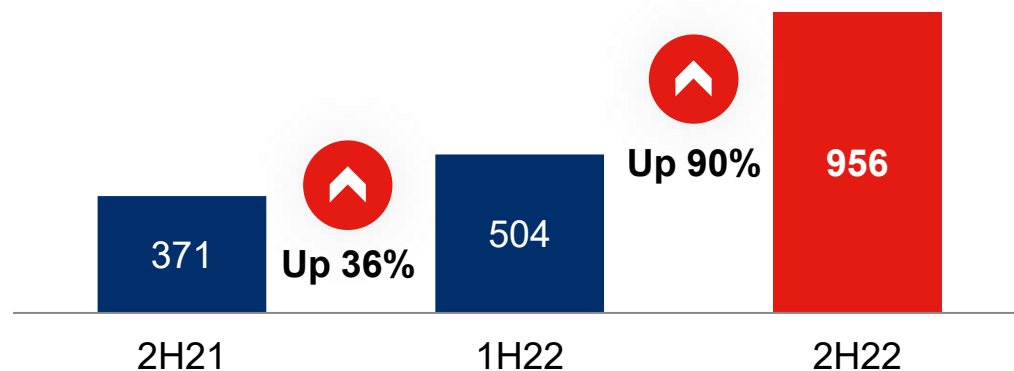
- Banker productivity improved – lending settlements increased 52%
- Increased use of digital lending application form
- Simplified annual reviews
- ~18,000 next generation merchant terminals
- Piloting 'Tap on Phone' capability

¹ Excluding notable items.

Net loans (\$bn)



Core earnings excluding notable items (\$m)



WIB – deepening relationships.



Performance

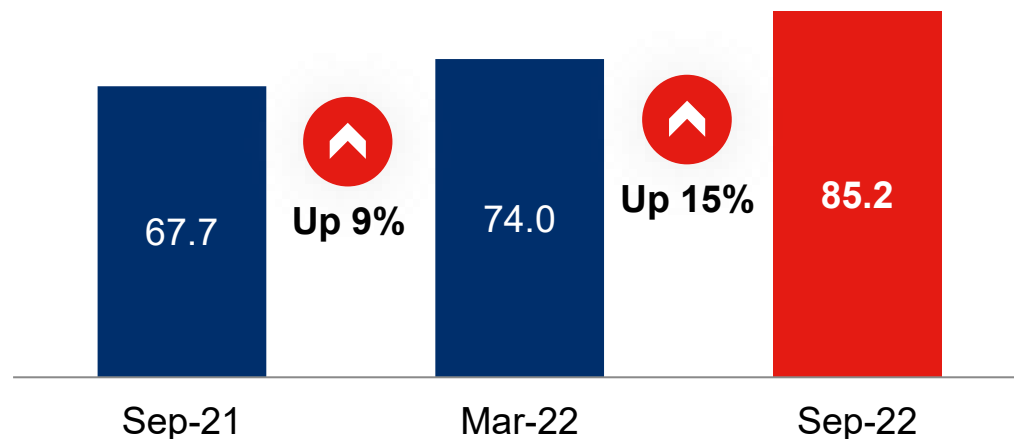
- Reset the business model, reduced risk
- Loans up 26%, >80% to existing customers
- Core earnings much higher, ROE up
- Expanding carbon trading desk



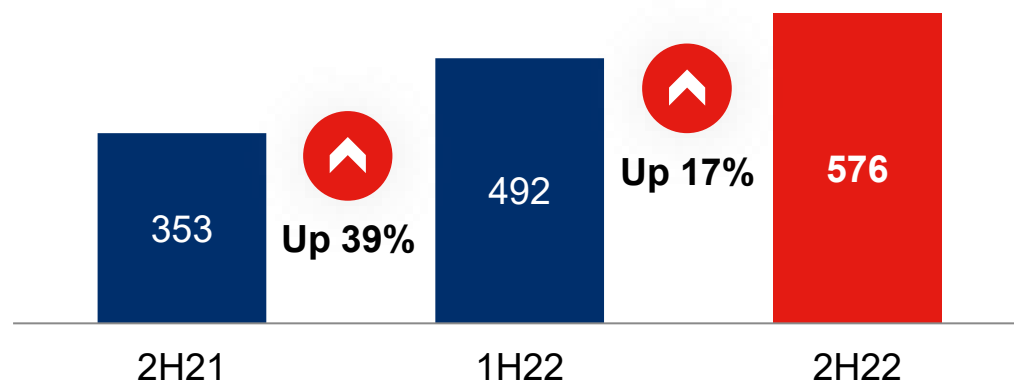
Simplification and digital

- 35,000 hours of manual work saved from process reengineering
- New online FX pricing calculator

Net loans (\$bn)



Core earnings excluding notable items (\$m)



NZ – reset in progress.



Performance

- Lending up 5% over the year
- Broad based growth
- Margin flat on year, up 5bps over 2H22
- Leading participant in sustainable transactions¹ in NZ

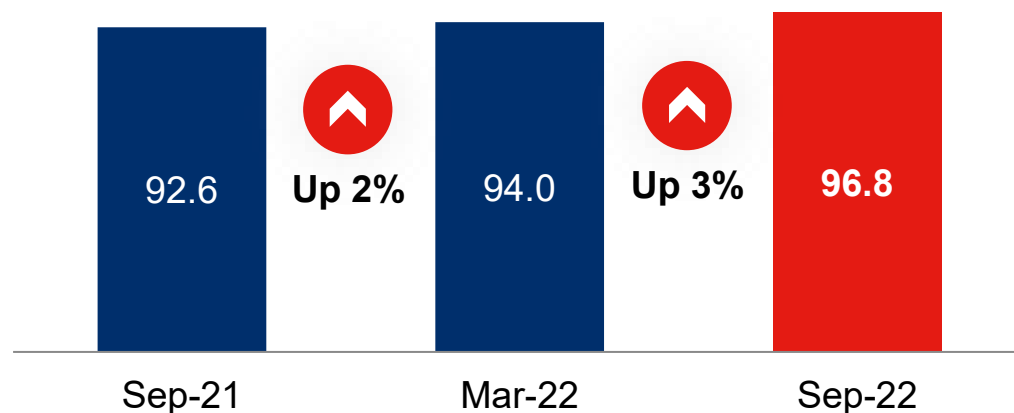


Simplification and digital

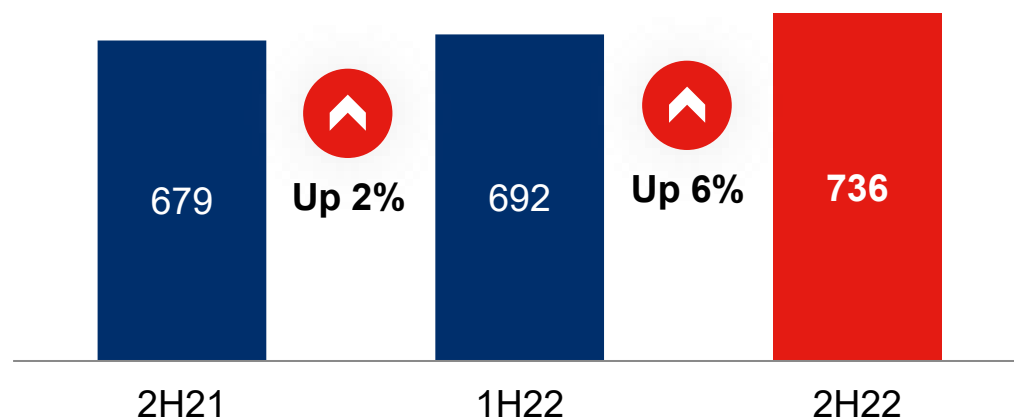
- Completed sale of NZ life insurance
- Products for sale down 16%
- Improved IT system stability
- Launched 'Verify Now' – secure digital onboarding
- Progressing s95 program

¹ Sustainable finance transactions refers to green, social, sustainability, sustainability-linked and re-linked loans and bonds.

Net loans (NZ\$bn)



Core earnings excluding notable items (NZ\$m)



Revised cost target of \$8.6bn by FY24.¹

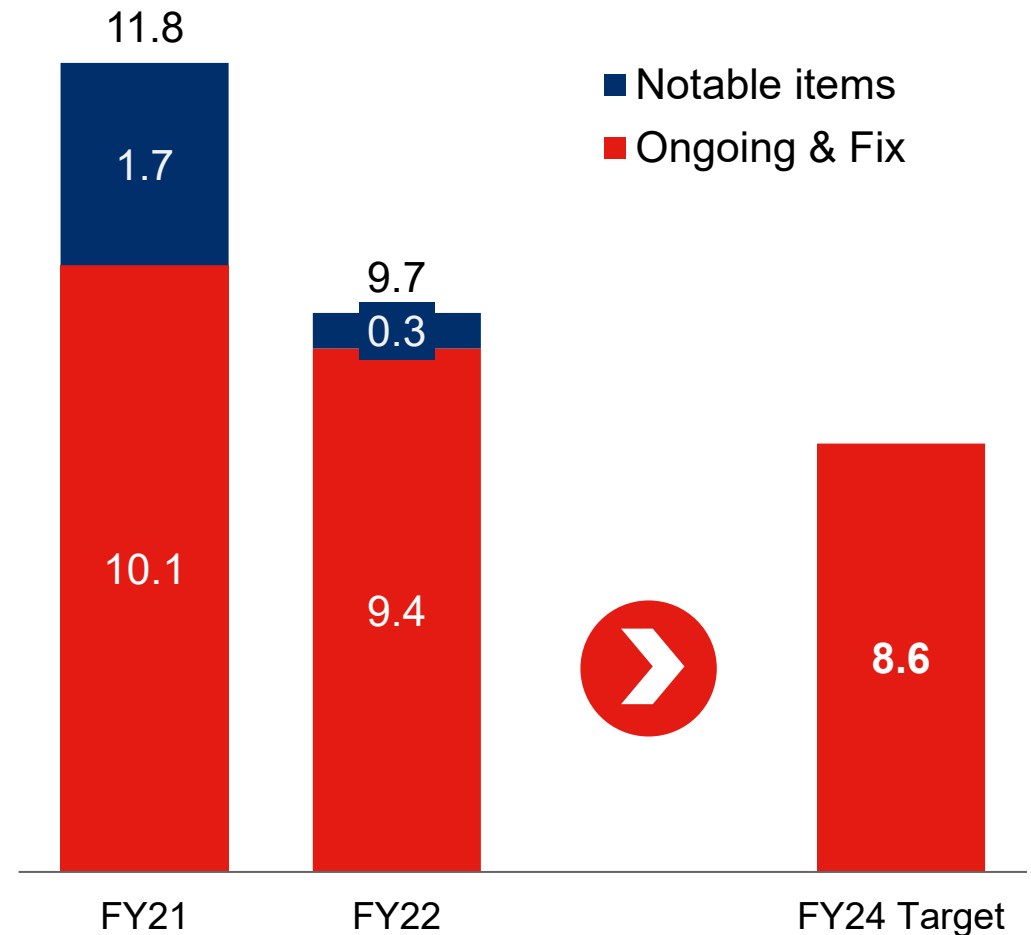


We are committed to reducing costs by FY24

- We revised our FY24 Target as
 - Inflation² higher than initially assumed
 - Persistence of some regulatory and compliance costs beyond FY23
- Revised target³ excludes
 - Specialist Businesses segment
 - Acquisitions or notable items

Specialist Businesses (\$m) ⁴	FY21	FY22
Revenue	1,949	322
Expenses	1,478	1,047

Expenses, ex Specialist Businesses (\$bn)



¹ The information on this page contains 'forward-looking statements' and statements of expectation reflecting Westpac's current views on future events. They are subject to change without notice and certain risks, uncertainties and assumptions which are, in many instances, beyond its control. They have been based upon management's expectations and beliefs concerning future developments and their potential effect on Westpac. Should one or more of the risks or uncertainties materialise, or should underlying assumptions prove incorrect, actual results may differ materially from those expressed or implied in such statements. Investors should not place undue reliance on forward-looking statements and statements of expectation. Except as required by law, Westpac is not responsible for updating, or obliged to update, any matter arising after the date of this presentation. The information in this page is subject to the information in Westpac's ASX filings, including in its 2022 Full Year Financial Results and elsewhere in this presentation. ² Inflation expected to fall from current level of around 7.3%, to closer to 3% by FY24. ³ Also excludes any significant rise in expenses from uncertain or not fully scoped matters. ⁴ Includes notable items

Becoming a net-zero, climate resilient bank.



Reducing our direct operational emissions

- Reduced scope 1 and 2 direct operational emissions by 70% since 2016¹
- Reduced scope 3 supply chain (non-financed) emissions by 29% since 2016¹
- Reached equivalent of 52% of our electricity consumption from renewables
- Maintained carbon neutral certification² in Australia since 2012, in NZ since 2019



Helping customers transition to net-zero

- Joined Net-Zero Banking Alliance (NZBA)
- Set interim 2030 financed emissions lending targets for five sectors
- Engaging customers on their transition plans, building banker capability
- Supported WIB and WNZL customers across 69 sustainable finance transactions³
- Largest bank lender to greenfield renewable energy projects in Australia over the past 5 years⁴



Collaborating for impact

- Participated in the Australian Industry Energy Transitions Initiative
- Joined the TNFD⁵ Forum supporting development of a nature-related disclosure framework
- Participated in APRA's Climate Vulnerability Assessment
- Reporting based on global sustainability frameworks including TCFD, GRI and SASB⁶

1 Against 2016 baselines. 2 Certification is obtained for Westpac's Australian and New Zealand direct operations under the Australian Government's Climate Active Carbon Neutral Standard for Organisations and the New Zealand Toitū net carbonzero certification respectively. Further information can be found on the Sustainability Performance Reports page on our website. 3 Sustainable finance transactions refers to green, social, sustainability, sustainability-linked and re-linked loans and bonds. 4 Based on IJGlobal and Westpac Research data. 5 Taskforce on Nature-related Financial Disclosures. 6 Taskforce on Climate-related Financial Disclosures, Global Reporting Initiative and Sustainability Accounting Standards Board, since 2017.

Fully franked final dividend – 64cps.

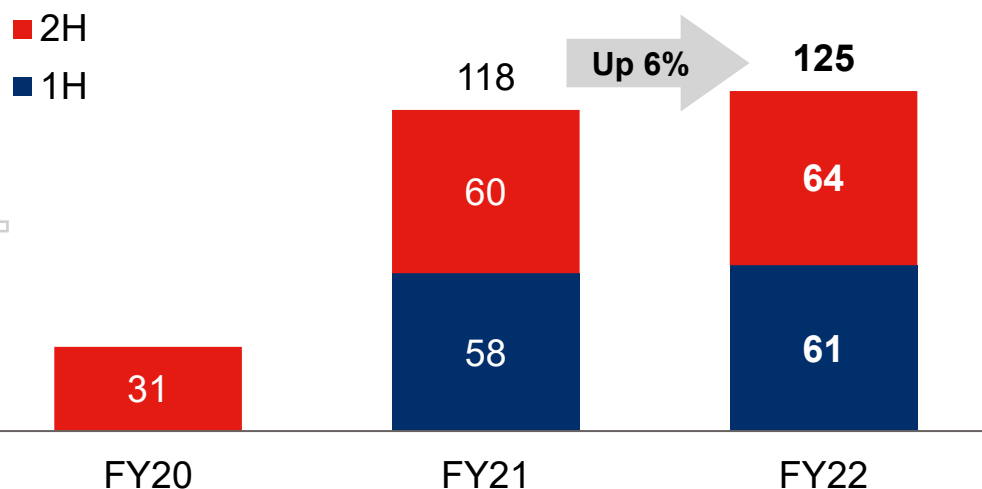
Payment considers
Medium term
outlook for return
and growth

Sustainable
payout ratio range
~60 – 75%

Final dividend yield
6.2%¹, fully
franked 8.8%¹

Shares issued
to satisfy DRP

Dividends per ordinary share (cents)



Dividend payout ratio (%)

	FY21	FY22
Cash earnings	81	83
Cash earnings (ex notable items)	62	67

¹ Based on 30 September 2022 closing price of \$20.64.

Michael Rowland

Chief Financial Officer

2H22 results summary.



Strong core earnings momentum



- Core earnings excluding notable items up 12% on 1H22
- Costs¹ down 2%, FTE 3% lower
- Revenue¹ up 5%, higher margins
- Margin ex Treasury & Markets up 10bps



Balance sheet strong



- CET1 capital ratio 11.3%, pro forma² 11.4%
- LCR and NSFR well above regulatory minimums
- Proactive on funding – higher deposits, well timed wholesale issuance



Credit quality in good shape



- Stressed exposures to TCE³ 1.07%, down 3bps
- Mortgage 90+ day delinquency 0.69%, down 13bps
- Provisions to credit risk RWA 1.3%

1 Excluding notable items. 2 Following the divestment of superannuation and Advance Asset Management expected in 1H23 of approximately 10bps. 3 TCE is total committed exposure.

Notable items and simplification impacts.

Notable items

(\$m after tax)	1H22	2H22
Remediation and litigation	(65)	(68)
Write-down of assets & accelerated branch closure costs	(154)	(129)
Asset sales / revaluations	213	(1,089)
Total cash earnings impact	(6)	(1,286)

Contribution of businesses sold¹

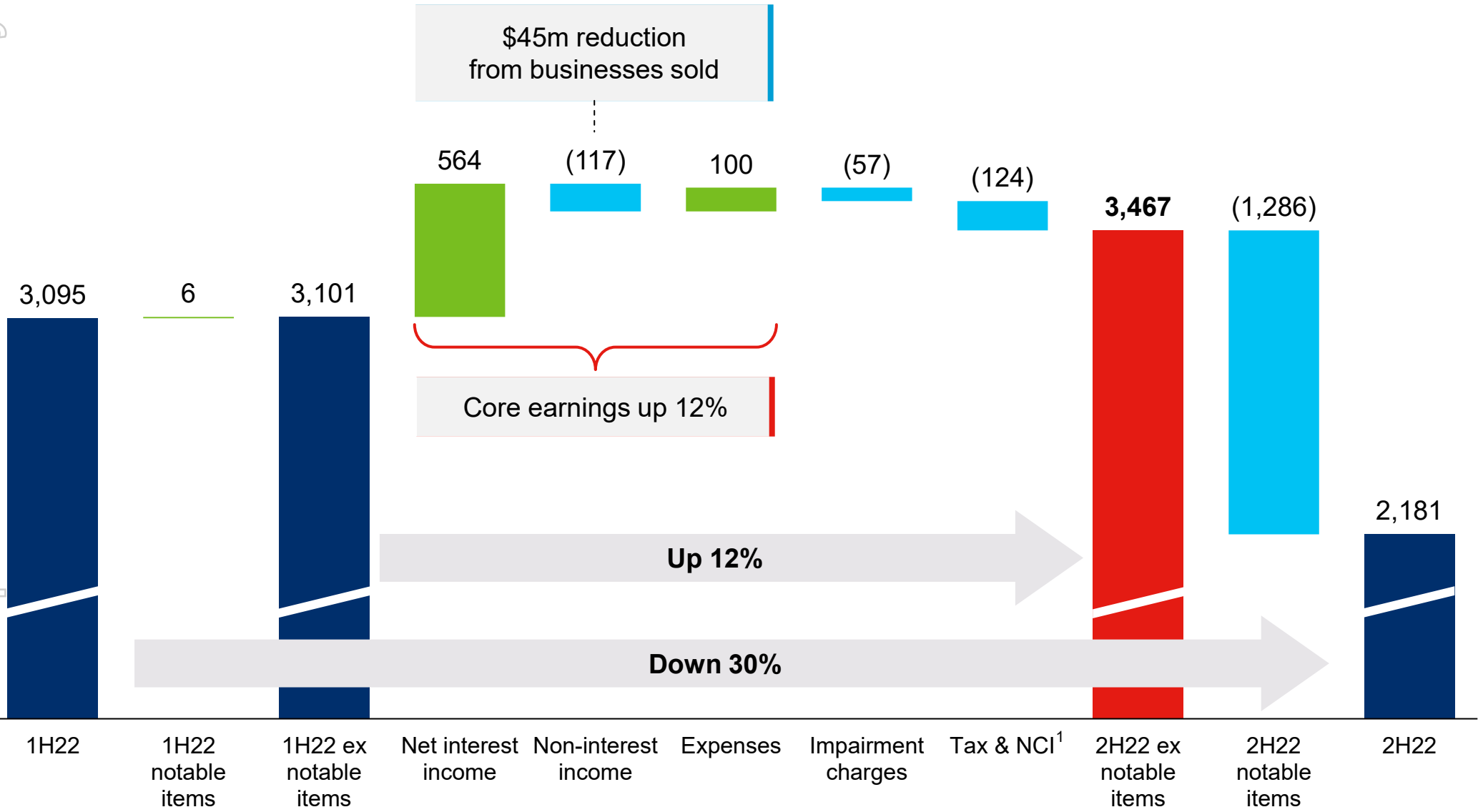
(\$m)	FY21	1H22	2H22
Core earnings	515	74	35
Cash earnings	389	57	16

Included in businesses sold	FY21	1H22	2H22
General Insurance	✓	–	–
Lenders Mortgage Insurance	✓	–	–
Vendor Finance	✓	–	–
Motor Vehicle Finance & Novated Leasing	✓	✓	–
NZ life insurance	✓	✓	–
Australian life insurance	✓	✓	✓

¹ Contribution of businesses sold in respective period. For detail on the contribution of business under sale agreement and presented as Held for Sale refer to Westpac's 2022 Full Year Financial Results Announcement Section 5 Note 8.

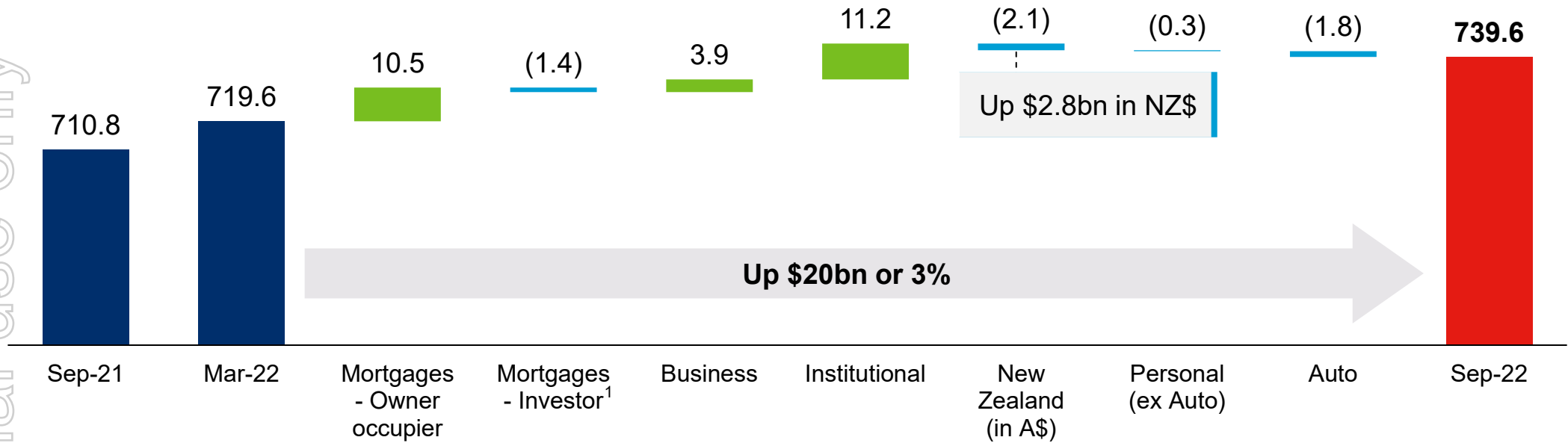
2H22 Cash earnings (\$m) 2H22 – 1H22.

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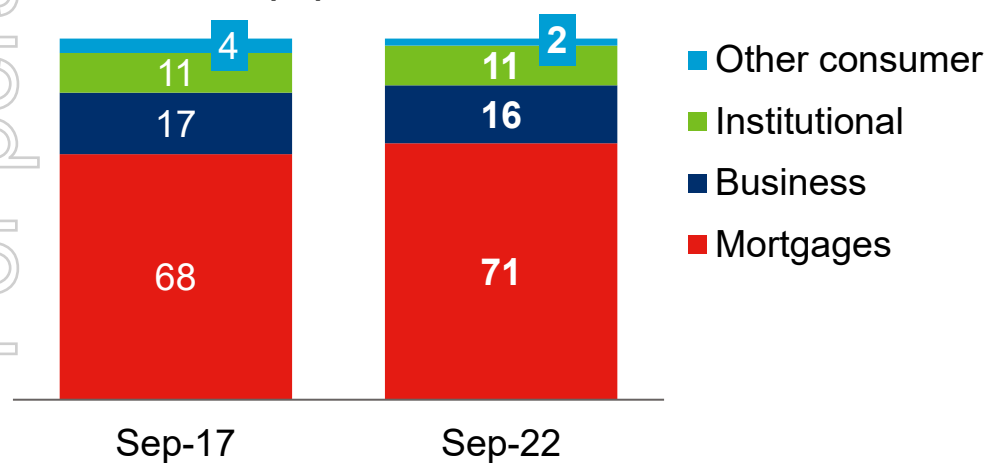
¹ NCI is non-controlling interests.

Movement in lending (\$bn).



Improved risk profile of the portfolio over last 5 years (Sep-17 to Sep-22)

Total Loans (%)

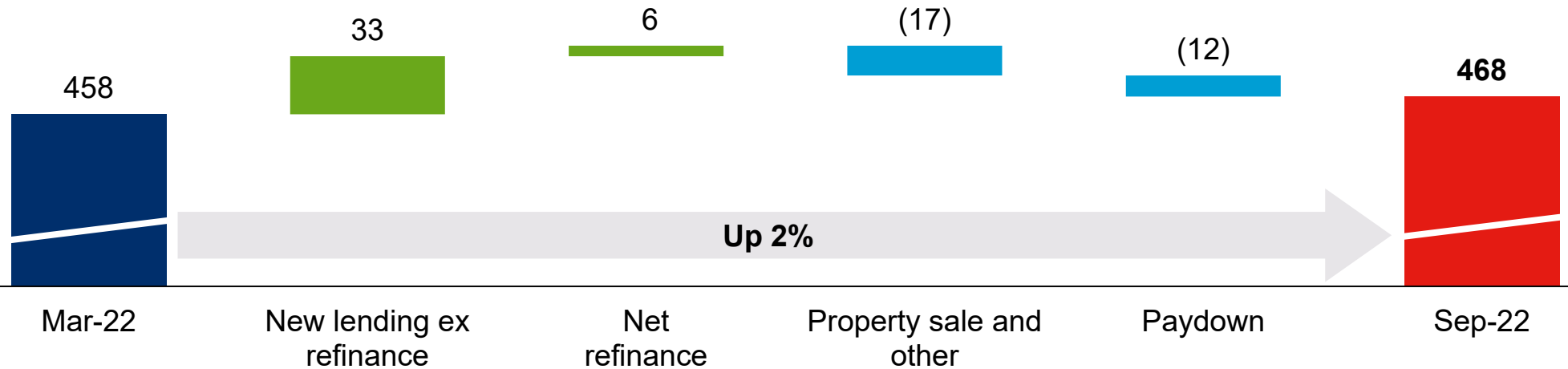


- **More mortgages, less other consumer** lending
- **I/O² mortgages** 14% of Australian mortgages (Sep-17 46%)
- **Owner occupied** 66% of Australian mortgages (Sep-17 56%)
- **Sold** wholesale dealer and vendor financing books

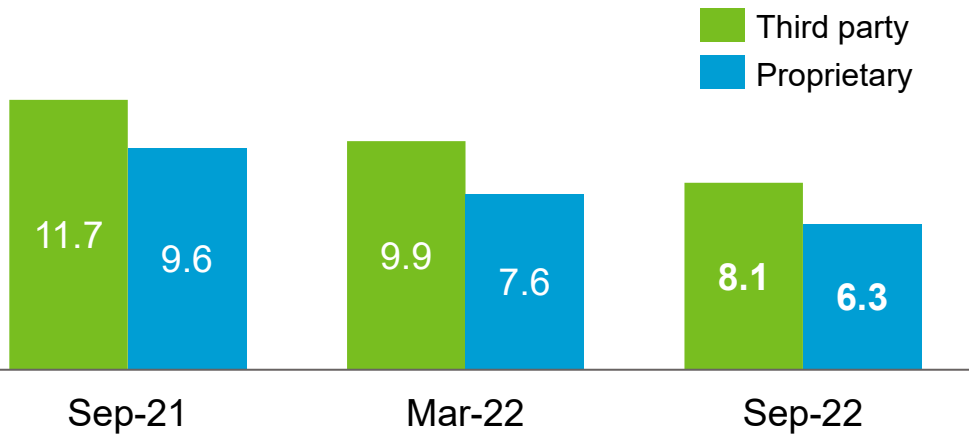
¹ Includes line of credit. Investor mortgages are up \$0.8bn under APRA definition in the Monthly Authorised Deposit-taking Institution Statistics. ² I/O is interest only

Australian mortgages – improved growth.

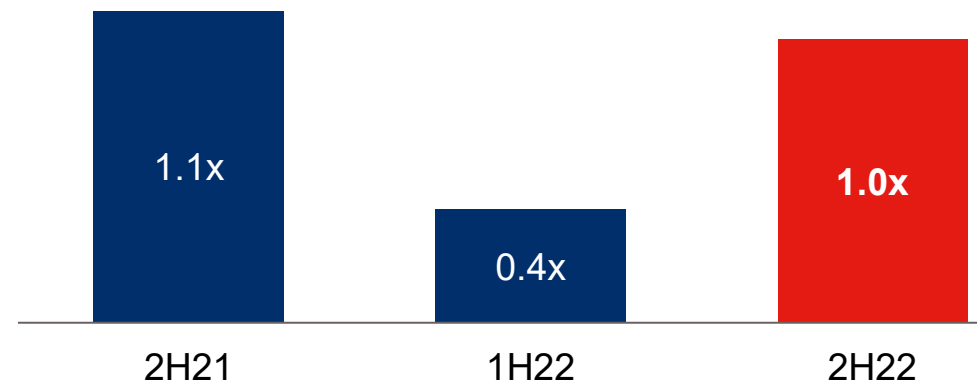
Mortgage lending flows (\$bn)



Mortgage time to right (days)¹



Mortgage growth (major bank system multiple²)



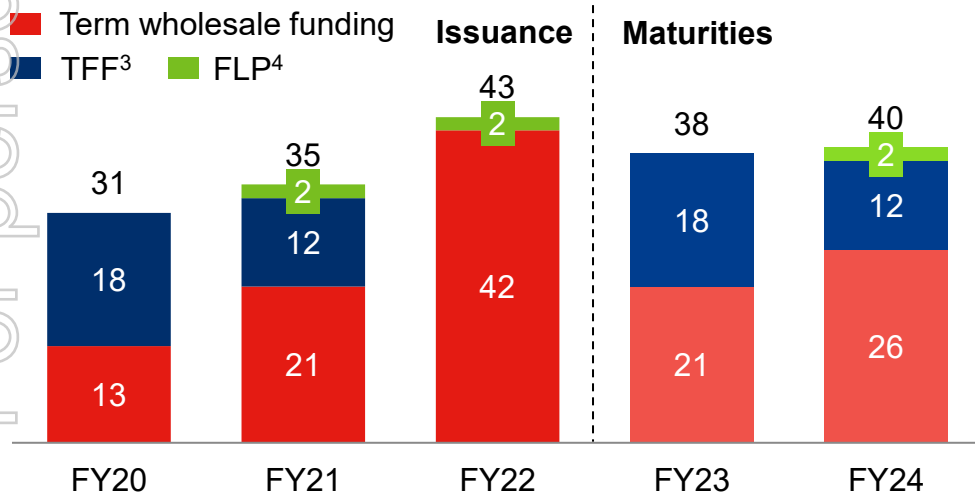
¹ Based on time from application start (for 1st party) or application submitted (for 3rd party) to unconditional approval and is the median time for applications approved within the month, this chart represents the exit rate. ² Comparison to major bank system, adjusted for the acquisition of Citibank by NAB, from APRA Monthly Authorised Deposit-taking Institution Statistics.

Margins up.

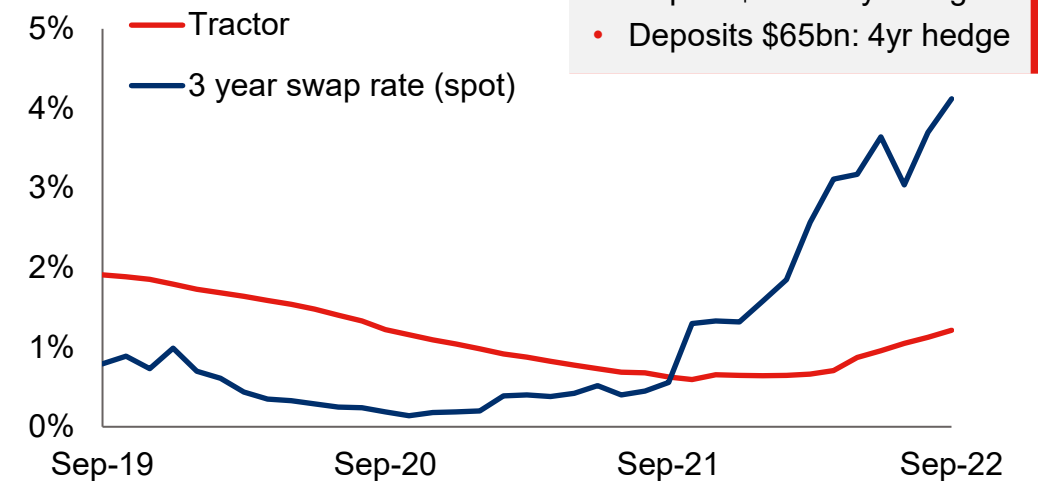
Net interest margin (% and bps)



Term debt issuance and maturity profile² (\$bn)



Tractor rate⁵ (% , bps)



¹ Exit margin refers to margin for the month of Sep-22 excluding Treasury & Markets. ² Based on residual maturity and FX spot currency translation. Includes all debt issuance with contractual maturity greater than 13 months excluding US Commercial Paper and Yankee Certificates of Deposit. Contractual maturity date for hybrids and callable subordinated instruments is the first scheduled conversion date or call date for the purposes of this disclosure. Perpetual sub-debt has been included in >FY27 maturity bucket. Maturities exclude securitisation amortisation. ³ Term Funding Facility. ⁴ NZ Funding for Lending Programme. ⁵ Tractor is the blended average rate earned on hedged capital and low rate deposits.

Margin drivers – ex Treasury & Markets.

Westpac – 2H22 movement

Interest rates



- 3yr swap rates increased ~150bps

Lending (14bps)



- Compression from competition, switching and mix (9bps)
- Rate lag impact (5bps)

Deposits 25bps²



- At call and term deposit spreads improved
- Rate lag impact 4bps

Liquidity (6bps)



- Increase in liquid assets portfolio
- Higher cost of funding liquid assets

Hedged balances ~5bps



- Capital
- Deposits

Industry – 1H23 considerations¹

Tailwinds

- ✓ Impact of higher rates still to fully flow through on deposits
- ✓ Higher earnings on capital and hedged deposits
- ✓ Roll-off of lower spread fixed rate mortgages

Headwinds

- ✗ Deposit mix impact
- ✗ Highly competitive mortgage environment
- ✗ Wholesale funding costs higher, including from phase-out of CLF

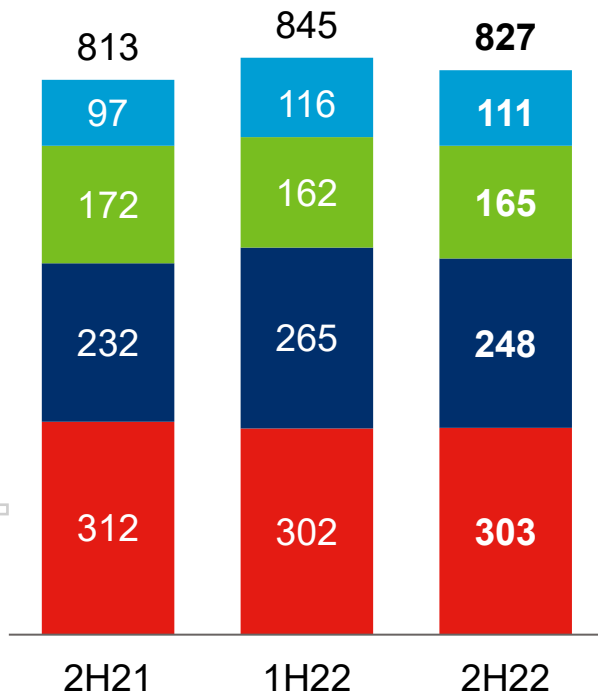
¹ This page contains 'forward-looking statements' and statements of expectation. Please refer to the disclaimer on page 138. ² Excludes impact of hedged deposits.

Non-interest income down 4%.¹

Net fees¹

▼ 2%

- Higher provisions for credit card customer remediation
- Increased scheme fees and reward costs driven by higher spend

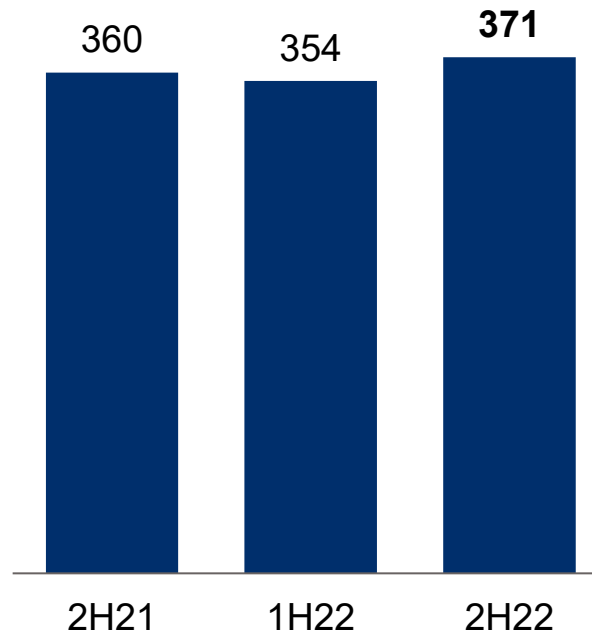


■ WIB ■ Consumer ■ Business ■ Other

Wealth¹

▲ 5%

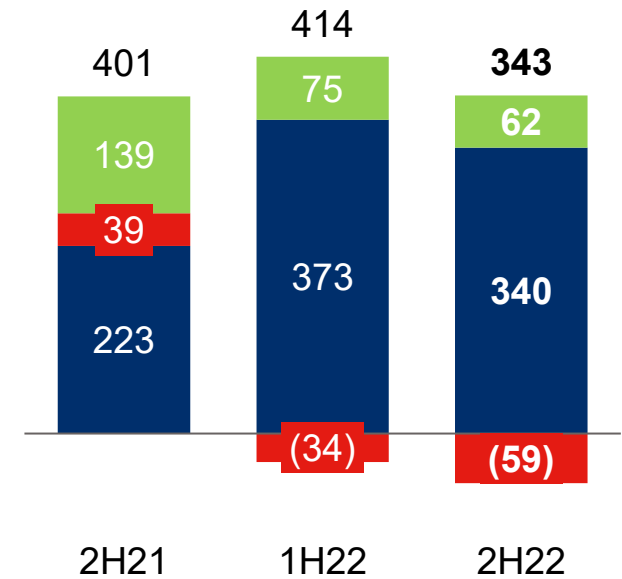
- Higher duration cash managed revenue



Trading and other¹

▼ 17%

- Lower DVA² as credit spreads widened
- Market volatility drove lower customer demand and losses on revaluations and hedges
- One-off in 1H22 – General Insurance distribution milestone payment \$25m

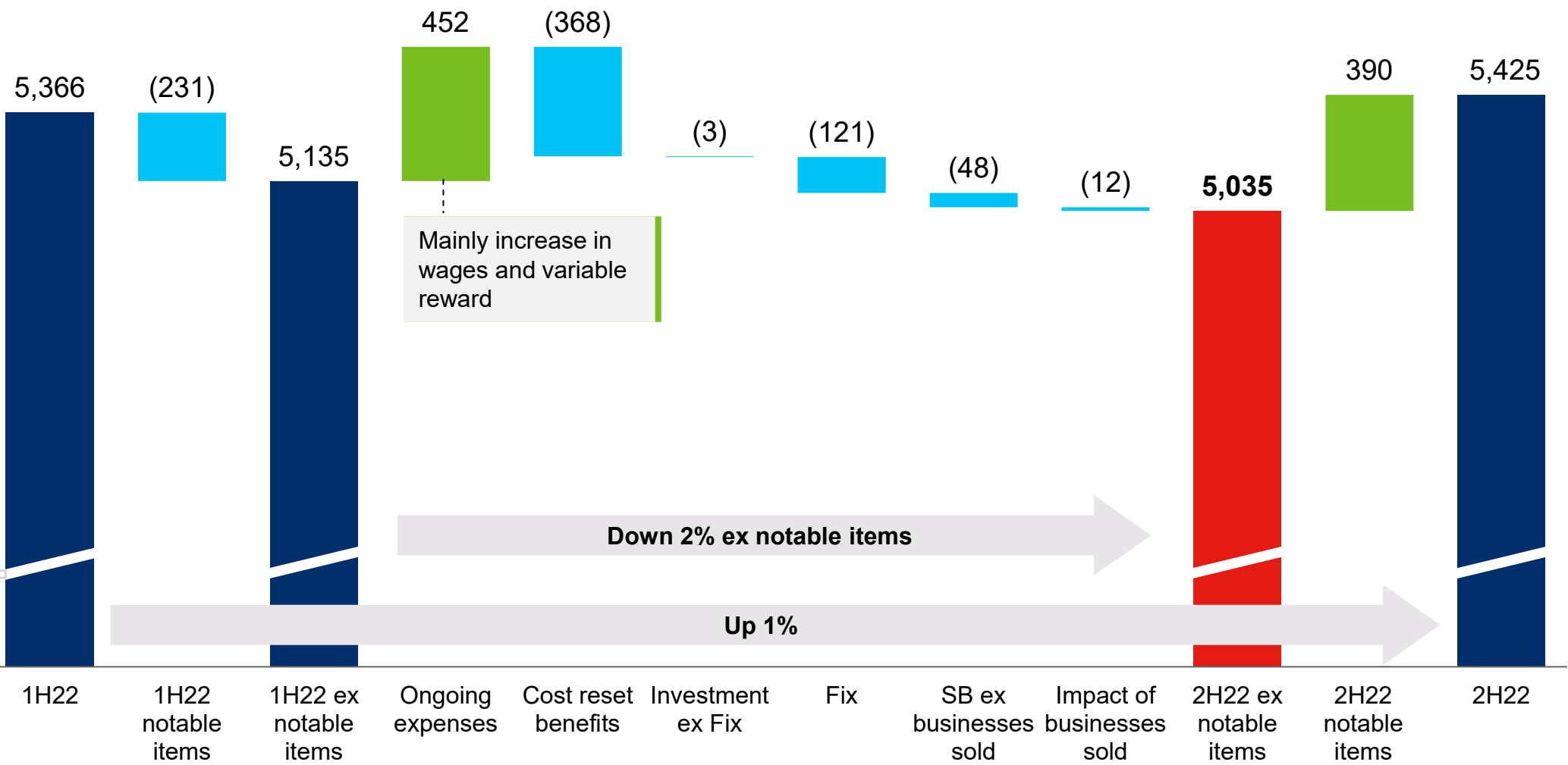


■ Trading ■ DVA ■ Other

¹ Excludes the impact of notable items and income for businesses sold. Income for businesses sold includes General Insurance, Lenders Mortgage Insurance, Vendor Finance, Motor Vehicle Finance & Novated Leasing, NZ life insurance and Australian life insurance; prior figures have been aligned to current presentation for comparability. ² Derivative valuation adjustments.

2H22 – 1H22 expenses (\$m).

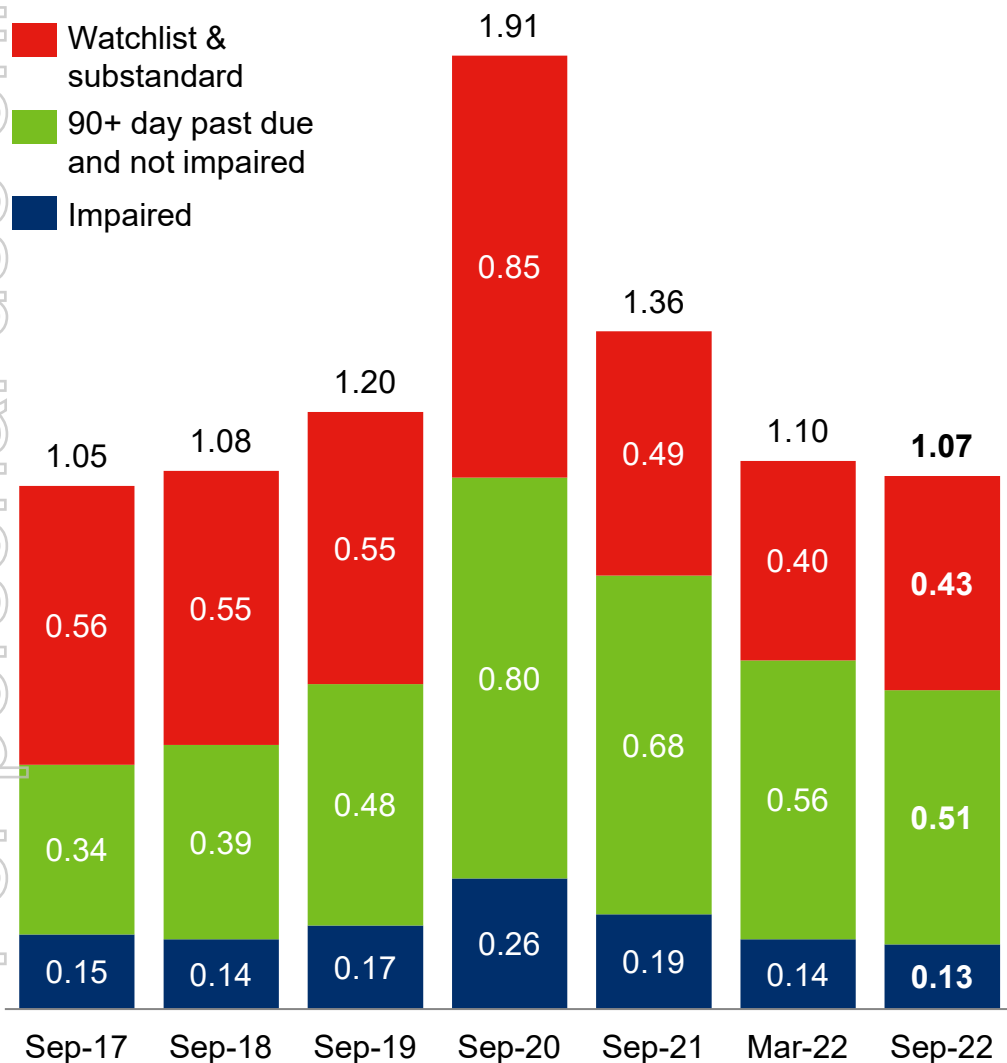
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Credit quality metrics improved.

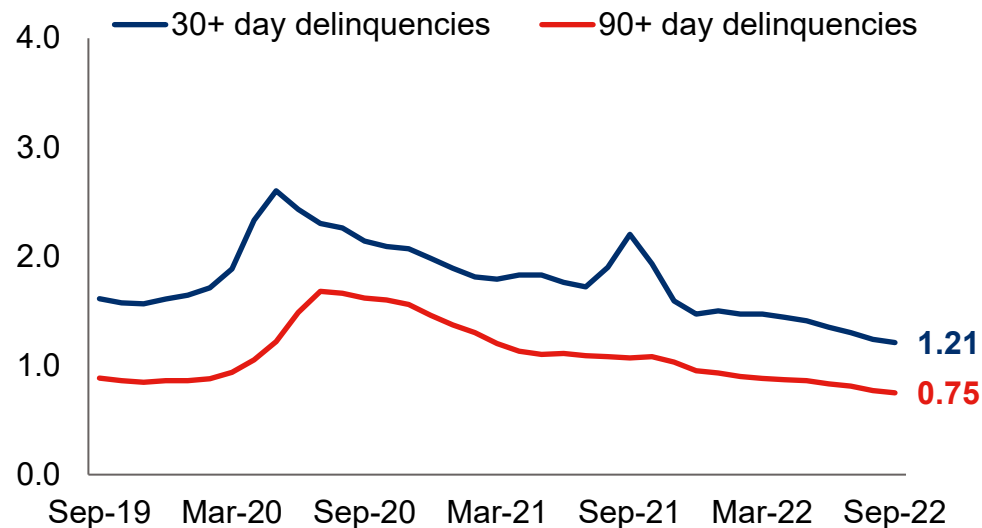
Stressed exposures as a % of TCE¹

- Watchlist & substandard
- 90+ day past due and not impaired
- Impaired

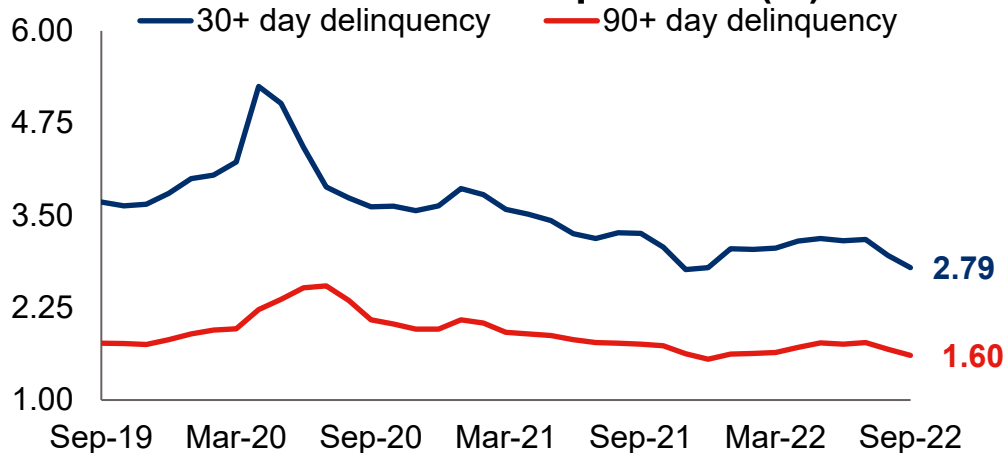


¹ TCE is total committed exposure.

Australian mortgage delinquencies (%)



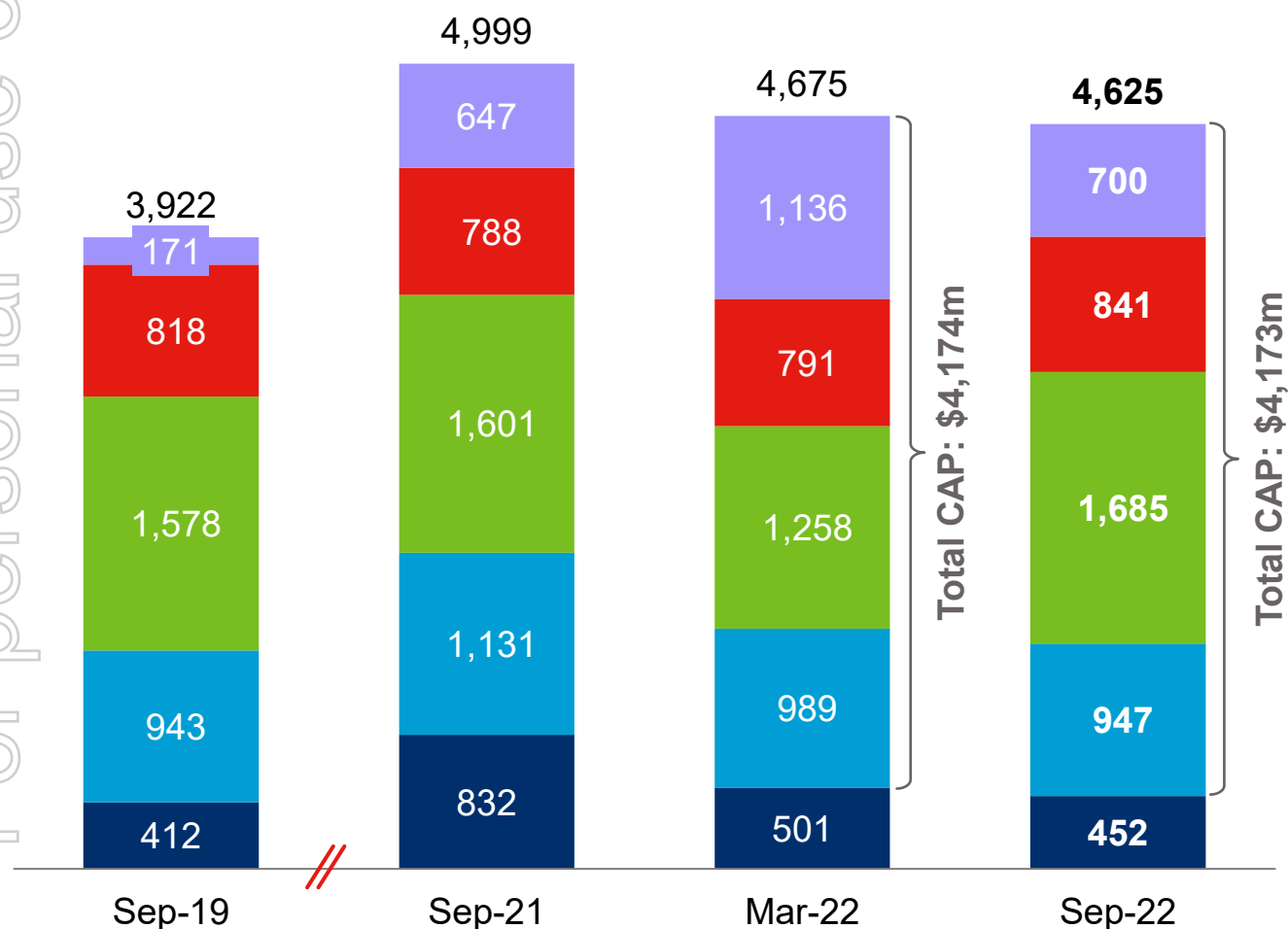
Australian unsecured delinquencies (%)



Impairment provisions – 2H22.

Total impairment provisions¹ (\$m)

Overlays Stage 1 CAP² Stage 2 CAP² Stage 3 CAP² Stage 3 IAP³



Overlays lower

- COVID-19 released
- Construction reduced
- New mortgage overlay
- Some overlays reflected in modelled economic scenarios

CAP² (ex overlays) higher

- Portfolio growth
- Weaker economic forecasts
- Reassessed severity for business portfolio
- Downside weight unchanged at 45%
- Credit quality metric improved

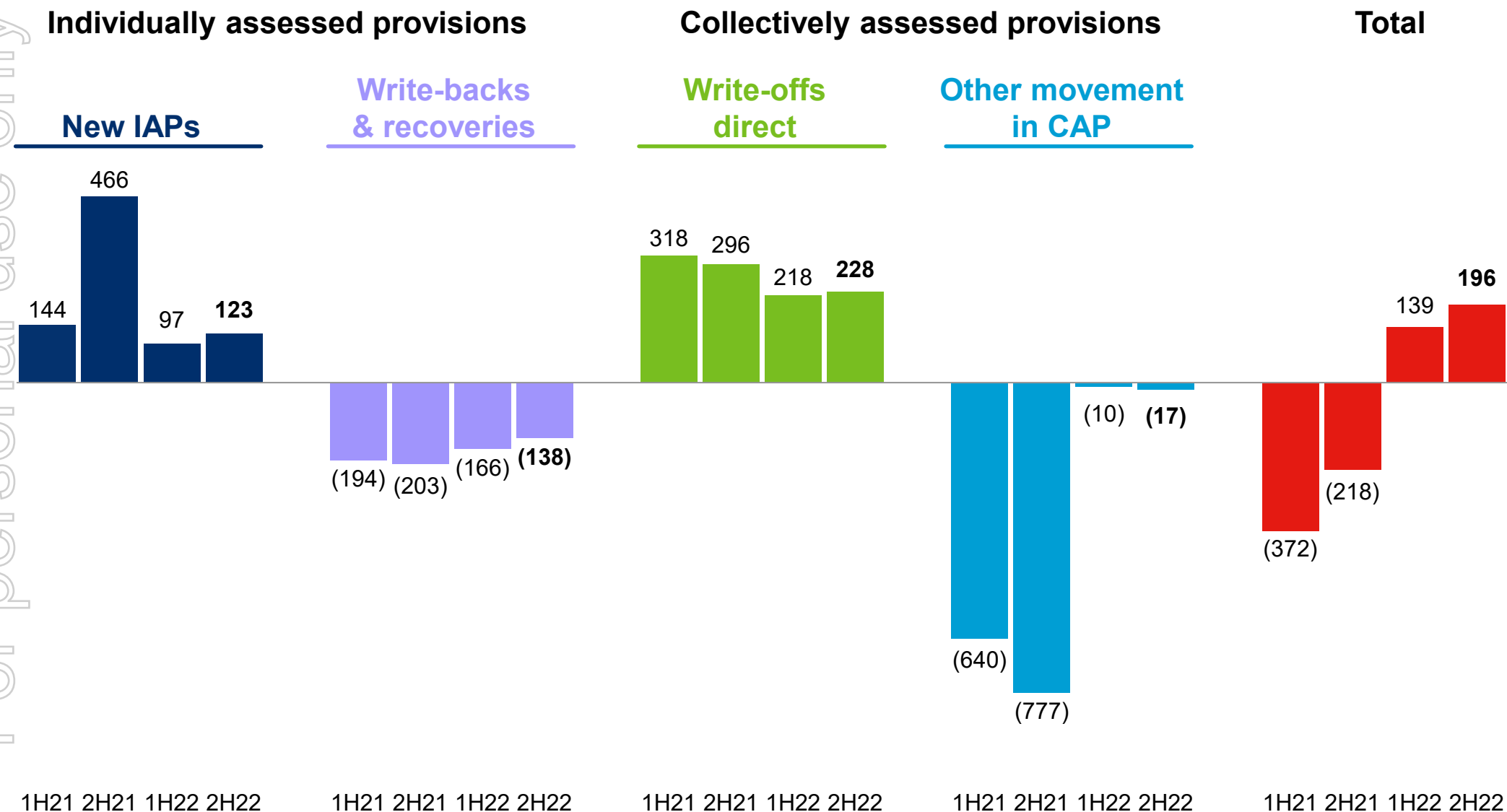
IAP³ lower

- Small decrease, mainly institutional

¹ Excludes provisions for debt securities. ² CAP is Collectively Assessed Provision. ³ IAP is Individually Assessed Provision.

Credit impairment charge / (benefit) composition.

(\$m).



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Changing credit cycle in perspective.



Portfolio quality improved

- Lower risk in portfolio
- Stress lower
- Higher serviceability thresholds since 2015
- Material rise in property prices over last five years



Most customers well prepared

- Mortgages
 - 68% ahead of repayments
 - Offset balances remain high
 - Actual losses \$2m in 2H22
 - Only 1% of portfolio with dynamic LVR >90%
 - Extensive analysis of portfolios
- Unemployment at generational lows



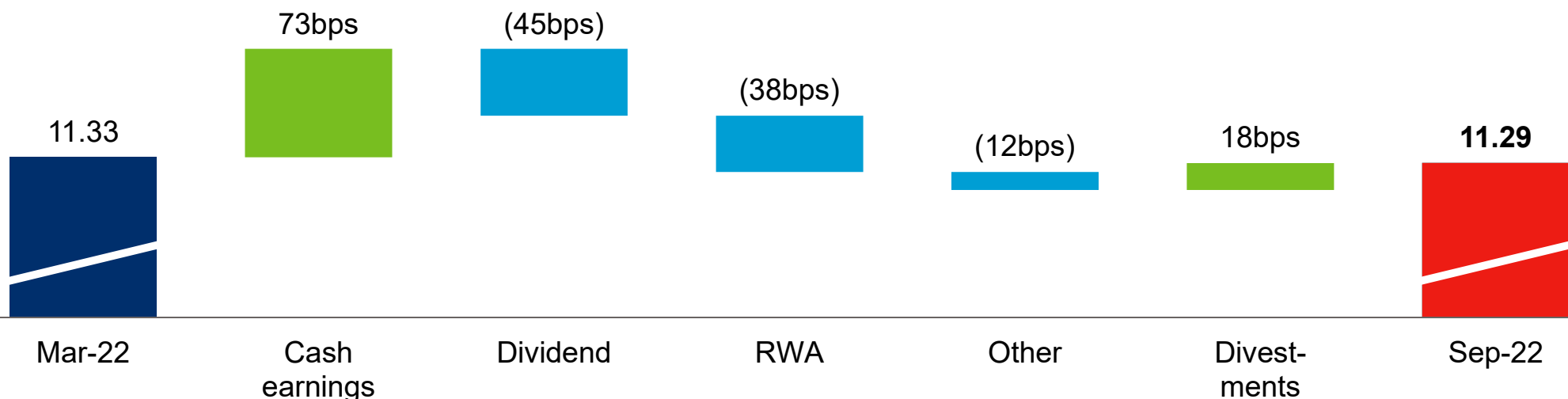
Well provisioned

- Provision balances 18% higher than pre COVID-19 levels
- 45% weight to downside (5% to upside)
- \$700m in overlays
- Resourcing support teams for higher stress

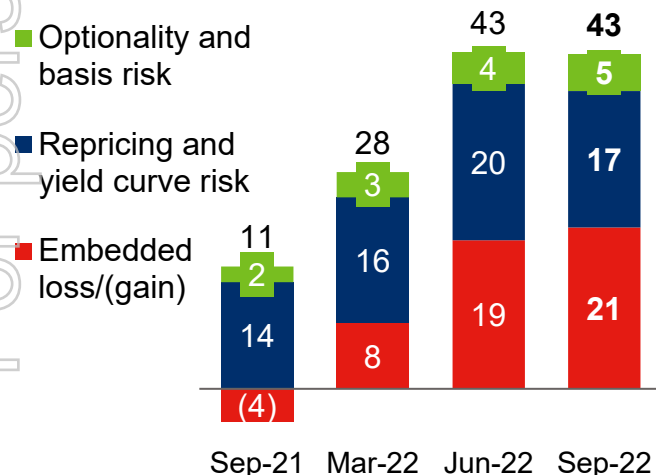
Capital within operating range.

CET1 capital ratio operating range of 11.0 – 11.5% from 1 January 2023.

CET1 Capital (% , bps)



IRRBB RWA (\$bn)



Other capital considerations

Platforms sale

- Work continues on a potential sale

Tyro Payments (potential acquisition)

- 18 Oct 2022 – announced preliminary discussions on potential 100% acquisition
- Discussions continue
- No certainty on any transaction

Basel III revisions¹

- Finalisation expected to add to CET1 capital ratio – from 1 Jan 2023

¹ This page contains 'forward-looking statements' and statements of expectation. Please refer to the disclaimer on page 138.

1H23 Considerations.¹

Net interest income



- System credit growth expected to slow – targeting growth around major bank system
- Exit margin² excl. Tsy & Markets for Sept 2022 ~1.85%
- Headwinds on margin with pressure from competition and higher wholesale funding costs

Non-interest income



- Full period impact of business exits (FY22 impact \$135m)
- Markets income difficult to predict

Expenses



- 1H23 costs (ex notable items) expected to be 0% – 2% lower
- Regulatory/compliance costs expected to remain elevated
- FY24 cost target revised to \$8.6bn³

Credit quality



- Expect some deterioration in credit metrics
- Well provisioned and positioned for changing environment

Reporting simplification



- Stop reporting cash earnings – statutory profit only
- Changing the way we manage hedges to reduce the impact of fair value adjustments
- Will continue to disclose large and infrequent items

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Peter King

Chief Executive Officer

FY23 – Solid outlook, some uncertainty.

Most customers well prepared



Unemployment to return to historic levels



Credit growth expected to ease



Housing prices likely to decline further



Effects will be uneven

Australian economic forecasts¹

	Dec-22	Dec-23
Cash rate	3.10%	3.85%
GDP	3.4%	1.0%
Terms of trade	4.6%	(11.0%)
Unemployment rate	3.3%	4.5%
Inflation	7.9%	4.1%
Credit growth	8.4%	2.7%
Housing price forecasts from Apr-22 peak	(8%)	(16%)

¹ Forecasts from Westpac Economics.

FY22 Steady progress.



Well advanced on Fix and Simplify strategic priorities



Solid Financial Performance



Core earnings growth across all banking segments in 2H22



Strong balance sheet heading into more challenging outlook



Positioning Westpac for the future

Investor Discussion Pack

Fix. Simplify. Perform.

Overview

Westpac Group at a glance.

Overview

- Australia's first bank and oldest company founded in 1817
- Repositioning business portfolio to focus on banking
- Australia's 3rd largest bank and 37th largest bank in the world, ranked by market capitalisation¹
- Strong market share in key products
- Capital ratios are in the top quartile globally
- Credit ratings² AA- / Aa3 / A+
- Joined the Net-Zero Banking Alliance and supporting the transition to a net-zero economy by 2050

Key statistics at 30 September 2022

Customers ³	12.7m
Australian household deposit market share ⁴	20%
Australian mortgage market share ⁵	21%
Australian business credit market share ⁵	15%
New Zealand deposit market share ⁶	18%
New Zealand consumer lending market share ⁶	18%

1 30 Sep 2022 Source: S&P Capital IQ, based in US\$. 2 S&P Global Ratings, Moody's Investors Service and Fitch Ratings respectively. All three credit rating agencies have Westpac Banking Corporation on a stable outlook. 3 Customer numbers related to businesses sold, held for sale or in run-off at 30 Sep 2022 have been excluded. 4 APRA Banking Statistics, September 2022. 5 RBA Financial Aggregates, September 2022. 6 RBNZ, September 2022. 7 Cash earnings basis. 8 Based on share price at 30 Sep 2022 of \$20.64.

Our brands



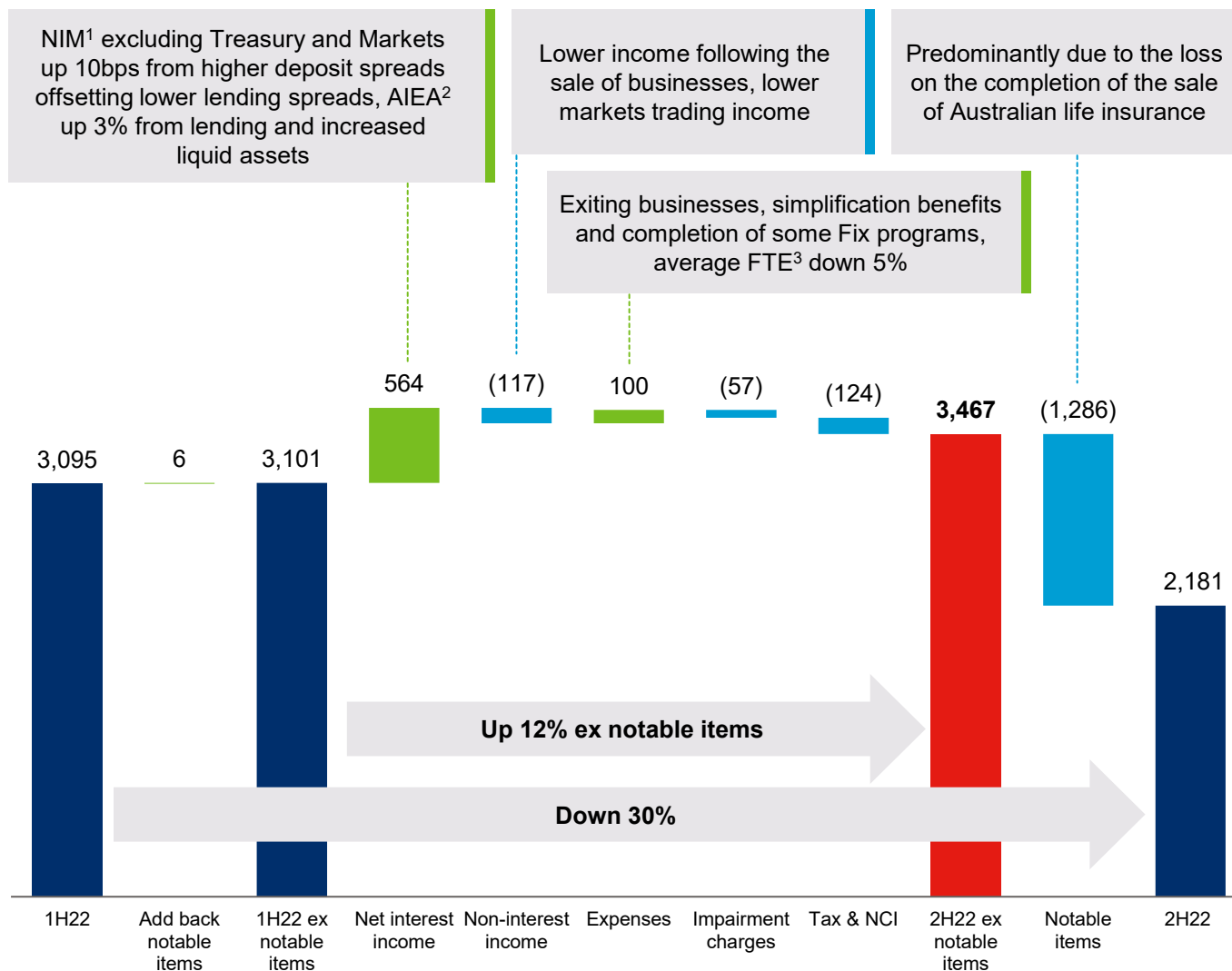
Key financial data for FY22

Reported net profit after tax	\$5,694m
Cash earnings	\$5,276m
Expense to income ratio ⁷	56.8%
Common equity Tier 1 capital ratio (APRA basis)	11.3%
Return on equity ⁷	7.5%
Total assets	\$1,014bn
Total liabilities	\$944bn
Market capitalisation ⁸	\$72bn

2H22 cash earnings.

	1H22 (\$m)	2H22 (\$m)	Change 2H22 – 1H22 (%)
Net interest income	8,028	8,577	7
Non-interest income	1,931	465	(76)
Expenses	(5,366)	(5,425)	1
Core earnings	4,593	3,617	(21)
Impairment benefit/(charge)	(139)	(196)	41
Tax and non-controlling interests (NCI)	(1,359)	(1,240)	(9)
Cash earnings	3,095	2,181	(30)
Add back notable items (after tax)	6	1,286	Large
Cash earnings ex notable items	3,101	3,467	12
Reported net profit	3,280	2,414	(26)

Cash earnings 2H22 – 1H22 (\$m)

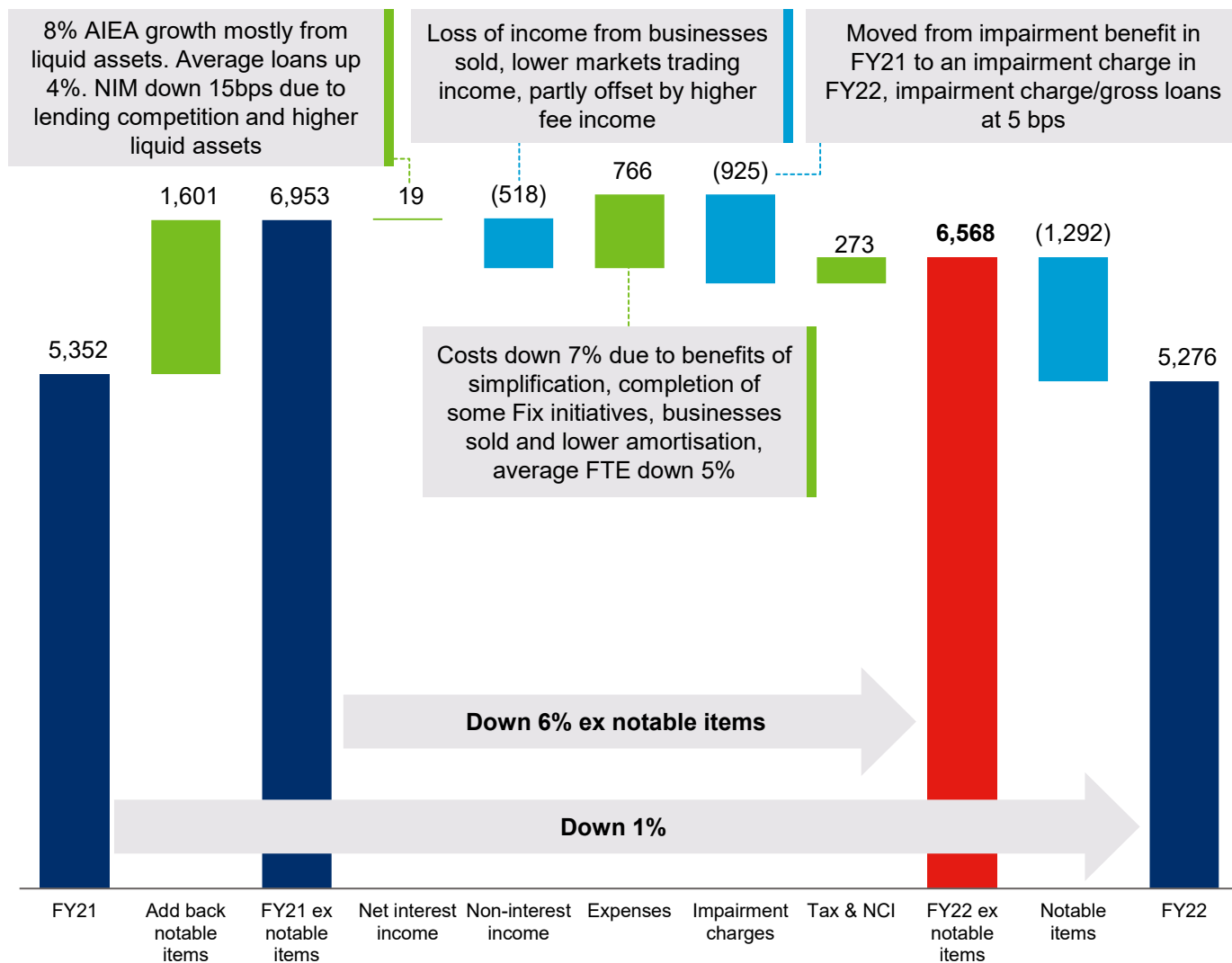


1 Net interest margin (NIM). 2 Average interest-earning assets (AIEA). 3 Full time equivalent (FTE).

FY22 cash earnings.

	FY21 (\$m)	FY22 (\$m)	Change FY22 – FY21 (%)
Net interest income	16,714	16,605	(1)
Non-interest income	4,324	2,396	(45)
Expenses	(13,283)	(10,791)	(19)
Core earnings	7,755	8,210	6
Impairment benefit/(charge)	590	(335)	Large
Tax and non-controlling interests (NCI)	(2,993)	(2,599)	(13)
Cash earnings	5,352	5,276	(1)
Add back notable items (after tax)	1,601	1,292	(19)
Cash earnings ex notable items	6,953	6,568	(6)
Reported net profit	5,458	5,694	4

Cash earnings FY22 – FY21 (\$m)



FY22 financial snapshot.

Results

	FY22	Change FY22 – FY21	Change 2H22 – 1H22		FY22	Change FY22 – FY21	Change 2H22 – 1H22
Earnings¹				Balance sheet			
Earnings per share (cents)	148.0	1%	(27%)	Total assets (\$bn)	1,014	8%	5%
Core earnings (\$m)	8,210	6%	(21%)	Common equity Tier 1 (CET1) capital ratio (APRA basis) (%)	11.29	(103bps)	(4bps)
Cash earnings (\$m)	5,276	(1%)	(30%)	CET1 capital ratio (Internationally comparable ²) (%)	17.57	(60bps)	21bps
Return on equity (%)	7.50	(5bps)	(247bps)	CET1 capital (\$m)	53,943	Flat	3%
Dividend (cents per share)	125	6%	5%	Risk weighted assets (RWA) (\$bn)	478	9%	4%
Expense to income ratio (%)	56.79	Large	Large	Average interest-earning assets (\$bn)	887	8%	3%
Net interest margin (%)	1.87	(17bps)	5bps	Loans (\$bn)	740	4%	3%
Credit quality				Customer deposits (\$bn)	613	6%	2%
Impairment charge to average gross loans (bps)	5	13bps	1bp	Net tangible assets per share (\$)	17.2	2%	Flat
Impaired assets to gross loans (bps)	20	(10bps)	(3bps)	Funding and liquidity			
Impaired provisions to impaired assets (%)	48.0	(6ppts)	Flat	Customer deposit to loan ratio (%)	82.9	121bps	(65bps)
Total provisions to credit RWA (bps)	128	(12bps)	(2bps)	Net stable funding ratio ³ (%) (NSFR)	121	(4ppts)	(4ppts)
Collectively assessed provisions to credit RWA (bps)	116	(1bps)	Flat	Liquidity coverage ratio ⁴ (%) (LCR)	132	3ppts	(5ppts)
				Total liquid assets ⁵ (\$bn)	258	13%	6%

1 All measures are on a cash earnings basis. 2 Internationally comparable methodology aligns with the APRA study titled 'International Capital Comparison Study' dated 13 July 2015. 3 NSFR is reported on a spot basis. 4 LCR is reported on a quarterly average basis. 5 Total liquid assets represent cash, interbank deposits and assets eligible for existing repurchase agreements with a central bank in limited circumstance.

Cash earnings and reported net profit reconciliation.

Results

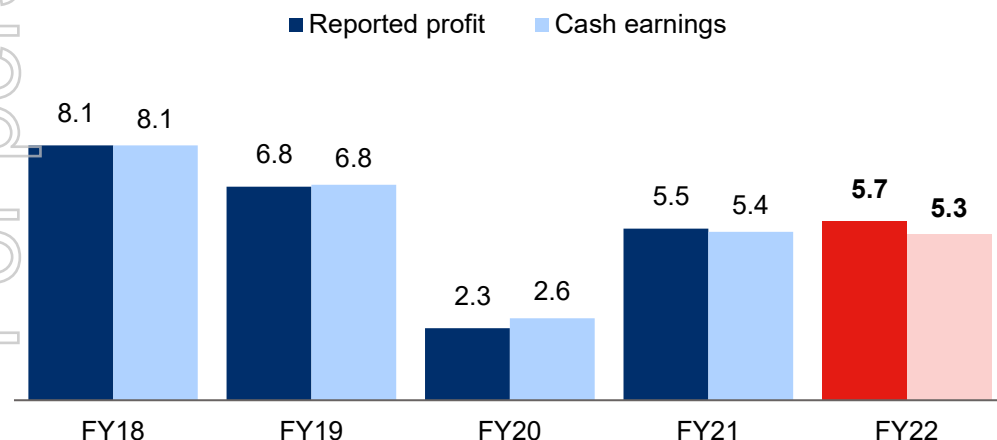
Cash earnings¹ policy

- Westpac uses a measure of performance referred to as cash earnings to assess financial performance at both a Group and segment level
- To calculate cash earnings, reported net profit is adjusted for:
 - Material items that key decision makers at Westpac believe do not reflect our operating performance
 - Items that are not normally considered when dividends are recommended, such as the impact of economic hedges
 - Accounting reclassifications between individual line items that do not impact reported results

Westpac will no longer be reporting on a cash earnings basis from 1 October 2022. Details on the implication of these changes will be announced before the 1H23 result

	FY22 (\$m)	Change FY22 – FY21 (%)	Change 2H22 – 1H22 (%)
Cash earnings	5,276	(1)	(30)
Cash EPS (cents)	148.0	1	(27)
Reported net profit	5,694	4	(26)
Reported EPS (cents)	159.9	7	(24)

Reported net profit and cash earnings (\$bn)



Reported net profit and cash earnings adjustments (\$m)

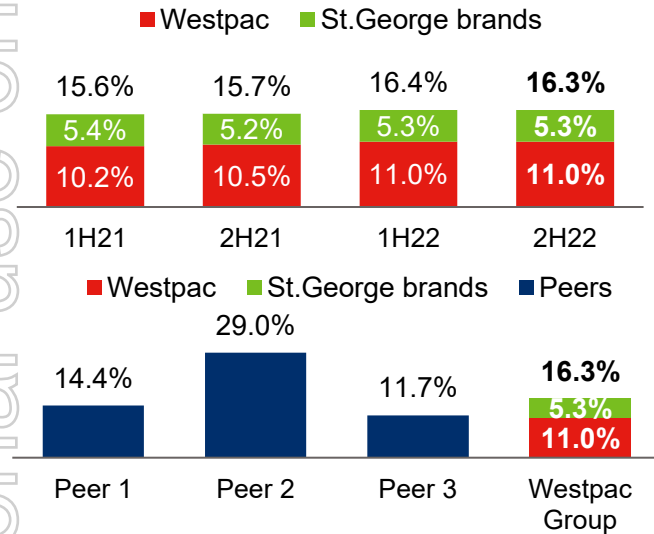
	FY21	FY22
Reported net profit	5,458	5,694
Fair value (gain)/loss on economic hedges	(138)	(470)
Ineffective hedges	32	52
Cash earnings	5,352	5,276

¹ Cash earnings is not a measure of cash flow or net profit determined on a cash accounting basis, as it includes non-cash items reflected in net profit determined in accordance with AAS (Australian Accounting Standards). The specific adjustments outlined include both cash and non-cash items. Cash earnings is reported net profit adjusted for material items to ensure they appropriately reflect profits available to ordinary shareholders. All adjustments shown are after tax. For further details refer to page 125.

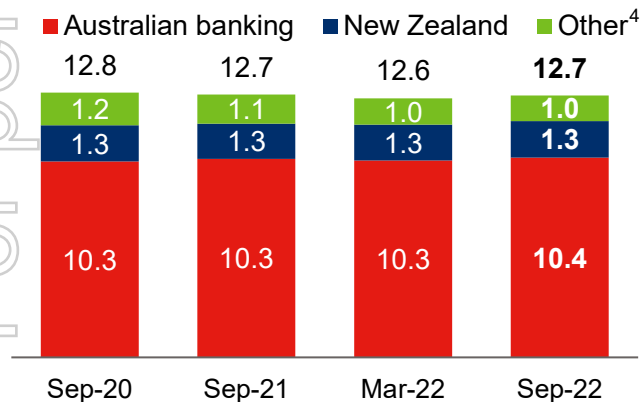
Customer franchise.

Customer franchise

MFI share^{1,2}



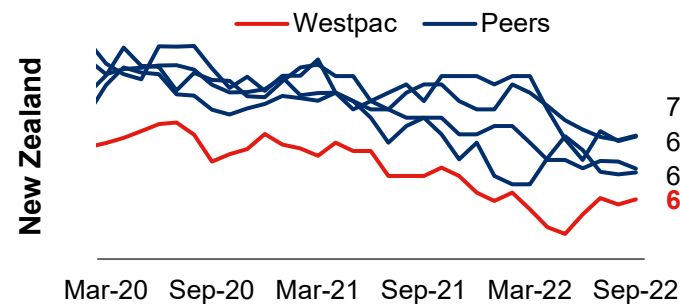
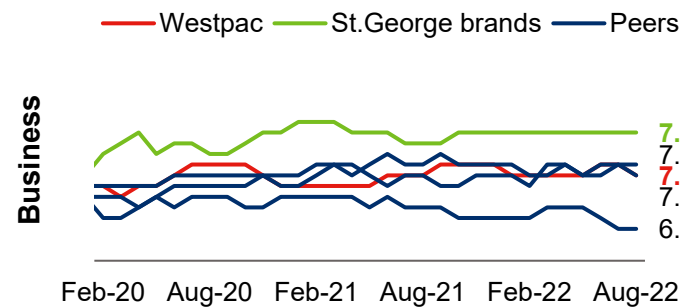
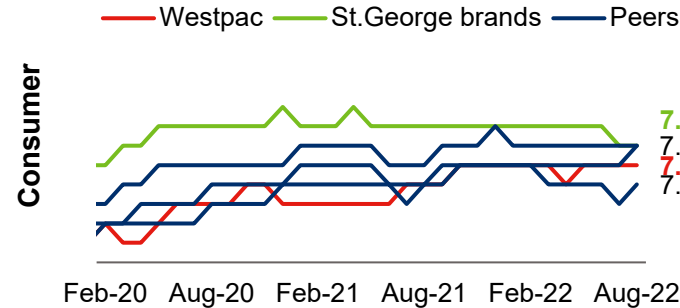
Customer numbers³ (#m)



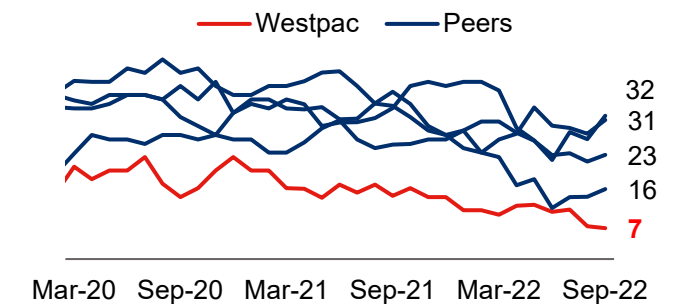
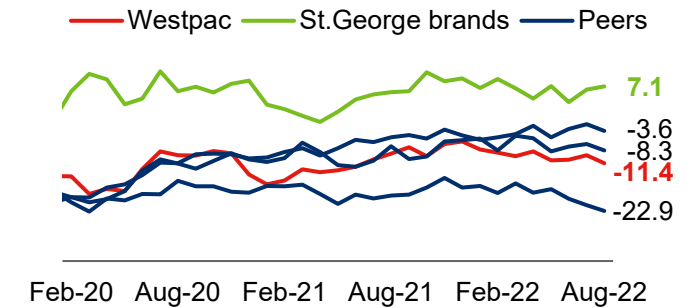
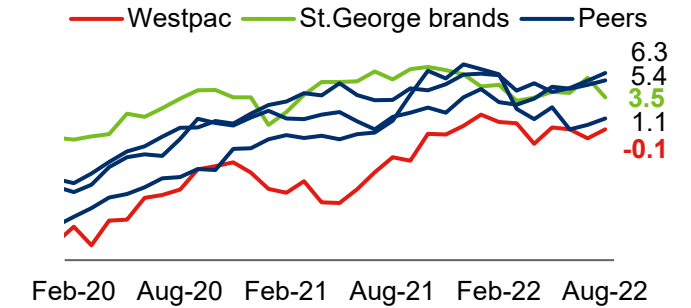
Charts may not add due to rounding

1 Main Financial Institution for Consumer customers. Data at August 2022. 2 Refer page 136 for details of the metric provider. 3 Customer numbers related to businesses sold, held for sale or in run-off at September 2022 have been excluded from all periods. 4 Other includes WIB, Westpac Pacific and Platforms customers.

Customer satisfaction (CSAT)²



Net Promoter Score (NPS)²

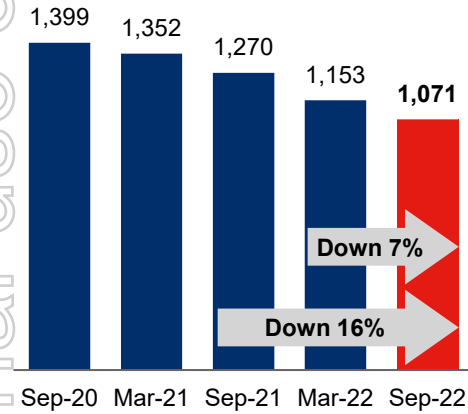


Continued migration to digital.

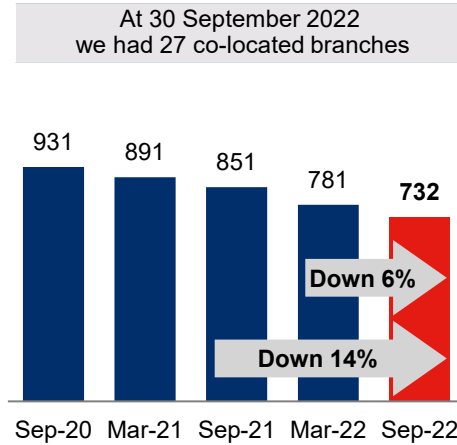
Customer franchise

Less physical

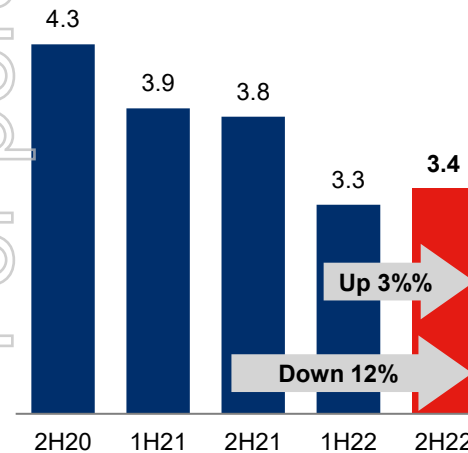
Australian ATMs (#)



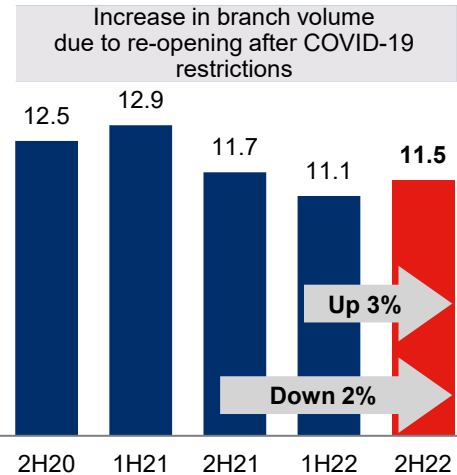
Australian branches (#)¹



Call Centre Volume (#m)

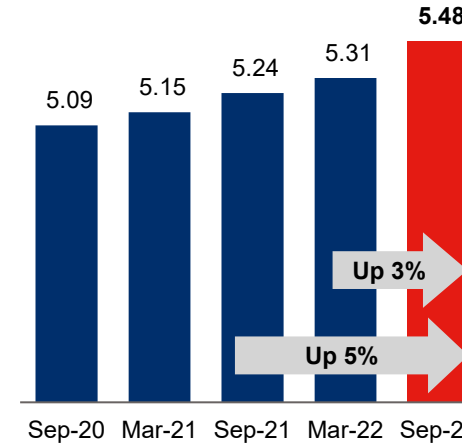


Branch OTC² transactions (#m)

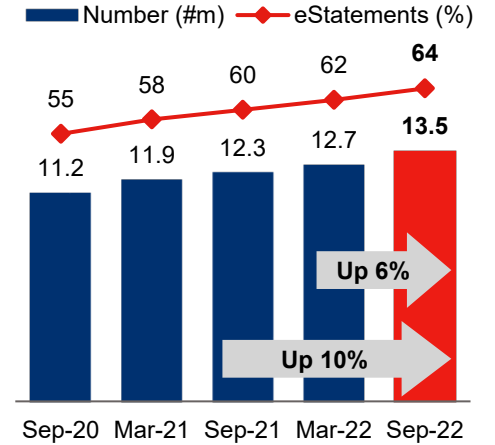


More digital

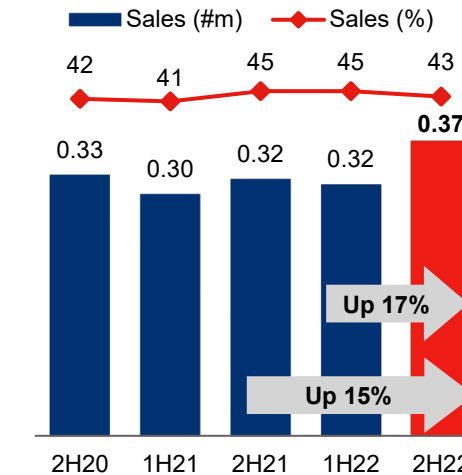
Digitally active customers³ (#m)



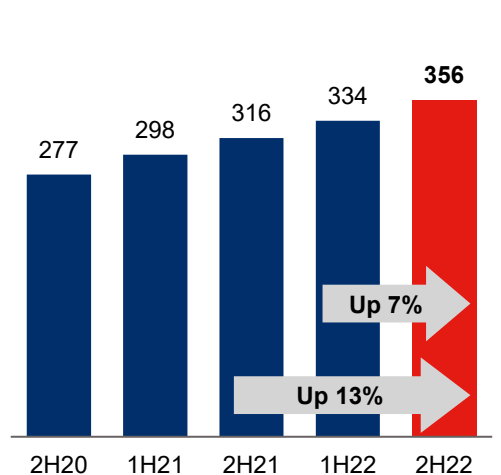
Accounts with eStatements



Digital Sales³ – Consumer



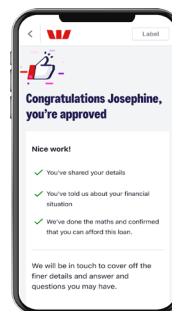
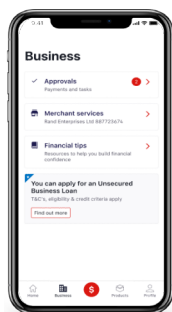
Digital transactions^{3,4} (#m)



¹ Includes all points of presence including Advisory, Community Banking Centres and Kiosks. Kiosks have been restated in comparatives. Co-located branches refer to a single branch location where more than one brand operates. Each co-located branch is considered two points of presence. ² Over the counter. ³ Refer to page 136 for definition. ⁴ Digital transactions include all payment transactions (transfer funds, Pay Anyone and BPAY) within Westpac Live and Compass, excluding Corporate Online and Business Banking online.

Investing in the Westpac digital experience.

Customer franchise



Westpac app functionalities

- Market leading user experience and best in class search and navigation features¹
- Enhanced self serve capabilities
- New app for business customers with tailored features
 - Business Hub centralises business functions where users can approve payments and view transactions
 - Simplified payment and authorisation processes allowing users to check, review and authorise payments
- Improved, <2 second log-on speed
- 38% increase in mobile only active customers since iOS launch²
- 39 average monthly app sessions per customer in Sep-22

Digital Mortgage

- Launched capability to provide unconditional home loan approval for selected refinance customers
- Capabilities include
 - Automated valuation and title search
 - Electronic verification of identity
 - Auto-verification of income using transactional data
 - Simplified required customer financials and auto verification
 - Automated full approval decision
- Expansion of capability to continue in FY23 – including making available for more customers and loan types

Personal Financial Management

- Launched embedded personal financial management features in the Westpac app
- Over 720,000 users interacted with this feature since launch in Sep-22
- Provides customers with greater insight into their spending based on transaction account data and tools to enable customer to track their spending
- Key functions, helping customers manage their finances, include
 - Transaction categorisation
 - Cashflow analysis
 - Spending insights
- Further features to be launched in FY23

1 Forrester Research: Digital Experience Review™ – Australian Mobile Banking Apps, Q3 2022. 2 iOS launch in Feb-21.

Investing in the Westpac digital experience.

Customer franchise



EFTPOS Now

Next generation smart terminals

- Improved experience for merchants and their customers with
 - Portability for ease of use
 - Digital receipts features to support accessibility
 - Android-based operating system offering integrated apps to support industries, such as retail and hospitality
- Currently in pilot with new applications, LitePOS (point of sale), cloud-based POS integration app (MX51) and customer loyalty
- Rolled-out 18,000 new terminals (EFTPOS Now and Connect)

EFTPOS Air

- Launching EFTPOS Air, 'Tap on Phone' technology, turning a NFC-enabled Android phone into a payment terminal via an app – no additional hardware required
- A fast, simple, and cost-effective method of accepting in-person payments for small businesses
 - Flat fee structure, no lock in contract
 - Simple set up – approved online and begin taking payments via the app
 - Email receipts and invoices
 - Live sales analytics and reporting
 - Same day business settlement
- Expanding availability across small business customers from Jan-23

Safety and security

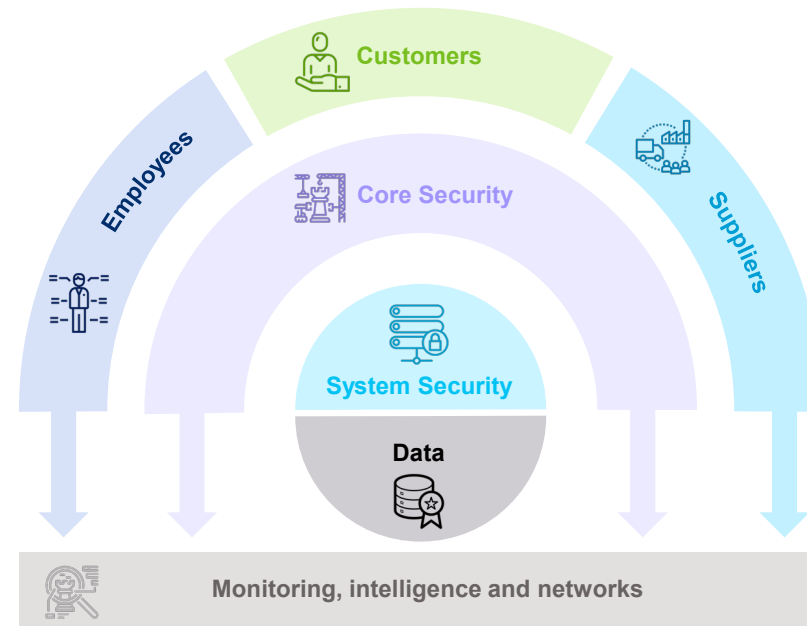
- Dynamic CVC used by ~13,000 customers per day, reduces card fraud by 80% versus cards with static CVC
- Biometric fraud detection being used, resulting in better customer experience and less identity theft
- Real-time blocking of potentially questionable online merchants, ~\$58m for 204,000 customers blocked since Jan-22
- Progressively rolling-out advanced customer behavioural tool to help combat remote access scams

Our cyber security protection.

Customer franchise



- **Significant increase** in our cyber investment and capability since 2014
- Common cyber threats **drive increasing threat volumes**
- Participate in and support **12 cyber information sharing communities** including with governments and industry participants
- Monthly investigation of **>1,800 alerts or suspicious events**
- **Blocked ~ 1.4m malicious** or spam emails per month
- **Blocked >700k attack attempts** on our internet-facing applications in Aug-22
- Responded to and removed **>800 phishing sites impersonating Westpac** this year



	<p>Employees We have controls around who we hire; how their access is granted; and monitoring of system use</p>		<p>Customers Dedicated controls that seek to protect customers from fraud, including multi-factor authentication</p>
	<p>Suppliers Subject to security reviews, limited access to our systems and data, and continual performance monitoring</p>		<p>Core security Core security capabilities across all systems, e.g. malware prevention, firewalls, email security</p>
	<p>System security Integrated approach to security of our systems, e.g. design reviews, patching and secure development</p>		<p>Monitoring, intelligence and networks 24/7 monitoring for indications of attacks and control weaknesses. Threat detection supported by cyber threat intelligence and information sharing partnerships</p>

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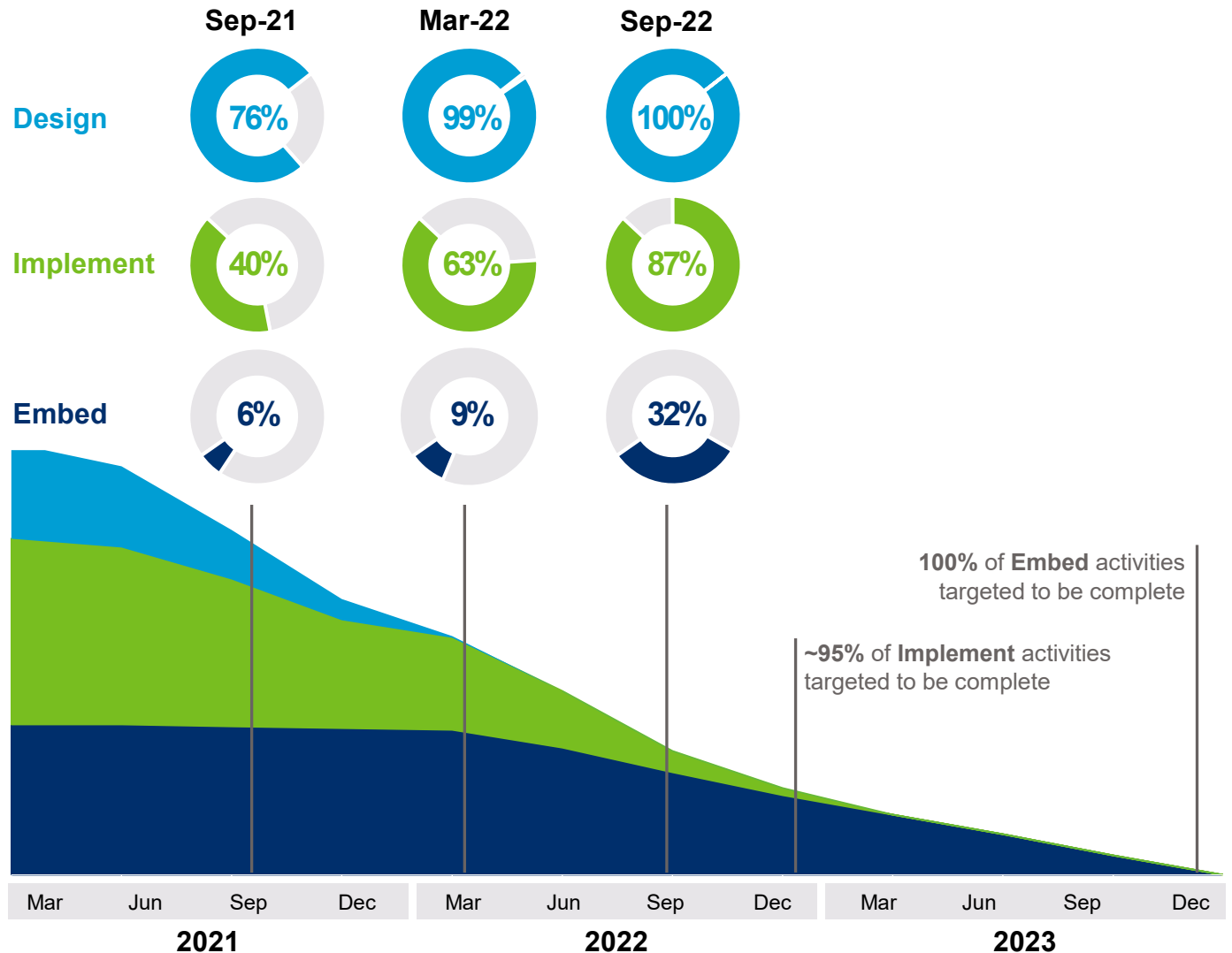
Customer Outcomes and Risk Excellence (CORE) Program.

CORE

For personal use only

- CORE program in place to address enforceable undertaking with APRA **signed December 2020**
- Aims to **strengthen** risk governance, **improve** accountability and **enhance** risk culture
- **Board, CEO and Executive** accountability
- Quarterly independent assurance by **Promontory Australia**
- **350 activities across 19 workstreams**

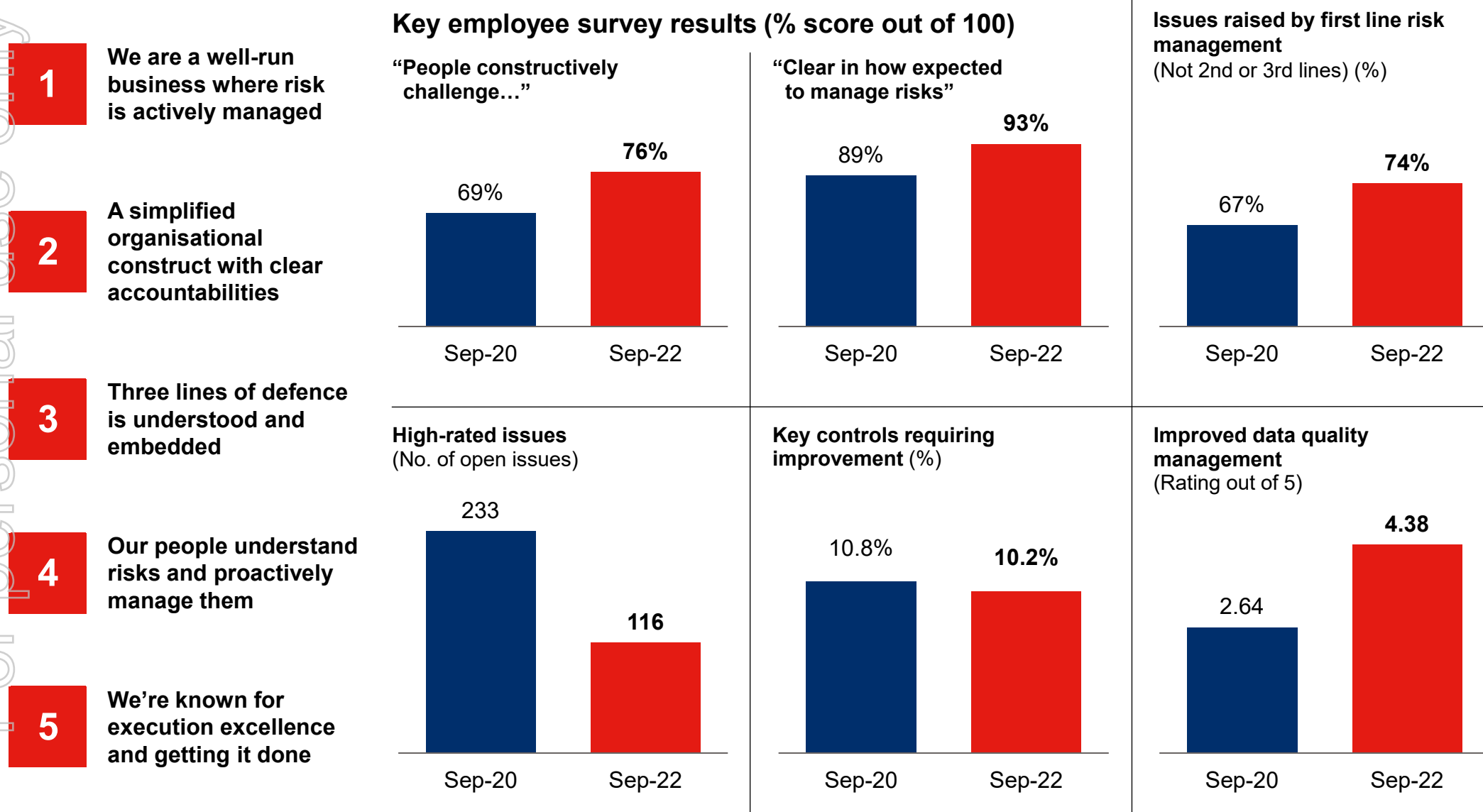
CORE activities progress¹



¹ At 30 September 2022. Completed activities finalised by Westpac. Activities may still be subject to Promontory Australia review.

CORE program: Measuring progress towards five target states.

CORE



Our commitment to sustainability.

FY22 progress.

Sustainability



Helping when it matters most

- Supported **1,600+ customers** impacted by floods in NSW and QLD with a **natural disaster relief package**
- **Protecting vulnerable customers**
 - **61,000+ gambling blocks** applied to customer credit and debit cards
 - **48,000+ transactions blocked** containing abusive messages
 - **42,000+ customers** assisted by our specialist vulnerability teams
- **Making banking more accessible:** awarded first place by the Australian Network on Disability on their Access & Inclusion Top Performers 2021-2022 list
- **Financial education resources** accessed by **210,000+ customers** through Davidson Institute
- **Assisted 10,000+ Indigenous and remote Australians** since 2019 through our Indigenous Connections call centre



Backing a stronger Australia and NZ

- **Over \$3.8 billion in new lending¹ to climate change solutions² since 2020**
- Westpac Scholars Trust³ awarded **100 new scholarships with 640+ active scholars supported since 2015⁴**
Introduced a new climate-focused funding priority for selecting scholars
- **Introduced a loan for hybrid and electric cars**
- **\$20.7m spent with diverse suppliers,** including \$8.8m with Indigenous-owned businesses



Collaborating for impact

- Joined **Net-Zero Banking Alliance (NZBA)** and set **five 2030 financed emissions sector targets**
- Member of **TNFD⁵ Forum** and initiated analysis to identify sectors that are highly dependent on nature or that have a high impact on nature
- Safer Children, Safer Communities program – over **\$20 million committed in funding to over 50 child safeguarding organisations since commencement of the program (\$18.7m paid since 2021)** and support for International Justice Mission (IJM) in the Philippines to help **rescue 174 victims of exploitation⁶**
- **Released our fifth Reconciliation Action Plan (RAP):**
 - Recognised by Reconciliation Australia at the highest Elevate level
 - RAP leadership project on **Free, Prior and Informed Consent (FPIC)** to improve our capability in this area and to use our voice to raise awareness

Note: See footnotes on page 132.

Our plan to become a net-zero, climate resilient bank.

Progress

- Joined **NZBA** in July 2022
- **Set interim 2030 financed emissions targets** for five sectors in our lending portfolio, in accordance with our NZBA commitment

Updated Climate Change Position Statement and Action Plan (Climate Action Plan)



Note: See footnotes on page 132.

The information on this page contains 'forward-looking statements' and statements of expectation reflecting Westpac's current views on future events. They are subject to change without notice and certain risks, uncertainties and assumptions which are, in many instances, beyond its control. Please refer to the disclaimer at the back of this presentation.

01

Net-zero, climate resilient operations

- Agreements in place to source the equivalent of 100% of our Australian electricity consumption from renewable energy sources¹ by 2025, and planning underway to achieve this same milestone for our international footprint by 2025
- Continue to maintain carbon neutral certification² for our Australian and New Zealand direct operations
- Continue to support employee and supply chain emissions reductions

02

Supporting customers' transition to net-zero and to build their climate resilience

- Engaging with customers and supporting them in their transition
- Become transition partner of choice
- Commencing engagement with agribusinesses on climate change impacts on farm productivity and the role of adaptation measures to improve climate resilience

03

Collaborate for impact on initiatives towards net-zero and climate resilience

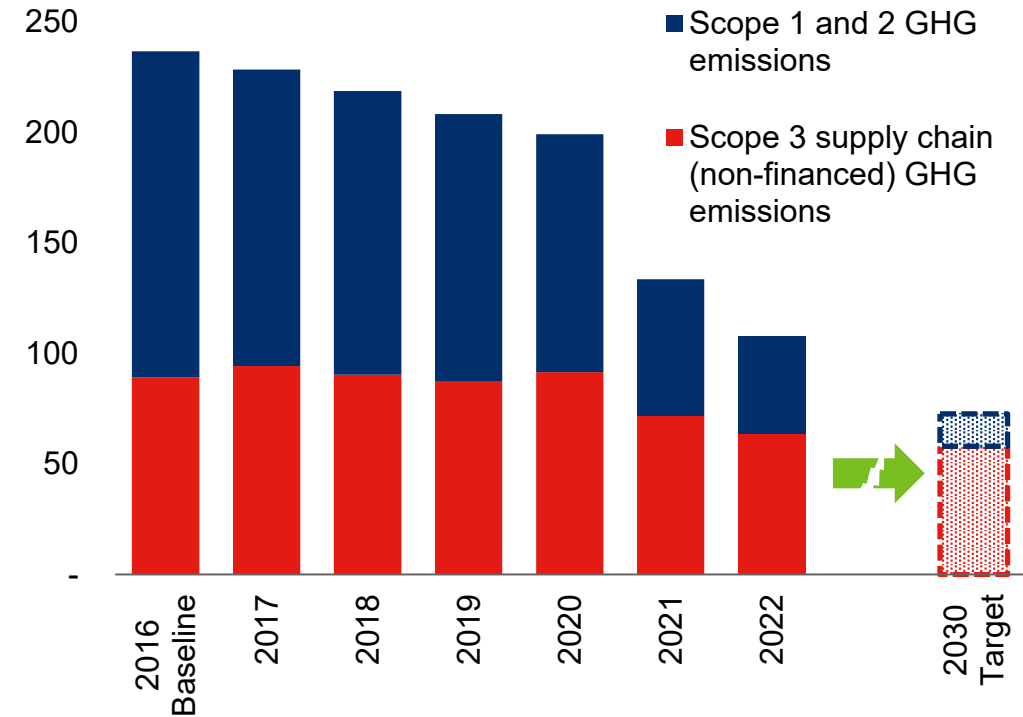
- Work with governments, industry organisations and/or community partners to improve outcomes to transition to net-zero and build climate resilience
- Participated in the Australian Industry Energy Transitions Initiative (AIETI)
- Founding member of the Australian Sustainable Finance Institute (ASFI)

Net-zero, climate resilient operations.

Targets	Progress	
Reduce Scope 1 and 2 GHG emissions by 85% by 2025 and 90% by 2030 against <u>2016</u>	70% reduction since 2016	29% reduction in 2022
Reduce Scope 3 supply chain GHG emissions ¹ by 35% by 2030 against <u>2016</u>	29% reduction since 2016	12% reduction in 2022
Maintain carbon neutral certification	Maintained carbon neutral certification ²	
Source equivalent of 100% of global electricity consumption from renewable sources by 2025	52% in 2022 ³	

Westpac Group Operational GHG⁴ Emissions⁵ (tCO₂-e)

Before carbon offsets
Thousands



Updated target baselines and Scope 3 supply chain ambition – we will report on these new targets from FY23

- Scope 1 and 2 direct operational absolute emissions reduction target updated to 64% by 2025 and 76% by 2030, relative to a 2021 baseline⁶
- Scope 3 supply chain (non-financed) absolute emissions reduction target updated to 50% by 2030, relative to a 2021 baseline⁷

Note: See footnotes on page 132.

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Supporting customers' transition to net-zero.



FY22 highlights

- Largest bank lender to greenfield renewable energy projects in Australia over the past five years¹
- Achieved over \$1.9 billion in new lending² to climate change solutions³
- Continued to discuss climate change with WIB customers as a regular part of our engagement, particularly in sectors that have high emissions or significant transition risk
- Supported WIB and Westpac New Zealand (WNZL) customers across 69 Sustainable Finance transactions with a total volume of \$108 billion⁴
- WNZL supported nine customers with Sustainability-Linked Loans – Sustainability Coordinator⁵ for seven and the Sole Sustainability Coordinator or Green Bond Advisor on all four inaugural Green and Sustainability Bond issuances



Investing in the opportunity

Building banker capability

- ~3,000 employees completed ESG fundamentals training
- 1,100+ employees completed half-day training in partnership with Monash University and ClimateWorks

Mobilising sustainable finance

- Finance for low carbon transition and new scalable technologies
- First sustainability-linked loan in manufacturing sector in Australia⁶

Extending our product suite

- Introduced a loan for hybrid and electric cars
- Partnered with fintech Cogo to help customers track carbon footprint⁷
- WNZL piloted new Sustainable Agribusiness Loan⁸; expanded loan offerings to enable customers to make their homes warmer, drier and/or more energy efficient
- Expanded Carbon Trading Desk capability in Australia⁹






Note: See footnotes on page 132.

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Targets set for five sectors in our lending portfolio.

Sector targets in line with our NZBA commitment.

For details on our targets and target-setting approach refer to our 'Net-Zero 2030 Targets and Financed Emissions – our methodology and approach'. We continue to integrate and operationalise our targets into our processes and lending decisions.

Sector	2030 Financed Emissions Reduction Target ¹	FY21 Baseline
 Extractives – Upstream oil and gas²	<p>23% reduction in Scope 1, 2 and 3 absolute financed emissions by 2030 (relative to 2021 baseline)</p> <p>We have updated our upstream oil and gas position to support this target</p> <p>Our position provides</p> <ul style="list-style-type: none"> We will only consider directly financing greenfield oil and gas projects that are in accordance with the IEA NZE scenario³ or where necessary for national energy security⁴ We will continue to provide corporate lending where the customer has a credible transition plan⁵ in place by 2025 We will work with customers to support their development of credible transition plans prior to 2025 	<p>7.5 MtCO₂-e (absolute financed emissions)</p>
 Extractives – Thermal coal mining⁶	<p>Zero lending exposure to companies with >5% of their revenue coming directly from thermal coal mining by 2030</p>	<p>\$216.7m (TCE at 30 Sep 2021)</p>
 Power generation⁷	<p>0.10 tCO₂-e/MWh for Scope 1 and 2 emissions intensity by 2030</p>	<p>0.26 tCO₂-e/MWh (emissions intensity)</p>
 Industrials – Cement production⁸	<p>0.57 tCO₂-e/tonne of cement for Scope 1 and 2 emissions intensity by 2030</p>	<p>0.66 tCO₂-e/tonne cement (emissions intensity)</p>
 Australian commercial real estate (large customers with office properties)⁹	<p>62% reduction in Scope 1 and 2 emissions¹⁰ intensity (kgCO₂-e/m² net lettable area) by 2030 (relative to a 2021 baseline) for Australian large customers with office properties</p>	<p>Baseline and progress to be disclosed in FY23</p>

Note: See footnotes on page 133.

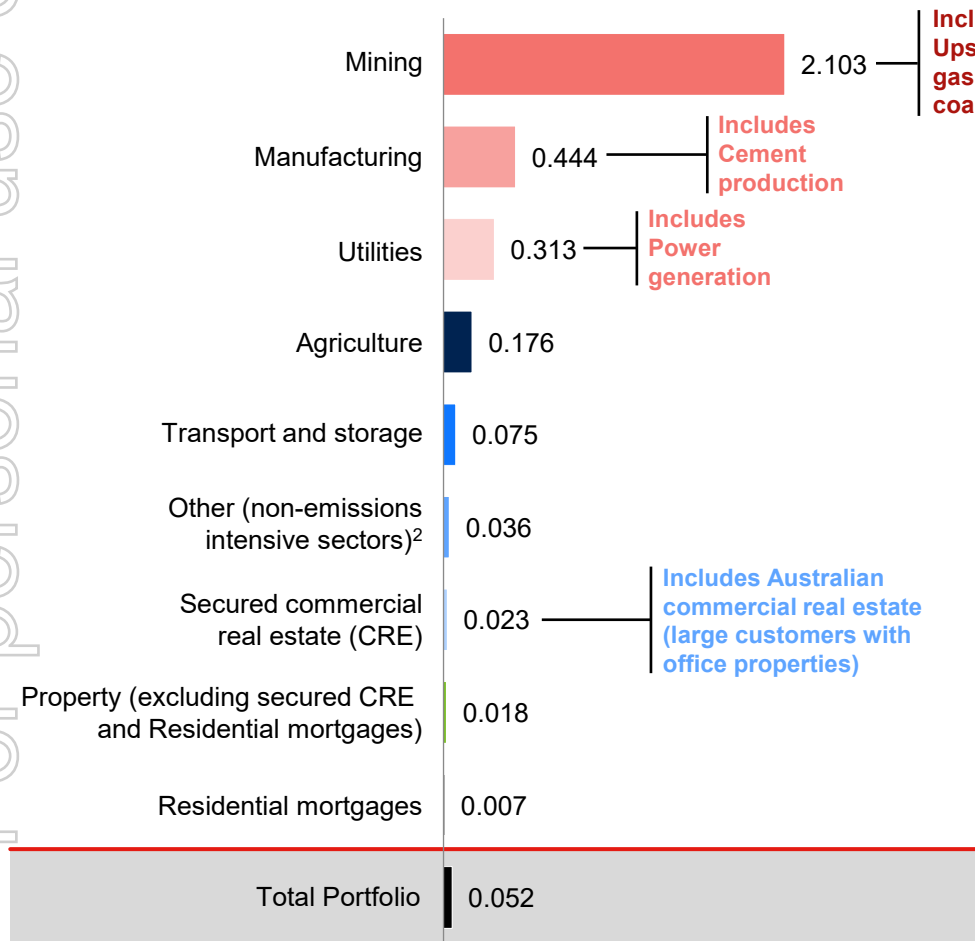
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Understanding our financed emissions.

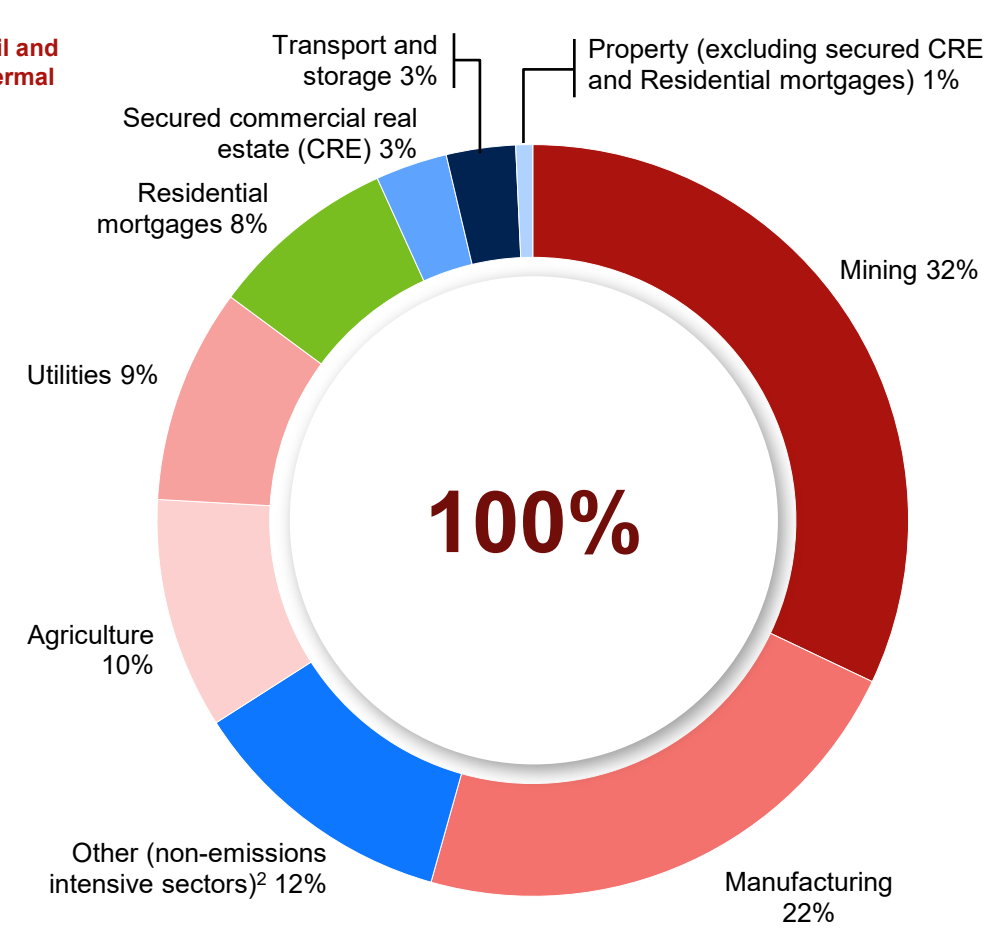
Our approach to reporting our estimated financed emissions.

Refer to our 'Net-Zero 2030 Targets and Financed Emissions – our methodology and approach' disclosure on our website for more information on our financed emissions analysis, including data sources, assumptions and limitations.

Westpac's estimated financed emissions¹ intensity
(FY22; kgCO₂-e per \$ for in-scope exposures)



Westpac's estimated financed absolute emissions¹
(% of FY22 total absolute emissions for in-scope exposures)



Note: See footnotes on page 133.

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Climate-related metrics.

TCE exposure to customers in the Energy Sector Value Chain (\$bn)¹.

For more information, refer to our 2022 Sustainability Index and Datasheet and 'Net-Zero 2030 Targets and Financed Emissions – our methodology and approach' disclosures. Apart from Thermal coal in FY22, definitions used for sectors in the Energy Sector Value Chain currently differ from those used for our 2030 sector targets and financed emissions reporting.

Mining and extraction				Transport				Electricity generation ⁶				Oil and gas refining				Distribution and retail			
	FY22	FY21	FY20		FY22	FY21	FY20		FY22	FY21	FY20		FY22	FY21	FY20		FY22	FY21	FY20
Oil and gas extraction ²	1.87	1.84	2.22	Coal				Gas	0.54	0.58	0.67	Oil and gas refining	0.64	0.58	2.02	Oil and gas	2.58	2.10	1.32
Oil and gas exploration ²	0.00	0.33	0.56					Black coal	0.18	0.19	0.27					Electricity and gas networks ⁶	3.48	3.80	4.53
Metallurgical coal	0.13	0.29	0.21	Rail	0.79	0.30	0.28	Brown coal	0.05	0.03	0.03					Electricity and gas retailers ⁶	0.97	1.01	0.77
Metallurgical coal in diversified miners ³	0.15	0.02	0.03	Port	0.35	0.32	0.44	Liquid fuel	0.06	0.12	0.12								
Thermal coal ⁴	0.20	0.22	0.30	LNG terminal ⁵	0.69	0.52	0.57	Hydro	0.98	1.26	1.30								
								Other renewables	2.35	2.23	1.89								

Update on variance between FY21 and FY22

- The energy sector is critical in the transition to a 1.5°C-aligned net-zero emissions economy and we have a role in supporting this change. Customers and transactions in these sectors are assessed using Westpac's ESG Credit Risk Policy, which includes our Climate Action Plan commitments
- This year, movements in customer exposures have partly been due to commodity prices and exchange rate movements, particularly where exposures are mostly in US\$, such as the Oil and Gas sector**
- In future, we aim to modify our reporting of Energy Sector Value Chain exposure to align with reporting progress against our 2030 sector targets

Note: See footnotes on page 133.

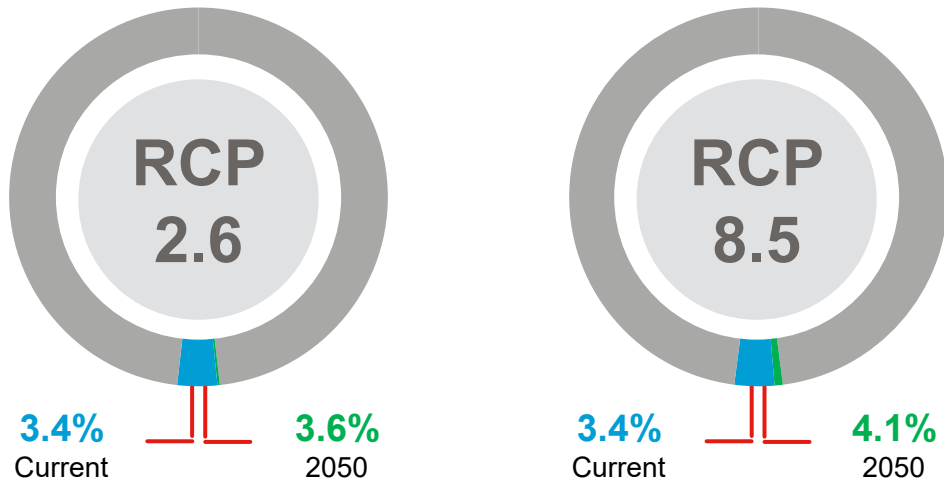
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Physical and transition risk metrics.

Analysis suggests that overall potential risk exposures are likely to be low.

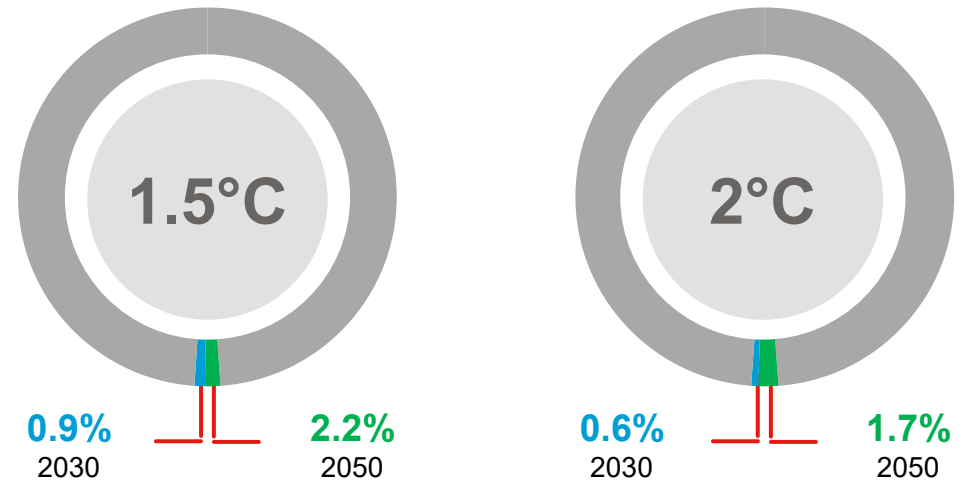
Potential physical risk¹ exposure in our Australian mortgage portfolio² (%)

% represents proportion of our Australian mortgage portfolio that may be at risk under these climate change scenarios²



Potential transition risk exposure to 2030 and 2050 in our Australian business and institutional lending portfolio³ (%)

% represents proportion of our lending portfolio that may be at risk under these climate change scenarios³



We used Intergovernmental Panel on Climate Change (IPCC) Representative Concentration Pathways (RCP) scenarios for the analysis

RCP2.6 represents a lower warming scenario indicative of 2°C warming by 2100

RCP8.5 represents a higher warming scenario indicative of 4°C warming by 2100

We analysed scenarios of how the Australian economy and major industry sectors might perform when constrained in line with transition pathways

1.5°C represents a rapid decarbonisation scenario

2°C represents a decarbonisation scenario

Note: See footnotes on page 133.

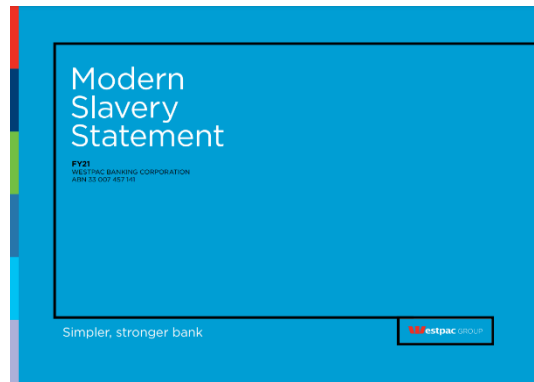
The information on this page contains 'forward-looking statements' and statements of expectation reflecting Westpac's current views on future events. They are subject to change without notice and certain risks, uncertainties and assumptions which are, in many instances, beyond its control. Please refer to the disclaimer at the back of this presentation.

Comprehensive sustainability reporting.

A suite of disclosures for more information and depth.

Sustainability

For personal use only



 Available at westpac.com.au/sustainability

Strengthening diversity and inclusion.

Building a workforce that reflects the diversity of our customers.



Gender Equality

Targets

- Maintained 50% Women in Leadership¹ for 6 consecutive years
- In FY23, reporting will focus on women in Senior Leadership which includes the Executive Team, General Managers and their direct reports (excluding administrative or support roles)

FY22 progress:

% Females	Sep-22	Target	Target met
Westpac Board	40	40:40:20 ²	✓
Executive Team	45	40:40:20 ²	✓
General Managers	39	40 +/-2%	✓
Senior Leadership	48	50 +/-2%	✓
Women in Leadership	50	50 +/-2%	✓
Westpac workforce	55	50 +/-2%	✓

Parental policy – increased paid parental leave to 16 weeks and introduced special paid leave and support for pregnancy loss

Gender equity – reviewed pay equity and improved pay transparency



Diversity, Equity & Inclusion

Building a workforce where our people feel valued, respected and safe

- **Group-wide inclusion and diversity survey** – 35% employees participated with 74% employees reporting high levels of inclusivity in the workplace
- **Cultural diversity leadership shadowing** program delivered with 150 mentoring matches
- **#1 Employer** for accessibility in Australian Network on Disability's Access & Inclusion Index
- **GLOBAL LGBTIQA+ Ally** program launch and renewed partnership with Out For Australia
- **Defence Reserves Leave policy** includes leave for domestic emergencies and natural disasters
- **10,000+ members** in 10 Employee Action Groups



Indigenous Representation

Focusing on Meaningful Careers

- **Third Elevate RAP³** released June 2022 (fifth RAP in total) – one of four focus areas is Meaningful Careers
- **Indigenous Senior Leader appointments** – Director Indigenous Engagement & Strategy to lead implementation of the RAP and National Manager Indigenous Banking focused on our offering to Indigenous customers
- **43 internship and 72 traineeship placements** of Aboriginal and Torres Strait Islander people in FY22
- Aiming to increase % representation of employees who self identify as Aboriginal and Torres Strait Islander. Target of **1.5% by September 2025**

Development and mentoring initiatives:

- Nearly 1,000 Jawun Professional secondments since 2001
- Echo Mentoring supporting Indigenous employees

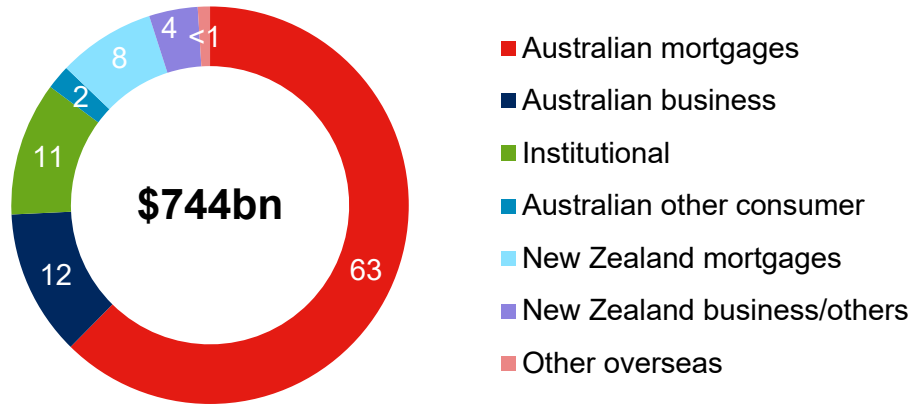
¹ Women in Leadership refers to women in leadership roles across the Group. It includes the CEO, Group Executives, General Managers, senior leaders with significant influence on business outcomes (direct reports to General Managers and their direct reports), large (3+) team people leaders three levels below General Manager, and Bank and Assistant Bank Managers. ² 40% women, 40% men and 20% of any gender. Westpac Board includes CEO. Executive Team excludes CEO. ³ Reconciliation Action Plan.

Earnings drivers

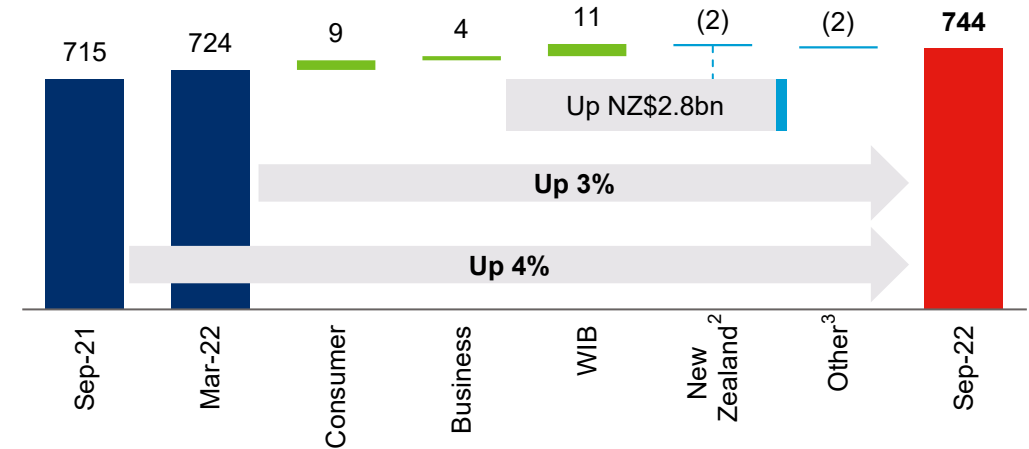
Composition and movement in lending.

Revenue

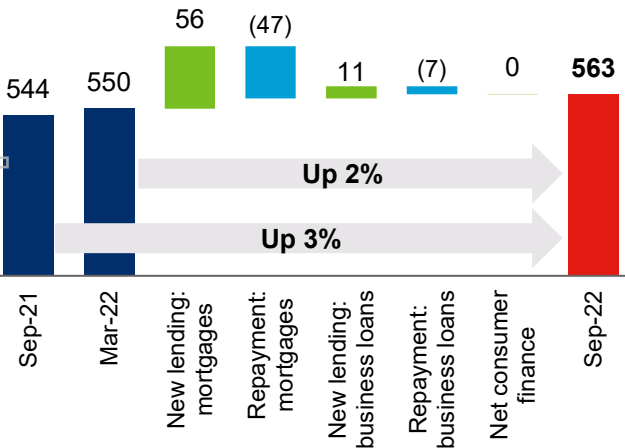
Composition of loans¹ (% of total)



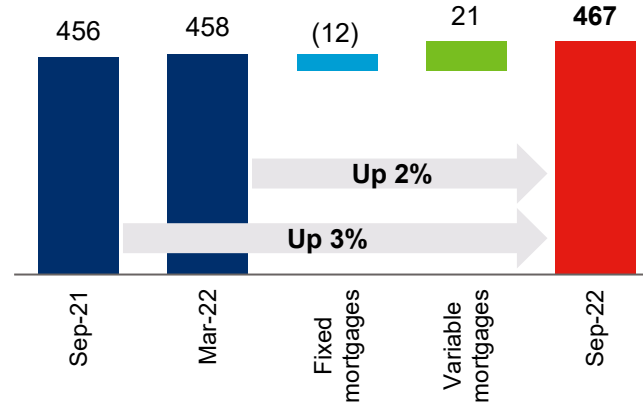
Movement in gross loans (\$bn)



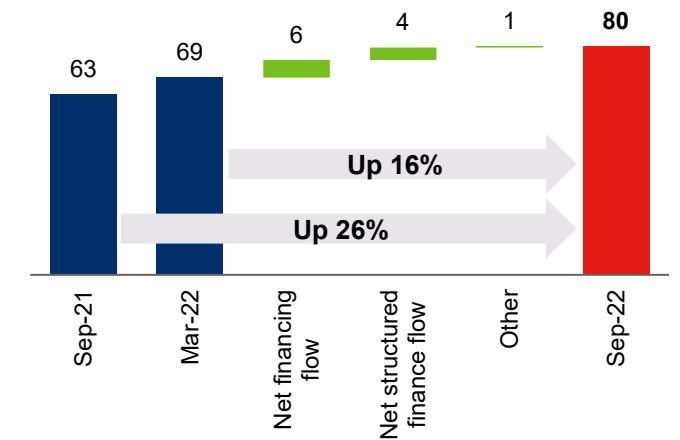
Australian lending (CBB, \$bn)



Australian mortgage lending⁴ (\$bn)



Institutional onshore lending movements (\$bn)

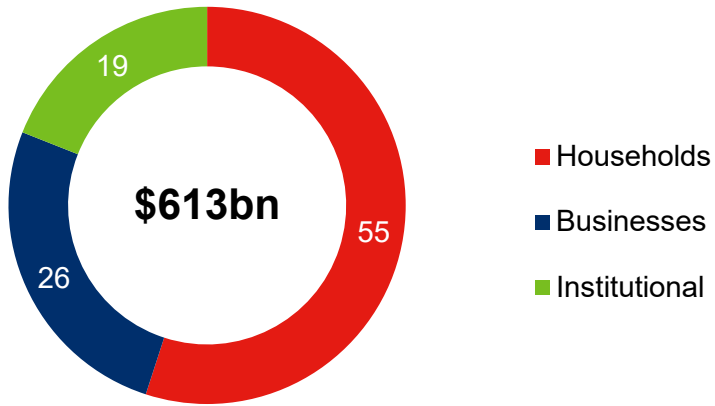


Charts may not add due to rounding.

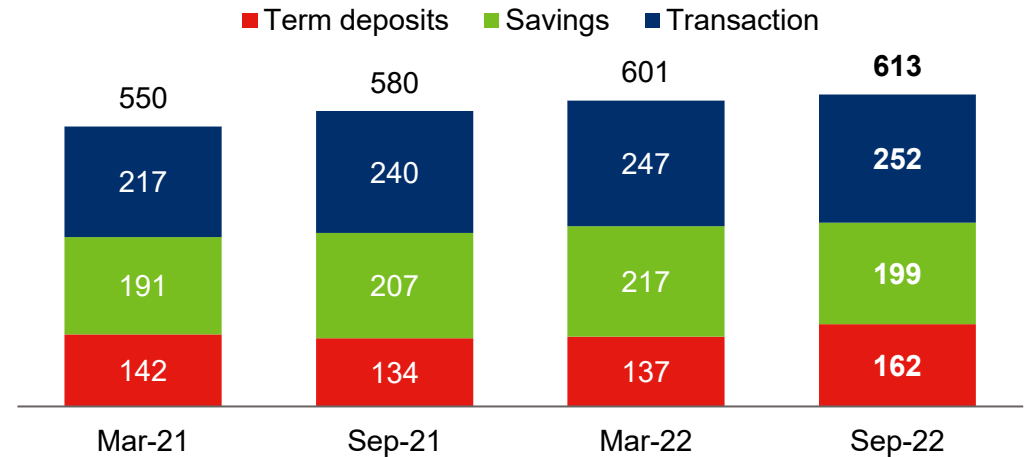
¹ Gross loans. ² In A\$. The large difference between the NZ\$ and A\$ movement is due to a ~6% change in the exchange rate over the period; September 2022: 1.1354, March 2022: 1.0759. ³ Includes Group Businesses and Specialist Businesses, for gross loans excluding businesses sold and from run-off. ⁴ Includes business mortgages.

Composition and movement in deposits.

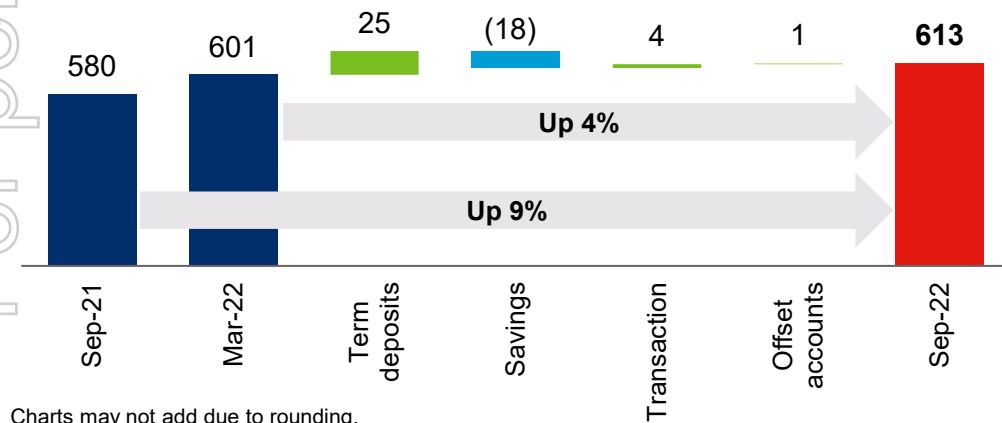
Composition of deposits (% of total)



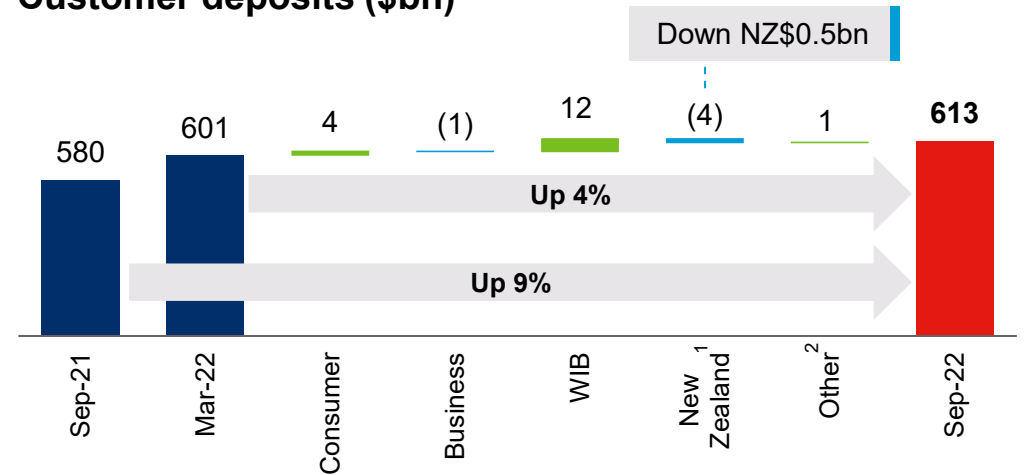
Customer deposits (\$bn)



Customer deposit movements (\$bn)



Customer deposits (\$bn)



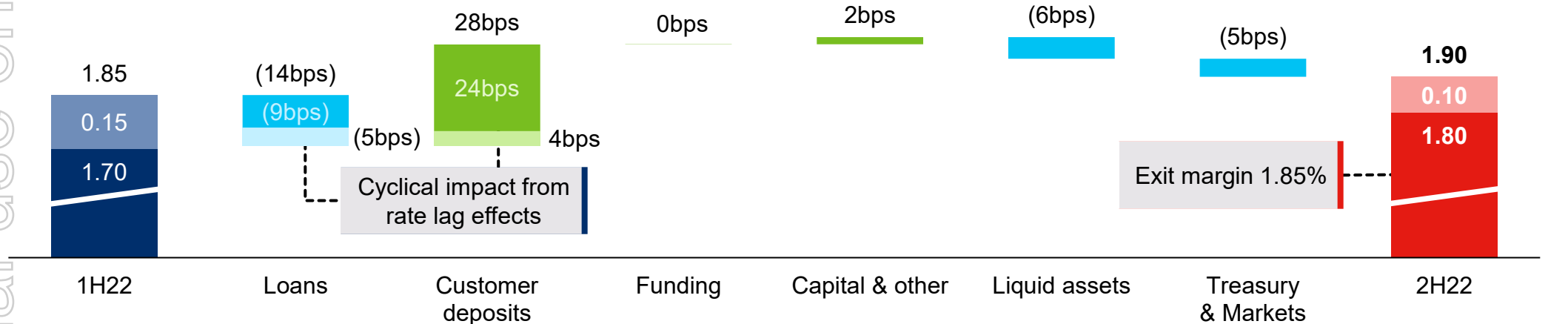
Charts may not add due to rounding.

¹ In A\$. The large difference between the NZ\$ and A\$ movement is due to a ~6% change in the exchange rate over the period; September 2022: 1.1354, March 2022: 1.0759. ² Includes Group Businesses and Specialist Businesses.

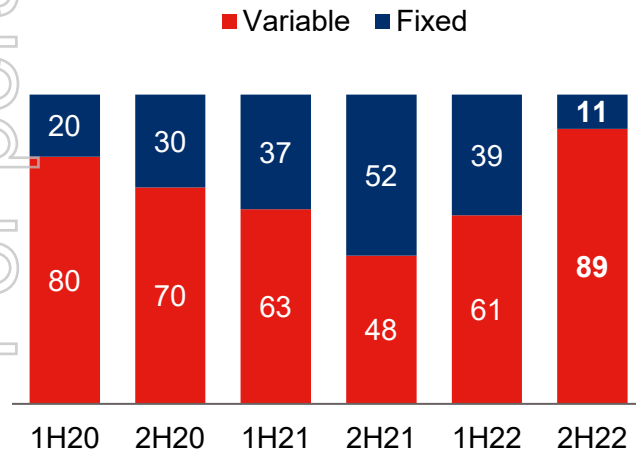
Net interest margin.

Revenue

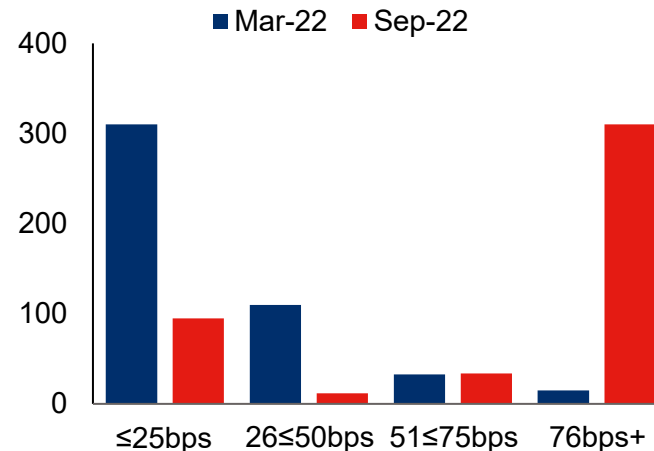
Net interest margin (% and bps)



Australian mortgage new lending (%)



Australian deposits¹ by interest rate bands (\$bn)



Wholesale funding credit spreads² (bps)



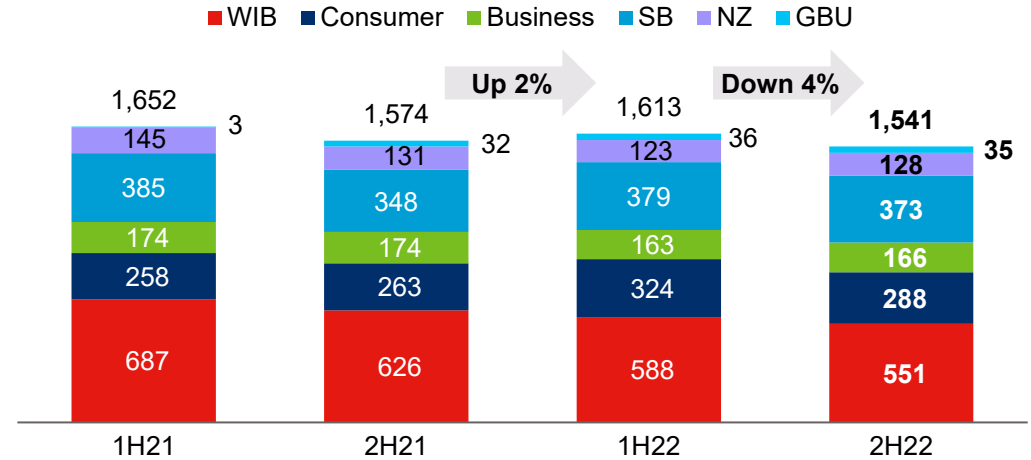
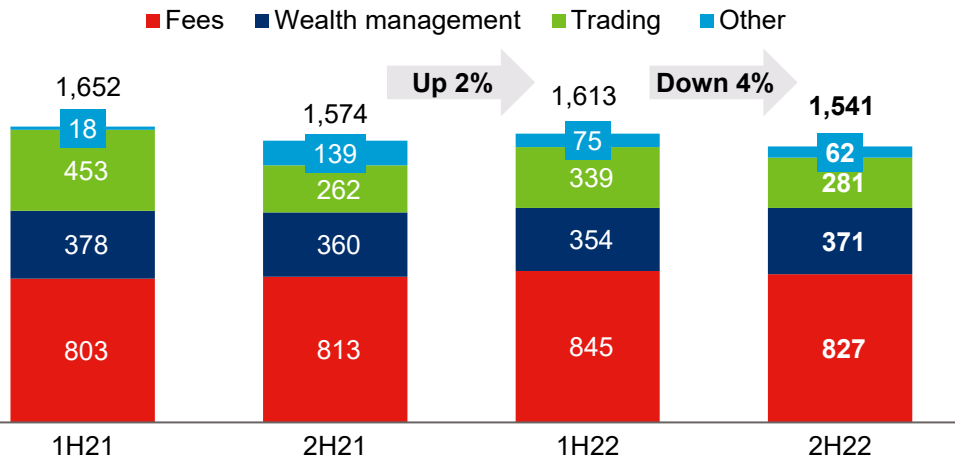
1 Excludes mortgage offset balances. 2 Wholesale funding credit spreads reflect a blend of A\$ and US\$ 5-year FRN.

Non-interest income.¹

Revenue

Non-interest income by type (\$m)

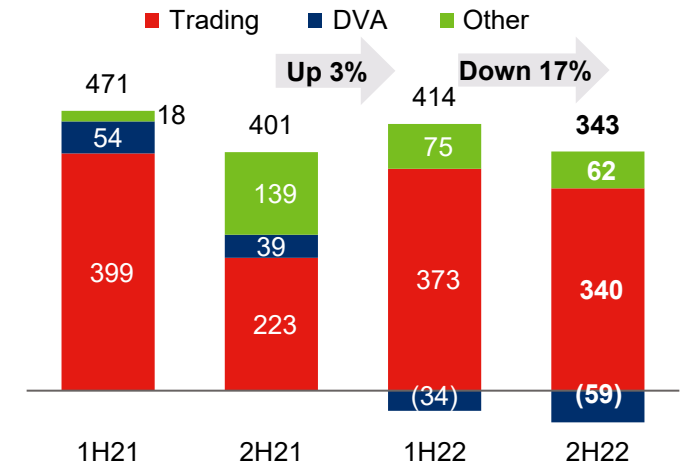
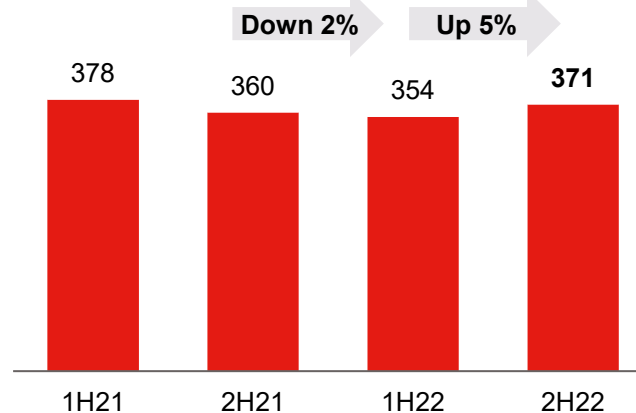
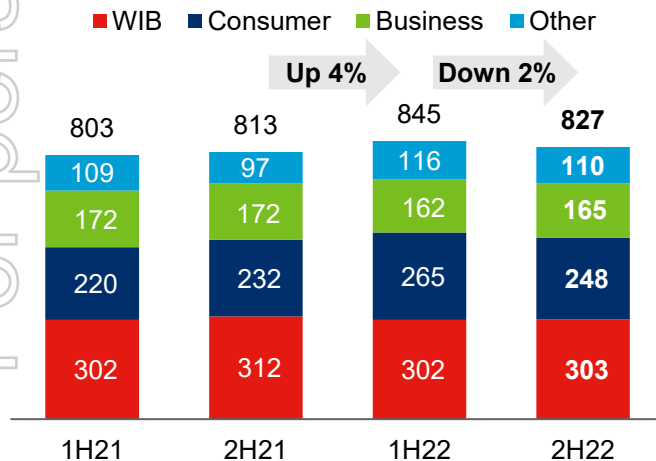
Non-interest income by segment (\$m)



Net fee income (\$m)

Wealth management (\$m)

Trading and other (\$m)

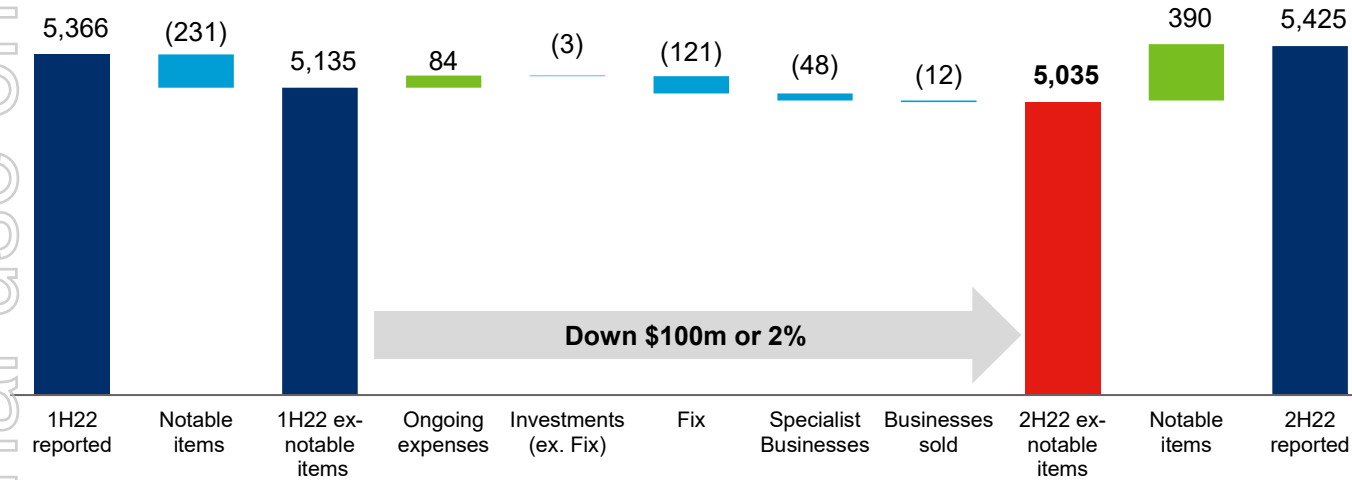


¹ Excluding notable items and businesses sold. Income for businesses sold includes General Insurance, Lenders Mortgage Insurance, Motor Vehicle Finance & Novated Leasing, Vendor Finance, NZ life insurance and Australian life insurance; prior figures have been aligned to current presentation for comparability.

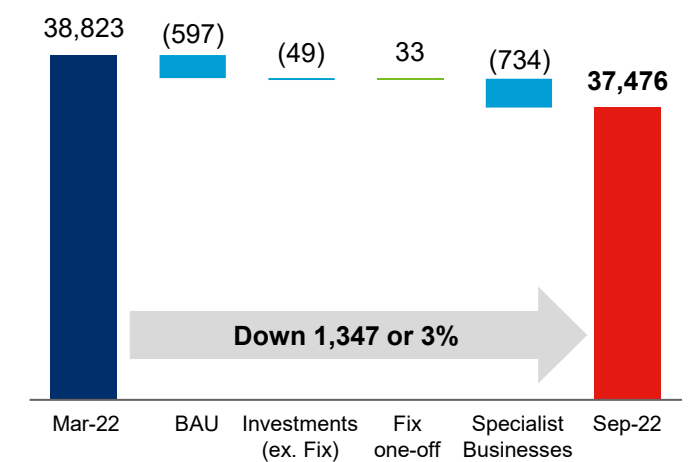
Expenses.

Expenses

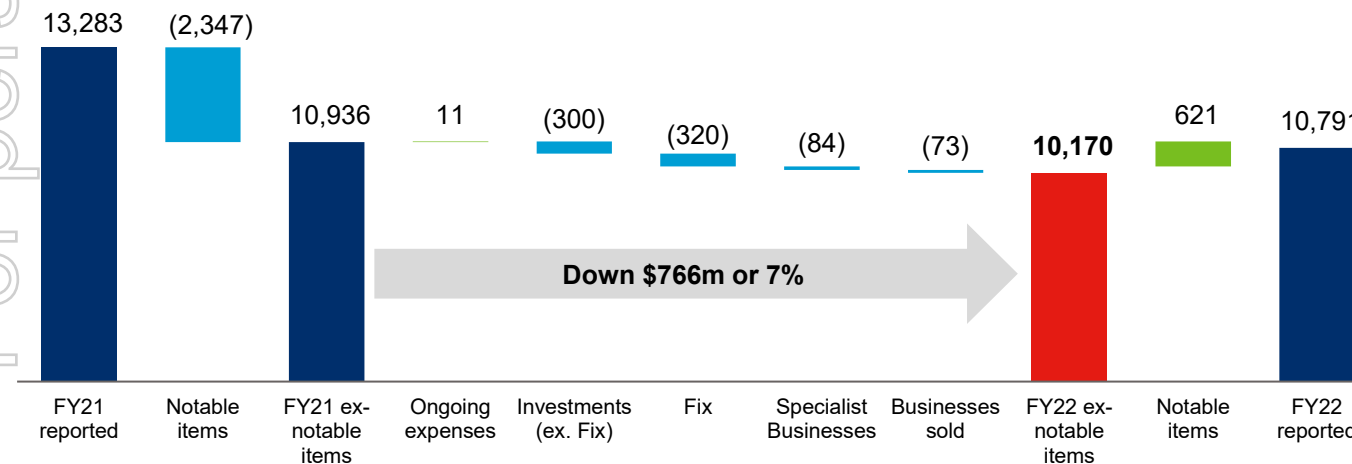
Expense movements 2H22 – 1H22 (\$m)



FTE (#)



Expense movements FY22 – FY21 (\$m)



Headcount (#)¹

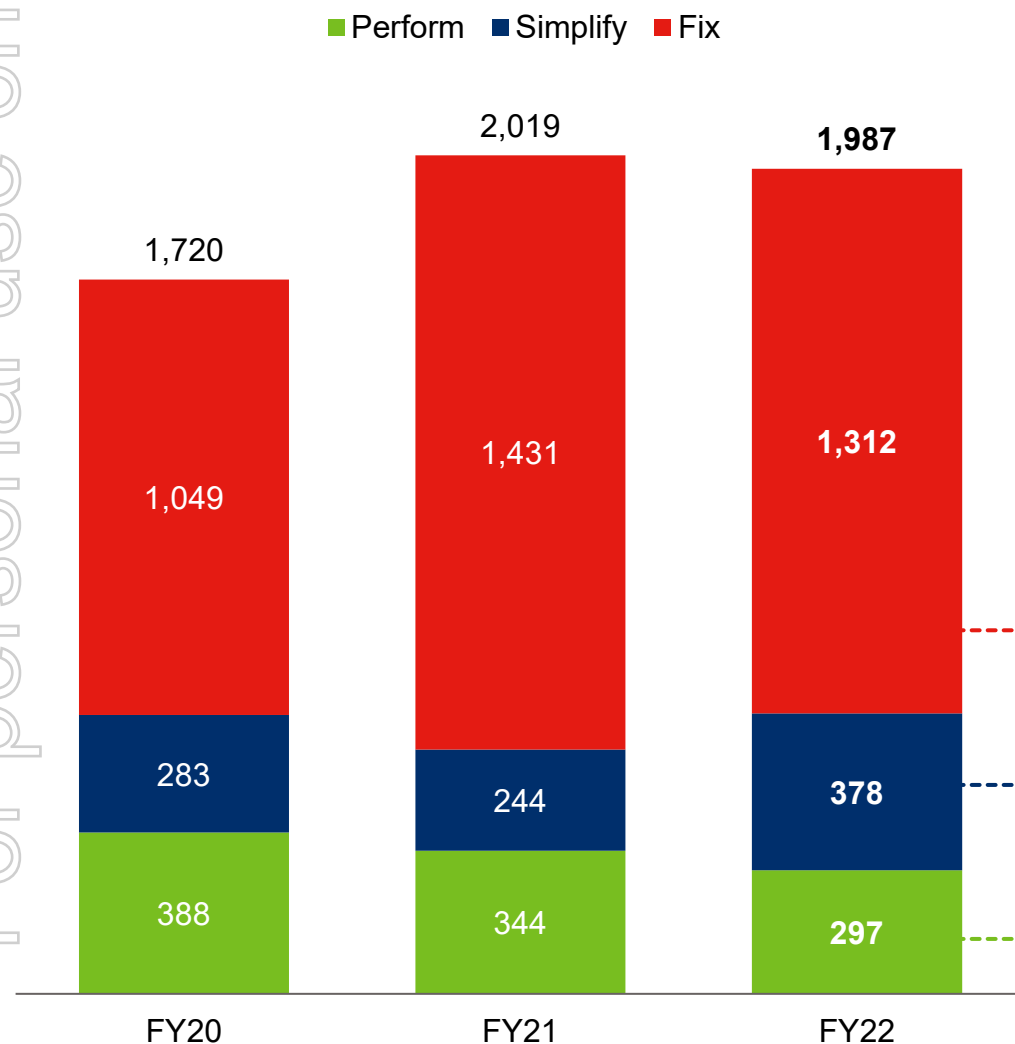
	Sep-21	Mar-22	Sep-22	Change Sep-22 – Mar-22
Direct ²	43,447	41,088	40,208	(2.1%)
Third party ³	19,357	17,442	17,812	2.1%
Total	62,804	58,530	58,020	(0.9%)

¹ Headcount refers to number of people. ² Direct includes people employed directly by Westpac including permanent and temporary staff, and contractors. ³ Third party includes consultants and processing services.

Investment and capitalised software.

Expenses

Investment spend mix (\$m)



Investment spend (\$m)	FY21	FY22
Expensed	1,222	883
Capitalised ¹	797	1,104
Total investment spend	2,019	1,987

Capitalisation of investment increased with higher spend on platforms and infrastructure

Down 8% due to completion of several initiatives

Up 55% using digital to simplify and automate activities

Down 14% as investment directed to Fix & Simplify

¹ Includes capitalised software, fixed assets and prepayments.

Select cost reset targets.¹

Expenses

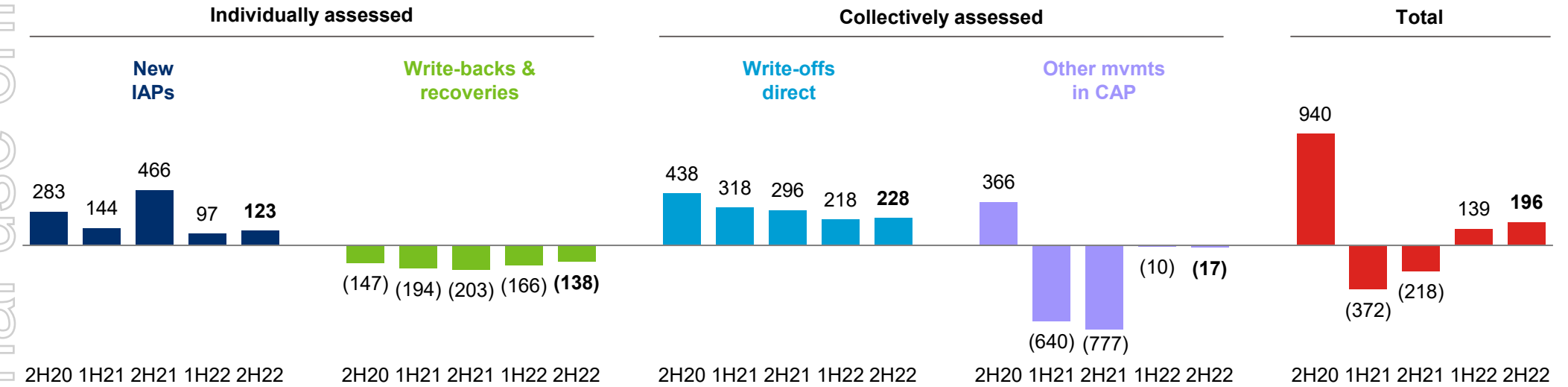
	Metric	FY20 baseline	FY22	FY24 target
Portfolio simplification	<ul style="list-style-type: none"> • Sale of non-core businesses • Completion of sales 	1 under sale agreement	7 completed	11 transactions completed ⁸
			2 under sale agreement	
Business simplification	<ul style="list-style-type: none"> • Mortgages processed on digital origination platform² • Consumer sales via digital³ • Branch transactions⁴ • Number of products⁵ 	32%	82%	100%
		42%	43%	70%
		29 million	23 million	~40% less
		1,191	805	~450
Organisational simplification	<ul style="list-style-type: none"> • Offshore locations⁶ • Reduce third party and contractor spend >\$200m per annum⁷ • Reduce head office roles – more than 20% 	8	7	4
			>\$200m	>\$200m p.a
			(12%)	(20%)

1 The information on this page contains 'forward-looking statements' and statements of expectation reflecting Westpac's current views on future events. They are subject to change without notice and certain risks, uncertainties and assumptions which are, in many instances, beyond its control. They have been based upon management's expectations and beliefs concerning future developments and their potential effect on Westpac. Should one or more of the risks or uncertainties materialise, or should underlying assumptions prove incorrect, actual results may differ materially from those expressed or implied in such statements. Investors should not place undue reliance on forward-looking statements and statements of expectation. Except as required by law, Westpac is not responsible for updating, or obliged to update, any matter arising after the date of this presentation. The information in this page is subject to the information in Westpac's ASX filings, including in its 2022 Full Year Financial Results and elsewhere in this presentation. 2 Percentage of home loan applications through digital mortgage origination platform for 1st party lending (excluding RAMS). FY24 target refers to both 1st and 3rd party across Consumer and Business. 3 Refer to page 136 for definition. 4 Reduction to FY24 represents decrease on baseline. 5 Includes products for sale and not for sale across Australia and New Zealand, except for institutional products which are for sale only. 6 Represents international locations excluding New Zealand and Westpac Pacific. 7 \$200m is based on savings from volume and rate management, and includes consulting engagements. 8 There are two remaining businesses in Specialist Businesses: Platforms and Westpac Pacific. At this point, the sale of Westpac Pacific appears unlikely in the short to medium term.

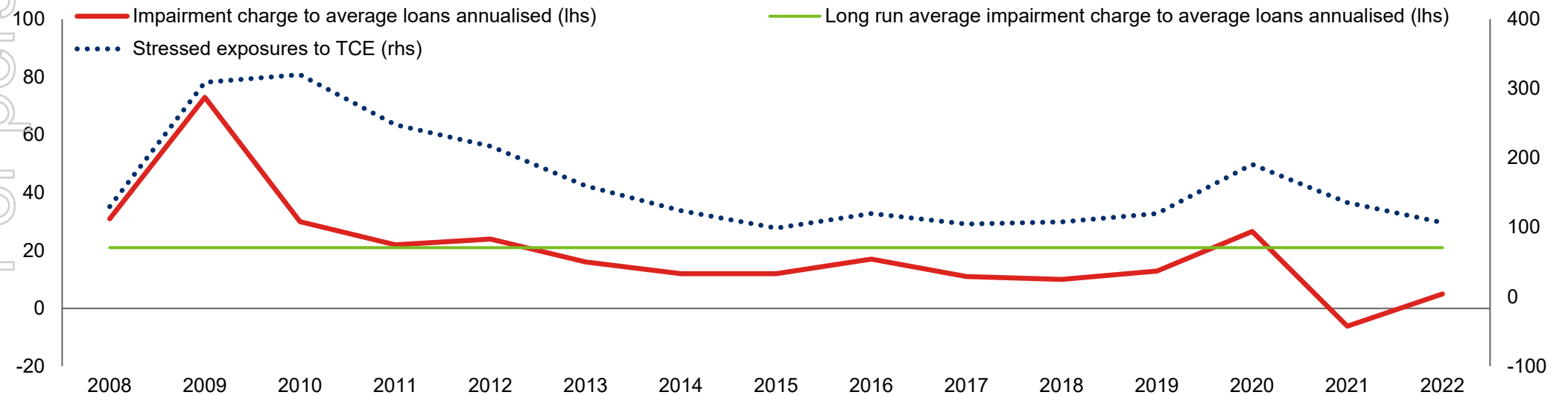
2H22 impairment charge of \$196m.

Impairment charges

Impairment charges (\$m)



Impairment charges and stressed exposures (bps)



Credit quality and provisions

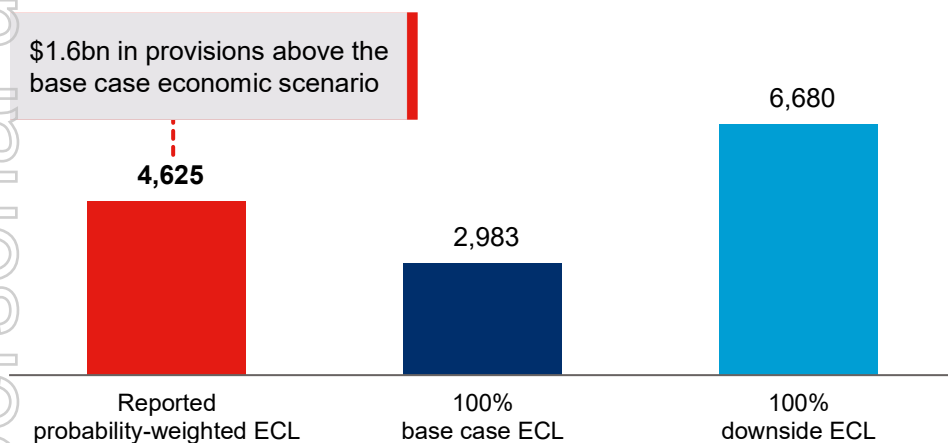
Provisions for expected credit loss.

Credit quality

Key ratios

	Sep-21	Mar-22	Sep-22
Provisions to gross loans (bps)	70	65	62
Impaired asset provisions to impaired assets (%)	54	48	48
Collectively assessed provisions to credit RWA (bps)	117	116	116

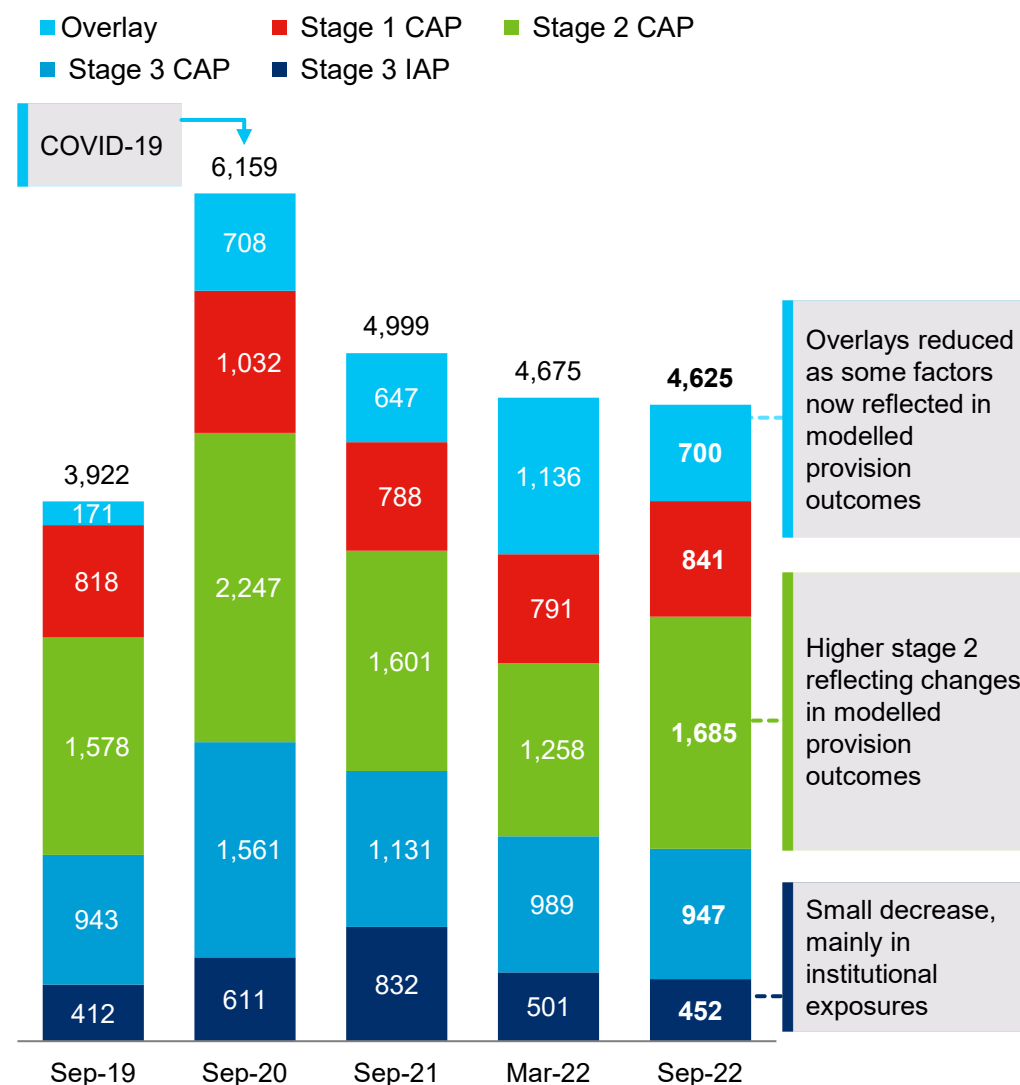
Expected credit loss¹ (ECL) (\$m)



Forecasts for base case economic scenario²

	Base case		Downside
	2022	2023	Trough / peak ³
GDP growth	3.4%	1.0%	(6%)
Unemployment	3.1%	4.4%	11%
Residential property prices	(6.5%)	(7.8%)	(27%)

Total provisions for expected credit losses¹ (\$m)



¹ Excludes provisions for debt securities. ² Forecast date is 19 September 2022. ³ These KEIs represent trough or peak values that characterise the scenarios considered in setting downside severity.

Provision cover by portfolio category.

Credit quality

Exposures as a % of TCE

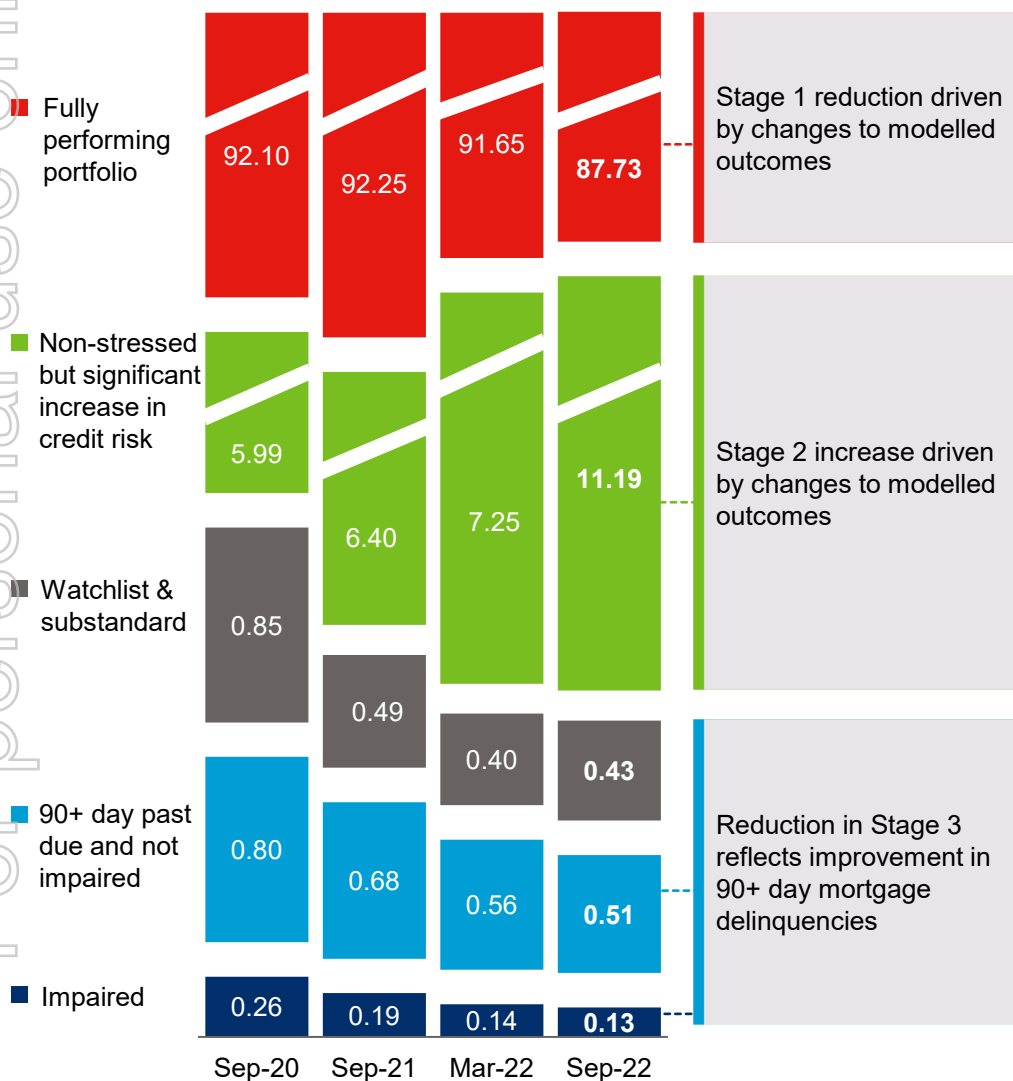


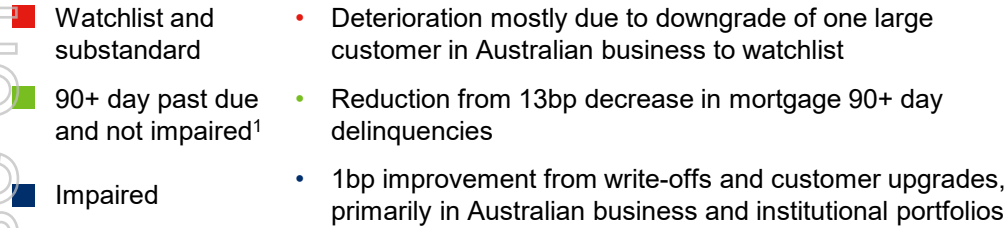
Chart does not add to 100 due to rounding.

Provisioning to TCE (%)

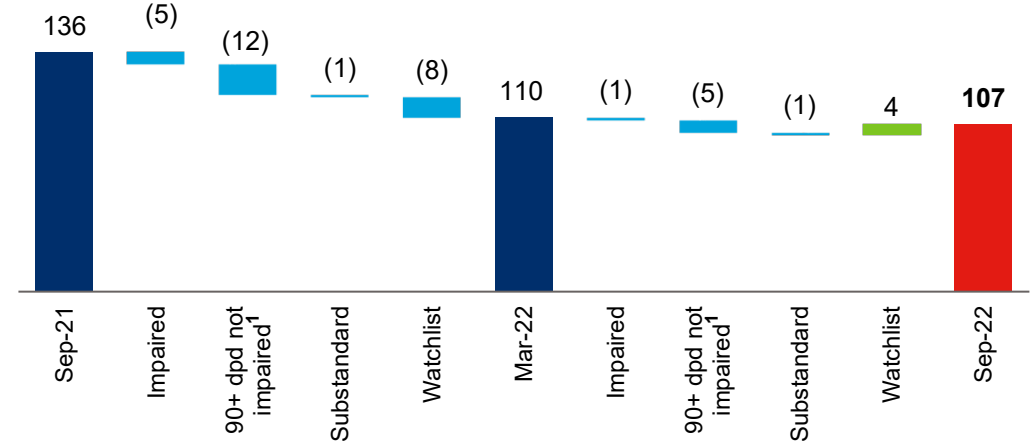
	Sep-21	Mar-22	Sep-22
Stage 1 provisions			
Fully performing portfolio			
Small cover as low probability of default (PD)	0.09	0.10	0.09
Stage 2 provisions (includes portfolio overlays)			
Non-stressed but significant increase in credit risk			
Lifetime expected loss based on future economic conditions	2.16	1.92	1.35
Watchlist & substandard			
Still performing but higher cover reflects deterioration	9.80	10.95	11.05
Stage 3 provisions			
90+ day past due and not impaired			
In default but strong security	10.57	10.62	11.07
Impaired assets			
In default. High provision cover reflects expected recovery	54.43	48.03	47.97

Credit quality metrics improved.

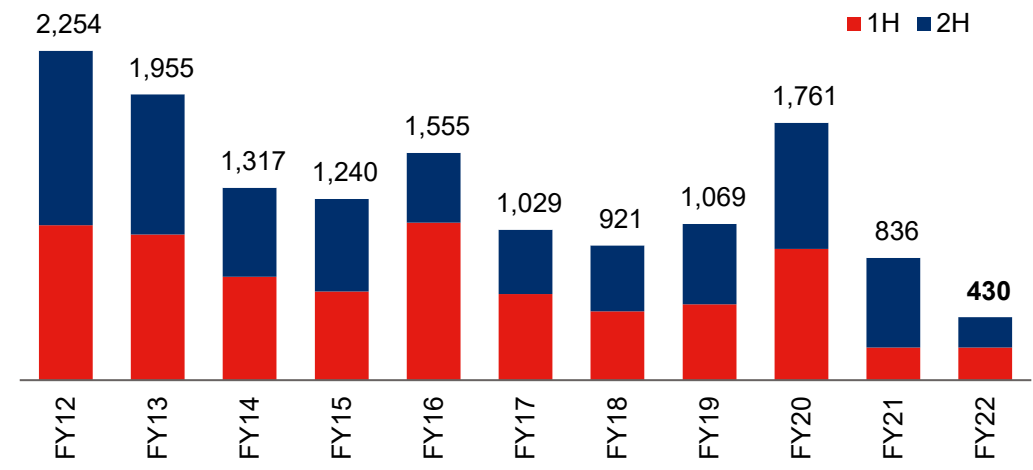
Stressed exposures as a % of TCE



Movement in stress categories (bps)



New and increased gross impaired assets (\$m)²



¹ Facilities 90 days or more past due date not impaired. These facilities, while in default, are not treated as impaired for accounting purposes. ² Includes exposures that are managed on a facility by facility basis.

Portfolio composition.

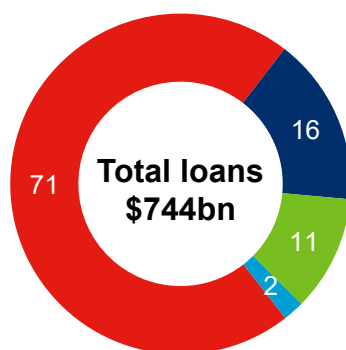
Credit quality

Total committed exposure (TCE) by risk grade at 30 September 2022 (\$m)

Standard and Poor's risk grade ¹	Australia	NZ / Pacific	Asia	Americas	Europe	Group	% of total
AAA to AA-	207,929	22,192	1,145	13,890	568	245,724	20%
A+ to A-	37,923	5,509	1,275	4,386	6,474	55,567	5%
BBB+ to BBB-	66,313	11,996	2,922	4,033	1,413	86,677	7%
BB+ to BB	77,537	14,135	554	166	116	92,508	8%
BB- to B+	51,964	7,391	282	284	391	60,312	5%
<B+	6,482	1,936	34	-	-	8,452	1%
Mortgages	536,374	66,866	-	-	-	603,240	51%
Other consumer products	29,827	3,595	-	-	-	33,422	3%
TCE	1,014,349	133,620	6,212	22,759	8,962	1,185,902	
<i>TCE at 30 September 2021</i>	<i>959,067</i>	<i>132,925</i>	<i>5,974</i>	<i>21,092</i>	<i>6,224</i>	<i>1,125,282</i>	
Exposure by region² (%)	86%	11%	<1%	2%	<1%		100%

Loan composition at 30 September 2022 (% of total)

- Housing
- Business
- Institutional
- Other consumer



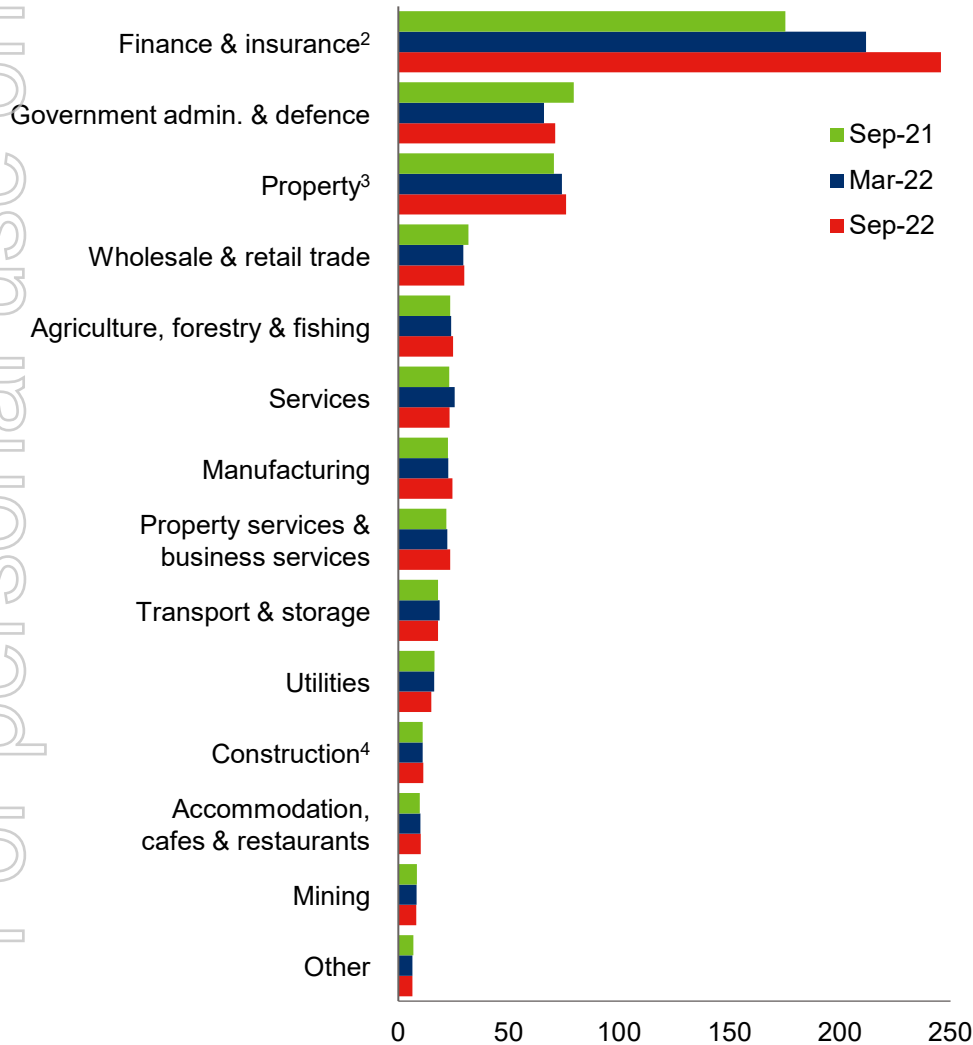
No direct exposure to Russia or Ukraine

1 Risk grade equivalent. 2 Exposure by booking office.

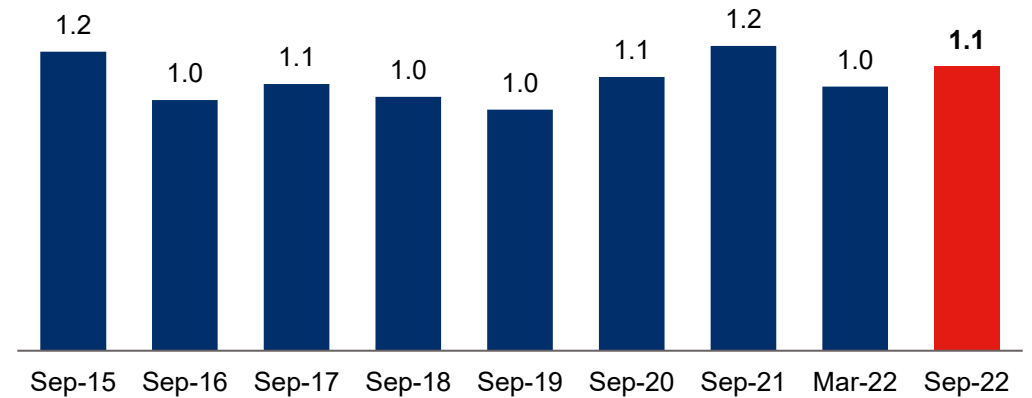
Loan portfolio composition.

Credit quality

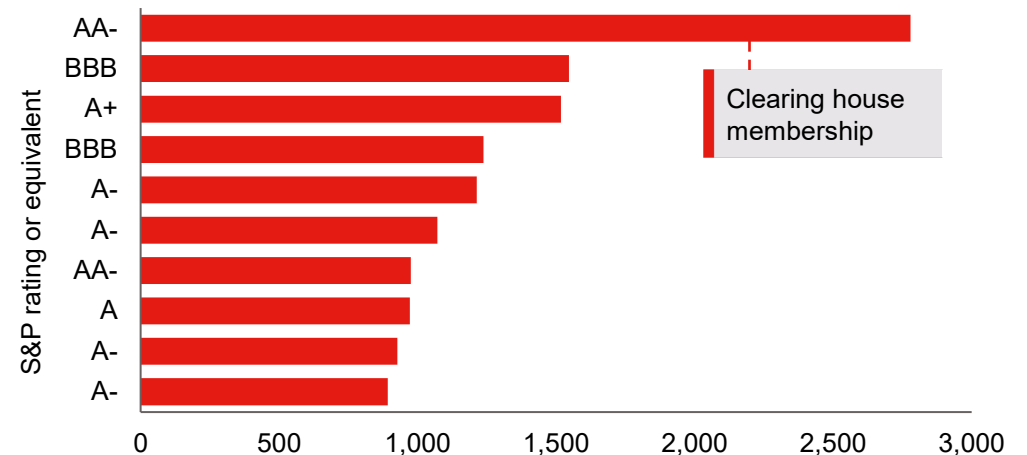
Exposures at default¹ by sector (\$bn)



Top 10 institutional exposures to corporations and NBFIs⁵ (% of TCE)



Top 10 institutional exposures to corporations & NBFIs at 30 September 2022 (\$m)

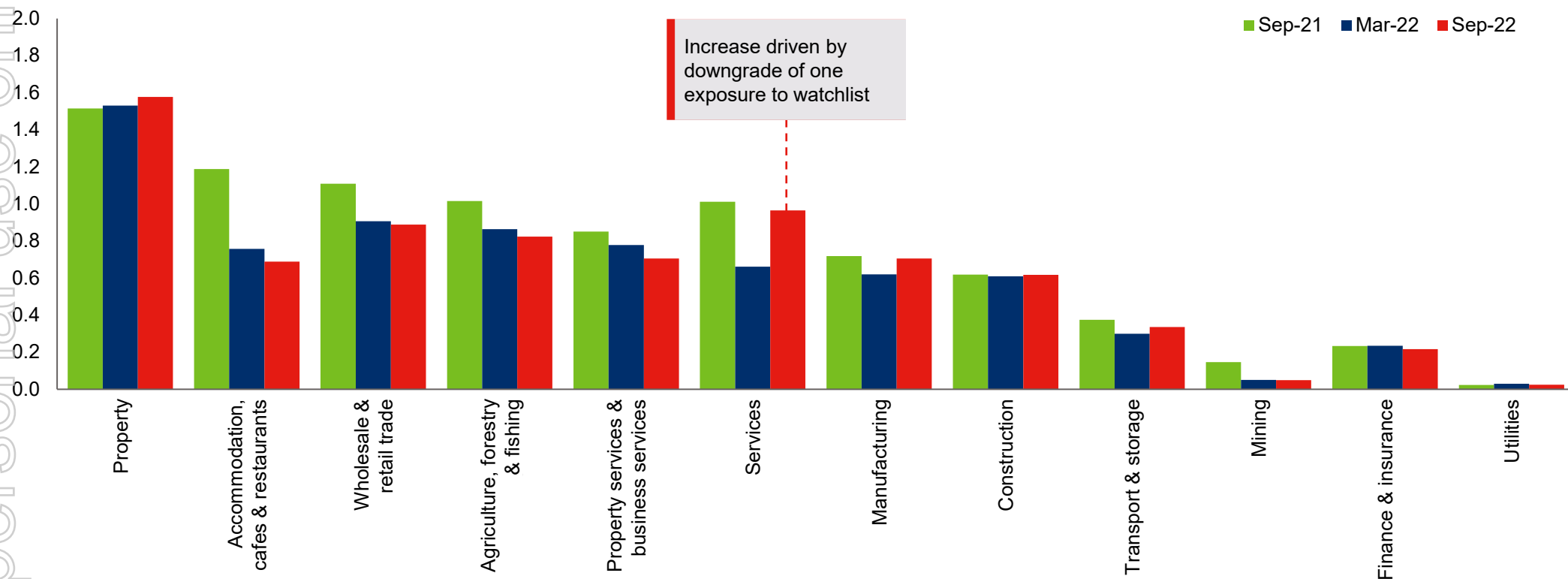


¹ Exposures at default is an estimate of the committed exposure expected to be drawn by a customer at the time of default. Excludes consumer lending. ² Finance and insurance includes banks, non-banks, insurance companies and other firms providing services to the finance and insurance sectors. ³ Property includes both residential and non-residential property investors and developers and excludes real estate agents. ⁴ Construction includes building and non-building construction, and industries serving the construction sector. ⁵ NBFIs are non-bank financial institutions.

Credit quality across sectors.

Credit quality

Corporate and business stressed exposures by industry sector (\$bn)



Stress to TCE by sector

Sector	Property	Accomm., cafes & restaurants	Wholesale & retail trade	Agriculture, forestry & fishing	Property & business services	Services ¹	Manufacturing	Construction	Transport & storage	Mining	Finance & Insurance	Utilities
Mar-22 (%)	2.1	7.6	3.1	3.7	3.6	2.8	2.7	5.5	1.7	0.6	0.1	0.2
Sep-22 (%)	2.1	6.8	3.0	3.6	3.2	4.1	2.9	5.4	2.0	0.6	0.1	0.2

¹ Services includes education, health & community services, cultural & recreational and personal & other services.

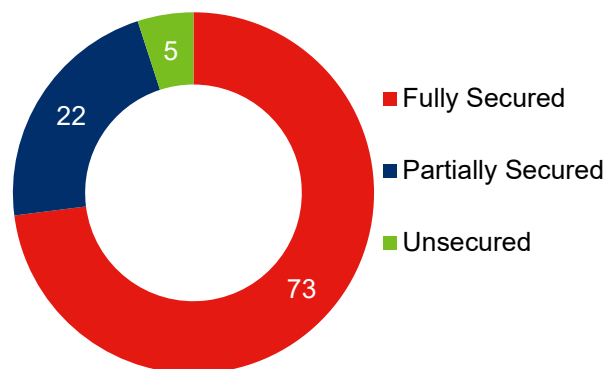
Sectors in focus: accommodation, cafes and restaurants; construction.

Credit quality

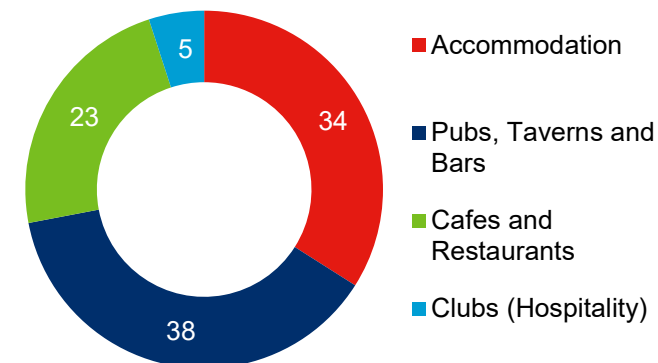
Accommodation, cafes and restaurants

	Sep-21	Mar-22	Sep-22
Total committed exposure (TCE) (\$bn)	9.6	9.9	10.2
Lending (\$bn)	8.2	8.1	8.4
As a % of Group TCE	0.85	0.85	0.86
% of portfolio graded as stressed ^{1,2}	12.38	7.64	6.76
% of portfolio impaired ²	0.94	0.68	0.56

Portfolio security composition³ (TCE) (%)



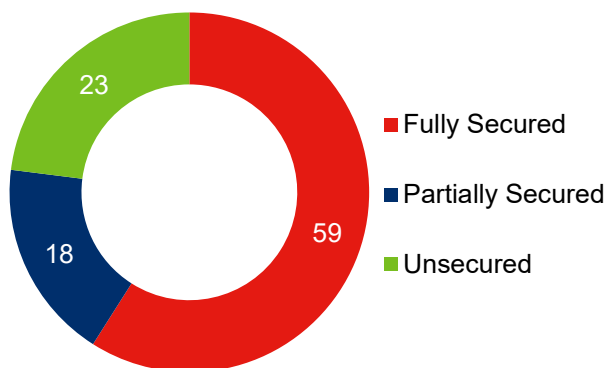
Portfolio by sub-sector (TCE) (%)



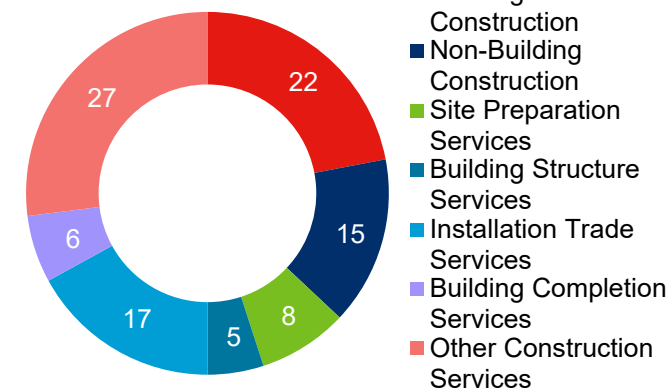
Construction

	Sep-21	Mar-22	Sep-22
TCE (\$bn)	11.2	11.2	11.5
Lending (\$bn)	6.7	6.8	7.1
As a % of Group TCE	1.00	0.96	0.97
% of portfolio graded as stressed ^{1,2}	5.51	5.46	5.37
% of portfolio impaired ²	0.86	0.80	0.78

Portfolio security composition³ (TCE) (%)



Portfolio by sub-sector (TCE) (%)



1 Includes impaired exposures. 2 Percentage of portfolio TCE. 3 Fully secured: Secured loan to collateral value ratio ≤ 100%, Partially secured: Secured loan to collateral value ratio > 100%, but < 150%, Unsecured: Secured loan to collateral value ratio > 150%, or no security held.

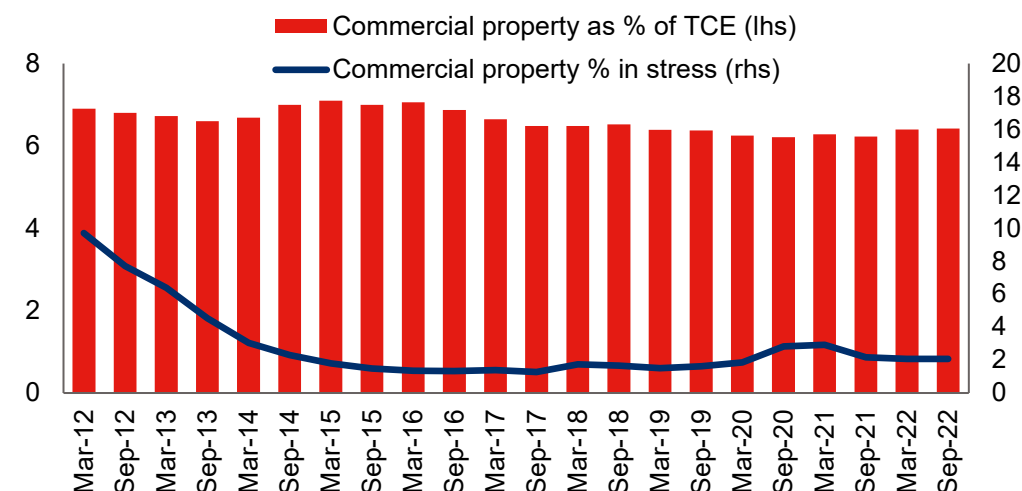
Sectors in focus: commercial property.

Credit quality

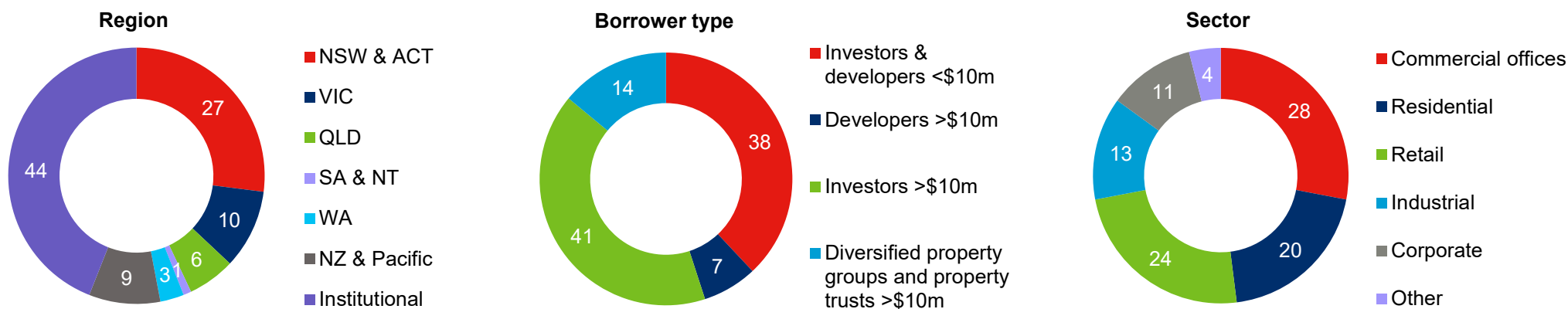
Commercial property

	Sep-21	Mar-22	Sep-22
TCE (\$bn)	70.0	74.3	76.1
Lending (\$bn)	51.7	56.5	60.0
As a % of Group TCE	6.22	6.40	6.42
Median risk grade (S&P equivalent)	BB+	BB+	BB+
% of portfolio graded as stressed ^{1,2}	2.16	2.06	2.07
% of portfolio impaired ²	0.21	0.16	0.07

Commercial property exposures % of TCE and % in stress



Commercial property portfolio composition (TCE) (%)



1 Includes impaired exposures. 2 Percentage of commercial property portfolio TCE.

Sectors in focus: Australian agriculture; mining including oil & gas; retail trade.

Credit quality

Australian agriculture

	Sep-21	Mar-22	Sep-22
TCE (\$bn)	13.0	13.4	13.7
Lending (\$bn)	10.5	10.6	10.7
As a % of Group TCE	1.15	1.16	1.16
% of portfolio graded as stressed ^{1,2}	3.30	1.96	2.73
% of portfolio in impaired ²	0.41	0.40	0.24

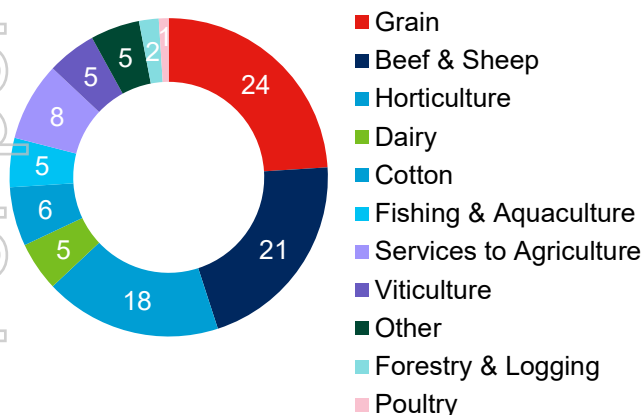
Mining (incl. oil and gas)

	Sep-21	Mar-22	Sep-22
TCE (\$bn)	8.4	8.4	7.9
Lending (\$bn)	3.6	3.4	3.1
As a % of Group TCE	0.75	0.72	0.66
% of portfolio graded as stressed ^{1,2}	1.73	0.60	0.62
% of portfolio in impaired ²	0.17	0.14	0.11

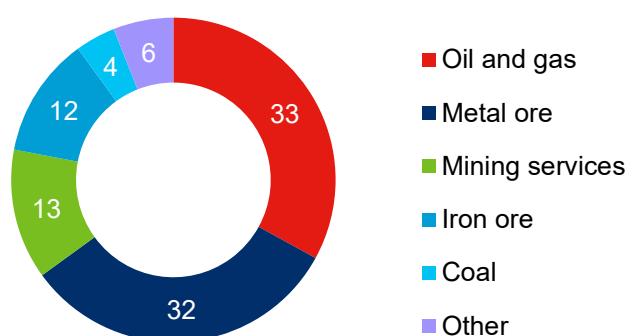
Retail trade

	Sep-21	Mar-22	Sep-22
TCE (\$bn)	14.0	12.5	11.9
Lending (\$bn)	8.6	8.3	8.6
As a % of Group TCE	1.24	1.08	1.00
% of portfolio graded as stressed ^{1,2}	3.68	3.69	3.79
% of portfolio impaired ²	1.55	1.42	1.46

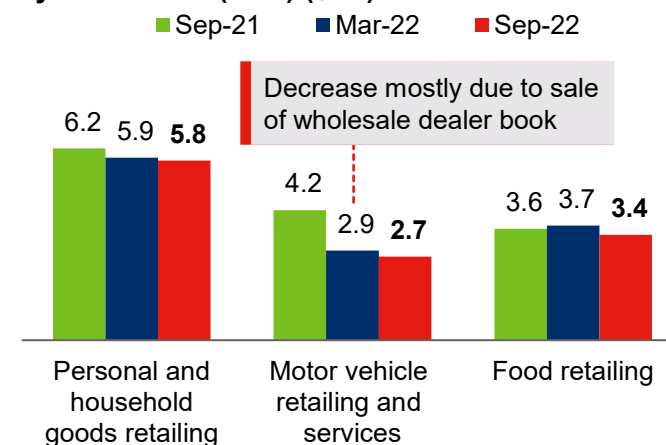
Australian agriculture portfolio by sub-sector (TCE) (%)



Mining portfolio by sub-sector (TCE) (%)



Retail trade exposure by sub-sector (TCE) (\$bn)



1 Includes impaired exposures. 2 Percentage of portfolio TCE.

Australian consumer finance.

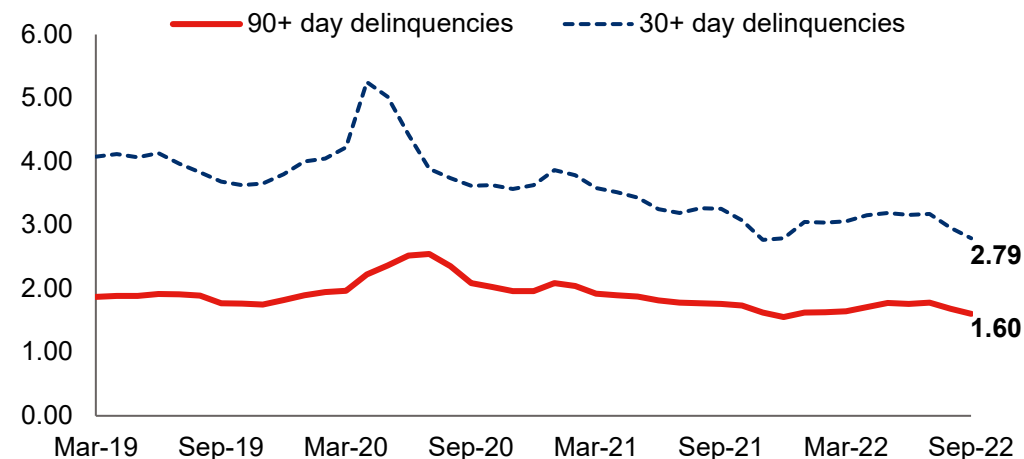
Credit quality

Australian consumer finance portfolio¹

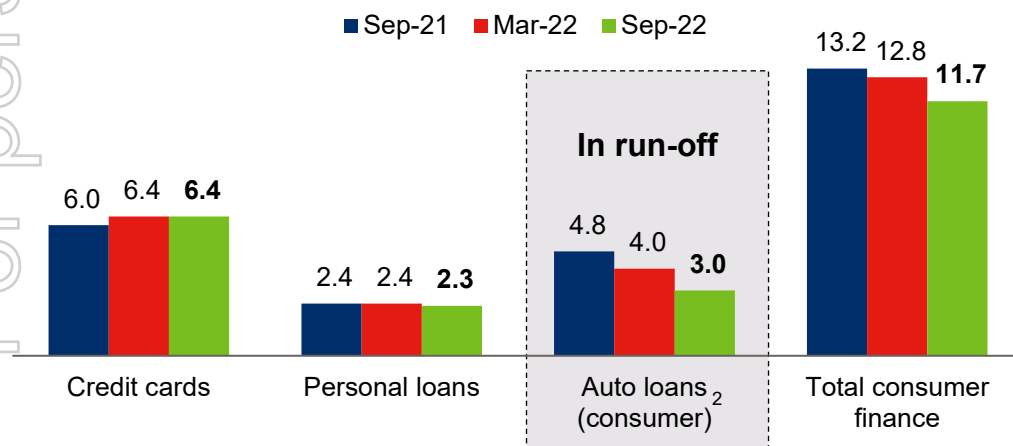
	Sep-21	Mar-22	Sep-22
Lending (\$bn)	13.4	12.8	11.7
As a % of Group loans	1.9	1.8	1.6
30+ day delinquencies (%)	3.22	3.06	2.79
90+ day delinquencies (%)	1.73	1.64	1.60

90+ day delinquencies down 4ps over the period, reflecting 17bps improvement in portfolio, partly offset by 13bps from contraction in portfolio (mostly auto)

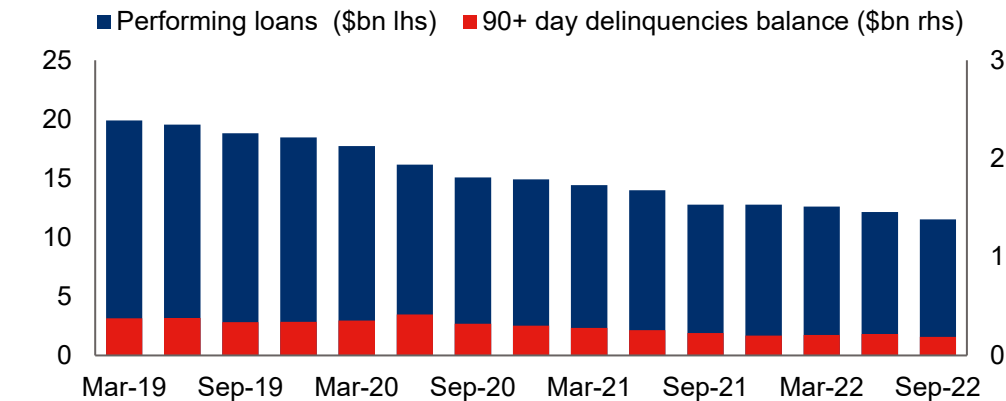
Australian consumer finance delinquencies (%)



Australian consumer finance portfolio (\$bn)



Australian consumer finance portfolio balance (\$bn)



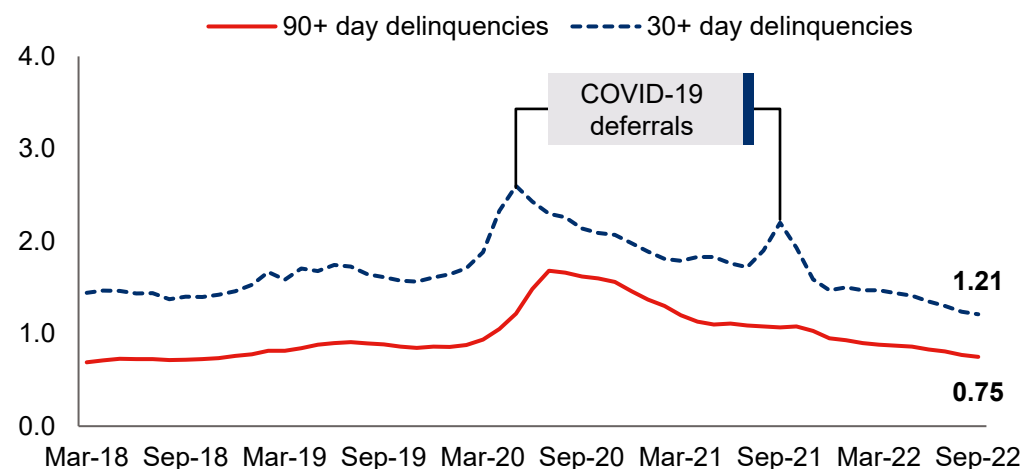
1 Does not include margin lending. 2 Loans to customers through dealers in Specialist Businesses. These loans will be run-down over their contractual term.

Australian mortgage delinquencies.

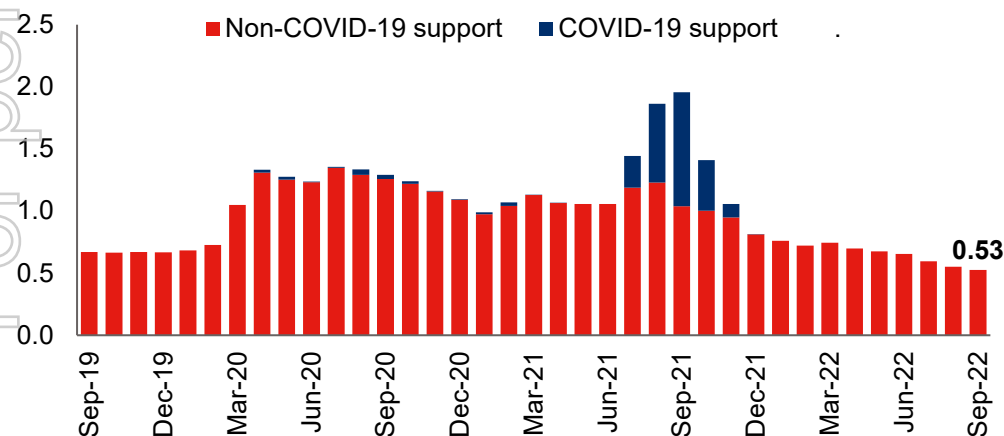
Mortgage credit quality

Australian mortgage portfolio	Sep-21	Mar-22	Sep-22
Total portfolio 30+ day delinquencies (bps)	220	147	121
Total portfolio 90+ day delinquencies, including impaired mortgages (bps)	107	88	75
Investment property loans 90+ day delinquencies (bps)	109	89	75
Interest only loans 90+ day delinquencies (bps)	82	66	49
Customers in hardship ¹ including 6mth serviceability period (by balances, bps)	196	75	53
Consumer properties in possession (number)	224	201	224
Impaired mortgages (by balances, bps)	6	5	5

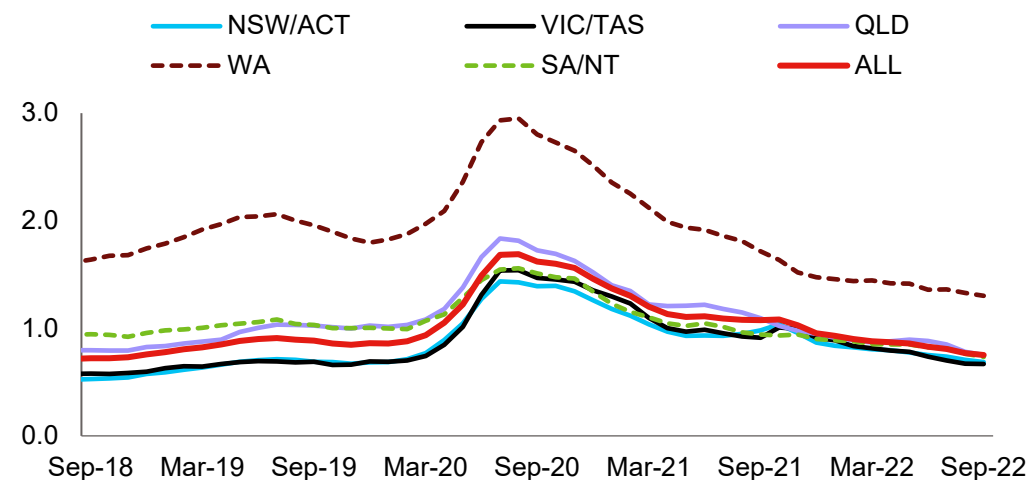
Australian mortgage delinquencies (%)



Australian mortgage hardship¹ balances (% of portfolio)



Australian mortgage 90+ day delinquencies by State (%)



¹ Financial hardship assistance is available to customers experiencing temporary financial difficulty, including changes in income due to illness, a relationship breakdown or natural disasters. Hardship assistance often takes the form of a reduction or deferral of repayments for a short period. Customer requesting financial hardship assistance, excluding those seeking COVID-19 related support, must provide a statement of financial position and an assessment is made regarding the customer's eligibility.

Australian mortgage portfolio composition.

Mortgage credit quality

Australian mortgage portfolio	Sep-21 balance	Mar-22 balance	Sep-22 balance	2H22 flow ¹
Total portfolio (\$bn)	455.6	458.3	467.6	56.4
Owner occupied (OO) (%)	63.7	64.8	65.8	70.8
Investment property loans (IPL) (%)	33.8	33.4	32.6	29.2
Portfolio loan/line of credit (LOC) (%)	1.9	1.7	1.6	0.1
Variable rate / Fixed rate (%)	62/38	60/40	63/37	89/11
Interest only (I/O) (%)	15.8	14.2	13.5	16.4
Proprietary channel (%)	52.8	52.7	51.8	43.6
First home buyer (%)	9.6	10.4	10.1	8.2
Mortgage insured (%)	15.8	15.4	14.7	12.2
	Sep-21	Mar-22	Sep-22	2H22 flow ¹
Average loan size ² (\$'000)	277	280	286	443
Customers ahead on repayments including offset account balances (%)				
By accounts	74	74	74	
By balances ³	68	68	68	
Mortgage losses net of insurance (\$m, for 6 months ending)	27	28	2	
Annual mortgage loss rate ⁴ (bps)	2	1	<1	

Australian mortgage portfolio and 2H22 flow by product and repayment type (%)

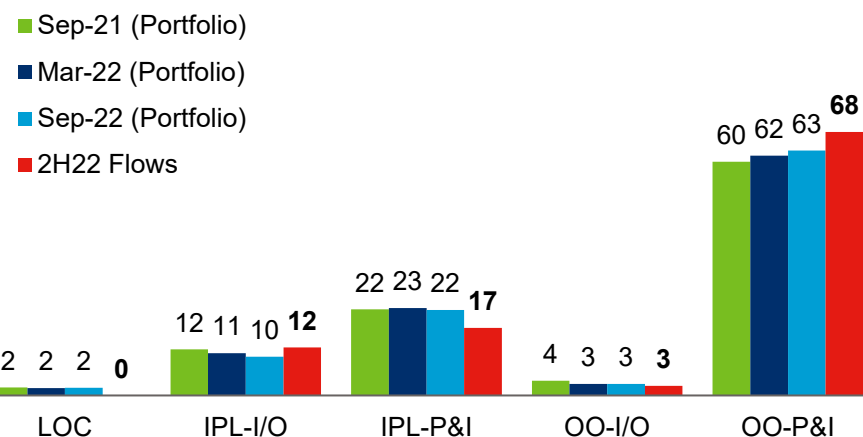


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Australian fixed rate mortgage expiry schedule (\$bn, every 6 months to)

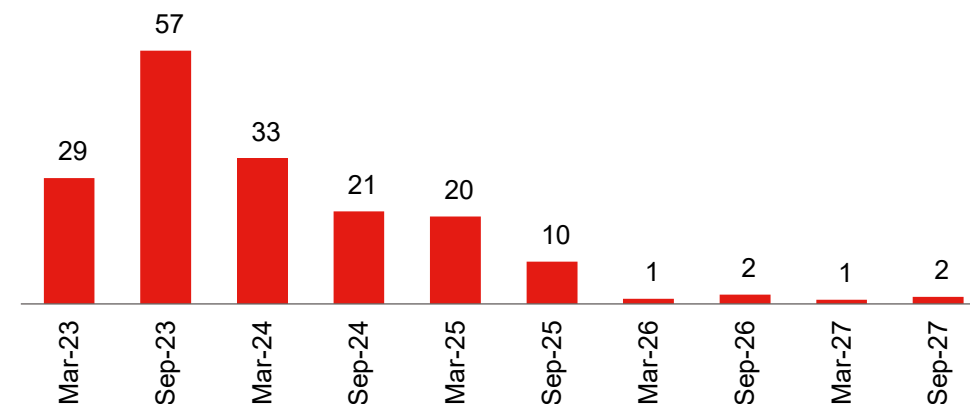


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1 Flow is new mortgages settled in the 6 months ended 30 September 2022. 2 Includes amortisation. Calculated at account level, where split loans represent more than one account. 3 Sep-21 and Mar-22 re-stated for classification changes between 'On time' and '<1 month' ahead categories. Loans ahead on payments exclude equity/line of credit products as there are no scheduled principal payments. 4 Mortgage loss rates for March balances are annualised, based on losses for the 6 months. Mortgage loss rates for September are actual losses for the 12 months ending.

Australian mortgage portfolio loan-to-value ratios.

Mortgage credit quality

Australian housing loan-to-value ratios (LVRs) (%)

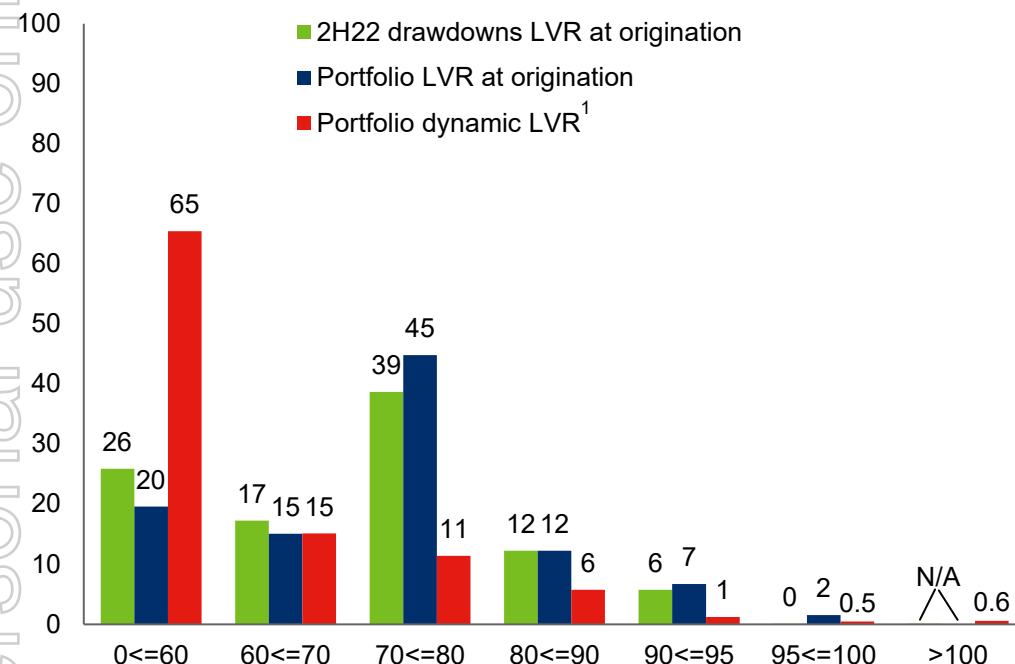


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Australian mortgage portfolio LVRs		Sep-21 balance	Mar-22 balance	Sep-22 balance
Weighted averages ²	LVR at origination (%)	73	73	73
	Dynamic LVR ¹ (%)	50	47	49
	LVR of new loans ³ (%)	71	71	70

¹ Dynamic LVR is the loan-to-value ratio taking into account the current loan balance, changes in security value, offset account balances and other loan adjustments. Property valuation source CoreLogic. ² Weighted average LVR calculation considers size of outstanding balances. ³ Average LVR of new loans is on rolling 6 months.

Serviceability assessment creates a buffer for borrowers

- Loans are assessed at the higher of
 - The customer rate, including any life-of-loan discounts, plus the serviceability buffer of 3.0% (up from 2.5% in October 2021)
 - The minimum assessment rate, called the “floor rate”, currently 5.05%
- Interest only (I/O) loans are assessed based on the residual principal and interest (P&I) term using the applicable P&I rate, plus a 3.0% buffer
- Fixed rate loans are assessed on the variable rate to which the loan will revert after the fixed period, plus a 3.0% buffer

Applicant gross income band (2H22 drawdowns, % by approved limits)

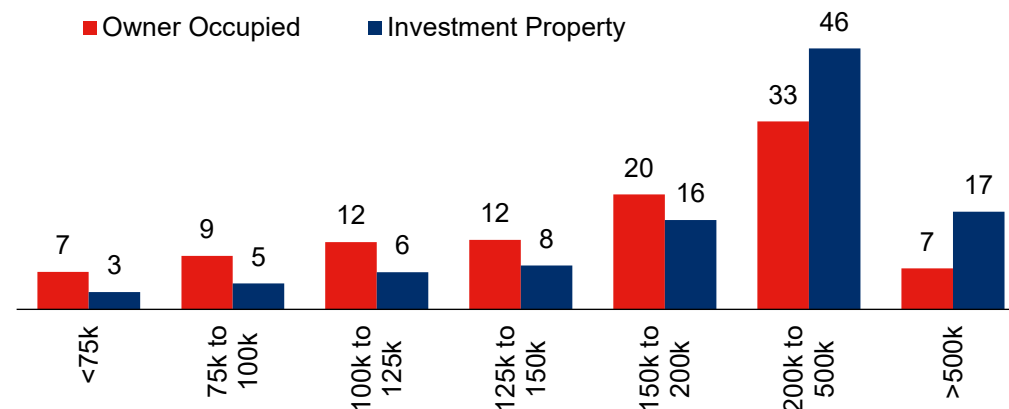
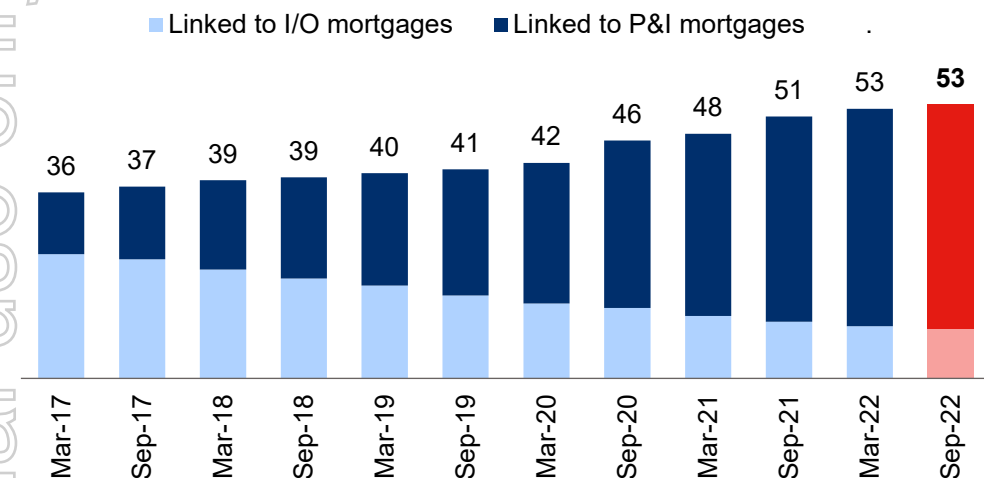


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Australian mortgage portfolio repayment buffers.

Mortgage credit quality

Offset account balances¹ (\$bn)



Australian home loan customers ahead on repayments² (% by accounts)

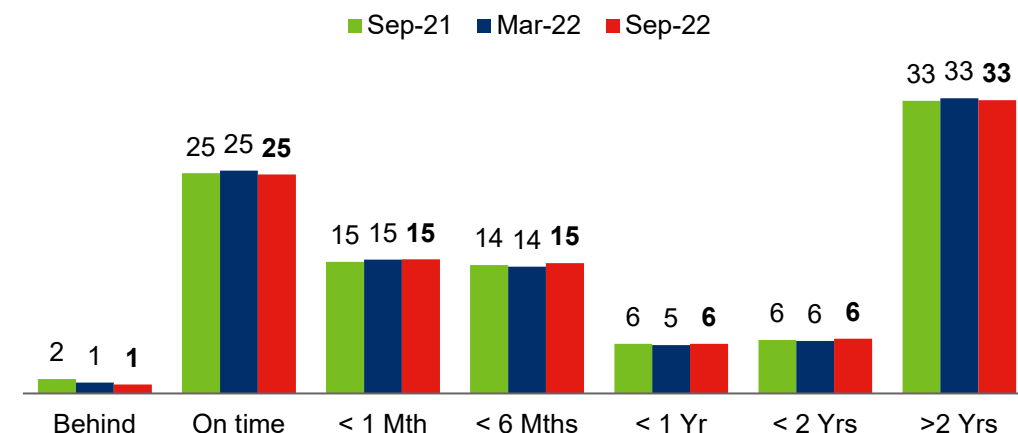


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Australian home loan customers ahead on repayments² (% by balances)

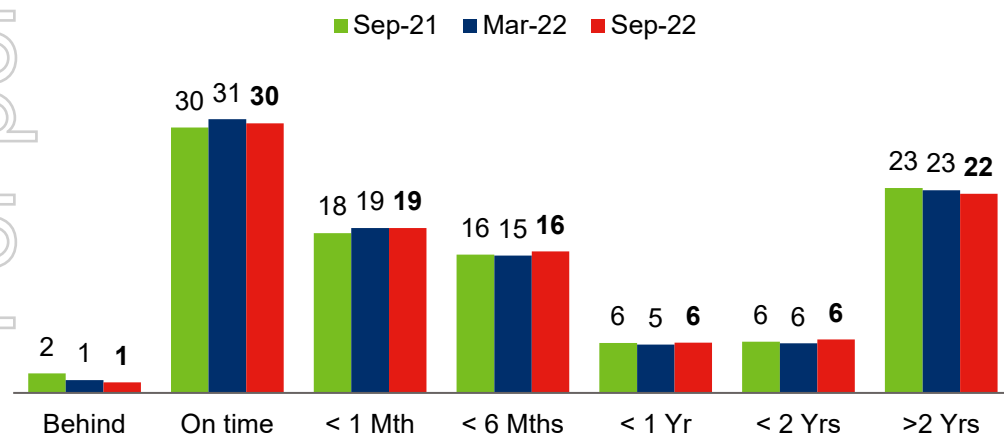


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Loans 'on time' and <1 mth ahead (% of balances)

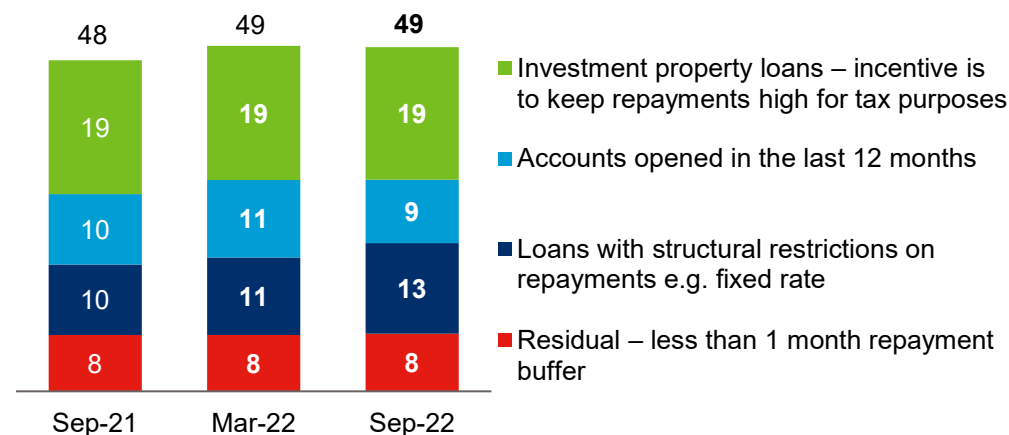


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¹ Includes RAMS from September 2020 onwards. ² Customer loans ahead on payments exclude equity/line of credit products as there are no scheduled principal payments. Includes mortgage offset accounts. 'Behind' is more than 30 days past due. 'On time' includes up to 30 days past due. Sep-21 and Mar-22 re-stated for classification changes between 'On time' and '<1 month' ahead categories.

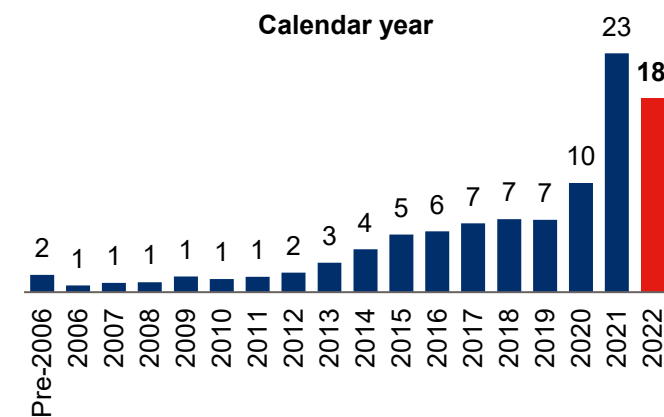
Australian mortgage portfolio underwriting.

Mortgage credit quality

Credit policy at September 2022

Income	<ul style="list-style-type: none"> Verified via payslips, tax returns or salary credits, with other supporting documentation such as PAYG payment summaries or ATO Statements (minimum standards apply) Shading of at least 20% applies to less certain income sources i.e. overtime, bonuses
Credit Score & Credit Bureau	<ul style="list-style-type: none"> Bespoke application scorecards segmented by new and existing customers Credit and score override rates tracked and capped Credit bureau checks required
Expenses	<ul style="list-style-type: none"> Assessed as the higher of a borrower's HEM¹ comparable expenses or HEM¹ plus any expenses that are not comparable to HEM (e.g. private school fees, life insurance) HEM is applied by income bands, post settlement postcode location, marital status and dependants 17 expense categories used, aligned with Melbourne Institute guidelines and LIXI standards
Serviceability assessment	<ul style="list-style-type: none"> For serviceability assessment, loans are assessed at the higher of <ul style="list-style-type: none"> The customer rate, including any life-of-loan discounts, plus the serviceability buffer of 3.0% (up from 2.50% in October 2021), or The minimum assessment rate, called the "floor rate", currently 5.05% (from October 2020, previously 5.35%) For I/O Loans, serviceability is assessed on a P&I basis over the residual term Fixed rate loans assessed on the variable rate to which the loan will revert after fixed period All existing customer commitments are verified Review Westpac Group accounts and Comprehensive Credit Reporting (CCR) to identify customer commitments Limits apply to higher debt-to-income lending; above 7x referred for manual credit assessment Credit card repayments assessed at 3.8% of limit or balance whichever is higher
Genuine savings deposit requirements	<ul style="list-style-type: none"> Minimum 5% proof of genuine savings for higher LVR loans (typically LVR >90%). Any Home Owners Grants are not considered genuine savings
Security	<ul style="list-style-type: none"> LVR restrictions apply depending on location, property value and nature of security Restrictions on high-density apartments based in postcode defined areas (generally capital city CBD's) and properties in towns heavily reliant on a single industry (e.g. mining, tourism)
LMI	<ul style="list-style-type: none"> Mortgage insurance for higher risk loans, such as LVRs >80%. Special package policy waivers apply for certain professionals and Westpac staff

Australian mortgage portfolio by year of origination (% of total book)



Australian mortgage portfolio by insurance profile² (%)

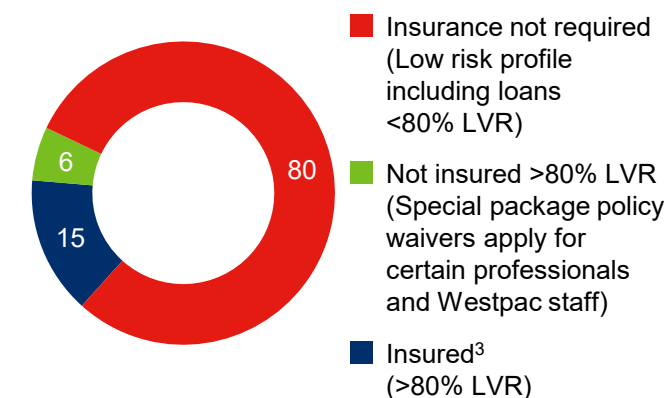


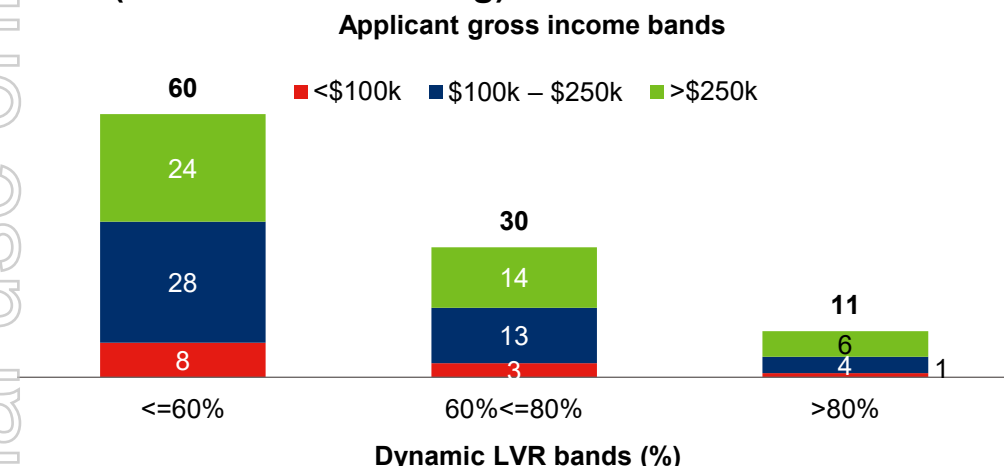
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¹ HEM is the Household Expenditure Measure, produced by the Melbourne Institute. ² In Second Half 2021 Westpac Lender's Mortgage Insurance Limited was sold to Arch Capital Group. The sale was completed on 31 August 2021. Westpac has entered into a 10-year exclusive supply agreement for Arch to provide lenders mortgage insurance to the Group. ³ Includes loans where LMI applies to >70% LVR loans, for example, single industry towns.

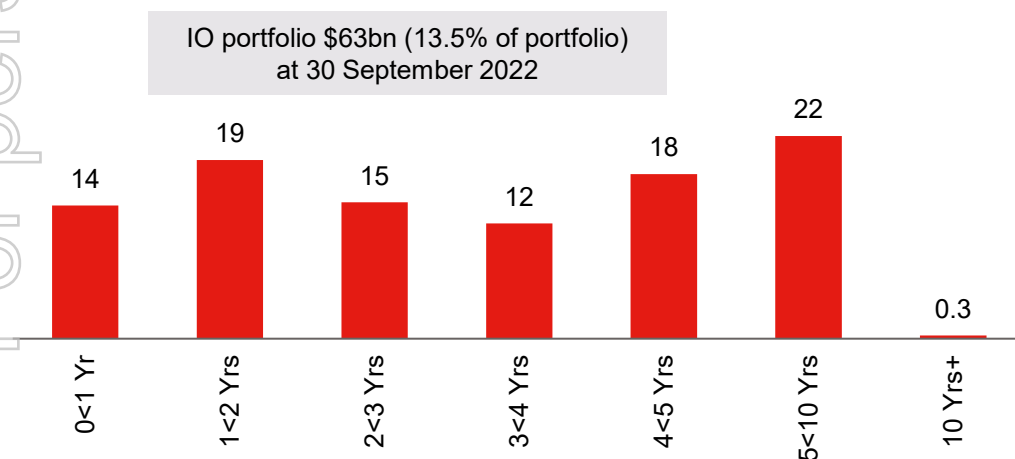
Australian interest only and investment property lending.

Mortgage credit quality

Interest only (I/O) lending by dynamic LVR¹ and income band (% of total I/O lending)



Scheduled I/O term expiry² (% of total I/O loans)



1 Dynamic LVR is the loan-to-value ratio taking into account the current loan balance, changes in security value, offset account balances and other loan adjustments. Property valuation source CoreLogic. 2 Based on outstanding balance. Excludes line of credit loans, I/O loans without date (including bridging loans and loans with construction purpose) and I/O loans that should have switched to P&I but for the previously announced mortgage processing error. 3 Includes amortisation. Calculated at account level where split loans represent more than one account. 4 Customer loans ahead on payments exclude equity/line of credit products as there are no scheduled principal payments.

Investment property portfolio by number of properties per customer (%)

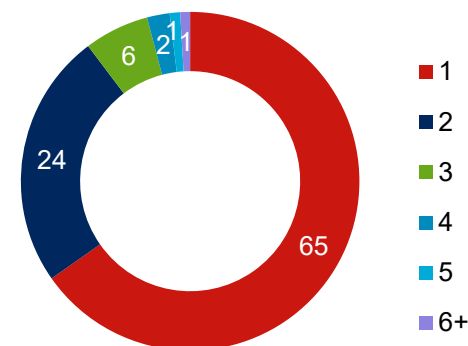


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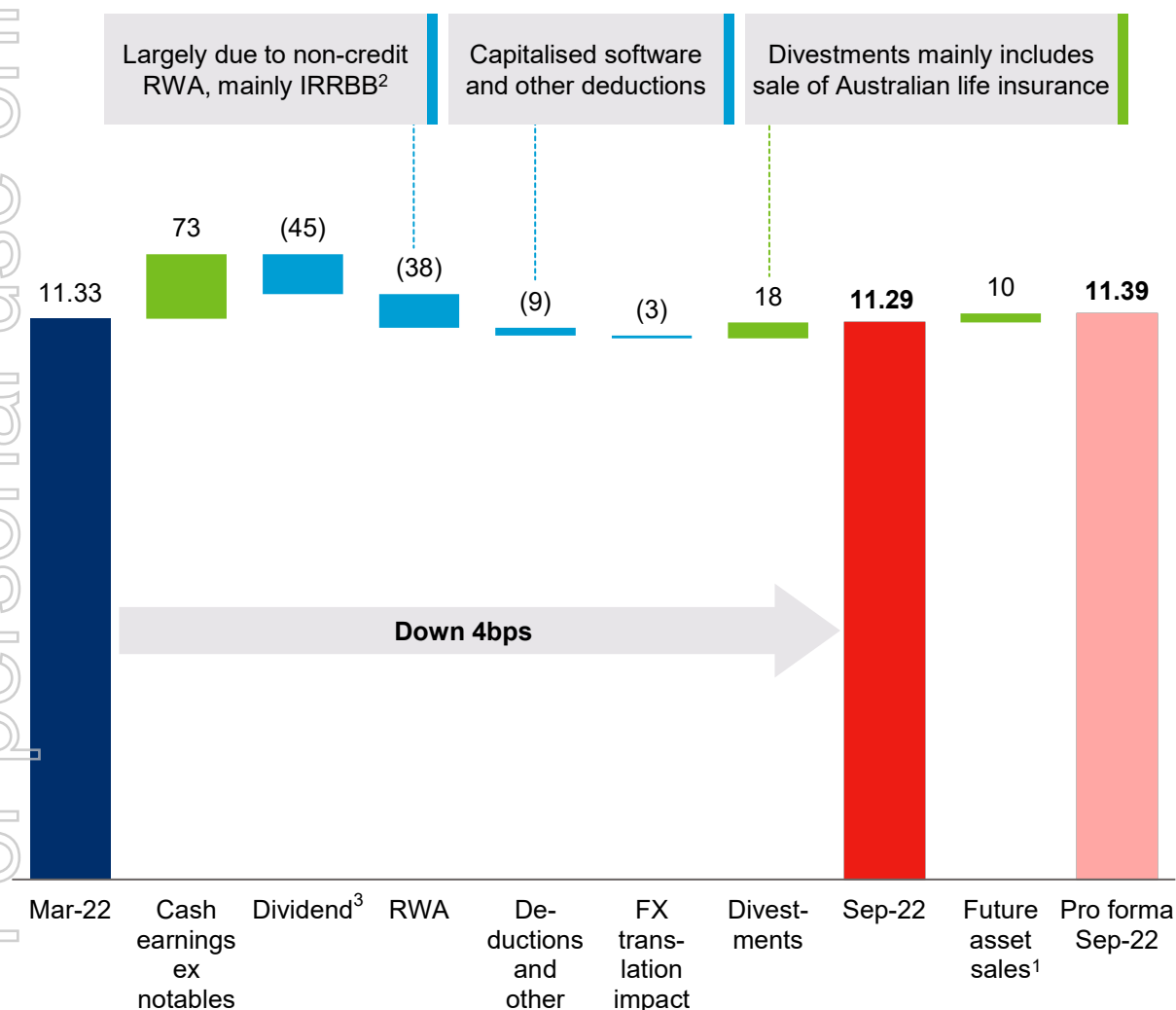
Investment property lending (IPL) portfolio		Sep-21	Mar-22	Sep-22
Investment property loans (\$bn)		154	153	152
Weighted averages	LVR of IPL loans at origination (%)	72	71	71
	LVR of new IPL loans in the period (%)	70	70	70
	Dynamic LVR ¹ of IPL loans (%)	50	47	49
Average loan size ³ (\$'000)		318	321	326
Customers ahead on repayments including offset accounts ⁴ (%)		61	61	60
90+ day delinquencies (bps)		109	89	75
Annualised loss rate (net of insurance claims) (bps)		2	2	1

Capital, funding and liquidity

CET1 capital ratio 11.3%, pro forma¹ 11.4%.

Capital, funding and liquidity

Level 2 CET1 capital ratio movements (% , bps)

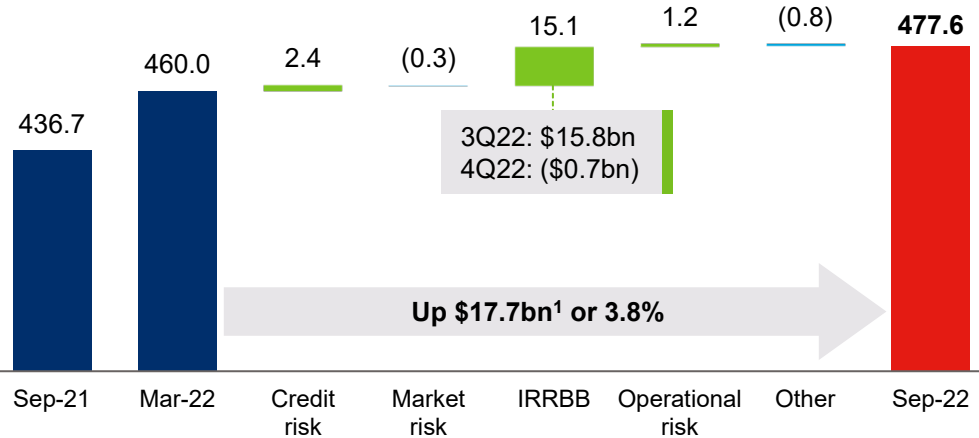


Key capital ratios (%)	Sep-21	Mar-22	Sep-22
Level 2 CET1 capital ratio	12.3	11.3	11.3
Additional Tier 1 capital ratio	2.3	2.1	2.1
Tier 1 capital ratio	14.6	13.4	13.4
Tier 2 capital ratio	4.2	4.3	5.0
Total regulatory capital ratio	18.9	17.7	18.4
Risk weighted assets (RWA) (\$bn)	437	460	478
Leverage ratio	6.0	5.6	5.6
Level 1 CET1 capital ratio	12.6	11.2	11.3
Internationally comparable ratios⁴			
Leverage ratio (internationally comparable)	6.6	6.1	6.0
CET1 capital ratio (internationally comparable)	18.2	17.4	17.6

1 Reflecting announced exits relating to Superannuation and the Advance Asset Management business, 10bps (subject to divestment completion occurring) and some separation costs realised in FY22. Related divestment costs have impacted CET1 ratio for 30 September 2022. 2 Interest rate risk in the banking book (IRRBB). 3 The dividend reinvestment plan (DRP) for the 2022 interim dividend was satisfied by the purchase of existing shares by a third party. For the final 2022 dividend, new shares will be issued to DRP participants as Westpac is in discussions on a potential acquisition of Tyro. Shares will be issued with no discount to the market price. 4 Internationally comparable methodology aligns with the APRA study titled 'International Capital Comparison Study' dated 13 July 2015.

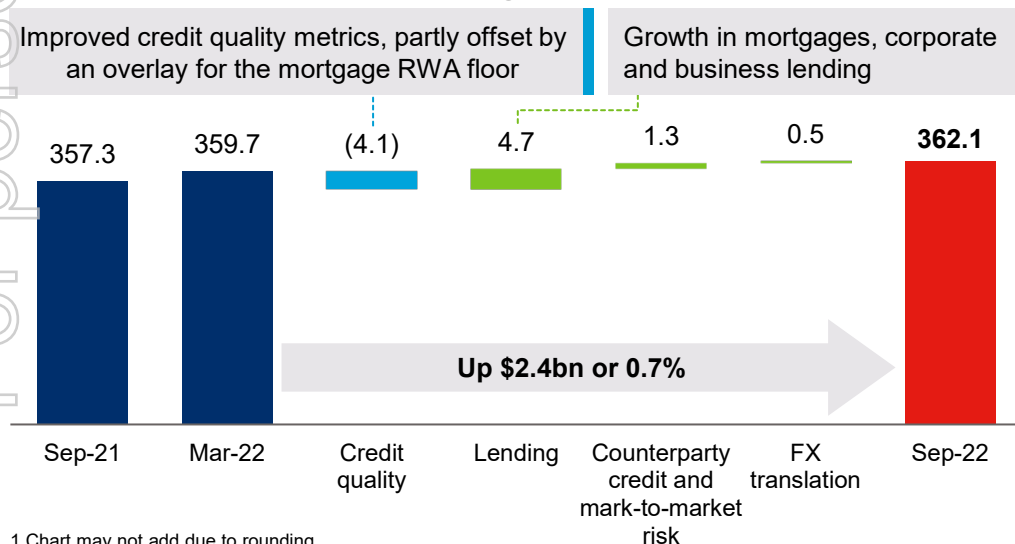
Risk weighted assets.

Risk weighted assets (RWA) (\$bn)



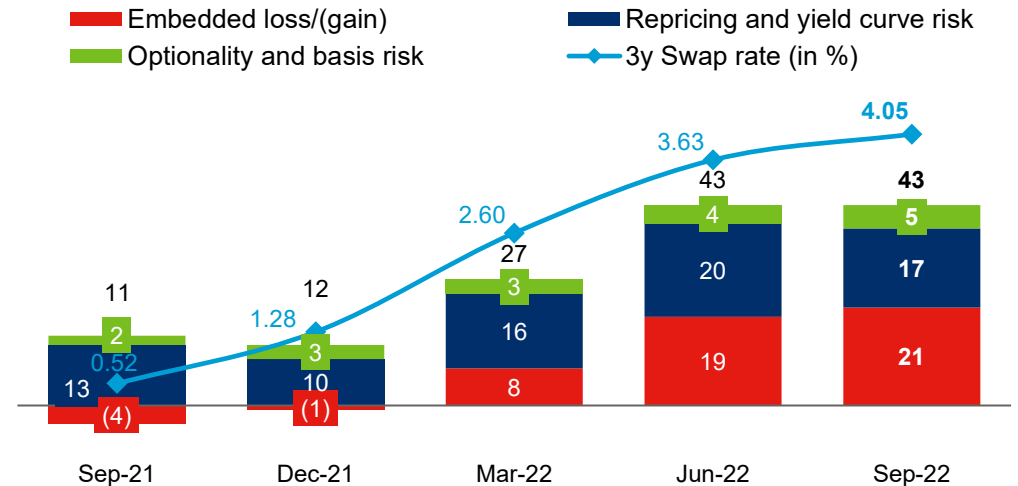
- RWA up \$17.7bn over 2H22
- IRRBB RWA up \$15.1bn (36bps impact on capital) mainly from a higher regulatory embedded loss from increased market rates, in particular in 2 and 3 year swap rates. An embedded loss occurs as Westpac's equity is invested over a three year investment horizon compared to the regulatory investment term of one year
- Credit RWA increased \$2.4bn (6bps impact on capital) mainly from higher exposures across residential mortgages and corporates

Movement in credit risk weighted assets (\$bn)

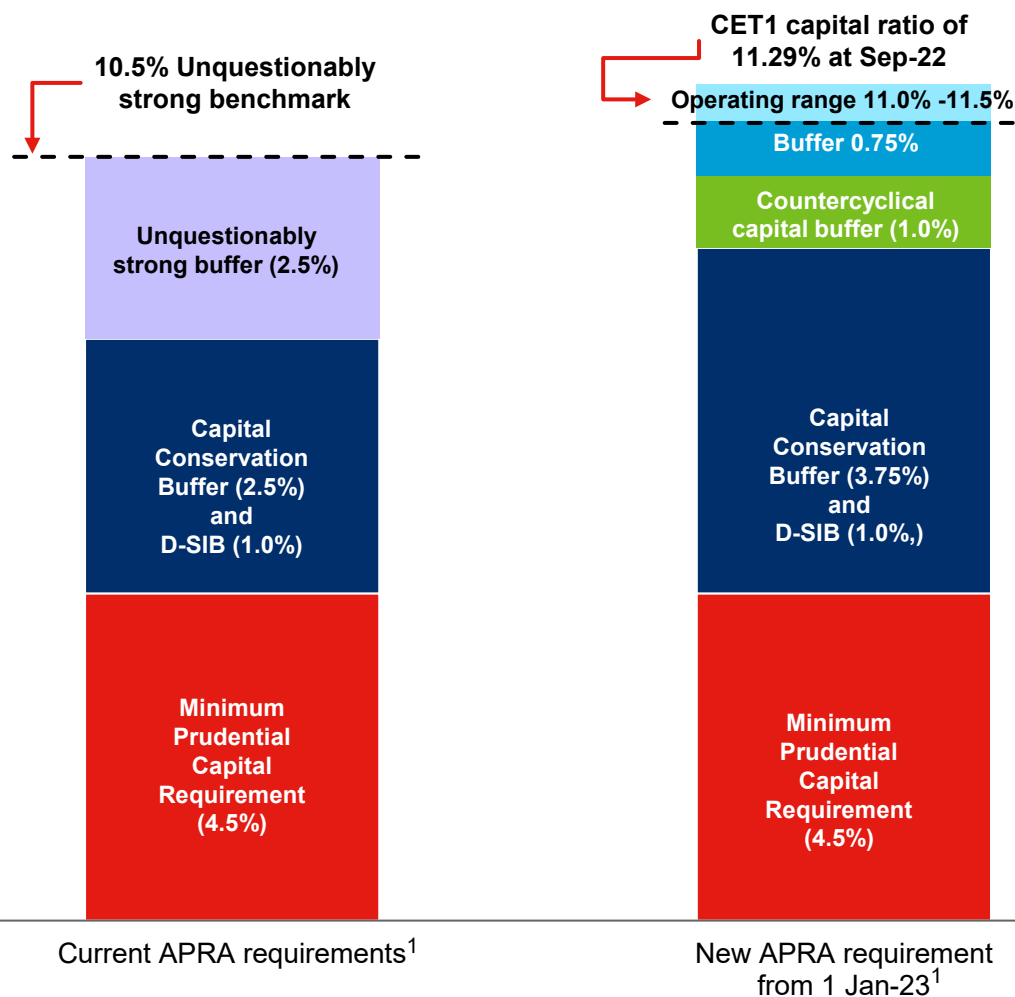


¹ Chart may not add due to rounding.

IRRBB RWA¹ (\$bn)



CET1 capital ratio operating range.



CET1 capital operating range

- We will seek to operate with a CET1 capital ratio of between 11.0% and 11.5% (including to account for dividend payments) in normal operating conditions under the new capital framework from 1 January 2023
- On 29 November 21, APRA finalised its capital framework, increasing the top of the CET1 capital ratio level for Domestic Systemically Important Banks (D-SIBs) from 8% to 10.25% from 1 January 2023
- Under the new framework, the capital conservation buffer increases from 2.5% to 3.75% and a base level for the countercyclical capital buffer (CcyB) of 1.0% was introduced. The D-SIB buffer of 1% continues to apply
- APRA indicated that it expects the D-SIBs will likely operate with a CET1 capital ratio above 11% in normal operating conditions from 1 January 2023

¹ Noting that APRA may apply higher CET1 capital ratio requirements for an individual authorised deposit-taking institution (ADI).

Regulatory capital changes.

Capital, funding and liquidity

Implementation	Change	Details
Current and finalised by 1 Jul 2028	RBNZ Capital Review	<ul style="list-style-type: none"> Progressive implementation from 1 January 2022 to 1 July 2028 IRB banks (including WNZL) subject to an 85% output floor of RWA required under the standardised approach applicable from 1 January 2022 and an increased IRB scalar of 1.2 (from 1.06) effective 1 October 2022 D-SIB Total capital requirements increasing to 18% by 1 July 2028. Includes Tier 1 capital requirement of 16% of which 13.5% must be CET1 capital Existing capital instruments that contain contractual non-viability triggers are no longer fully eligible as capital, with the qualifying amount being phased-out over the implementation timeline
1 Jan 2023	APRA's revisions to the ADI capital framework	<p>APRA's final capital standard includes</p> <ul style="list-style-type: none"> Increasing the CET1 capital requirement for D-SIBs from 8.0% to 10.25% through higher regulatory buffers, capital conservation buffer (to 4.75% from 3.5%)¹ and base level countercyclical capital buffer of 1.0% Adjustments to RWA calculations for certain assets (residential mortgages, non-retail lending) Implementing a 72.5% output floor to limit the capital benefit for Advanced ADIs relative to Standardised ADIs RWA for New Zealand subsidiaries to be determined under RBNZ rules at the consolidated group level
1 Jan 2024	CPS 190 Financial Contingency Planning CPS 900 Resolution Planning	<p>APRA has released two draft prudential standards for consultation for banks to</p> <ul style="list-style-type: none"> Develop plans to respond to financial stress Prepare for resolution with limited adverse impacts on the community and financial system, in the event of their failure
1 Jan 2023	Leverage ratio	<ul style="list-style-type: none"> Proposed minimum 3.5%. At 30 September 2022, our leverage ratio was 5.6%
1 Jan 2024 and 1 Jan 2026	Loss Absorbing Capacity (LAC)	<ul style="list-style-type: none"> APRA requires D-SIBs to lift the total capital ratio by 4.5% of RWA, comprising 3% by 1 January 2024 and by a further 1.5% by 1 January 2026, to a minimum total capital ratio of for D-SIBs of 18.25% At 30 September 2022 our Tier 2 capital ratio was 5.0% and our total capital ratio was 18.4%. Any additional total capital required is expected to be met through additional Tier 2 capital, likely to be offset by a decrease in long-term wholesale funding
1 Jan 2024	APS117 – IRRBB	<ul style="list-style-type: none"> Non-traded: standardising aspects of the calculation of IRRBB capital to reduce volatility over time and variation between ADIs
1 Jan 2025	APS116 – Market Risk	<ul style="list-style-type: none"> Traded: APRA is yet to commence consultation on Fundamental Review of the Trading Book

¹ Includes 1% D-SIB buffer.

Internationally comparable capital ratio reconciliation.

Capital, funding and liquidity

APRA's Basel III capital requirements are more conservative than those of the Basel Committee on Banking Supervision (BCBS), leading to lower reported capital ratios by Australian banks. In July 2015, APRA published a study that compared the major banks' capital ratios against a set of international peers¹. The following details the adjustments from this study and how Westpac's APRA Basel III CET1 capital ratio aligns to an internationally comparable ratio.

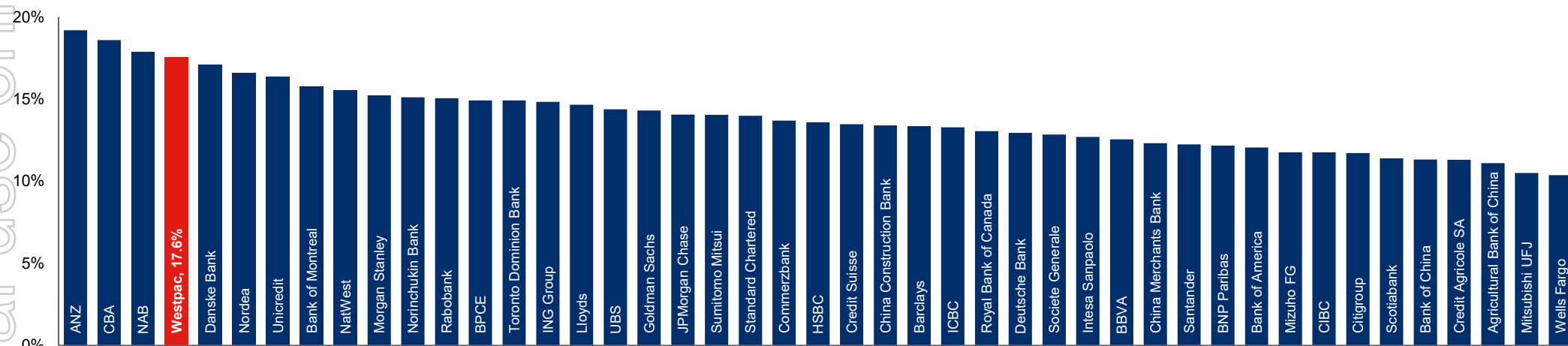
Westpac's CET1 capital ratio (APRA basis)		11.3
Equity investments	Balances below prescribed threshold are risk weighted, compared to a 100% CET1 deduction under APRA's requirements	0.1
Deferred tax assets	Balances below prescribed threshold are risk weighted, compared to a 100% CET1 deduction under APRA's requirements	0.4
Interest rate risk in the banking book (IRRBB)	APRA requires capital to be held for IRRBB. The BCBS does not have a Pillar 1 capital requirement for IRRBB	1.4
Residential mortgages	Loss given default (LGD) of 15%, compared to the 20% LGD floor under APRA's requirements. APRA also applies a correlation factor for mortgages higher than the 15% factor prescribed in the Basel rules	2.0
Unsecured non-retail exposures	LGD of 45%, compared to the 60% or higher LGD under APRA's requirements	0.7
Non-retail undrawn commitments	Credit conversion factor of 75%, compared to 100% under APRA's requirements	0.5
Specialised lending	Use of internal-ratings based (IRB) probabilities of default (PD) and LGDs for income producing real estate and project finance exposures, reduced by application of a scaling factor of 1.06. APRA applies higher risk weights under a supervisory slotting approach, but does not require the application of the scaling factors	0.6
Currency conversion threshold	Increase in the A\$ equivalent concessional threshold level for small business retail and small to medium enterprise corporate exposures	0.2
Capitalised expenses	APRA requires these items to be deducted from CET1. The BCBS only requires exposures classified as intangible assets under relevant accounting standards to be deducted from CET1	0.4
Internationally comparable CET1 capital ratio		17.6
Internationally comparable Tier 1 capital ratio		20.6
Internationally comparable total regulatory capital ratio		27.8

¹ Methodology aligns with the APRA study titled "International capital comparison study", dated 13 July 2015.

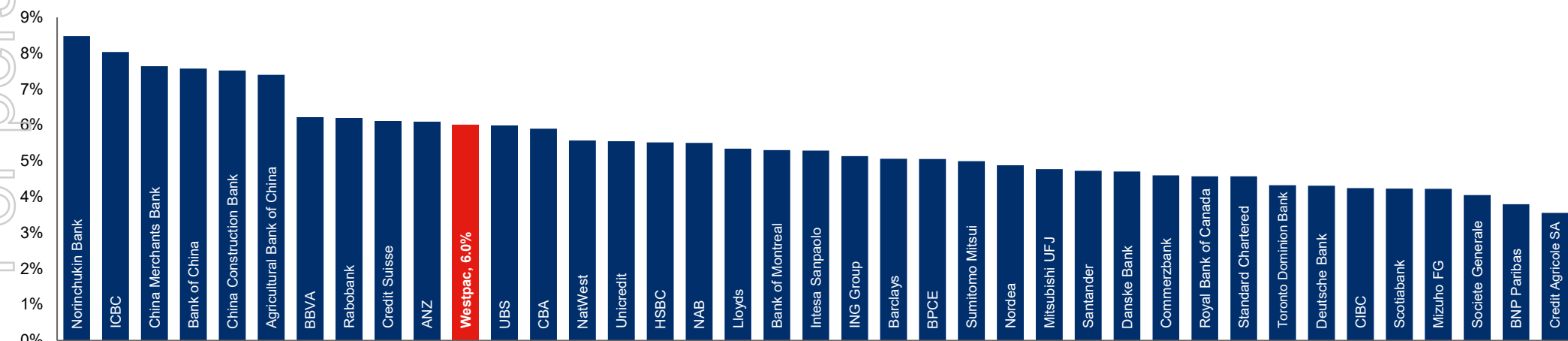
Well placed on internationally comparable.

Capital, funding and liquidity

Common equity Tier 1 ratio (%)¹



Leverage ratio (%)¹



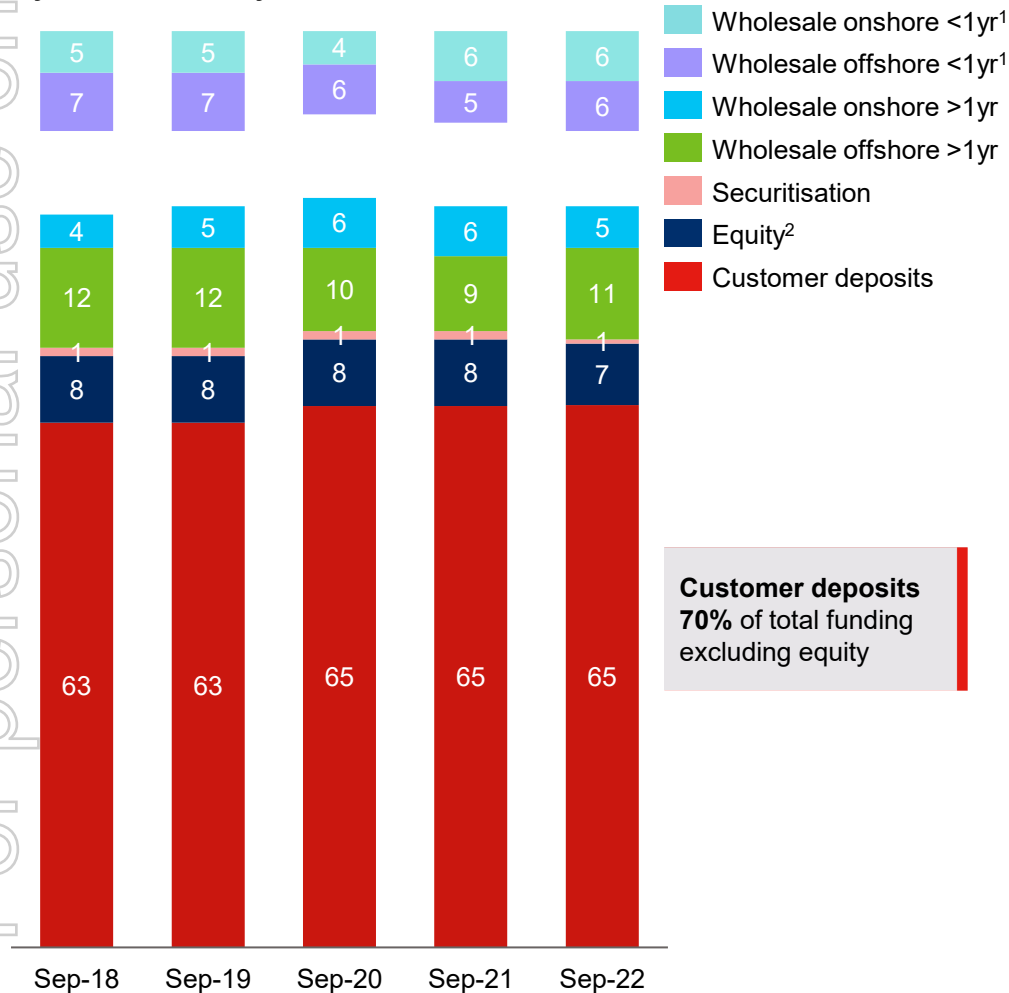
¹ Comparison group comprises listed commercial banks with assets in excess of A\$700bn and which have disclosed fully implemented Basel III ratios or provided enough to estimate. Based on company reports/presentations. Ratios at 30 June 2022, except for Westpac and ANZ which are at 30 September 2022, NAB at 31 March 2022 and Bank of Montreal, Scotiabank, Royal Bank of Canada, CIBC and Toronto Dominion are at 31 July 2022. Leverage ratio is on a transitional basis. Where accrued expected dividends have been deducted and disclosed, these have been added back for comparability. US banks are excluded from leverage ratio analysis due to business model differences, for example from loans sold to US Government sponsored enterprises. NAB has not disclosed an internationally comparable leverage ratio since September 2017. Shows ratios at the last reporting date, which may take account of measures taken in response to COVID-19.

Balance sheet funding.

Maintained a high level of customer deposit funding in FY22.

Funding composition (%)

By residual maturity

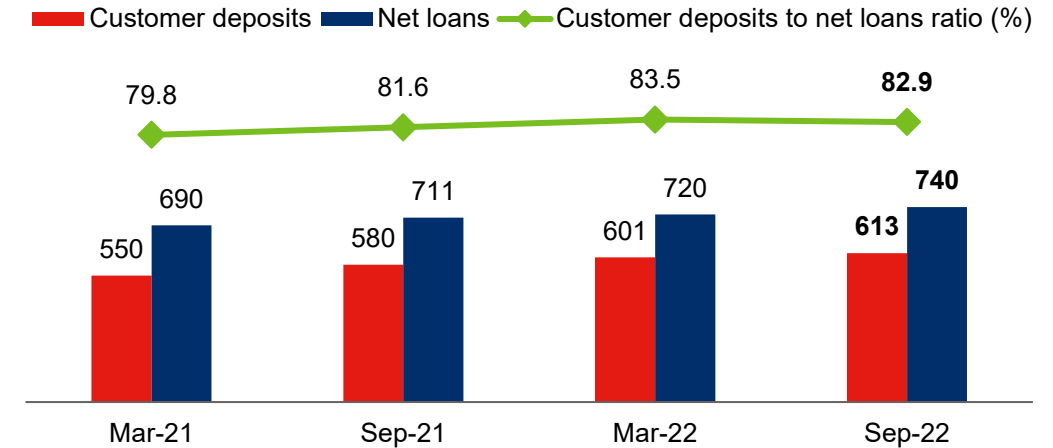


Customer deposits
70% of total funding
excluding equity

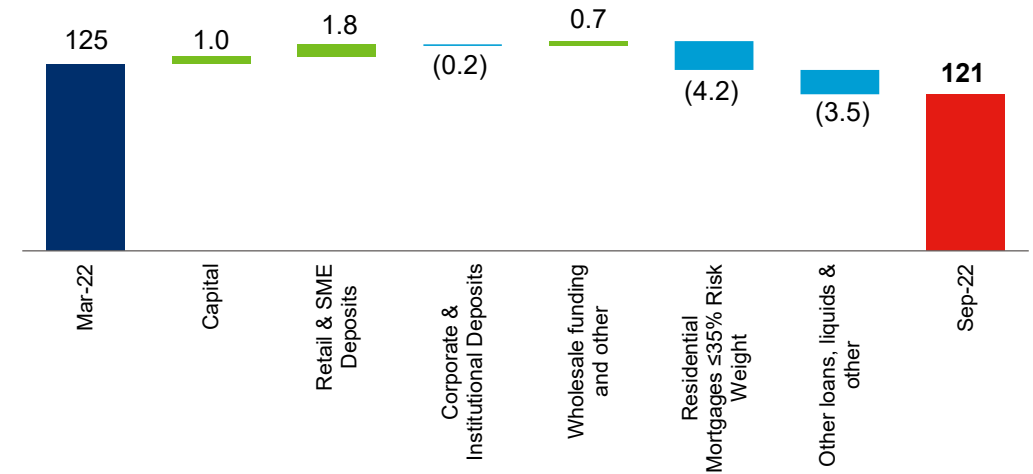
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1 Includes long term wholesale funding with a residual maturity less than or equal to 1 year. 2 Equity excludes FX translation, available-for-sale securities and cash flow hedging reserves.

Customer deposits and net loans (\$bn)



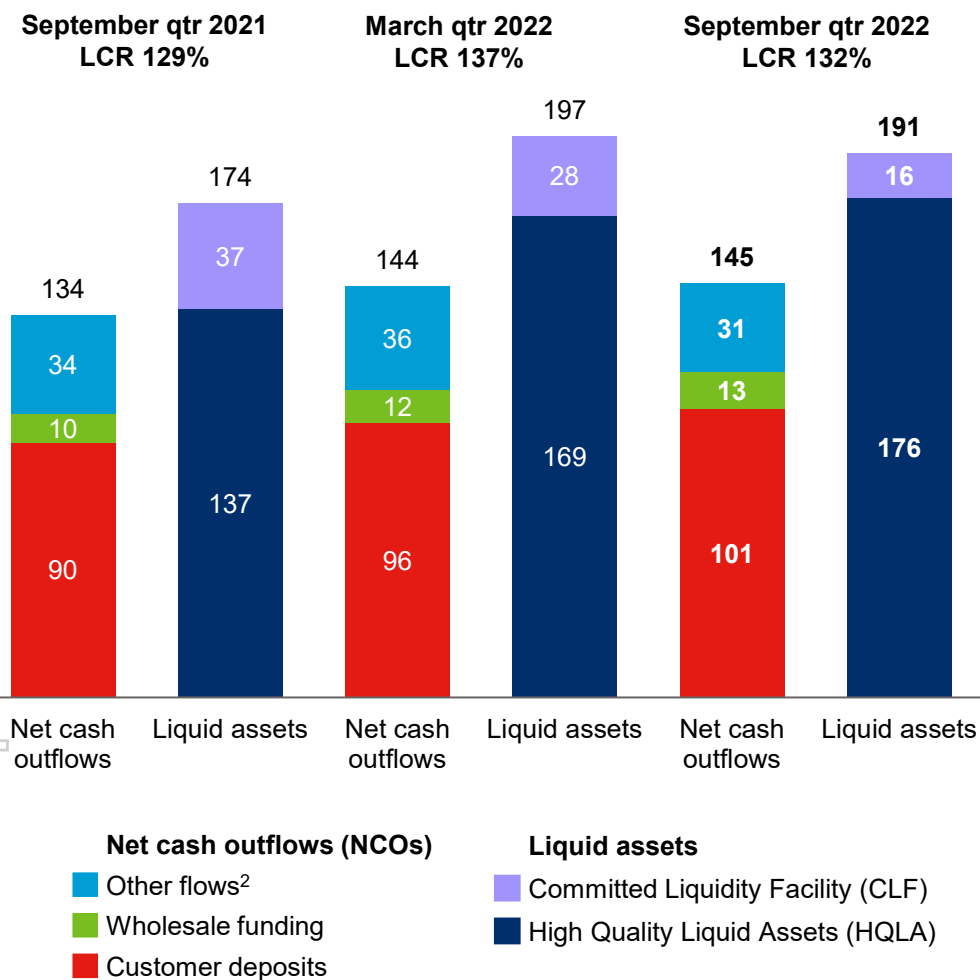
Net stable funding ratio (%)



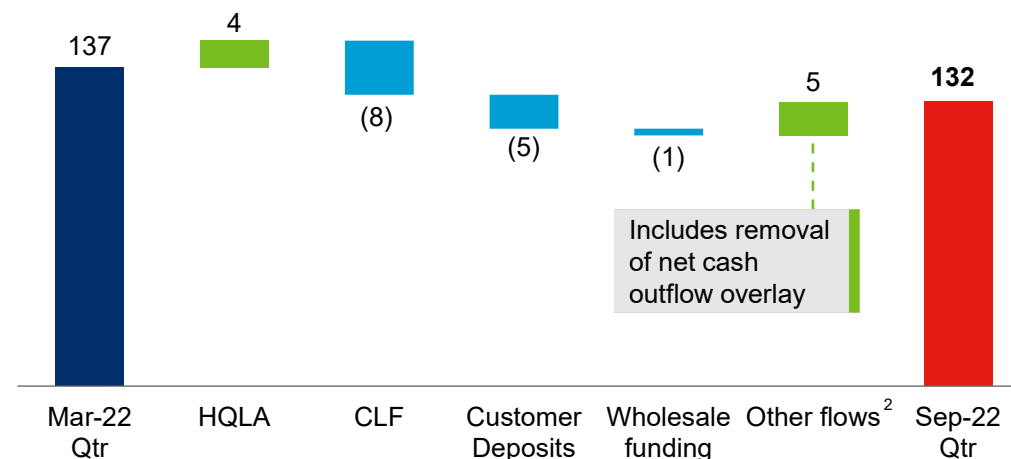
Liquidity coverage ratio 132%.

CLF reduction almost complete.

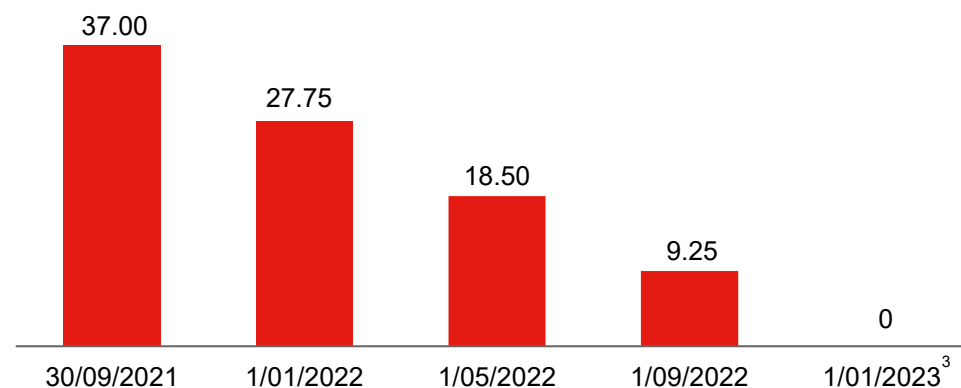
Liquidity coverage ratio¹ (LCR) (quarterly average, \$bn)



Liquidity coverage ratio¹ (quarterly average, %)



Westpac CLF phase-out (\$bn)

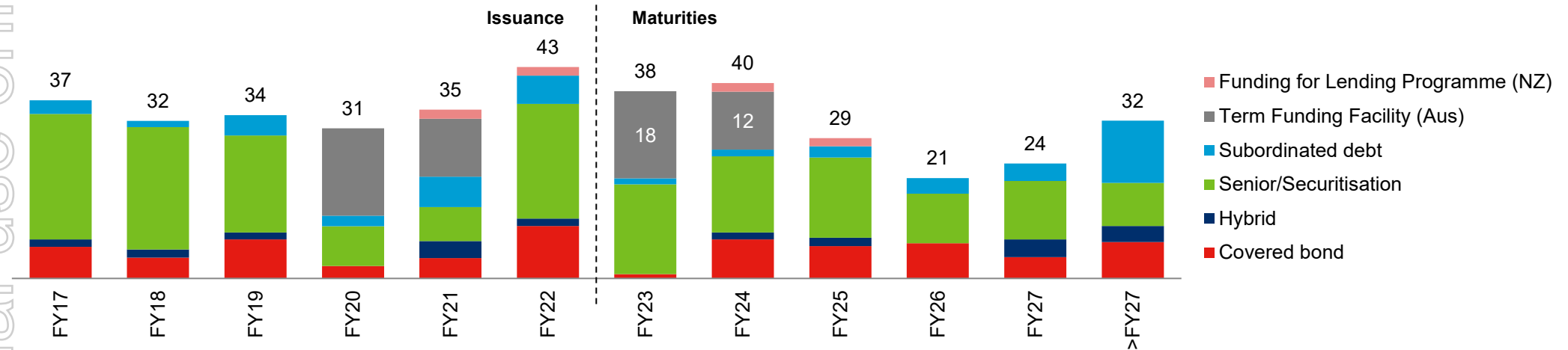


¹ LCR is calculated as the percentage ratio of stock of liquid assets over the total net cash outflows in a modelled 30 day defined stressed scenario. Liquid assets include HQLA as defined in APS 210, RBNZ eligible liquids and CLF eligible securities.
² Other flows include credit and liquidity facilities, collateral outflows and inflows from customers. Other flows also includes the net cash outflow overlay. Effective 1 January 2021, the Group was required to increase the value of its net cash outflows by 10% for the purpose of calculating LCR, in response to action taken by APRA for breaches of Westpac's liquidity requirements predominantly relating to WNZL. The overlay was removed from 1 September 2022. ³ Per APRA updated guidance, the CLF will now cease to exist by 1 January 2023 instead of 31 December 2022.

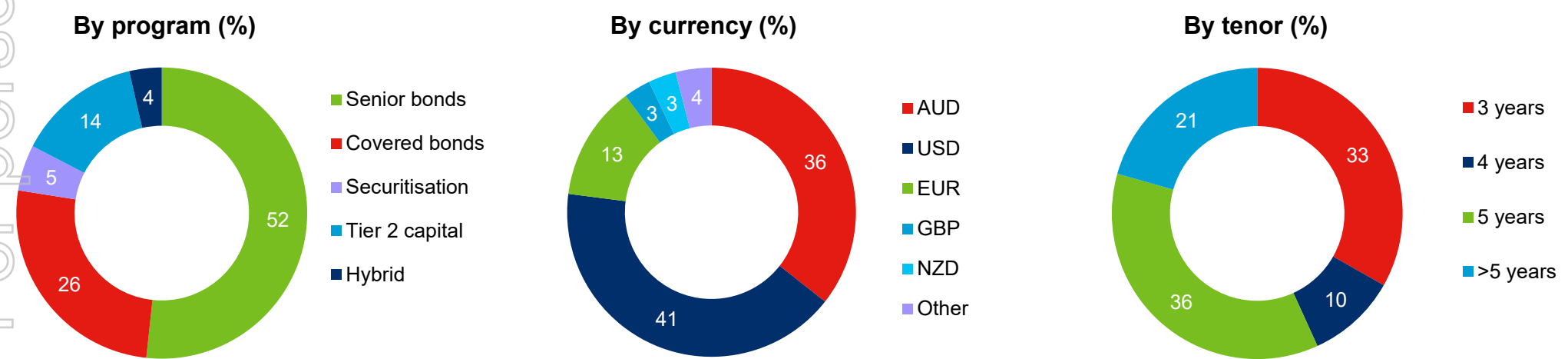
Long term wholesale funding.

\$43 billion in new term funding, including \$4 billion pre-funding.

Term debt issuance and maturity profile¹ (\$bn)



FY22 term debt issuance² (%)



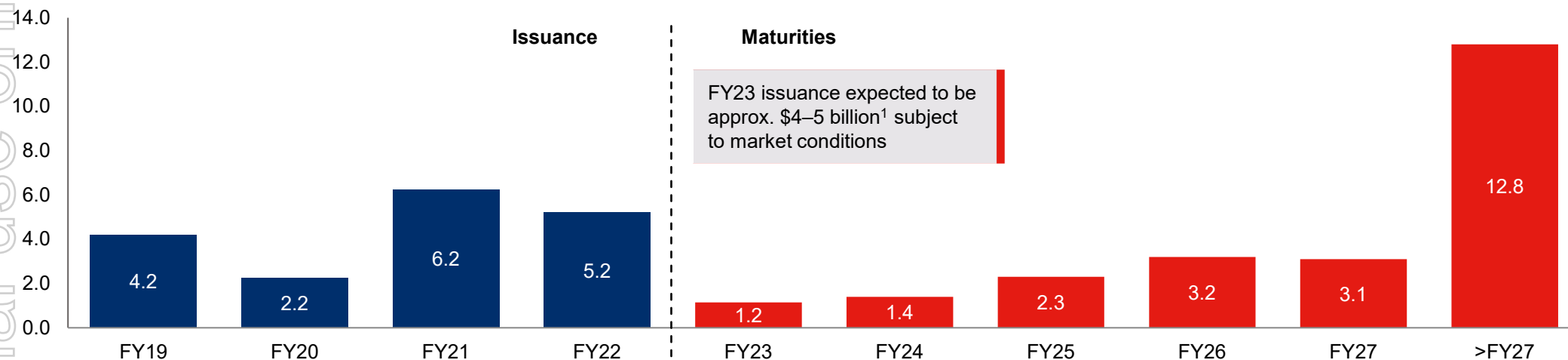
Charts may not add due to rounding.

¹ Based on residual maturity and FX spot currency translation. Includes all debt issuance with contractual maturity greater than 13 months excluding US Commercial Paper and Yankee Certificates of Deposit. Contractual maturity date for hybrids and callable subordinated instruments is the first scheduled conversion date or call date for the purposes of this disclosure. Perpetual sub-debt has been included in >FY27 maturity bucket. Maturities exclude securitisation amortisation. ² Data excludes Funding for Lending Programme which allows eligible banks to borrow directly from the RBNZ at the official cash rate (OCR). It started on 7 December 2020 and ran until 6 June 2022 for the initial allocations, and will run until 6 December 2022 for the additional allocations.

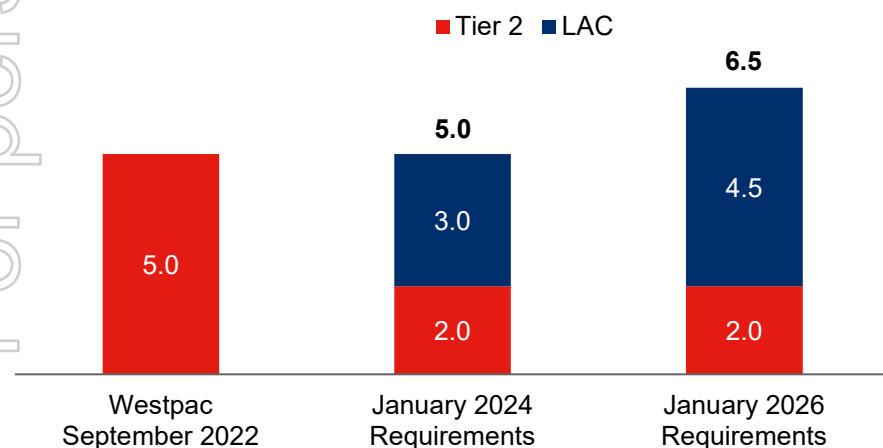
Tier 2 capital issuance and maturities.

Well positioned to meet LAC requirements.

Westpac Tier 2 issuance and calls/maturities^{1,2,3} (notional amount, A\$bn)



Loss Absorbing Capacity (LAC) Requirements (%)



Westpac Tier 2 capital¹ (notional amount, %)

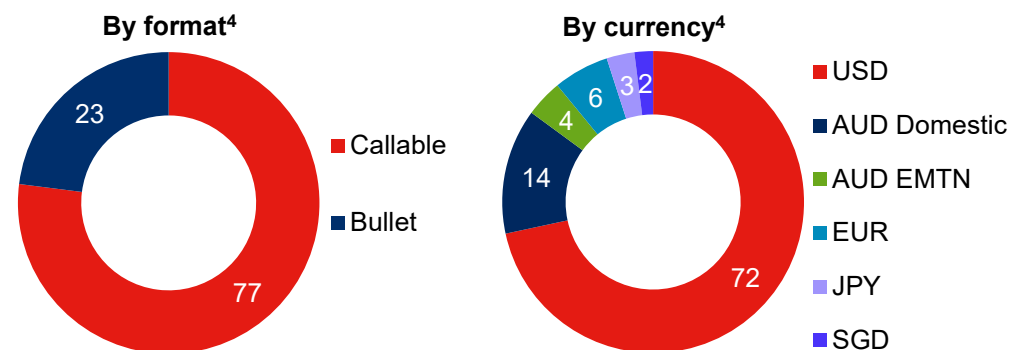


Chart does not add to 100 due to rounding

¹ Excludes Westpac New Zealand Limited. RBNZ Tier 2 does not count for APRA TLAC requirements. ² Represents A\$ equivalent notional amount using spot FX translation at date of issue for issuance and spot FX translation at 30 September 2022 for maturities. ³ Securities in callable format profiled to first call date. Securities in bullet format profiled to maturity date. ⁴ Represents A\$ equivalent notional amount using spot FX translation at 30 September 2022.

Segment results

Segment¹ contributions.

Segments

FY22 cash earnings (\$m)	Consumer	Business	WIB	NZ ²	Specialist Businesses	Group Businesses	Group
Net interest income	8,985	3,027	1,110	2,106	474	903	16,605
Non-interest income	612	329	1,139	397	(152)	71	2,396
Expenses	(4,689)	(1,896)	(1,181)	(1,072)	(1,047)	(906)	(10,791)
Core earnings	4,908	1,460	1,068	1,431	(725)	68	8,210
Impairment (charges)/benefits	(201)	(143)	(85)	25	67	2	(335)
Tax & non-controlling interests	(1,416)	(399)	(296)	(381)	(65)	(42)	(2,599)
Cash earnings	3,291	918	687	1,075	(723)	28	5,276
Cash earnings contribution	62%	18%	13%	20%	(14%)	1%	

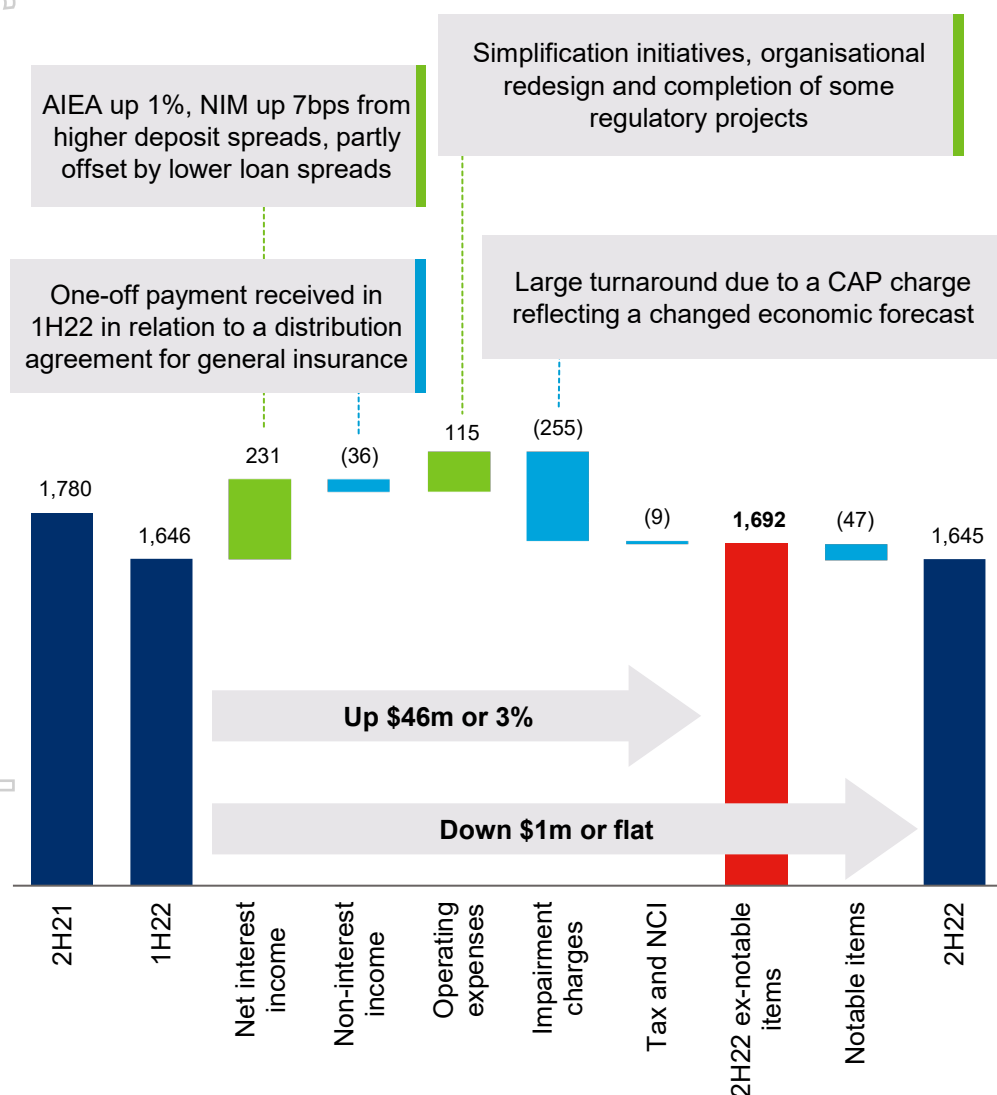
FY22 notable items (\$m)	Consumer	Business	WIB	NZ ²	Specialist Businesses	Group Businesses	Group
Net interest income	-	-	-	(1)	-	-	(1)
Non-interest income	-	-	-	118	(1,011)	-	(893)
Expenses	(66)	-	-	-	(365)	(190)	(621)
Core earnings	(66)	-	-	117	(1,376)	(190)	(1,515)
Impairment charges	-	-	-	-	-	-	-
Tax and non-controlling interests	19	-	-	-	150	54	223
Cash earnings impact	(47)	-	-	117	(1,226)	(136)	(1,292)

¹ Refer to segment descriptions, page 135. ² NZ in A\$.

Consumer 2H22 performance.

Consumer

Cash earnings (\$m)



Key financial metrics	2H21	1H22	2H22	Change on 1H22
Revenue (\$m)	4,985	4,701	4,896	4%
Net interest margin (%)	2.27	2.09	2.16	7bps
Expense to income (%)	50.6	50.4	47.4	(300bps)
Customer deposit to loan ratio (%)	57.6	59.3	59.1	(18bps)
Stressed exposures to TCE (%)	0.98	0.81	0.68	(13bps)
Mortgage 90+ day delinquencies (%)	1.07	0.88	0.75	(13bps)

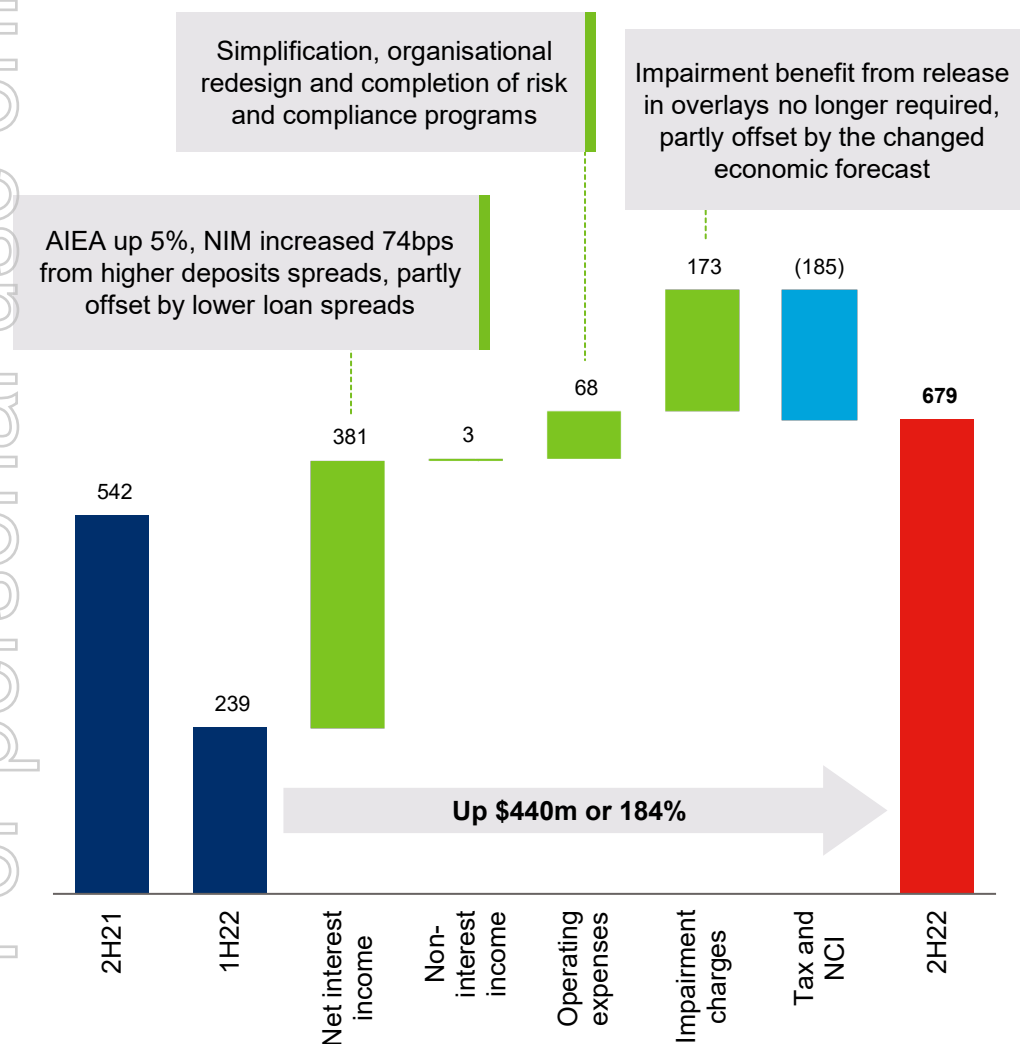
Key operating metrics	2H21	1H22	2H22	Change on 1H22
Main financial institution ¹ (%)	15.7	16.4	16.3	(10bps)
Active digital banking customers ² (#m)	5.24	5.31	5.48	3%
Active new Westpac app customers ³ (#m)	1.7	2.5	2.7	8%
Branches (#) ⁴	851	781	732	(49)
ATMs (#)	1,270	1,153	1,071	(82)

1 Refer page 136 for metric definitions and details of provider. 2 Includes all brands, consumer and business customers. 3 Users of the new Westpac app only, includes consumer and business customers. 4 Includes all points of presence including Advisory, Community Banking Centres and Kiosks. Kiosks have been restated in comparatives. Co-located branches are considered two points of presence. There are 27 co-located branches open for all Westpac brands customers.

Business 2H22 performance.

Business

Cash earnings (\$m)



Key financial metrics

	2H21	1H22	2H22	Change on 1H22
Revenue (\$m)	1,625	1,486	1,870	26%
Net interest margin (%)	3.69	3.33	4.07	74bps
Expense to income (%)	71.7	66.1	48.9	Large
Customer deposit to loan ratio (%)	164.0	166.4	157.1	Large
Stressed exposures to TCE (%)	5.90	5.07	5.05	(2bps)

Key operating metrics

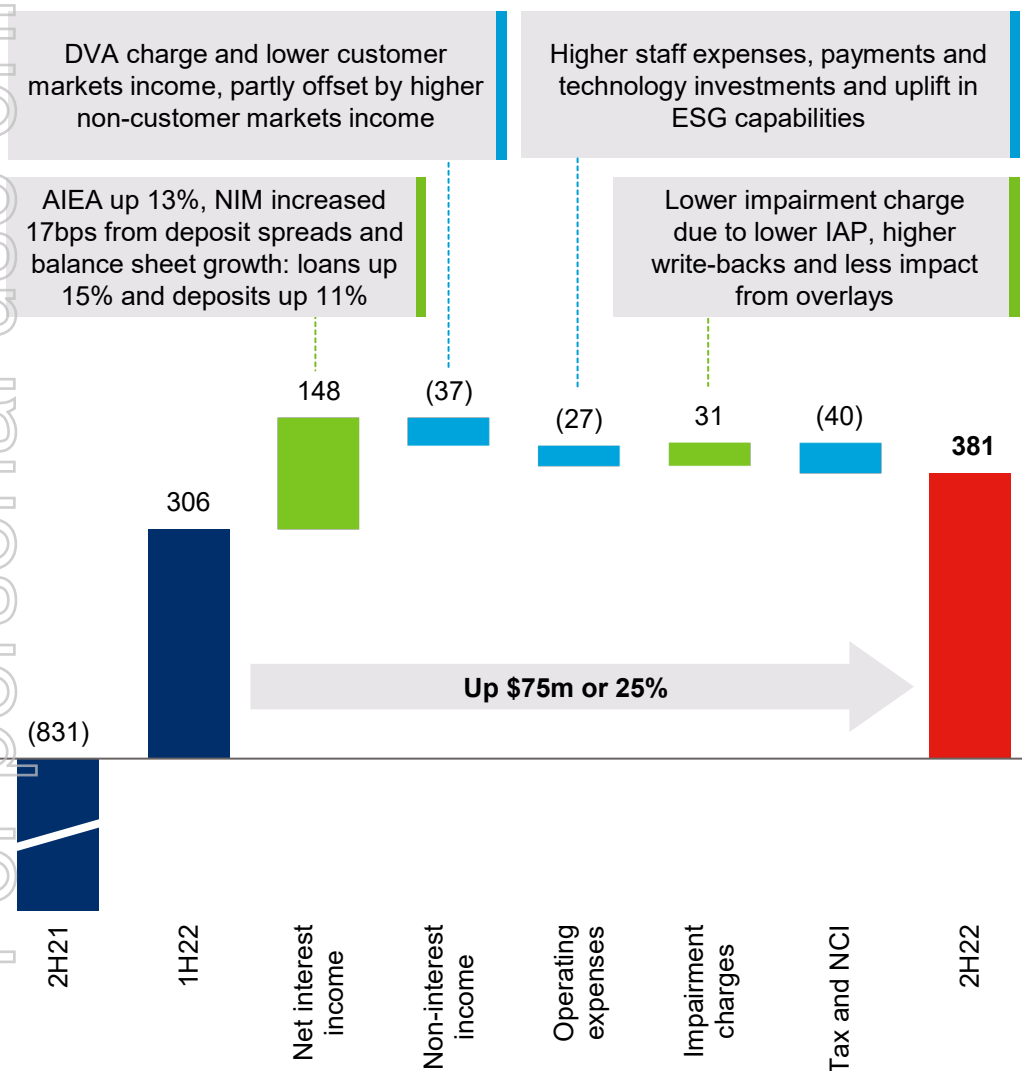
	2H21	1H22	2H22	Change on 1H22
Main financial institution ¹ (%)	20.6	21.5	21.7	Up 20bps
Customer satisfaction ¹ (rank) – Westpac Brand	=#2	=#1	=#2	Down 1
Customer satisfaction – SME ¹ (rank) Westpac Brand	=#2	=#1	=#2	Down 1
Digital sales ² (%)	31	28	29	1ppt

¹ Refer page 136 for metric definitions and details of provider. ² Share of sales made digitally for eligible products. Refer page 136 for metric definitions.

WIB 2H22 performance.

Westpac Institutional Bank

Cash earnings (\$m)



Key financial metrics

	2H21	1H22	2H22	Change on 1H22
Revenue (\$m)	1,084	1,069	1,180	10%
Net interest margin (%)	1.24	1.17	1.34	17bps
Expense to income ratio (ex notable items (%))	67.4	54.0	51.2	(279bps)
Net loans	67.7	74.0	85.2	15%
Customer deposits	99.3	104.7	116.6	11%
Customer deposit to loan ratio (%)	146.6	141.5	136.8	(Large)
Stressed exposures to TCE (%)	0.64	0.20	0.35	15bps

Key operating metrics

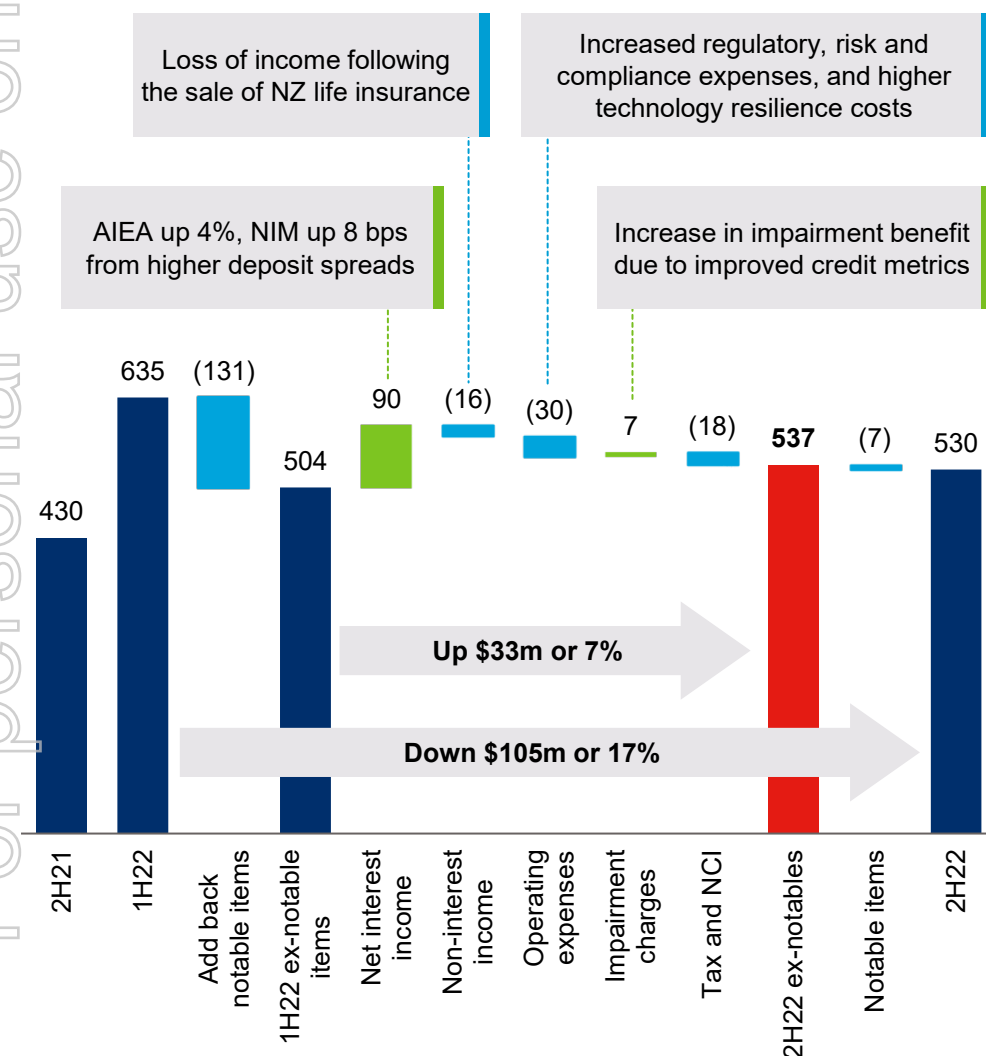
	2H21	1H22	2H22	Change on 1H22
Customer revenue ¹ (\$m)	1,073	1,127	1,236	10%
Derivative valuation adjustment (DVA) (\$m)	44	(29)	(59)	103%
Trading revenue (non-customer) (\$m)	25	34	64	88%
Other ²	(58)	(63)	(61)	(3%)
Revenue per average FTE (\$'000)	426	415	455	10%

¹ WIB customer revenue is lending revenue, deposit revenue, sales and fee income. ² Other includes bank levy and capital benefit.

New Zealand 2H22 performance.¹

New Zealand

Cash earnings (NZ\$m)



¹ In NZ\$ unless otherwise noted. ² Refer to page 136 for details of metric definition and provider.

Key financial metrics

	2H21	1H22	2H22	Change on 1H22
Revenue (NZ\$m)	1,218	1,389	1,320	(5%)
Net interest margin (%)	1.94	1.98	2.03	5bps
Expense to income (%)	48.9	40.6	45.0	Large
Customer deposit to loan ratio (%)	82.0	83.4	80.5	(292bps)
Stressed exposures to TCE (%)	1.19	1.14	0.97	(17bps)

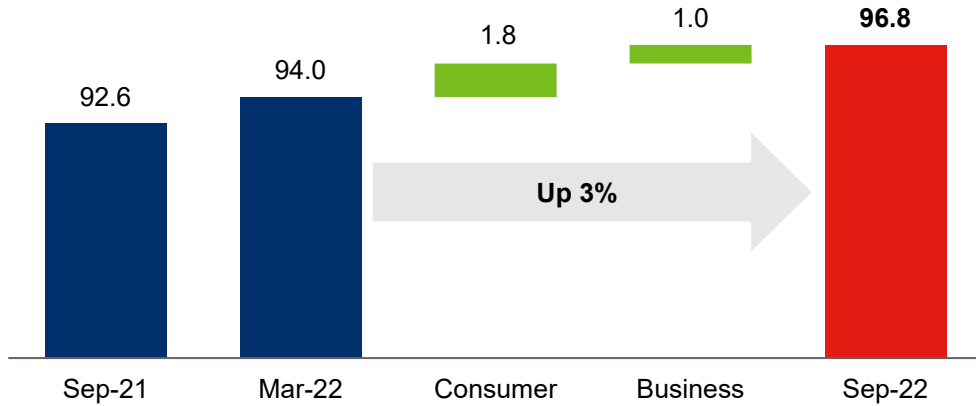
Key operating metrics

	Sep-21	Mar-22	Sep-22	Change Mar-22
Customers (#m)	1.33	1.35	1.37	1%
Branches (#)	116	114	115	+1
ATMs (#)	464	446	439	(7)
Consumer NPS ²	+14	+10	+7	(3)
Business NPS ²	(14)	(6)	+1	+7
Agri NPS ²	+13	+33	+20	(13)
Funds (NZ\$bn) (spot)	12.0	11.7	10.9	(7%)

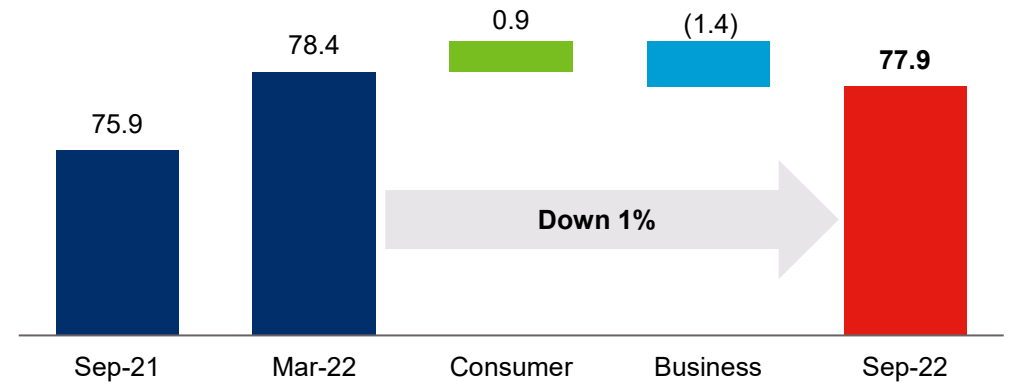
New Zealand balance sheet.

New Zealand

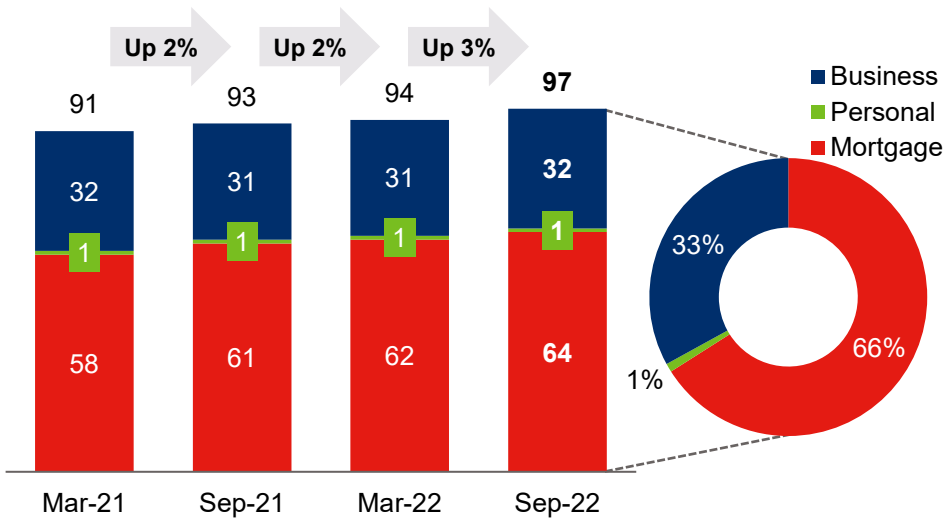
Net loans (NZ\$bn)



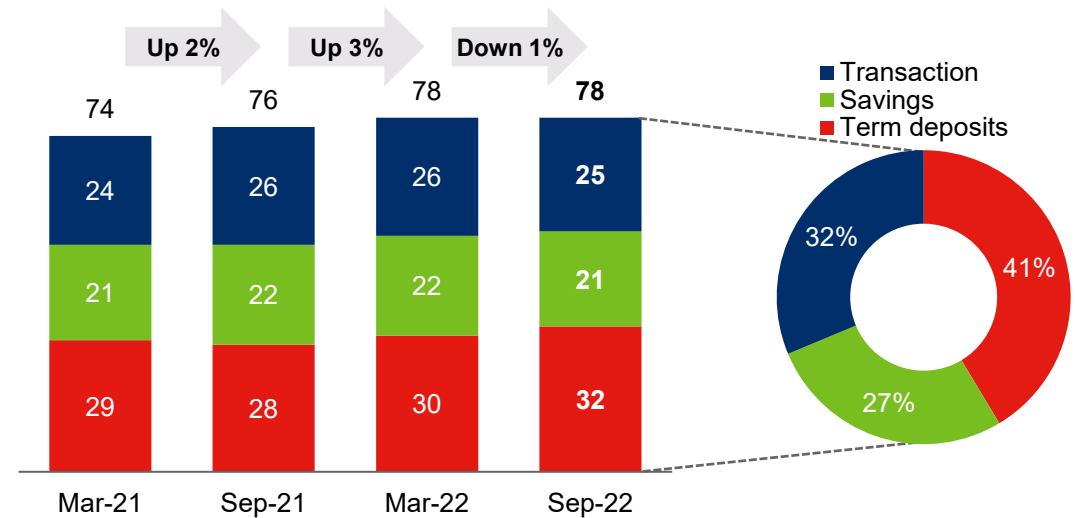
Deposits (NZ\$bn)



Loans (NZ\$bn) and % of total



Customer deposits (NZ\$bn) and % of total



New Zealand business exposures.

New Zealand

Business stressed exposures as a % of business TCE

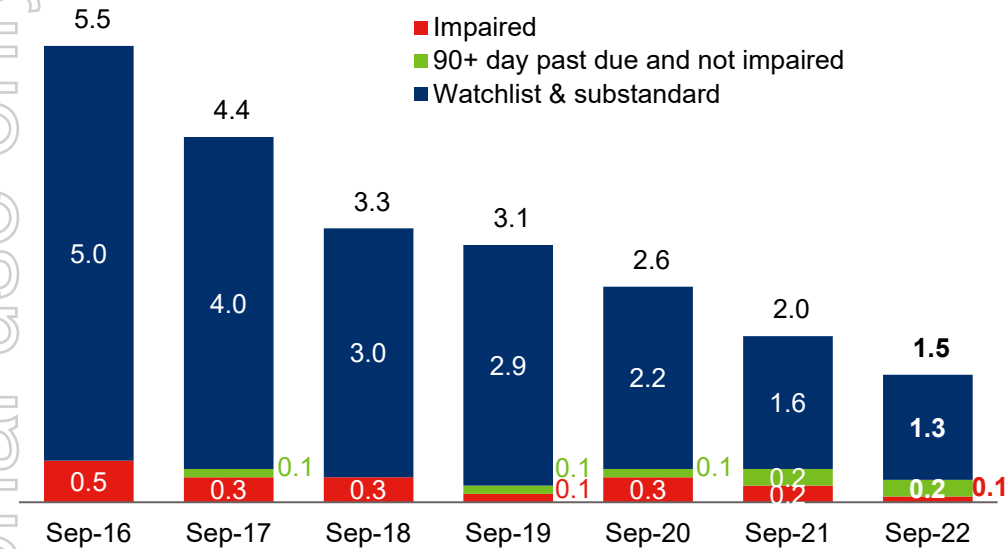


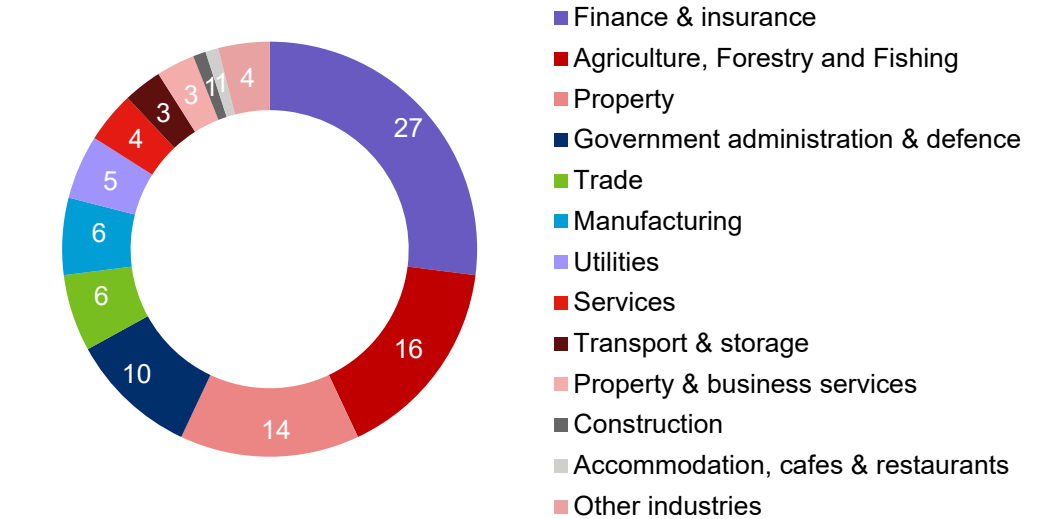
Chart may not add due to rounding.

Agribusiness¹ portfolio

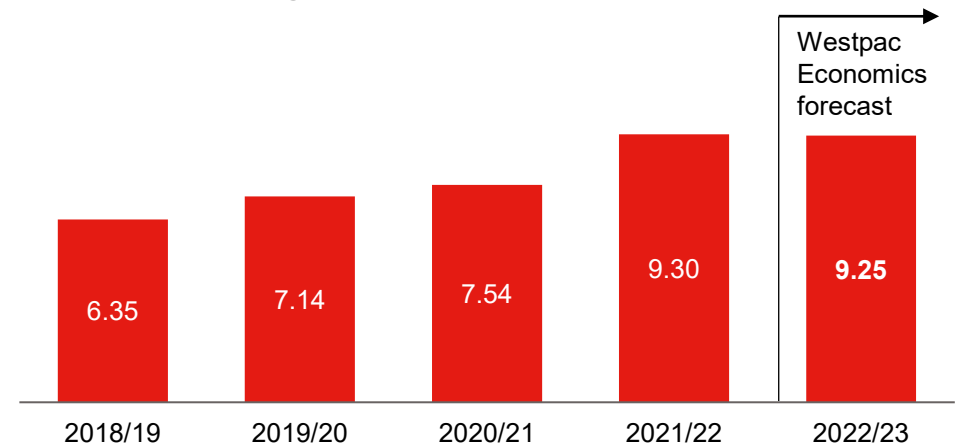
	Sep-21	Mar-22	Sep-22
TCE (NZ\$bn)	10.6	10.6	10.5
Agriculture as a % of total TCE	7.7	7.4	7.2
% of portfolio graded as 'stressed' ²	5.7	6.1	4.8
% of portfolio impaired	0.13	0.08	0.03

1 Includes forestry and fishing. 2 Includes impaired exposures.

Business TCE by industry sector %



Milk price (NZ\$ kg Ms)

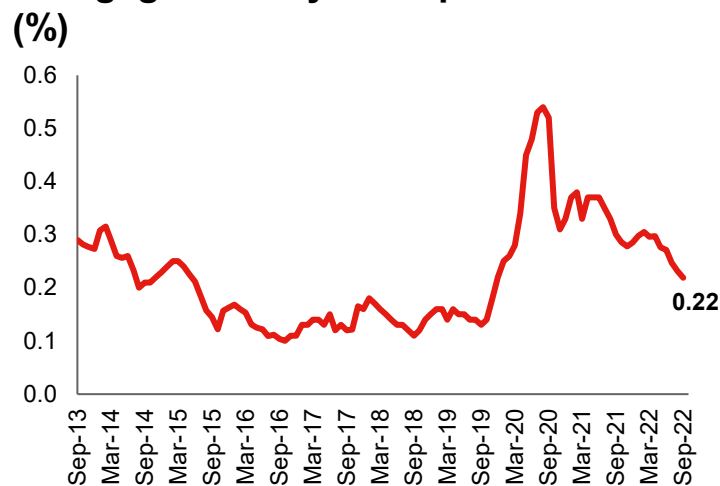


New Zealand consumer portfolio.

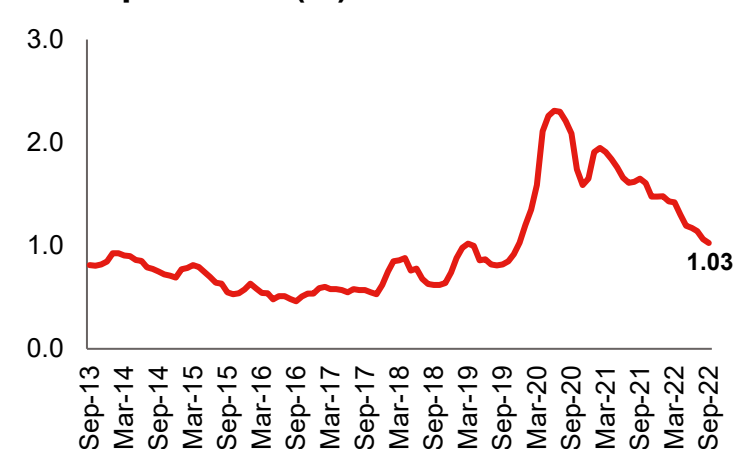
New Zealand

Mortgage portfolio	Sep-21	Sep-22
Total portfolio (\$bn)	60.9	63.8
Owner occupied (OO) (%)	72.3	73.3
Investment property loans (IPL) (%)	27.7	26.7
Broker introduced (%)	46.7	50.1
Proprietary channel (%)	53.3	49.9
Fixed/ Floating split (%)	88/12	90/10
Interest only (I/O) (%)	20.4	17.9
Origination LVR 80–90% (%)	8.5	8.6
Origination LVR >90% (%)	2.4	2.3

Mortgage 90+ day delinquencies¹

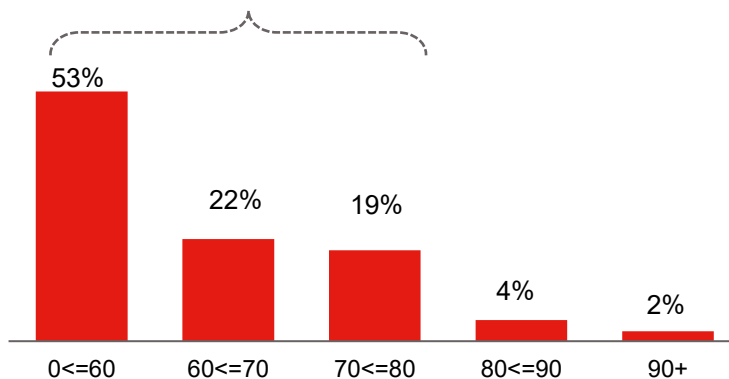


Unsecured consumer 90+ day delinquencies¹ (%)

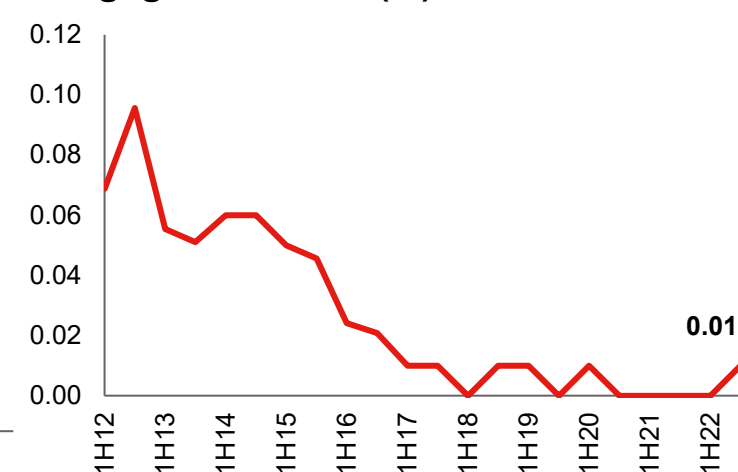


Mortgage portfolio LVR² (% of portfolio)

94% of mortgage portfolio has an LVR less than 80%



Mortgage loss rates (%)

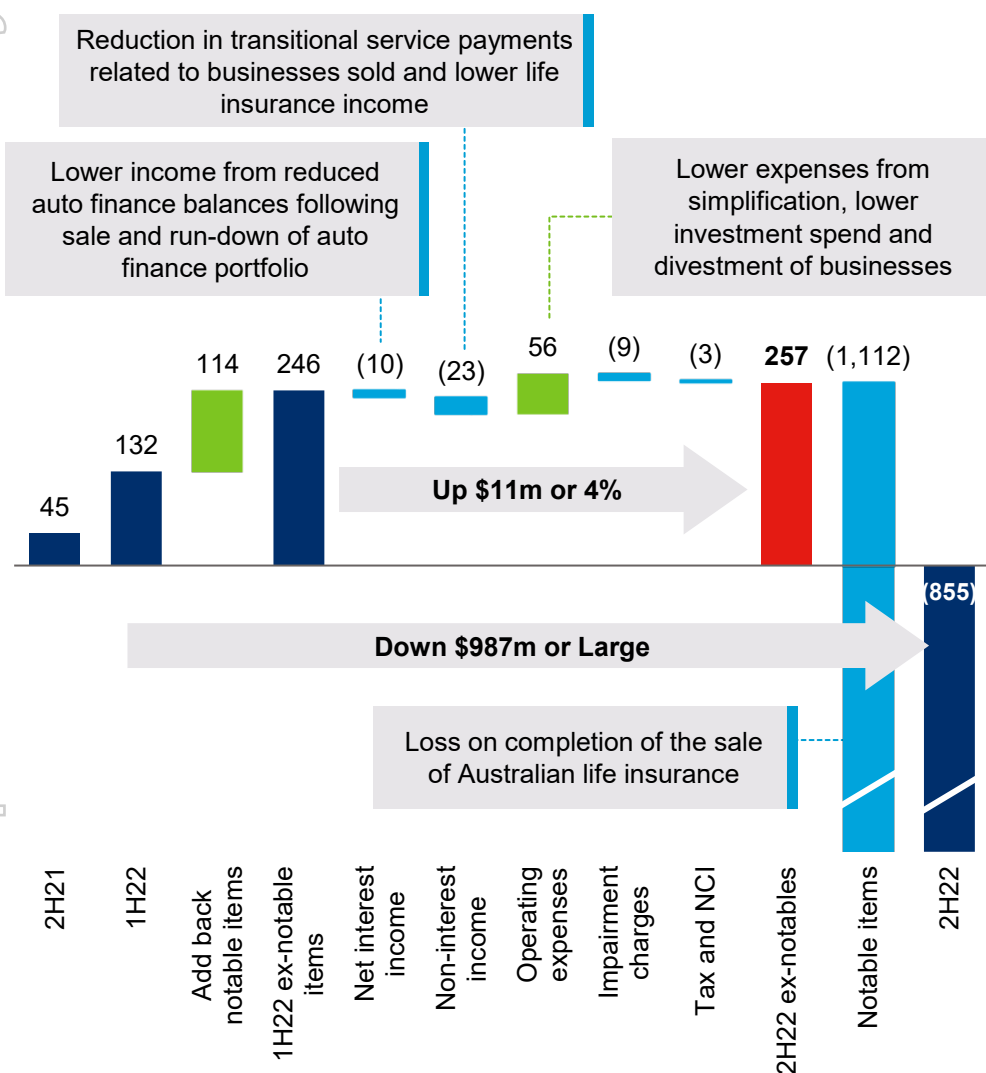


¹ In May 2019 we made changes to the reporting of customers in hardship to align to the method used by APRA. ² LVR based on current loan property value at latest credit event.

Specialist Businesses 2H22 performance.

Specialist Businesses

Cash earnings (\$m)



Key financial metrics	2H21	1H22	2H22	Change on 1H22
Average funds (\$bn)	223.8	224.9	209.5	(7%)
Spot funds (\$bn)	227.4	222.9	198.8	(11%)
Platforms deposits (\$bn)	6.1	5.7	6.8	19%
Platform FUA share (exc. Corp Superannuation) ¹ (%)	18.8	18.3	17.8	(50bps)
Margin lending (\$bn)	1.5	1.5	1.3	(13%)
Auto finance loans (\$bn) ²	10.6	8.8	7.1	(19%)
Westpac Pacific loans	1.4	1.3	1.4	8%

Financials excluding notable items and businesses sold	2H21	1H22	2H22	Change on 1H22
Operating income (\$m)	596	615	605	(2%)
Operating expenses (\$m)	(383)	(350)	(303)	(13%)
Core earnings (\$m)	213	265	302	14%
Net profit (\$m)	124	207	241	16%

¹ Plan For Life, 30 June 2022. ² Reduction reflects ~\$1bn of wholesale dealer loan book to Angle Finance (in 1H22) and run-down of remaining Auto Finance portfolio (2H22).

BT Panorama.

Specialist Businesses

Panorama Platform

Increased Panorama capabilities

- Improved mobile app functionality, with BT Panorama winning Best Mobile Platform and Best Client Portal for the fourth consecutive year¹

Expanded digital capability

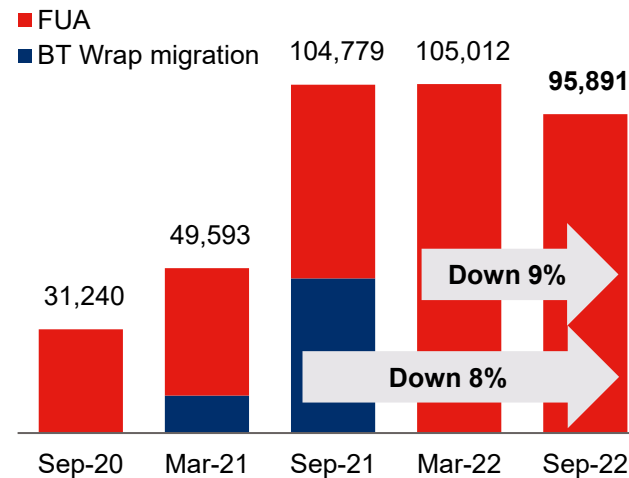
- Delivered client fee consent functionality
- Added 24/7 virtual assistant to the mobile app
- Launched real time workflow tracking for advisors

- Platform updates and feature improvements based on adviser and member feedback

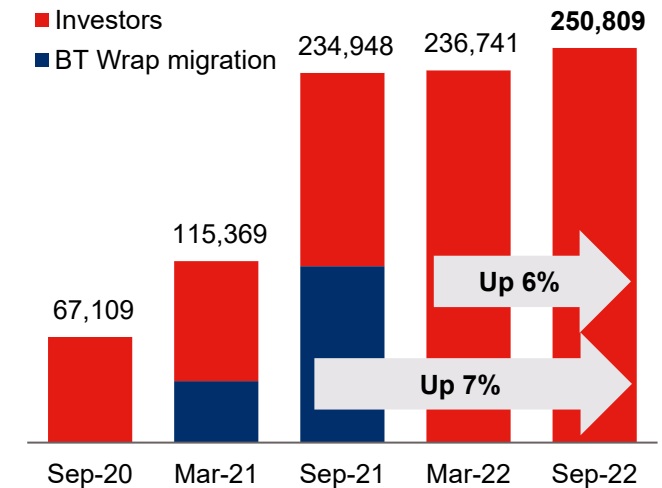
- BT ranked #1 platforms business with 17.8%² share, excluding corporate superannuation

- Panorama FUA was \$95.9bn with net flows for FY22 of \$1.9bn. Market volatility across equity and bond markets had an adverse impact on FUA

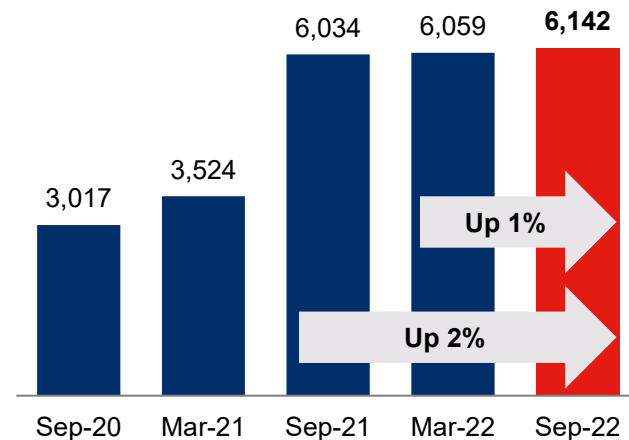
FUA on BT Panorama³ (\$m)



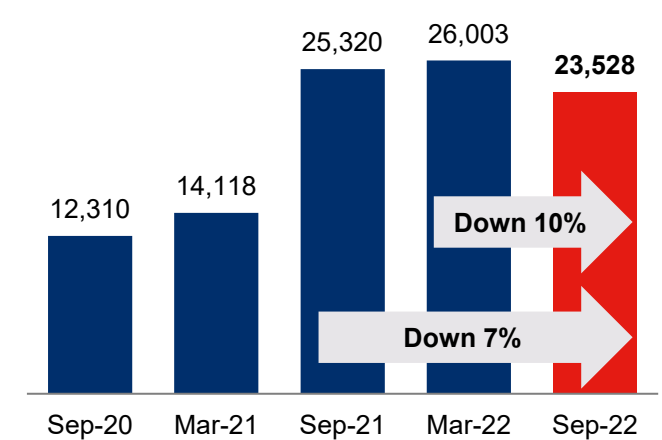
Investors on BT Panorama³ (#)



Active advisers on BT Panorama⁴ (#)



SMSF funds on BT Panorama⁴ (#)



¹ Investment Trends Platform Competitive Analysis and Benchmarking Report, December 2021. ² Plan For Life, 30 June 2022. ³ Migration from BT Wrap to Panorama was completed in June 2021. ⁴ Advisers and SMSF funds that have been migrated from BT Wrap are not shown separately.

Economics

Australian and New Zealand economic forecasts.

Economics

Key economic indicators (%) at November 2022		2021		2022				2023		Calendar years			
		Q3	Q4	Q1	Q2	Q3F	Q4F	Q1F	Q2F	2020	2021	2022F	2023F
World	GDP¹	-	-	-	-	-	-	-	-	-3.0	6.0	3.2	3.0
Australia	GDP²	4.1	4.5	3.3	3.6	6.7	3.4	3.0	2.2	-0.7	4.5	3.4	1.0
	Unemployment – end period	4.6	4.7	4.0	3.8	3.5	3.3	3.4	3.8	6.8	4.7	3.3	4.5
	CPI headline – year end	3.0	3.5	5.1	6.1	7.3	7.9	6.9	6.0	0.9	3.5	7.9	4.1
	Interest rates – cash rate	0.10	0.10	0.10	0.85	2.35	3.10	3.60	3.85	0.10	0.10	3.10	3.85
New Zealand	GDP²	-0.4	3.0	1.0	0.4	5.0	2.5	3.3	2.0	0.3	3.0	2.5	1.6
	Unemployment – end period	3.3	3.2	3.2	3.3	3.3	3.3	3.5	3.6	4.9	3.2	3.3	3.8
	Consumer prices	4.9	5.9	6.9	7.3	7.2	6.2	5.7	4.9	1.4	5.9	6.2	4.1
	Interest rates – official cash rate	0.25	0.75	1.00	2.00	3.00	4.25	4.75	5.00	0.25	0.75	4.25	5.00

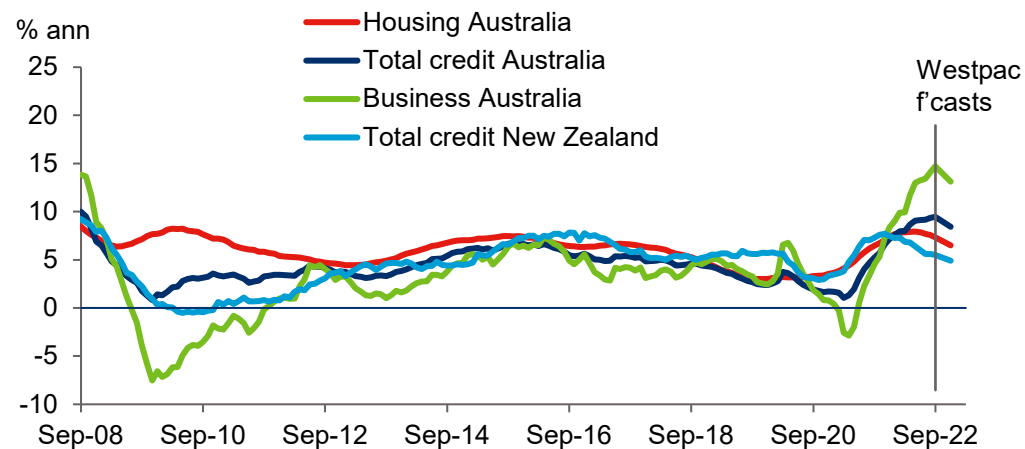
Sources: IMF, RBA, Statistics NZ, Westpac Economics

Key economic indicators (%) at November 2022		2020	2021	2022F	2023F
Australia	Credit growth				
	Total – year end	1.7	7.2	8.4	2.7
	Housing – year end	3.5	7.4	6.5	3.6
	Business – year end	0.8	8.4	13.0	2.0
New Zealand	Credit growth				
	Total – year end	3.3	7.5	4.9	3.2
	Housing – year end	8.3	10.5	4.9	2.8
	Business – year end	-2.7	3.6	5.3	4.3

Sources: RBA, Statistics NZ, Westpac Economics

1 Year average growth rates. 2 Through the year growth rates.

Private sector credit growth (% ann)

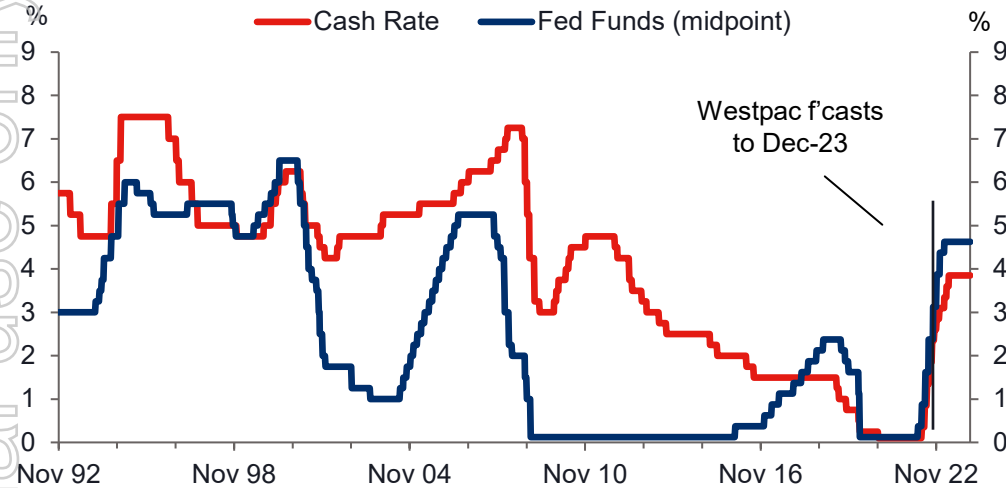


Sources: RBA, Westpac Economics

Global market backdrop.

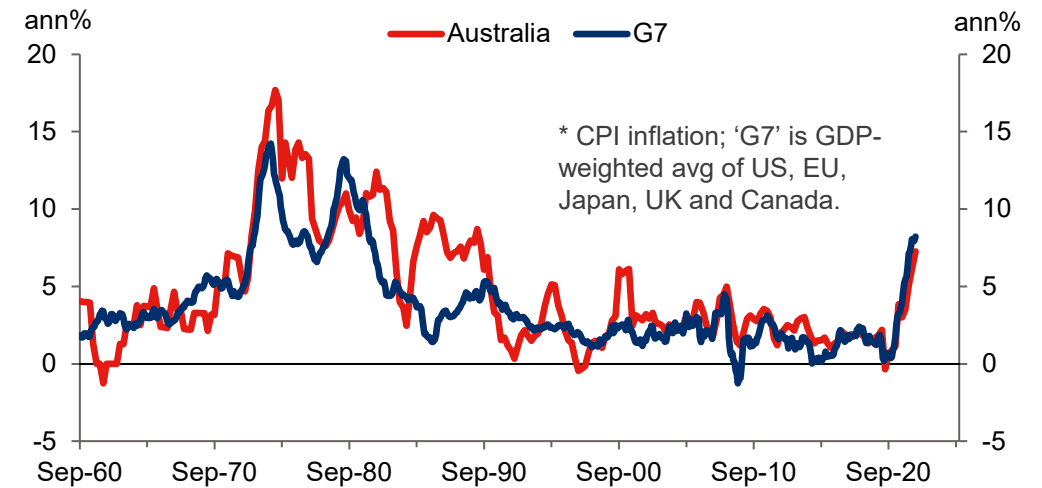
Central banks responding aggressively to inflation.

Fed Funds and RBA Cash Rate (%)



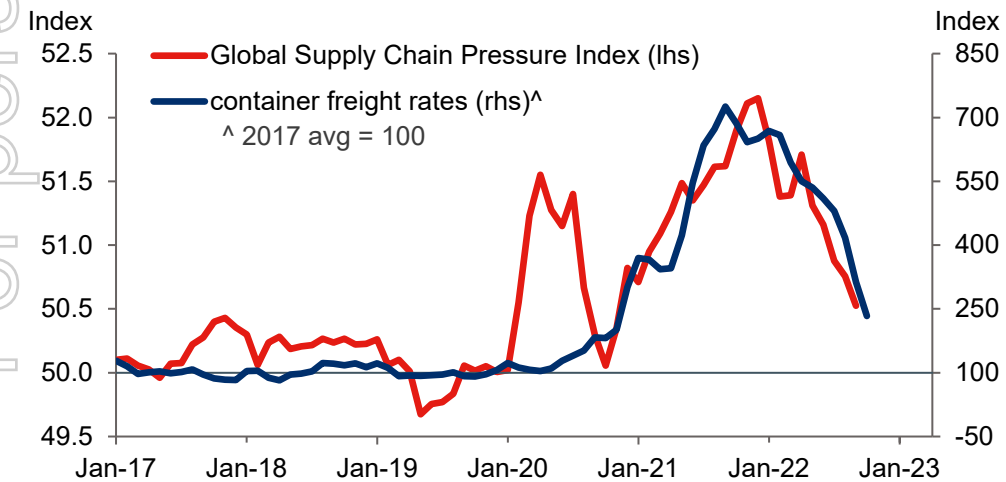
Sources: Bloomberg, RBA Westpac Economics

Global inflation (ann %)



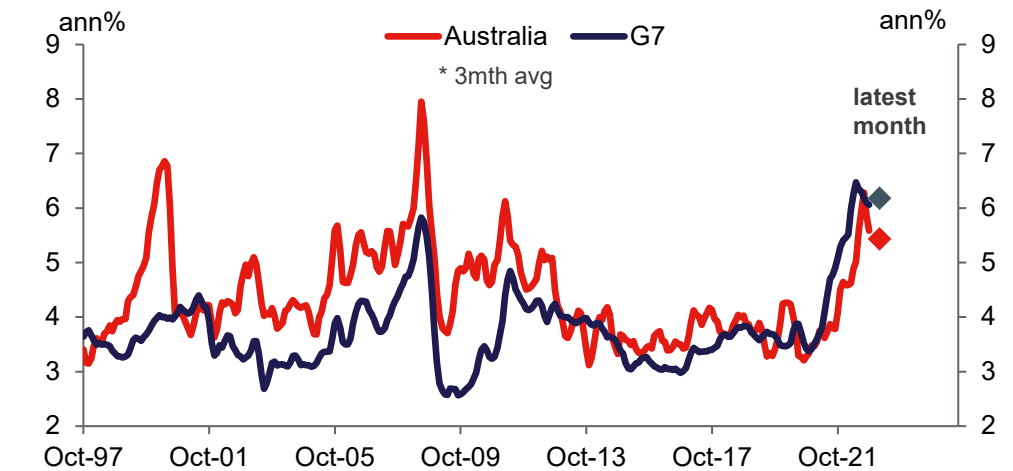
Sources: ABS, IMF, Macrobond, Westpac Economics

Global supply chains (index, monthly)



Sources: Bloomberg, Macrobond, Westpac Economics

Consumer inflation expectations¹ (ann, %)

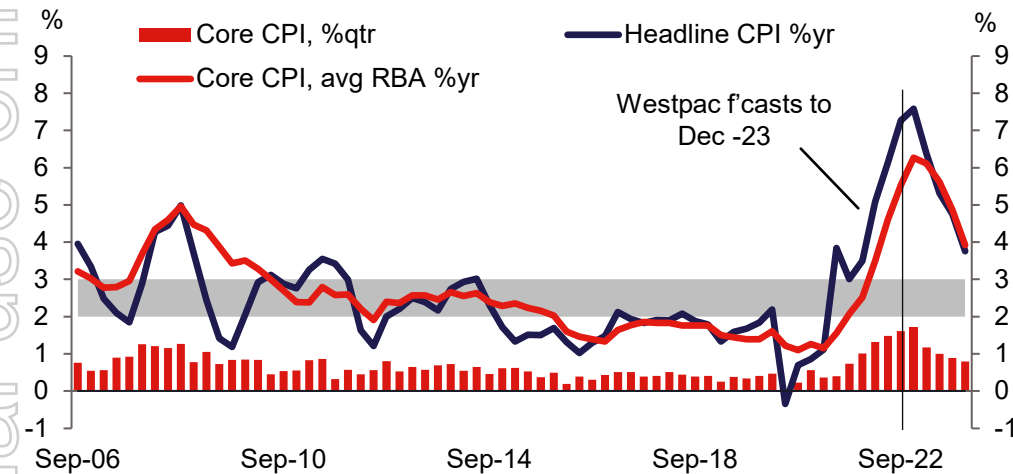


Sources: ABS, IMF, Macrobond, Melbourne Institute, Westpac Economics

RBA tightening cycle to continue.

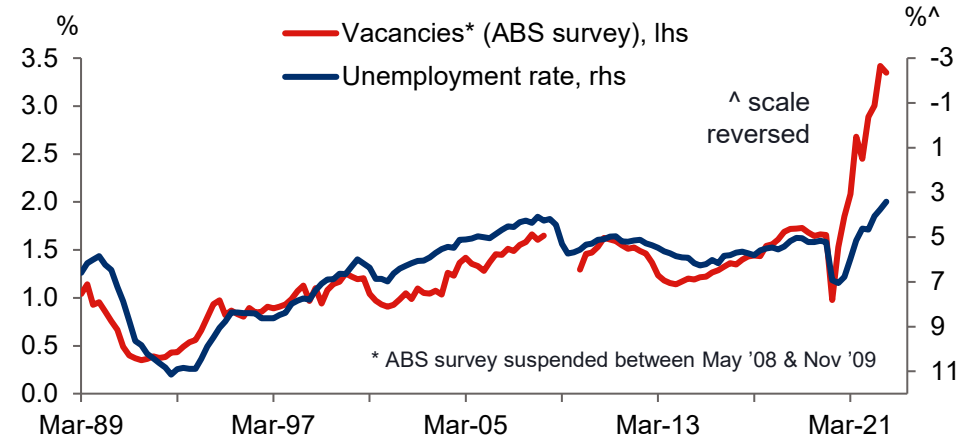
Labour market remains key risk to policy.

CPI inflation (%)



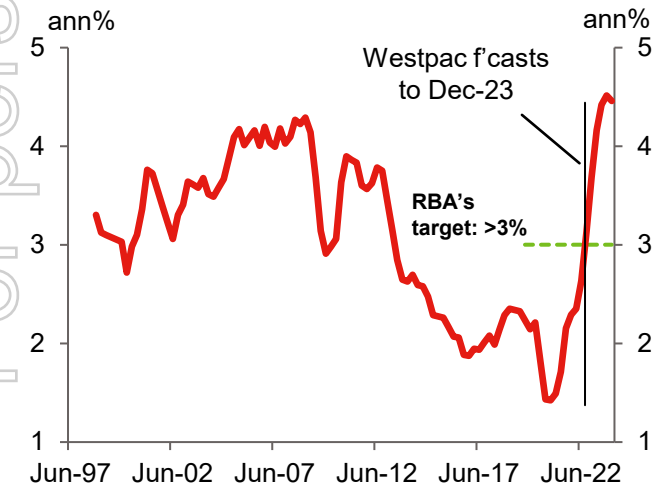
Sources: ABS, RBA, Westpac Economics

Job vacancies (% of labour force) and Unemployment rate (%)



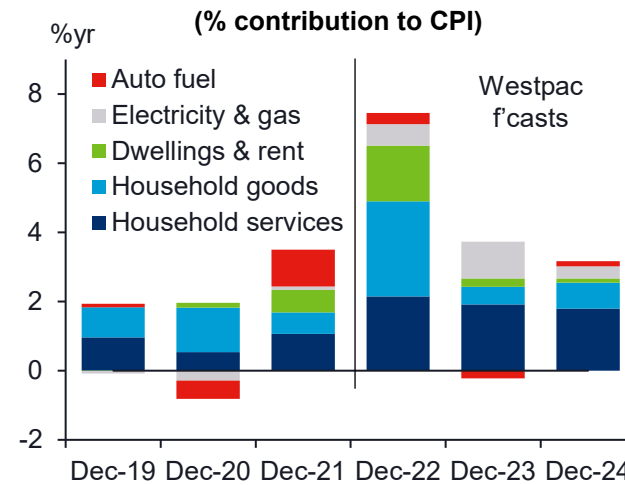
Sources: ABS, Westpac Economics

Wages (%)



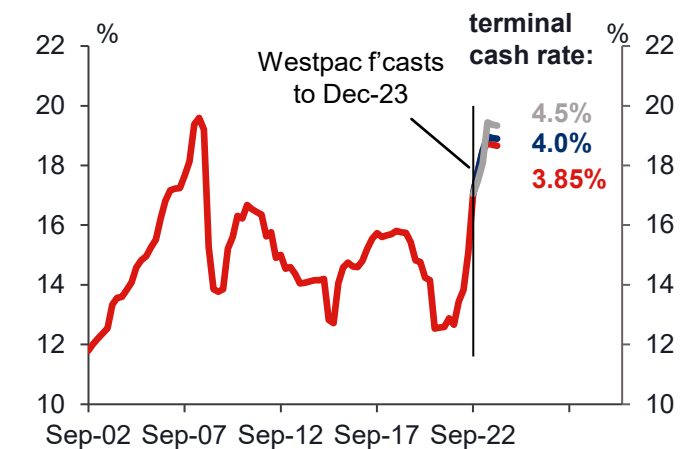
Sources: ABS, Westpac Economics

Dwelling & energy prices



Sources: ABS, Westpac Economics

Australia's household debt servicing ratio² (%)



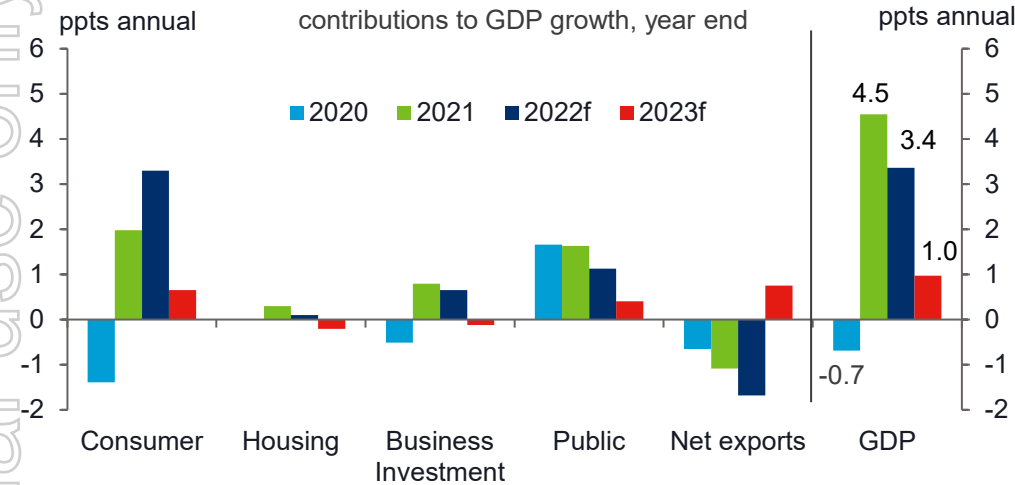
Sources: RBA, ABS, Westpac Economics

¹ 'G7' is GDP-weighted avg of US, EU, Japan, UK and Canada. Based on 1yr ahead expectations where available. ² Mortgage repayments, owner occupied loans as % of household disposable income of owner occupiers.

Australian economy: slower growth expected in 2023.

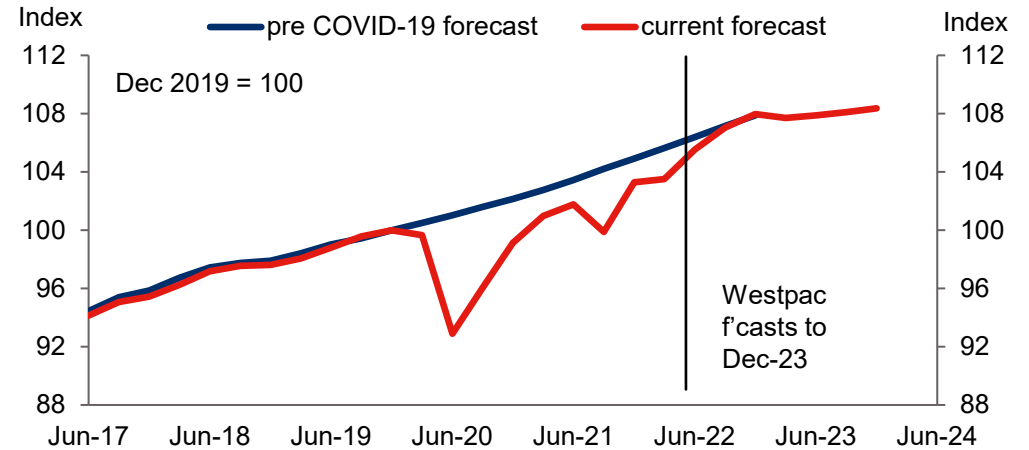
Higher rates and high inflation to impact.

Australia's growth mix (ppts, annual)



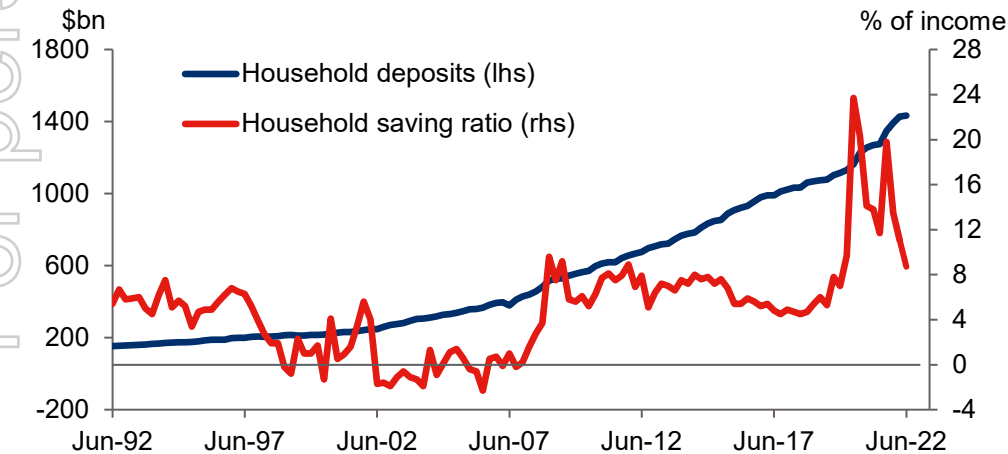
Sources: ABS, Westpac Economics

Australia's GDP profile (index)



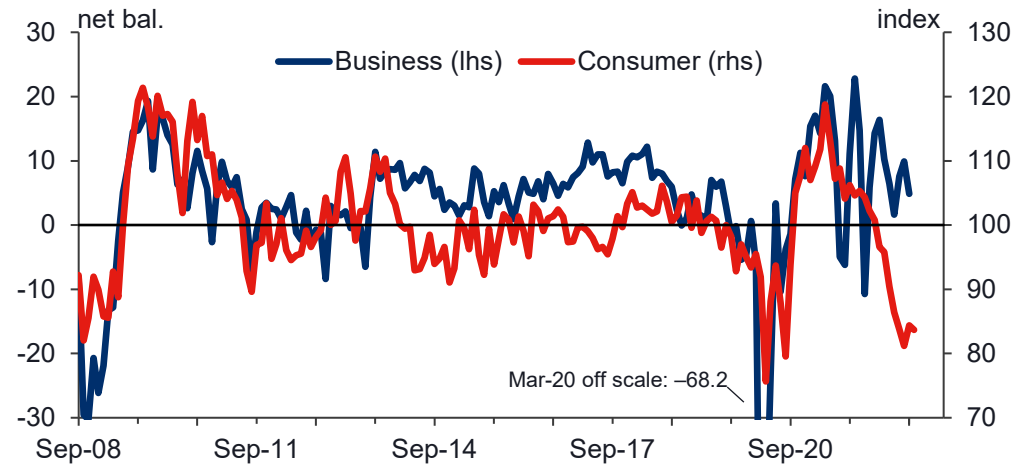
Sources: ABS, Westpac Economics

Household deposits (\$bn) and Household saving ratio (% of income)



Sources: ABS, Westpac Economics

Confidence: consumers and businesses

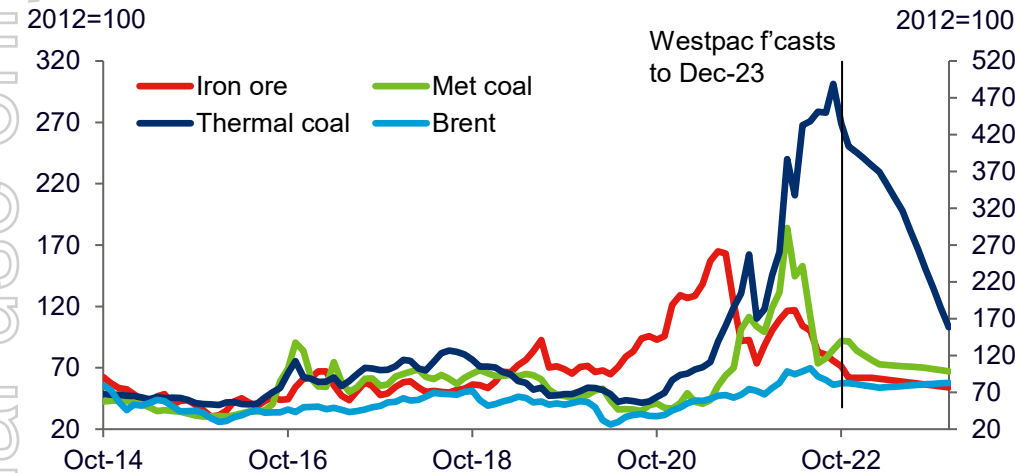


Sources: Westpac MI, NAB, Westpac Economics

Commodities: demand shifting, supply remains tight.

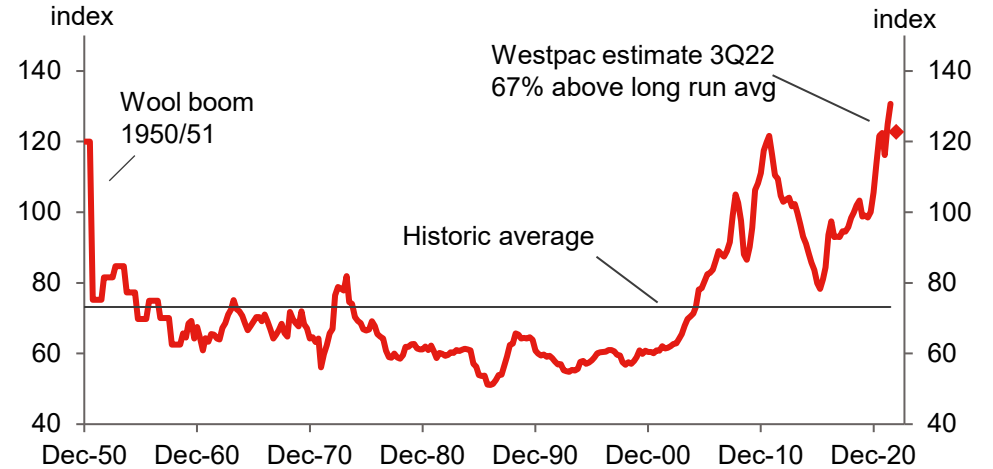
Terms of Trade at record high in 2Q22.

Australian commodity prices (index)



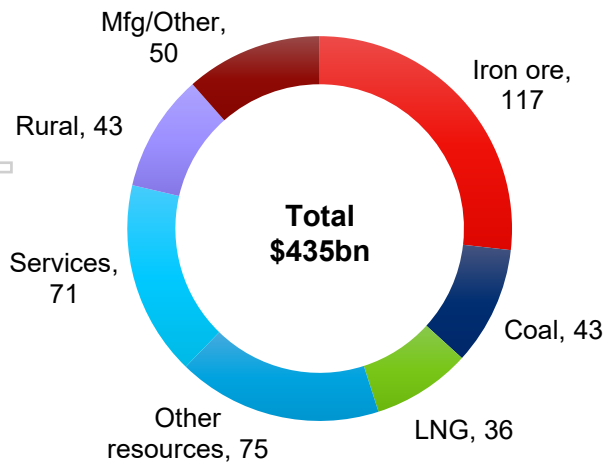
Sources: Westpac Economics, Bloomberg, ABS

Terms of Trade (index)



Sources: ABS; Westpac Economics

Australian export composition¹ (\$bn)



Sources: ABS, Westpac Economics

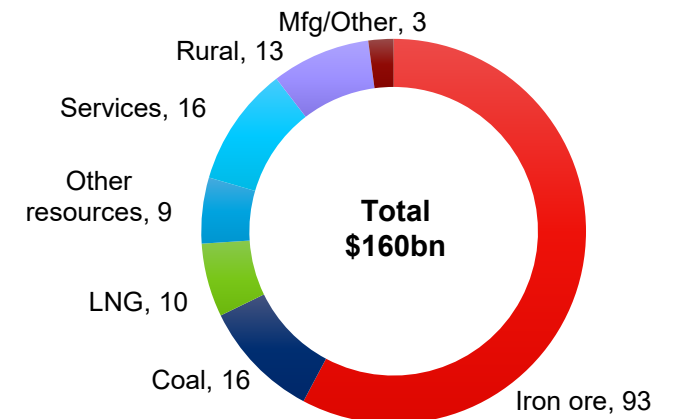
¹ All figures show \$bn exports in 2020, note that figures may not sum due to rounding and other small differences in source data.

Australian export destinations¹ (\$bn)



Sources: ABS, Westpac Economics

Australian exports to China¹ (\$bn)

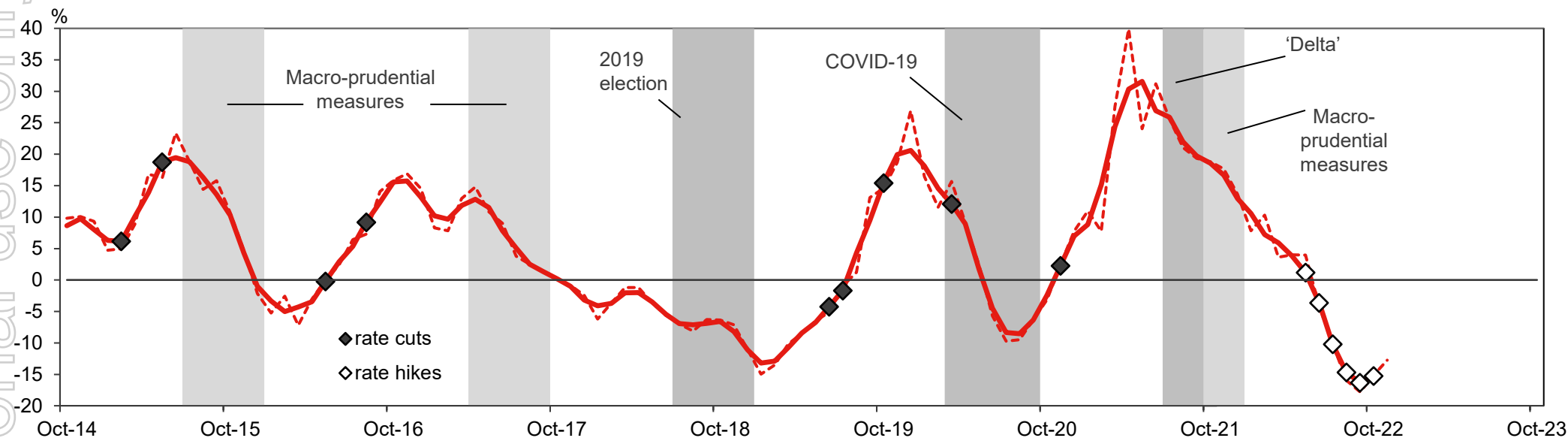


Source: DFAT, ABS, Westpac Economics

Australian housing market.

Entering a significant correction phase; stabilisation expected late 2023.

Australian dwelling prices (% 3 month annualised)



Sources: CoreLogic, Westpac Economics

Dwelling prices (% change over period)

Capital city	Pop'n	Last 3 mths (to Oct-22)	Last 12 mths (Oct-22)	Last 5 years (to Oct-22)
Sydney	5.4m	Down 5.3%	Down 8.6%	Up 9.7%
Melbourne	5.1m	Down 3.1%	Down 5.6%	Up 4.3%
Brisbane	2.6m	Down 5.4%	Up 8.4%	Up 36.0%
Perth	2.1m	Down 0.7%	Up 4.0%	Up 18.2%

Sources: CoreLogic, Westpac Economics

Westpac Economics dwelling price forecasts (annual %)

Capital city	Pop'n	avg*	2020	2021	2022f	2023f	2024f
Sydney	5.4m	6.3	2.7	25.3	-10	-8	1
Melbourne	5.1m	5.0	-1.3	15.1	-8	-10	1
Brisbane	2.6m	4.9	3.6	27.4	2	-6	3
Perth	2.1m	1.1	7.3	13.1	2	-4	3
Australia	26m	5.1	1.8	20.9	-6	-8	2

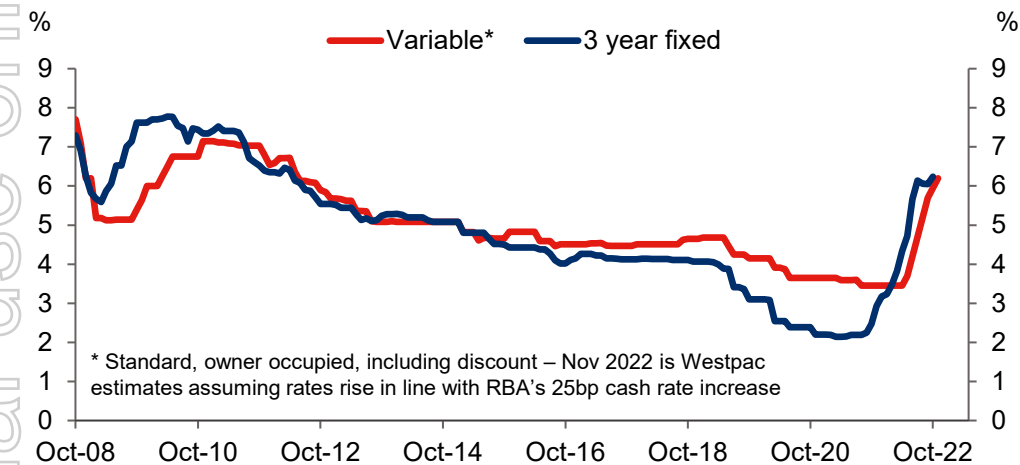
* average last 10yrs

Sources: CoreLogic, Westpac Economics

Australian housing market.

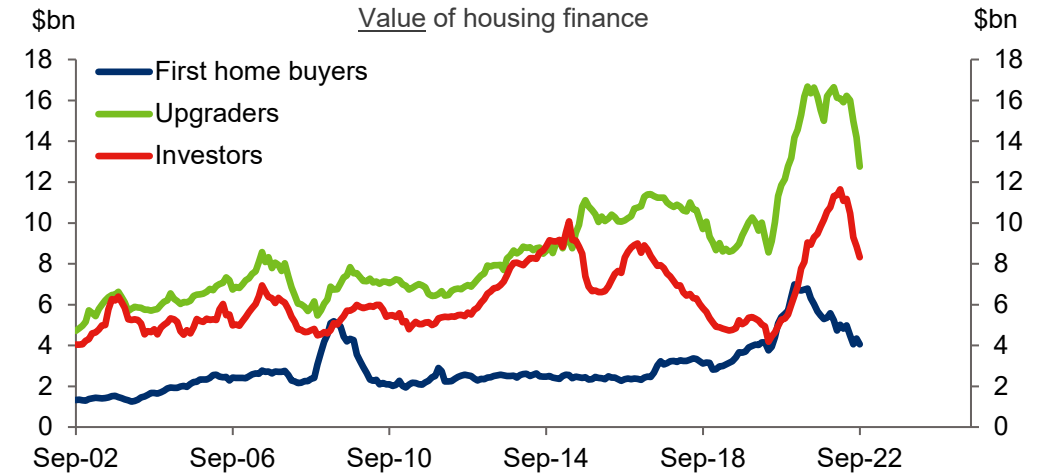
Slowdown in activity in response to higher rates.

Mortgage interest rates (%)



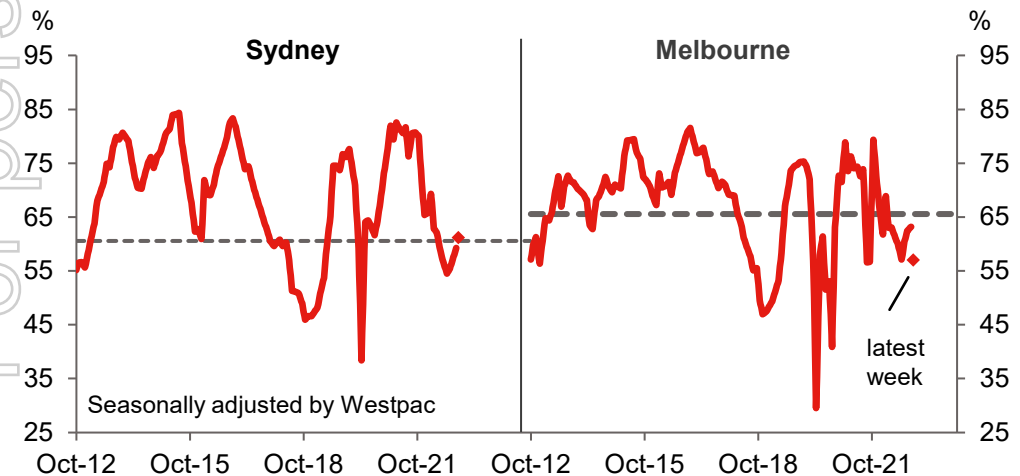
Sources: RBA, Westpac Economics

Housing finance approvals by segment (\$bn)



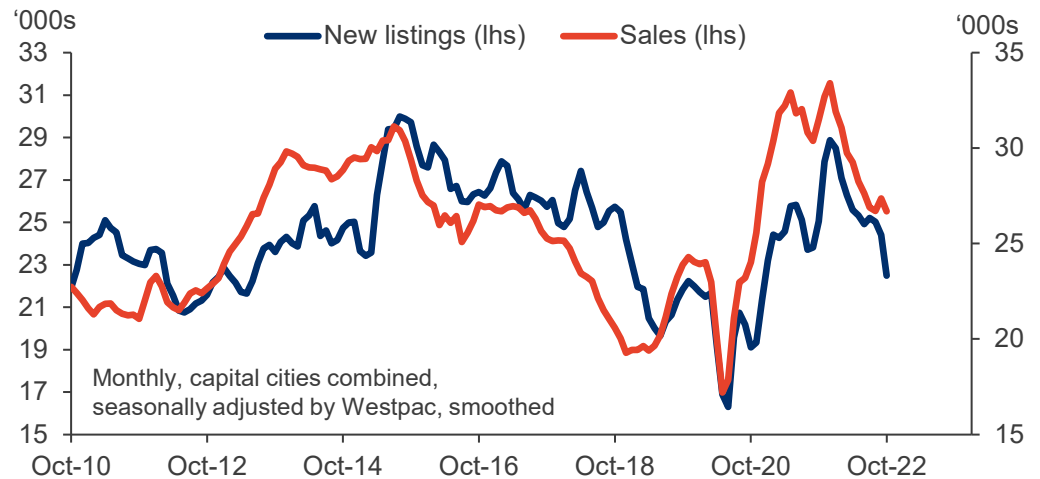
Sources: ABS, Westpac Economics

Auction clearance rates (monthly, %)



Sources: APM, CoreLogic, Westpac Economics

Residential property: sales vs listings

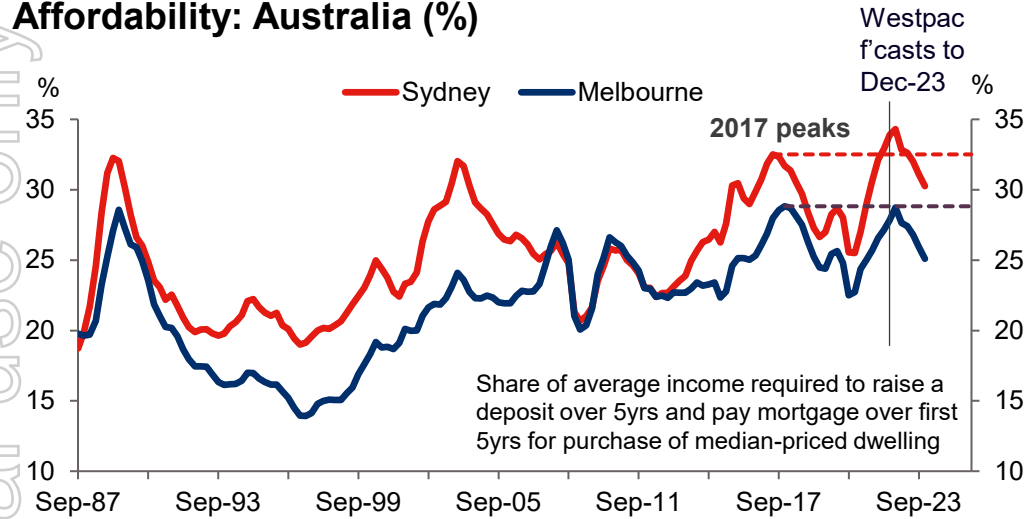


Source: CoreLogic, Westpac Economics

Australian housing market.

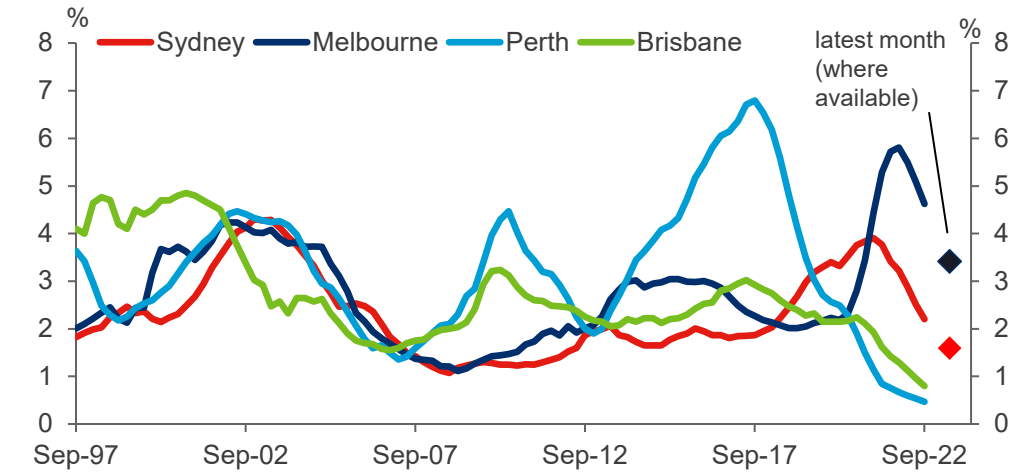
Rental market continues to tighten.

Affordability: Australia (%)



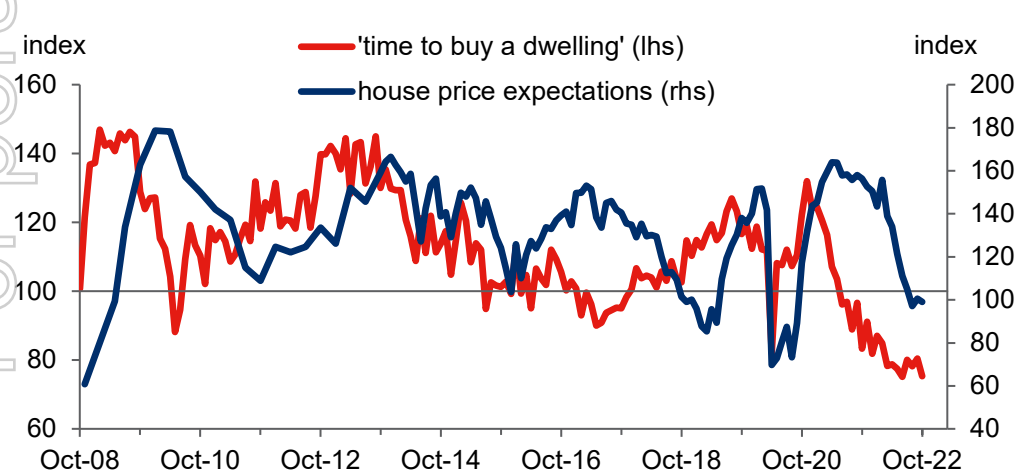
Sources: CoreLogic, ABS, RBA, Westpac Economics

Rental vacancy rates (% quarterly, annual average)



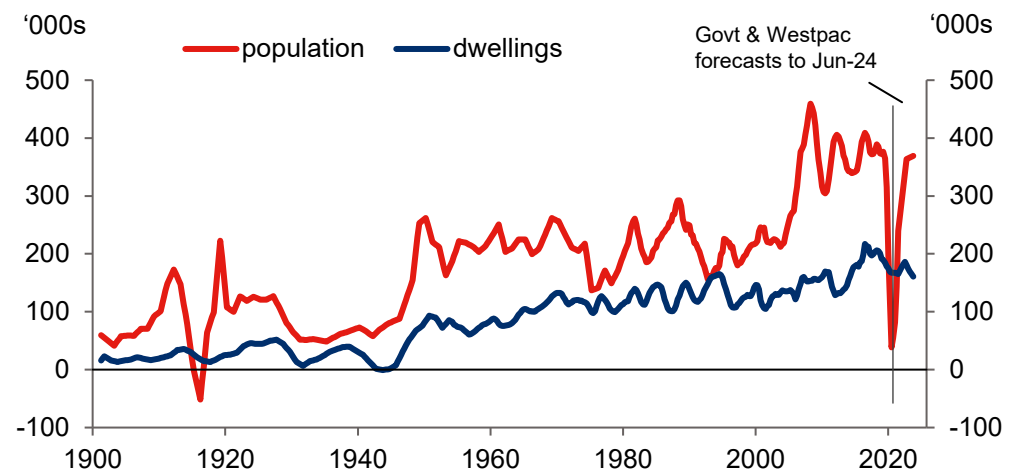
Sources: REIA, REINSW, REIV, SQM Research, Westpac Economics

Housing-related consumer sentiment



Sources: Melbourne Institute, Westpac Economics

Dwelling stock and population: ann change

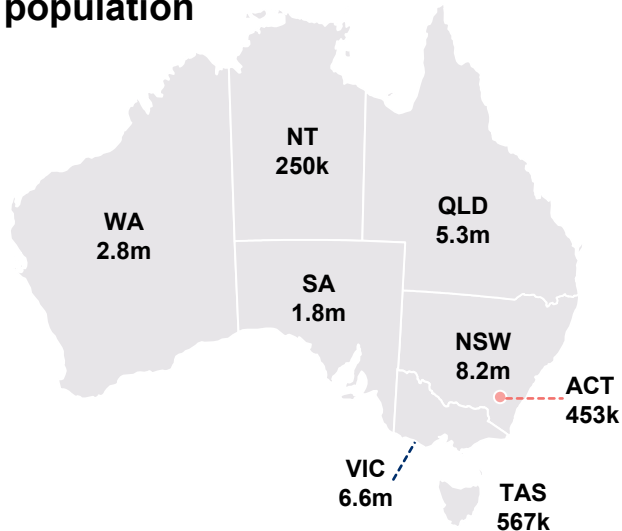


Sources: ABS, Australian Government, Westpac Economics

The Australian economy.

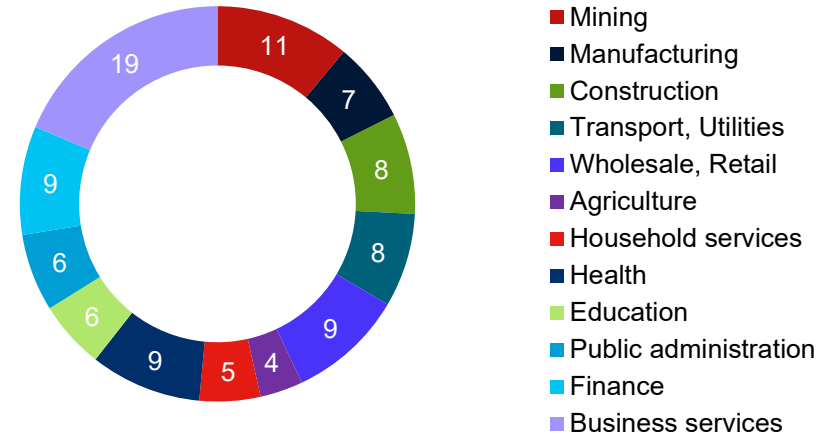
Population 26 million.

Australian population



Australian GDP and employment composition

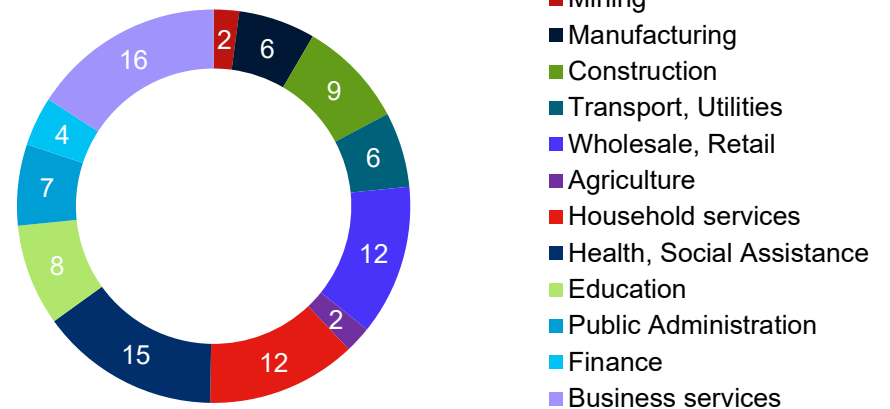
Output by sector 2021 – 22 (% contribution to GDP)¹



Relative size of States (Share of Australia, %)²



Australian employment by sector, Sep 2022 (%)



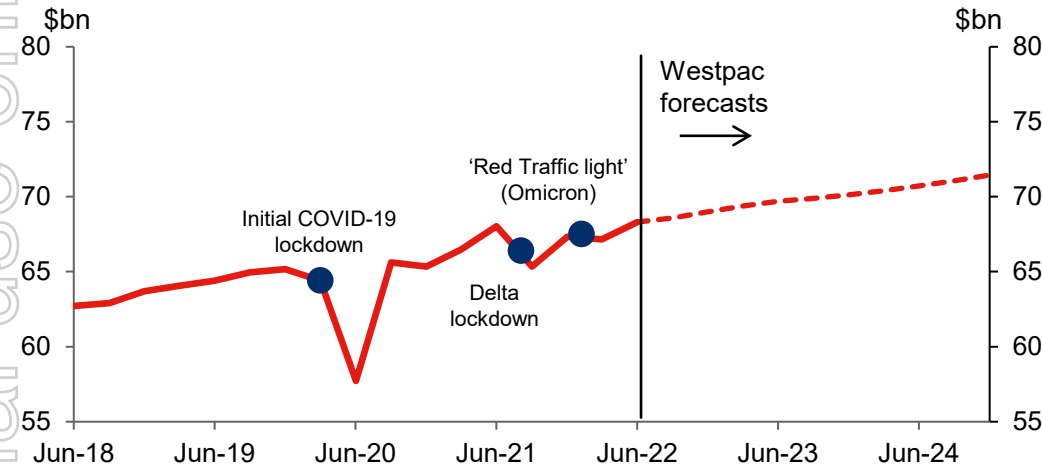
Sources: ABS, Westpac Economics

¹ Real, financial years. ² GSP, exports are for 2020-21; Population at March 2022; Employment at September 2022.

New Zealand economic overview.

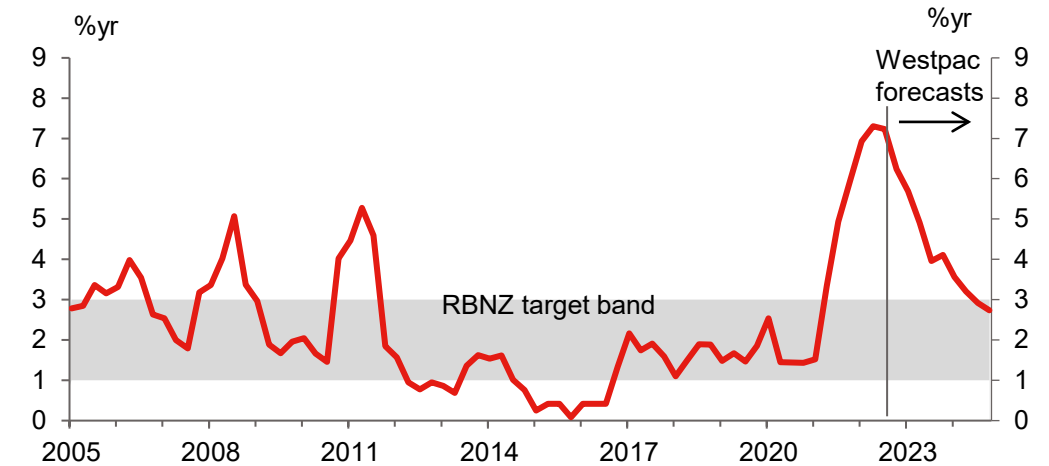
Interest rates rising in response to firm economy activity and increasing inflation.

New Zealand GDP (\$bn)



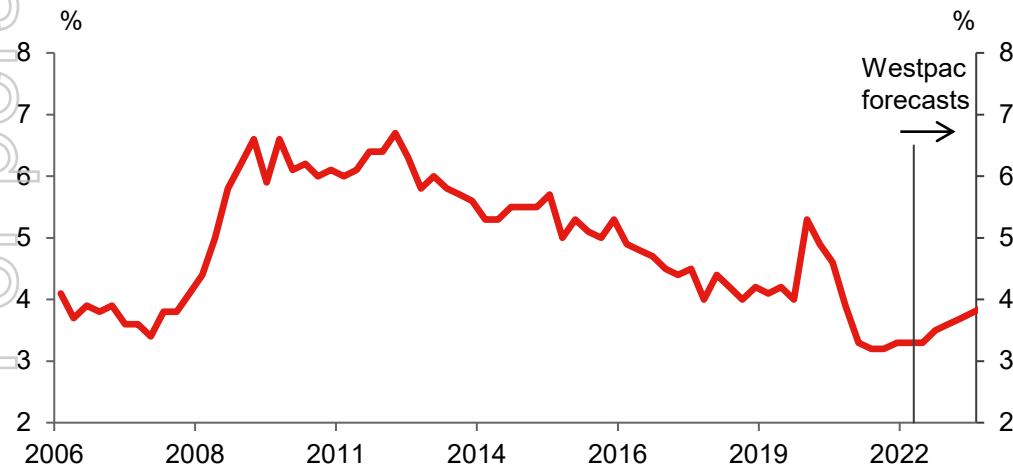
Sources: Stats NZ, Westpac Economics

Consumer prices (% year)



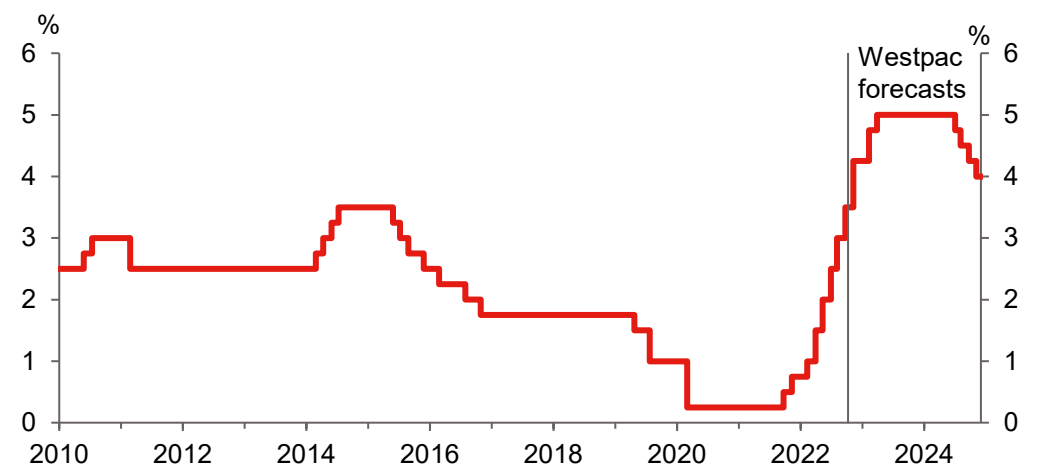
Sources: Stats NZ, Westpac Economics

Unemployment rate (%)



Sources: Stats NZ, Westpac Economics

Official Cash Rate (%)

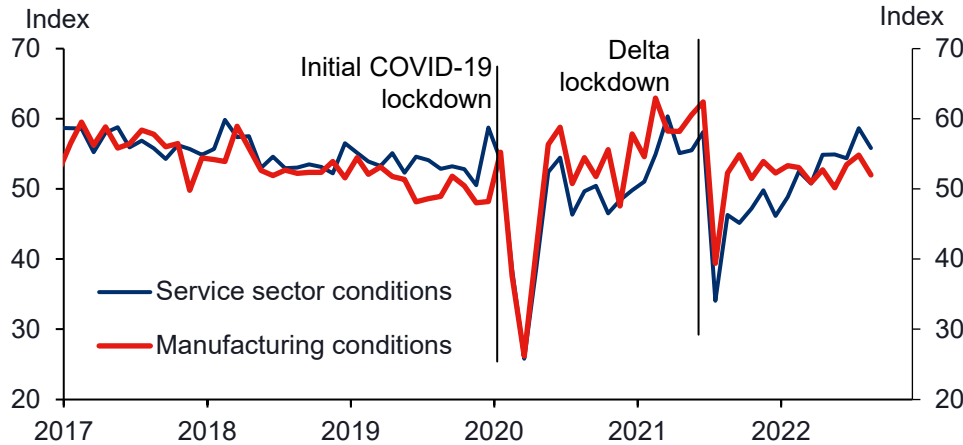


Sources: RBNZ, Westpac Economics

New Zealand economic activity.

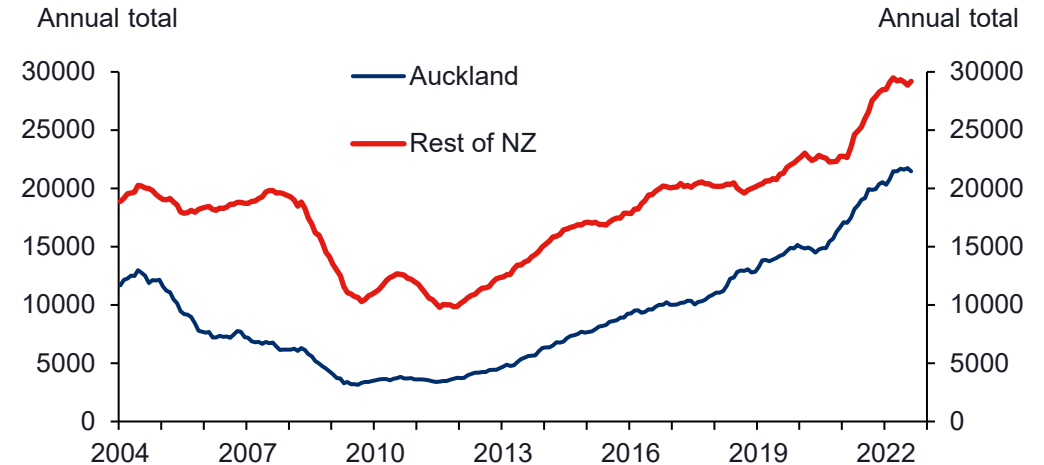
Demand has remained firm in recent months.

Manufacturing conditions (index) and Service sector conditions (index)



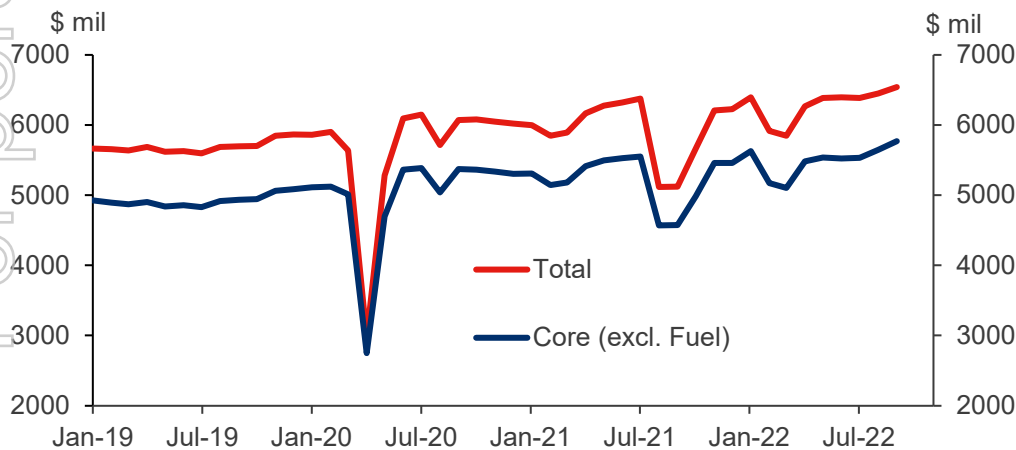
Source: BusinessNZ

Residential dwelling consents (annual, total)



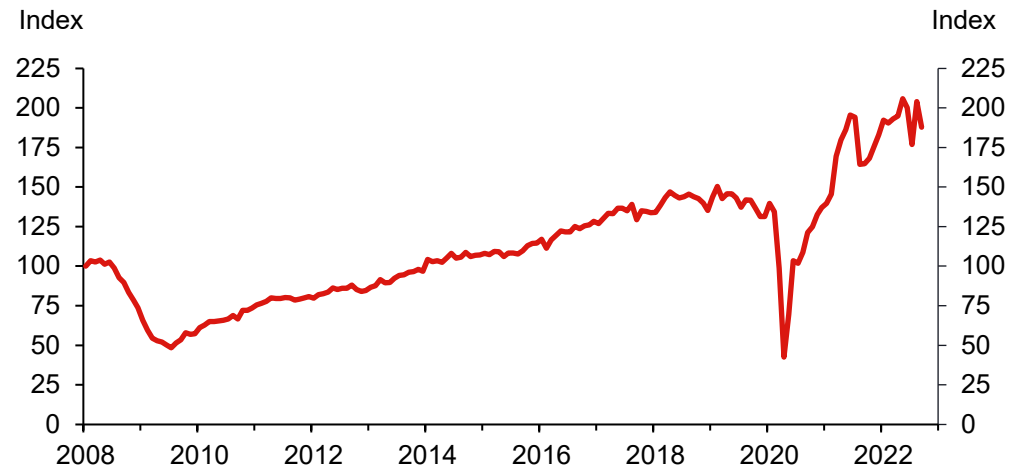
Source: Stats NZ

Monthly retail spending



Source: Stats NZ

Job advertisements (index)

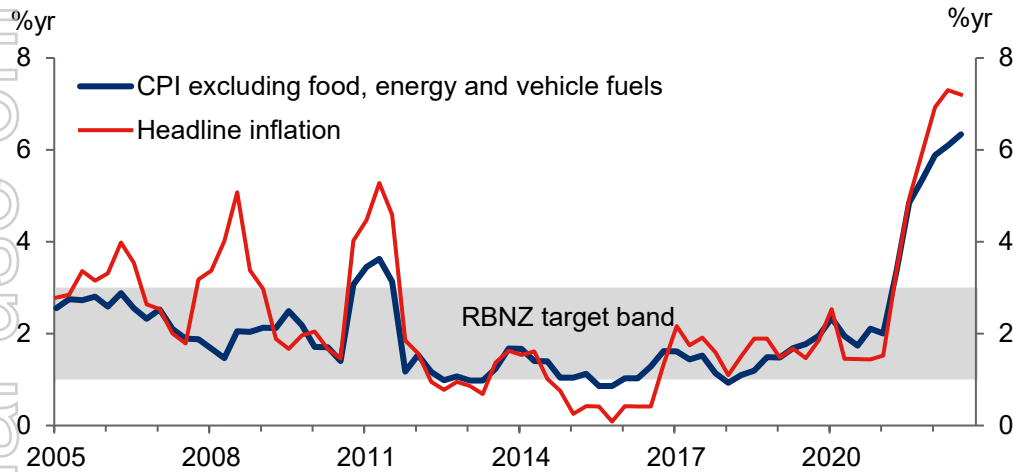


Source: MBIE

New Zealand inflation and interest rates.

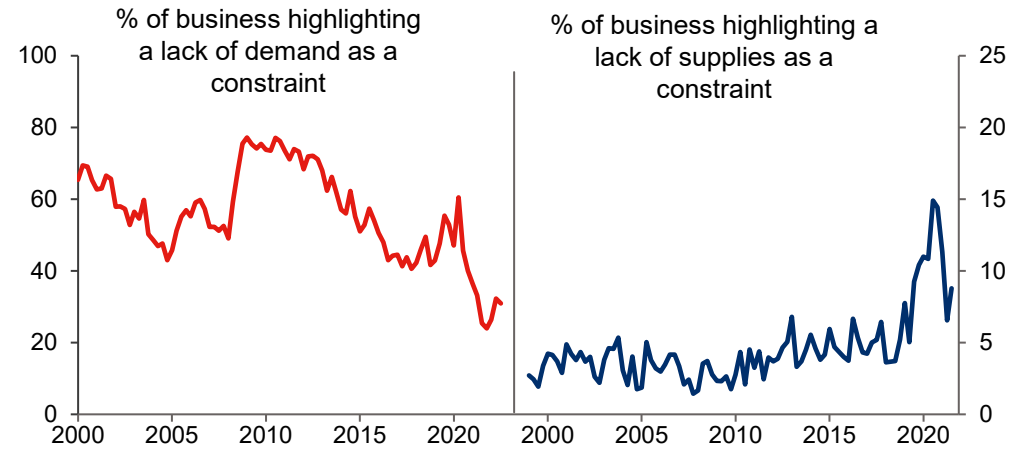
Demand and supply pressures widespread, interest rates to continue pushing higher.

Inflation (% yr)



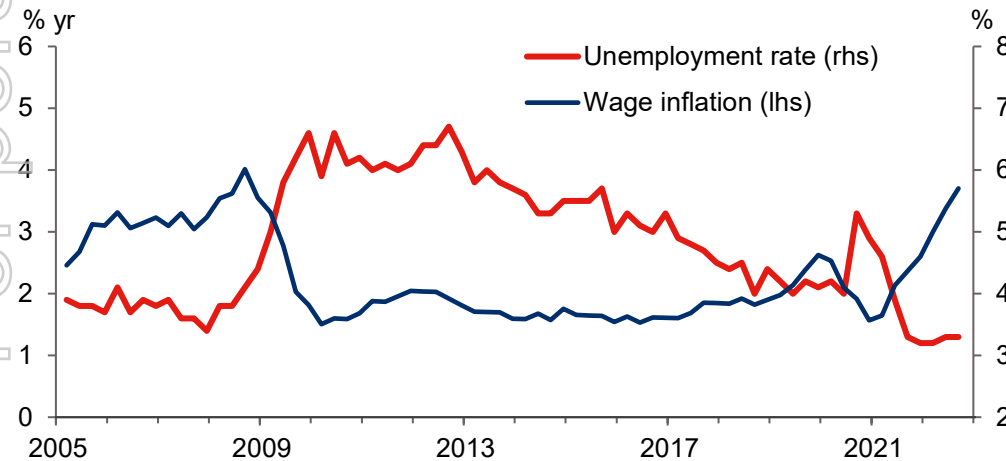
Source: Stats NZ

Strong demand and shortage of supplies



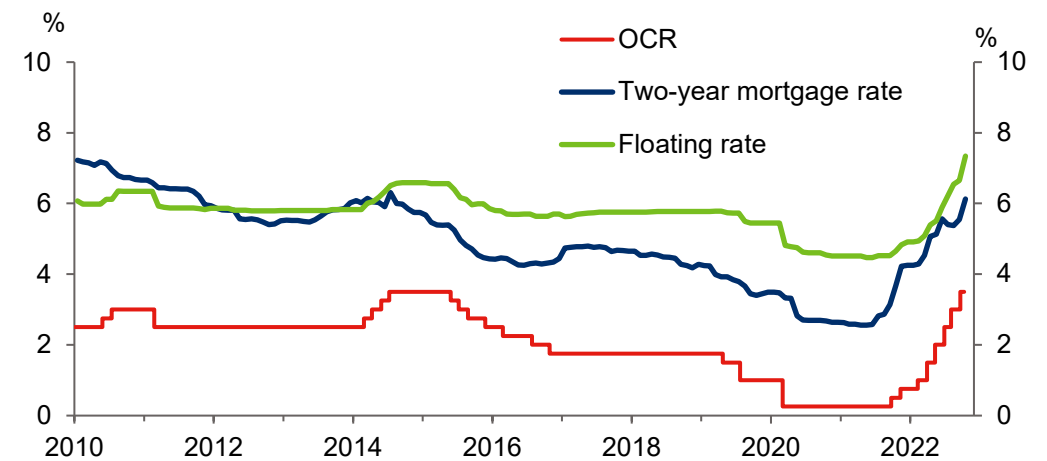
Source: NZIER

Unemployment rate (%) and Wage inflation (% year)



Source: Stats NZ

Mortgage interest rates (%)

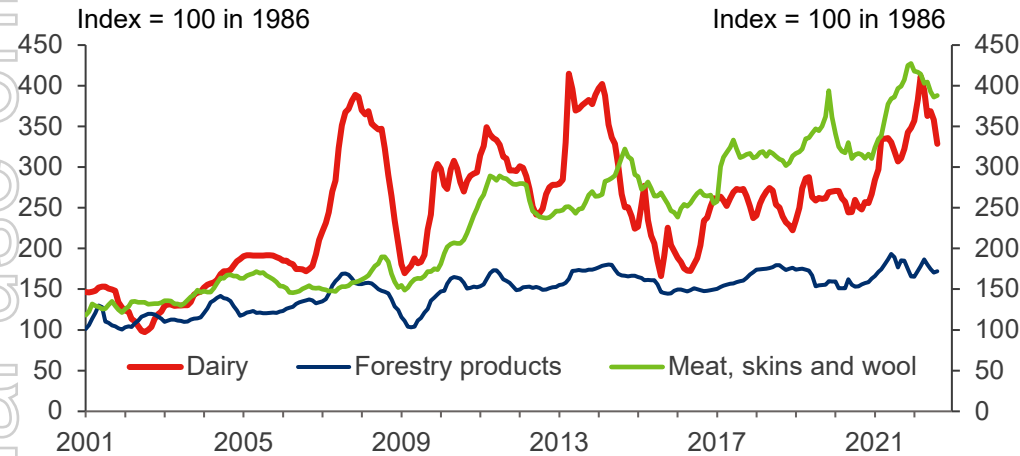


Source: RBNZ

New Zealand exports.

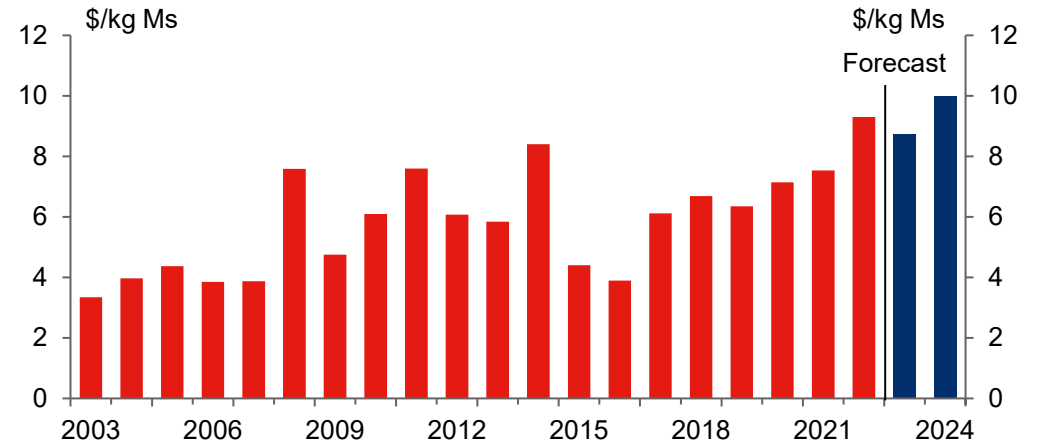
Commodity price strength expected to be sustained, services exports recovery in train.

NZ export commodity prices (index)



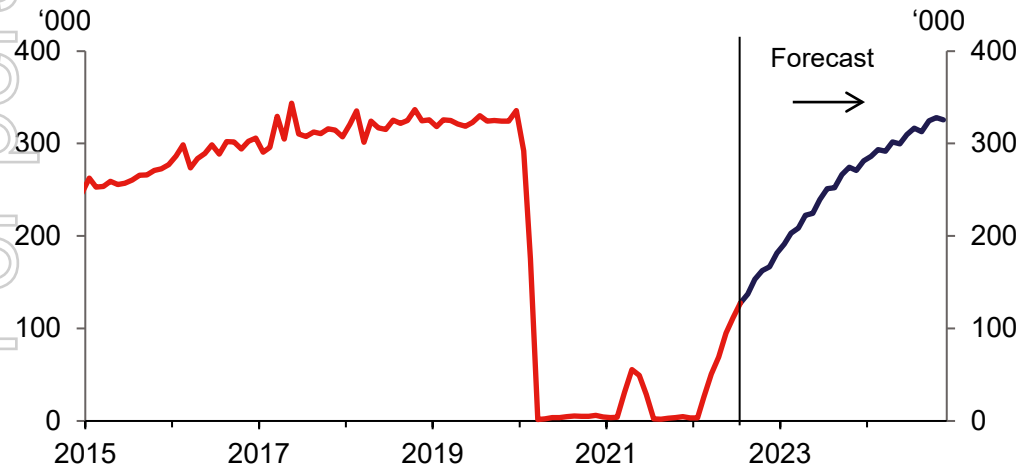
Source: ANZ

Farmgate milk price (\$/kg Ms)



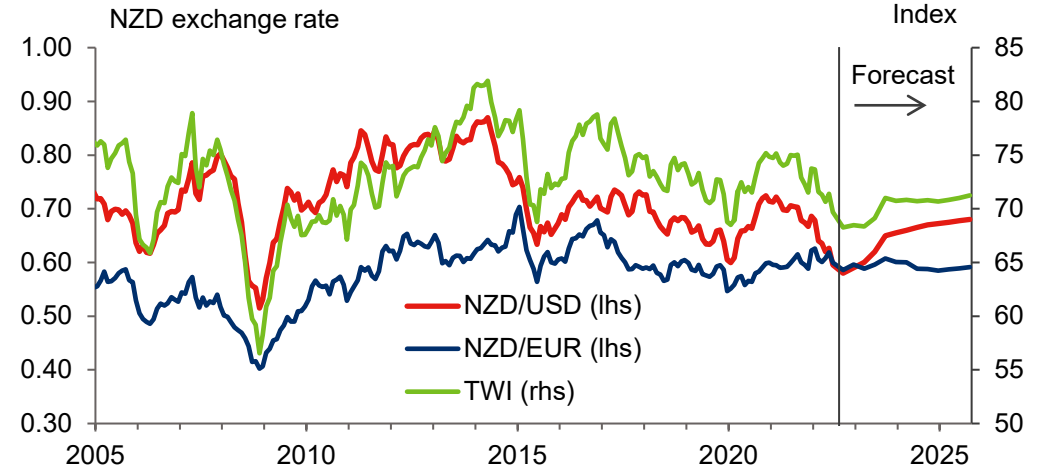
Source: Fonterra, Westpac Economics

International visitor numbers ('000)



Source: Stats NZ, Westpac Economics

New Zealand dollar (index)

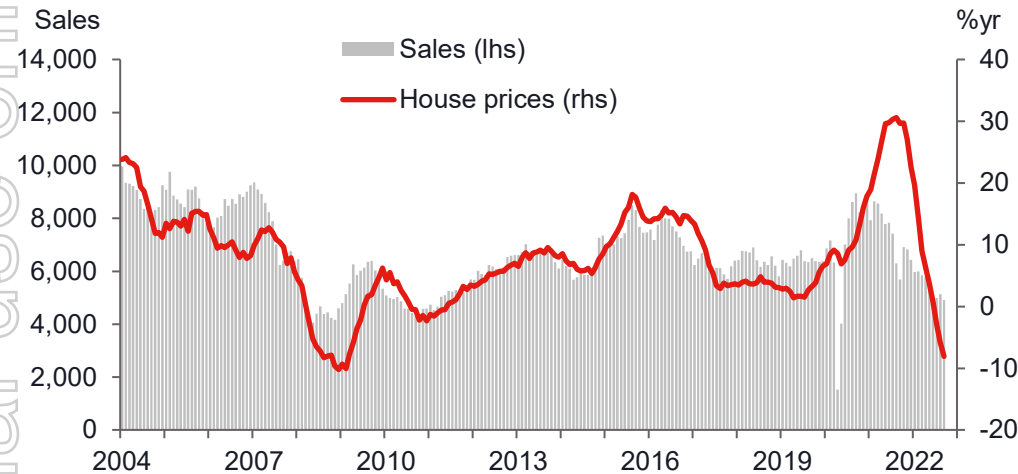


Sources: RBNZ, Westpac Economics

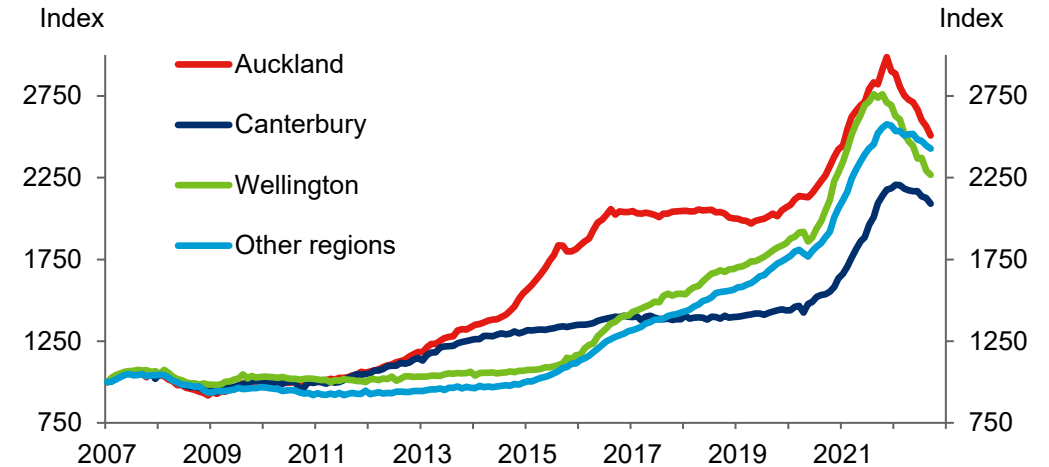
New Zealand housing market.

The housing market is cooling as interest rates rise.

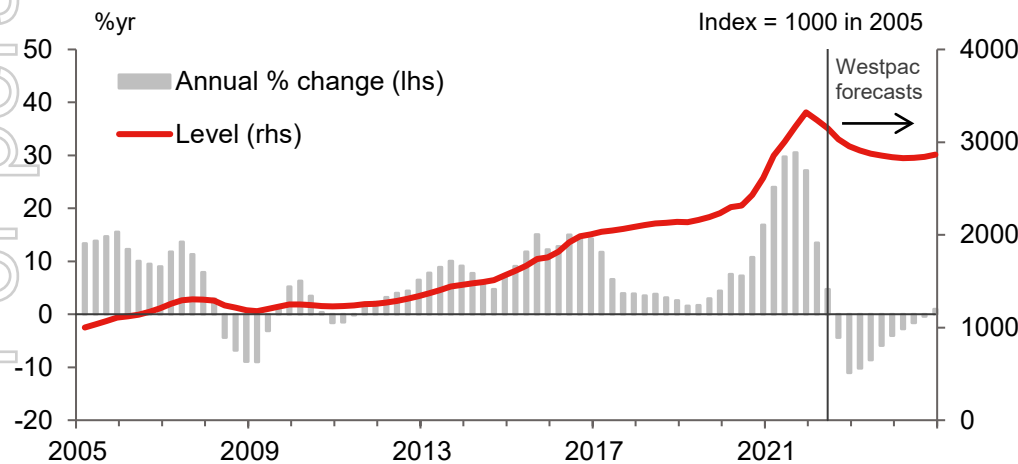
Monthly house sales and prices (% yr)



New Zealand dwelling prices (index)



House prices (nationwide, index)



Dwelling prices (% change over period)

Region	Pop'n	Last 3 mths (to Sep-22)	Last 12 mths (to Sep-22)	Last 5 years (to Sep-22)
Auckland	1.7m	Down 6.0%	Up 11%	Up 24%
Wellington	0.5m	Down 4.2%	Down 17%	Up 47%
Canterbury	0.7m	Down 3.5%	Flat	Up 51%
Nationwide	5.1m	Down 4.5%	Down 8%	Up 43%

Forecast (Annual %)	Ave. past 10 years	2020	2021	2022f	2023f	2024f
Nationwide	10%	+17%	+27%	-11%	-4%	+1%

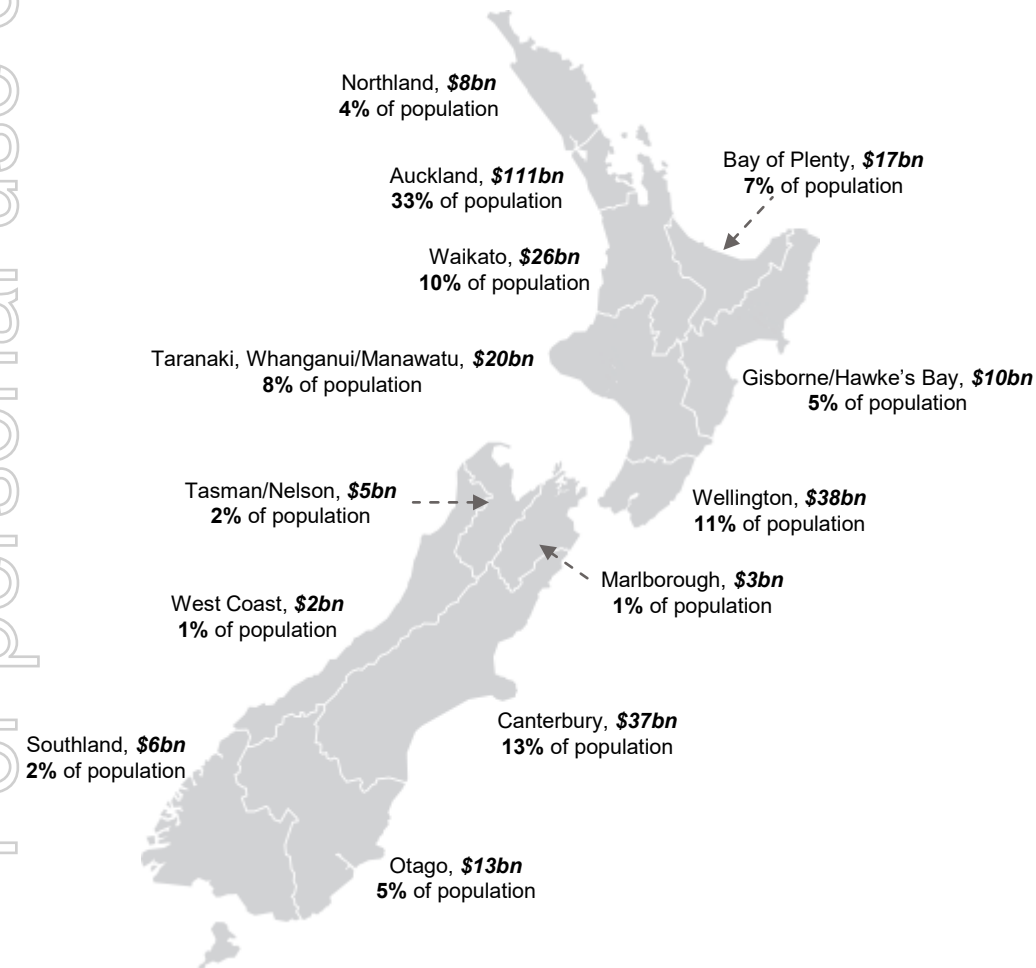
Sources: REINZ, Stats NZ

The New Zealand economy.

Population 5.1 million.

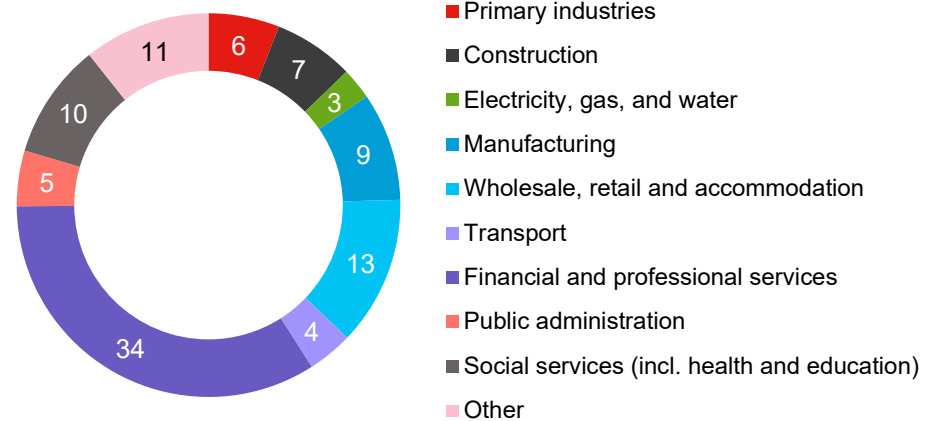
Regional GDP

Total nominal GDP 2021: **\$350bn**

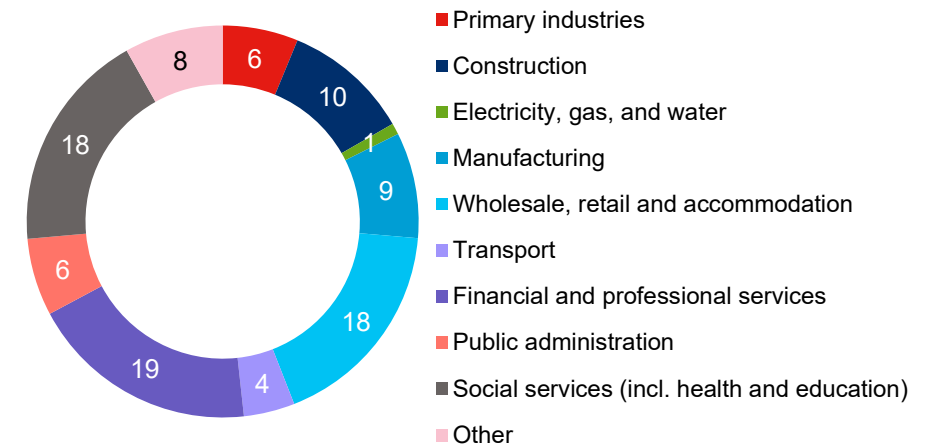


Economy

Output 2022 - sector shares of GDP (%)



NZ employment by sector (%)



Charts may not add to 100 due to rounding.

Sources: Stats NZ, Westpac Economics
 Nationwide GDP and employment figures are for the year to Dec 2021, regional figures are for the year to March 2020.

Appendix and Disclaimer

Appendix 1: Cash earnings adjustments and notable items.

Appendix

Cash earnings adjustment (\$m)	2H21	1H22	2H22	Description
Reported net profit	2,015	3,280	2,414	Net profit attributable to owners of Westpac Banking Corporation
Fair value (gain)/loss on economic hedges	(184)	(204)	(266)	Fair value on economic hedges (which do not qualify for hedge accounting under AAS) comprise: <ul style="list-style-type: none"> The unrealised fair value (gain)/loss on foreign exchange hedges of future New Zealand earnings impacting non-interest income is reversed in deriving cash earnings as they may create a material timing difference on reported results but do not affect the Group's cash earnings over the life of the hedge. Westpac has ceased this activity, and at this stage no further adjustments will be recognised; and The unrealised fair value (gain)/loss on hedges of accrual accounted term funding transactions are reversed in deriving cash earnings as they may create a material timing difference on reported results but do not affect the Group's cash earnings over the life of the hedge
Ineffective hedges	(16)	19	33	The unrealised (gain)/loss on ineffective hedges is reversed in deriving cash earnings because the gain or loss arising from the fair value movement in these hedges reverses over time and does not affect the Group's profits over time
Cash earnings	1,815	3,095	2,181	

Notable items (\$m)	2H22	Description
Estimated customer refunds, payments, associated costs and litigation ¹	(68)	\$17m decrease in revenue mostly due to additional remediation provisions related to wealth products, \$80m increase in costs from our Australian customer remediation program and an increase in litigation costs and provisions
Write-down of goodwill, intangible and other assets ¹	(129)	Write-down of assets from a reduction in corporate office space required. The write-down considers the capitalised value of the remaining term of the lease less likely sublease income, \$118m in costs, \$82m after tax. Expenses associated with the accelerated consolidation of branches, \$66m in costs, \$47m after tax
Asset sales and revaluations ¹	(1,089)	This includes the loss on sale of Westpac Life Insurance Services Limited of \$1,112m in non-interest income, \$1,120m after tax. Expenses and revaluations associated with assets sales of \$125m, \$101m after tax, including those transactions announced in 2H22. A tax refund related to the sale of the Group's motor vehicle dealer finance and novated leasing business and vendor finance businesses
Total notable items	(1,286)	

¹ For further information refer to Westpac's 2022 Full Year Results Announcement.

Appendix 2: Cash earnings ex notable items.¹

Appendix

	2H21 (\$m)	1H22 (\$m)	2H22 (\$m)	Change 2H22 – 1H22 (%)	Change 2H22 – 2H21 (%)
Net interest income	8,189	8,021	8,585	7	4
Non-interest income	1,849	1,703	1,586	(7)	(14)
Net operating income	10,038	9,724	10,171	5	1
Expenses	(5,700)	(5,135)	(5,035)	(2)	(12)
Core earnings	4,338	4,589	5,136	12	18
Impairment benefit/(charge)	218	(139)	(196)	41	Large
Tax and non-controlling interests (NCI)	(1,422)	(1,349)	(1,473)	9	4
Cash earnings	3,134	3,101	3,467	12	11

¹ For further information refer to Westpac's 2022 Full Year Results Announcement.

Appendix 3: Customer remediation.

Milestones in FY22

- Paid or offered \$567 million to approximately 2 million customers
- 14 major remediation programs were closed

Provisions for customer compensation and associated costs

Net provisions raised in FY22 for

- Refunds associated with certain ongoing advice fees charged by salaried financial planners and authorised representatives
- Additional remediation for wealth products
- Costs associated with the implementation and completion of remediation programs
- Release of provisions related to Westpac New Zealand

Provisions for customer refunds, payments and associated costs¹ (\$m)



Banking

2017

2018

2019

2020

2021

FY22

Total

94

122

362

144

(135)

2

589



Wealth

75

146

802

208

251

51

1,533



Implementation costs

–

62

232

196

195

32

717



Cash earnings impact of above

118

231

977

384

218

60

1,988

¹ Excludes provisions and costs associated with litigation. Notable items only.

Appendix 4: Portfolio simplification progress.

Appendix

Transactions completed	Announced	Completed	Divestment CET1 benefit (bps, \$m ¹)
Zip Co Ltd.	Oct 2020	Oct 2020	Realised 8bps, ~\$350m
Coinbase Inc.	May 2021	May 2021	Realised 7bps, ~\$300m
Westpac NZ Wealth Advisory	Nov 2020	Dec 2020	–
Westpac General Insurance	Dec 2020	Jul 2021	Realised 12bps, ~\$500m
Vendor Finance	Aug 2020	Jul 2021	Realised 1bp, ~40m
Westpac LMI	Mar 2021	Aug 2021	Realised 7bps, ~\$300m
Westpac Life-NZ- Limited	Jul 2021	Feb 2022	Realised 7bps, ~\$300m
Motor Vehicle Finance	Jun 2021	Mar 2022	Realised 8bps, ~\$350m
Westpac Life Insurance ²	Aug 2021	Aug 2022	Realised 13bps, ~\$500m
Transactions announced	Announced	Completion expected	
Advance Asset Management	May 2022	First Half 2023	} Expected 8bps, ~\$350m
Successor funds transfer (SFT) of Superannuation ³	May 2022	First Half 2023	
Divestment benefits (should SFT of Superannuation and sale of Advance Asset Management complete)			71bps, ~\$3,000m
Other operations within Specialist Businesses (a range of options under consideration)			
Platforms			
Westpac Pacific ⁴			
Auto Finance (in run-off)			

1 The value of capital released also includes the benefit of lower RWA. 2 Reflects the CET1 capital impact upon completion in Second Half 2022. The accounting loss on sale in Westpac Life Insurance was included in Second Half 2021 notable items impacting the CET1 capital ratio (-4bps) for September 2021. 3 BT personal and corporate superannuation funds. 4 On 22 September 2021, Westpac announced that the previously announced proposed sale of Westpac Pacific to Kina Bank was terminated by mutual agreement. Following subsequent consideration of alternative options, a sale appears unlikely in the short to medium term.

Appendix 5: Reinventure – investing in fintech businesses.

Westpac has committed \$150m in fintech venture capital funds, managed by Reinventure
 Reinventure enables Westpac to access insights and adjacent business opportunities, both in Australia and offshore
 The model also helps Westpac to source commercial partnerships that create value for customers

New business models

MONEYME

Digital financial service company offering credit products to tech-savvy Australian consumers and businesses



Helps home sellers make decisions about who they choose to sell their property



Full stack payments platform



Uses data to shed light on high volume crimes, improving prevention and detection



A leading digital credit platform in Indonesia



Business loan marketplace that matches SMEs to the best lender based on their characteristics and needs



Empowering banks to connect seamlessly with merchants and their customers



A payment app for customers when dining out or grabbing a coffee on the go



A consumer digital lending platform



Providing digital mortgage broking

New technology capabilities



Enterprise cyber security company that protects businesses from malicious bot attacks



A fund of funds for cryptocurrency and blockchain technology



Smart receipts that automatically link purchase receipts to customers' bank accounts



Creating real-game assets for developers, using blockchain technology



Helping Australians create their wills online



Enabling software development teams to scale processes and improve code quality



Digitised debt collection, leveraging modern communications, automation and machine learning



Pioneering a new asset class called Tradeable Income Based Securities (TIBS)



Helps banks and fintechs make better decisions using a single API and dashboard to manage KYC/AML and fraud



A one-click checkout platform transforming online transactions

Data, AI and analytics



Open Banking API platform that provides connectivity to over 100 financial sources across Australia and NZ



Conversational voice-based AI for digital interviewing, powered by machine learning



AI company that integrates neuroscience into their platform creating capability that not only manages complex problems but is able to form intrinsic relationships with humans



AI-powered, context-as-a-service platform, to deliver personalised experiences to customers



B2B platform for physical retail stores that provides insights through their AI engine and in-store sensors



Data-science-as-a-service AI-powered donor scoring software for the NFP sector

Logos are of the respective companies.

Appendix 6: Sustainability.

Industry recognition



Achieved highest ISS QualityScore for Environment and Social dimensions



Rated Prime status of "C" by ISS ESG

Sustainability indexes

Member of **Dow Jones Sustainability Indices**

Powered by the S&P Global CSA

Member of the DJSI Indices since 2002



At March 2022, Westpac has received an ESG Risk Rating of 24.2 from Sustainalytics and was assessed to be at Medium risk of experiencing material financial impacts from ESG factors¹



Member of the FTSE4Good Index Series, of which Westpac has been a member since 2001



At 2022, Westpac has received an MSCI ESG Rating of A²



Ranked #1 in the ASX-50 and #2 in the world for transparency and effectiveness of our standalone sustainability Reporting, according to the 2021 Global ESG Monitor Report

Inclusion and diversity recognition



Recognised by the Bloomberg Gender Equality Index for the 6th consecutive year



Recognised as Silver Tier Employer in 2021 in the Australian Workplace Equality Index Awards

























Accredited as Level 1 Activate as a Carer Friendly Employer under the CarersNSW Carers + Employers Program in 2020

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Appendix 6: Sustainability.

Key commitments and partnerships

 <p>Principles for Responsible Banking Signatory 2019</p>	<p>Signatory of:</p>  <p>Principles for Responsible Investment Signatory (2007)</p>	 <p>UN Sustainable Development Goals CEO Statement of Commitment (2016)</p>	 <p>Paris Climate Agreement Supporter (2015)</p>	 <p>Climate Measurement Standards Initiative (CMSI) Industry Partner (since 2020)</p>
 <p>The Equator Principles Founding Adopter, First Australian Bank (2003)</p>	 <p>UN Environment Program Finance Initiative Founding Member (1991)</p>	 <p>Financial Stability Board's Task Force on Climate-related Financial Disclosures Align with and support</p>	 <p>Climate Action 100+ Signatory (BT Financial Group 2017)</p>	 <p>HESTA 40:40 Vision Signatory 2021</p>
 <p>RE100, an initiative of The Climate Group in partnership with CDP Member (2019)</p>	 <p>Commitment to United Nations Global Compact Signatory (2002), Global Compact Network Australia Founding Member (2009)</p>	 <p>Global Investor Statement to Government on the Climate Crisis Signatory (BT Financial Group 2021)</p>	 <p>The Montreal Carbon Pledge Signatory (BT Financial Group 2014)</p>	 <p>The Valuable 500 Signatory 2021</p>
 <p>Climate Bonds Initiative Partner</p>	 <p>Carbon Markets Institute Corporate Member</p>	 <p>Australian Industry Energy Transitions Initiative Partner (2022)</p>	 <p>Australian Sustainable Finance Initiative Founding Member</p>	 <p>UN Women Partner 2021</p>
 <p>Carbon Neutral Certification Since 2012 (previously NCOS)</p>	 <p>Supply Nation (for Indigenous owned businesses) Founding Member (2010)</p>	 <p>Social Traders (for social enterprises) (2016)</p>	<p>United Nations Tobacco-Free Finance pledge Founding Signatory (2018)</p>	

Appendix 6: Sustainability – footnotes.

Our commitment to sustainability.

1. Figure is cumulative since 2020. New lending represents the total of new and increases in lending commitments, excluding refinances. Taking us to over \$3.8 billion towards our target of \$15 billion by 2030 and achieving our target of \$3.5 billion from 2020 to 2023. Total exposure to climate change solutions is \$10.8 billion (TCE at 30 September 2022).
2. Lending and investment to climate change solutions is defined as the total direct and indirect financing of customers to the extent they are a) Involved in climate change solutions activities reported in total committed exposures at 30 September; or b) Undertake activities that are over and above what is considered to be business as usual in the relevant industry, and which produce a material net benefit to the environment. For further information on our definition of climate change solutions and climate change solutions activities refer to the Glossary section in our 2022 Sustainability Index and Datasheet.
3. Westpac Scholars Trust (ABN 35 600 251 071) is administered by Westpac Scholars Limited (ABN 72 168 847 041) as trustee for the Westpac Scholars Trust. Westpac Scholars Trust is a private charitable trust and neither the Trust nor the Trustee are part of the Westpac Group. Westpac provides administrative support, skilled volunteering, and funding for operational costs of Westpac Scholars Trust.
4. Active scholars refers to the total number of individuals who have been awarded a scholarship and have completed or are in the process of completing their degree or fellowship.
5. Taskforce on Nature-related Financial Disclosures (TNFD).
6. Committed funding includes future payments for grants that span over multiple years.

Our plan to become a net-zero, climate resilient bank.

1. Predominantly through a virtual power purchase agreement with Bomen Solar Farm in NSW and through other sources including Westpac rooftop solar and Large-Scale Generation Certificates sourced and retired on behalf of Westpac by Lendlease for Westpac's Barangaroo commercial office tenancy supply.
2. Certification is obtained for Westpac's Australian and New Zealand direct operations under the Australian Government's Climate Active Carbon Neutral Standard for Organisations and the New Zealand Toitū net carbonzero certification respectively. Further information can be found on the Sustainability Performance Reports page on our website.

Net-zero, climate resilient operations.

1. Excluding financed emissions.
2. Certification is obtained for Westpac's Australian and New Zealand direct operations under the Australian Government's Climate Active Carbon Neutral Standard for Organisations and the New Zealand Toitū net carbonzero certification respectively. Further information can be found on the Sustainability Performance Reports page on our website.
3. Predominantly through a virtual power purchase agreement with Bomen Solar Farm in NSW and through other sources including Westpac rooftop solar and Large-Scale Generation Certificates sourced and retired on behalf of Westpac by Lendlease for Westpac's Barangaroo commercial office tenancy supply.
4. Greenhouse gas (GHG).
5. 2022 figures include direct operations in Australia, New Zealand, Fiji, Papua New Guinea, Singapore, United Kingdom, China, Germany and the United States. Reporting boundary expanded since 2021 to include Singapore, China, Germany and the United States.
6. Update reflects change in baseline year from 2016 to 2021 only to align with our 2030 sector lending targets baseline. No change to level of ambition. This target is aligned with a 1.5°C pathway.
7. Revised Scope 3 supply chain (non-financed) emissions reduction target reflects change in baseline year from 2016 to 2021 and increase in ambition from a 'well-below 2°C degree' pathway to a 1.5°C pathway.

Supporting customers' transition to net-zero.

1. Over the period 1 October 2017 to 30 September 2022. Based on IJGlobal and Westpac Research data.
2. Figure is FY22 result. New lending represents the total of new and increases in lending commitments, excluding refinances. Taking us to over \$3.8 billion towards our target of \$15 billion by 2030 and achieving our target of \$3.5 billion from 2020 to 2023. Total exposure to climate change solutions is \$10.8 billion (TCE at 30 September 2022).
3. Lending and investment to climate change solutions is defined as the total direct and indirect financing of customers to the extent they are a) Involved in climate change solutions activities reported in total committed exposures at 30 September; or b) Undertake activities that are over and above what is considered to be business as usual in the relevant industry, and which produce a material net benefit to the environment. For further information on our definition of climate change solutions and climate change solutions activities refer to the Glossary section in our 2022 Sustainability Index and Datasheet.
4. WIB and WNZL customers only across multiple currencies and jurisdictions; Sustainable finance transactions include green, social, sustainability, sustainability-linked and re-linked loans and bonds; Total value of Sustainable Financing provided by banks at financial close. This includes the full value of a loan provided and also includes the full value of bond issued for any Debt Capital Markets (DCM) transaction where Westpac is a Joint Lead Manager (JLM).
5. Westpac New Zealand (WNZL) was Sole Sustainability Coordinator for six Sustainability-Linked Loans and Joint Sustainability Coordinator for one Sustainability-Linked Loan. Overall, New Zealand borrowers executed NZD3.98bn of Sustainability-Linked Loans, of which approximately a quarter (NZD0.94bn) sits on WNZL's Balance Sheet (this includes all known or publicly disclosed transactions to 30 September 2022).
6. Acting as Joint Sustainability Coordinator and Lead Arranger. Based on publicly announced transactions in Australia to 12 September 2022. For more information, refer to the media release at <https://www.westpac.com.au/about-westpac/media/media-releases/2022/12-september1/>.
7. Westpac will start to roll-out the carbon tracking capability to select retail customers from 2023.
8. The loan is the first of its kind to require a customer to meet all parts of the Sustainable Agriculture Finance Initiative (SAFI) guidance. This guidance includes practices to reduce emissions and improve long-term climate resilience.
9. Westpac believes reducing emissions should be a priority in achieving the transition to net-zero. Carbon offsets and credits are likely to play a role to supplement decarbonisation in line with climate science where there are limited technological or financially viable alternatives to eliminate emissions.

The information on this page contains 'forward-looking statements' and statements of expectation reflecting Westpac's current views on future events. They are subject to change without notice and certain risks, uncertainties and assumptions which are, in many instances, beyond its control. Please refer to the disclaimer at the back of this presentation.

Appendix 6: Sustainability – footnotes.

Targets set for five sectors in our lending portfolio.

1. Financed emissions are the Group's Scope 3 emissions attributable to its lending portfolios. We aim to achieve these targets by 30 September 2030.
2. Upstream oil and gas includes exploration, extraction and drilling companies, integrated oil and gas companies (that have upstream activities), and LNG producers. The scope does not include midstream and downstream companies.
3. International Energy Agency Net Zero by 2050 (IEA NZE) scenario specifies that no new (greenfield) oil and gas fields are needed beyond those projects that have already been committed (i.e. approved for development) as of 18 May 2021. The IEA NZE scenario is the International Energy Agency's Net Zero by 2050: A Roadmap for the Global Energy Sector report, 2021.
4. Where the Australian or New Zealand Government or regulator determines (or takes a formal public position) that supply from the asset being financed is necessary for national energy security.
5. A credible transition plan should be developed by reference to the best available science and should include Scope 1, 2 and 3 emissions and actions the company will take to achieve GHG reductions by 2050 aligned with a 1.5°C pathway.
6. Companies with >5% of their revenue coming directly from thermal coal mining (i.e. the production and sale of thermal coal). Adjacent sectors (including mining service providers) will be covered in other targets as appropriate. Transactional banking and rehabilitation bonds are excluded from our target.
7. Companies that are electricity generators include customers with >10% revenue coming from power generation or >5% revenues from thermal coal electricity generation. Target excludes electricity transmission / distribution companies and Scope 3 emissions of electricity generators.
8. Companies that produce clinker in-house. Target includes emissions generated from calcination in clinker production as well as fuel combustion and electricity consumption associated with the cement production process.
9. Discrete borrowers with office properties comprising a majority of their portfolio and with commercial real estate TCE > \$75 million within Specialised Lending – Property Finance (Investment only) and Corporate portfolios, as defined under Pillar 3 reporting. This excludes construction finance.
10. Base building operational Scope 1 and 2 emissions. Target excludes all Scope 3 emissions (e.g. tenant emissions from electricity and appliance use, construction, embodied emissions and corporate activities).

Understanding our financed emissions.

1. Financed emissions are the Group's Scope 3 emissions attributable to its lending portfolios. Refer to our 'Net-Zero 2030 Targets and Financed Emissions – our methodology and approach' on our website for more information on our financed emissions analysis, including data sources, assumptions and limitations. Sectors in our financed emissions analysis is based on ANZSIC codes. These sector definitions differ from those used for our 2030 sector targets and Energy Sector Value Chain reporting.
2. Other (non-emissions intensive sectors) includes: accommodation; cafes and restaurants; construction; finance and insurance; property services and business services; services; trade; and undefined ANZSIC.

Climate-related metrics.

1. All figures in Energy Sector Value Chain diagram are TCE at 30 September 2022. WIB only. Refer to our 2022 Sustainability Index and Datasheet on our website for more information on our Energy Sector Value Chain reporting, including sector scope and definitions. Apart from Thermal coal in FY22, the definitions used for sectors in our Energy Sector Value Chain reporting currently differ from those used for our 2030 sector targets and financed emissions reporting.
2. Oil and gas extraction and Oil and gas exploration sector boundaries are defined based on Australian and New Zealand Standard Industry Classification (ANZSIC) codes.
3. For diversified miners, exposure to coal is apportioned by the percentage EBITDA contribution of coal in the miners' latest annual financial statements. Thermal coal exposure within diversified miners is immaterial.
4. The definition and scope of Thermal coal has been updated for FY22 only to align with the definition used for our 2030 sector target. For metrics relating to Thermal coal in FY20 and FY21 the sector definition and scope is detailed in the Glossary section in our 2022 Sustainability Index and Datasheet. Metallurgical coal mining is all other coal mining.
5. For Oil and gas extraction customers with LNG terminal operations, the exposures to LNG terminals are reported in the Transport category.
6. Australia and New Zealand only. These activities include customers with operations in several sectors – TCE is attributed based on business segment contribution.

Physical and transition risk metrics.

1. 'Higher risk' were locations where insurance may become more expensive or unavailable.
2. Share of Australian mortgage portfolio at 31 August 2022 in locations identified as likely to be exposed to higher physical risks under RCP2.6 and RCP8.5 scenarios by 2050. The change in the exposure of the portfolio from that reported in the 2022 Interim Financial Results is driven by the recent refinement in the methodology used in the physical climate risk analysis.
3. % of our current lending portfolio exposed to sectors which by 2050 may face relatively higher growth constraints under a 1.5°C scenario; at September 2022.

The information on this page contains 'forward-looking statements' and statements of expectation reflecting Westpac's current views on future events. They are subject to change without notice and certain risks, uncertainties and assumptions which are, in many instances, beyond its control. Please refer to the disclaimer at the back of this presentation.

Appendix 7: Definitions – credit quality.

<p>90 days past due and not impaired</p>	<p>Includes facilities where:</p> <ul style="list-style-type: none"> Contractual payments of interest and / or principal are 90 or more calendar days overdue, including overdrafts or other revolving facilities that remain continuously outside approved limits by material amounts for 90 or more calendar days (including accounts for customers who have been granted hardship assistance); or An order has been sought for the customer's bankruptcy or similar legal action has been instituted which may avoid or delay repayment of its credit obligations; and The estimated net realisable value of assets / security to which Westpac has recourse is sufficient to cover repayment of all principal and interest, or where there are otherwise reasonable grounds to expect payment in full and interest is being taken to profit on an accrual basis. <p>These facilities, while in default, are not treated as impaired for accounting purposes</p>	<p>Stage 2: Lifetime ECL – performing</p> <p>For financial assets where there has been a significant increase in credit risk since origination but where the asset is still performing a provision for lifetime expected losses is recognised. Interest revenue is calculated on the gross carrying amount of the financial asset</p>
<p>Provision for expected credit losses (ECL)</p>	<p>Expected credit losses (ECL) are a probability-weighted estimate of the cash shortfalls expected to result from defaults over the relevant timeframe. They are determined by evaluating a range of possible outcomes and taking into account the time value of money, past events, current conditions and forecasts of future economic conditions</p>	<p>Stage 3 Lifetime ECL – non-performing</p> <p>For financial assets that are non-performing a provision for lifetime expected losses is recognised. Interest revenue is calculated on the carrying amount net of the provision for ECL rather than the gross carrying amount</p>
<p>Collectively assessed provisions (CAPs)</p>	<p>Collectively assessed provisions for expected credit loss under AASB 9 represent the Expected Credit Loss (ECL) which is collectively assessed in pools of similar assets with similar risk characteristics. This incorporates forward-looking information and does not require an actual loss event to have occurred for an impairment provision to be recognised</p>	<p>Impaired assets</p> <p>Includes exposures that have deteriorated to the point where full collection of interest and principal is in doubt, based on an assessment of the customer's outlook, cash flow, and the net realisation of value of assets to which recourse is held:</p> <ul style="list-style-type: none"> Facilities 90 days or more past due, and full recovery is in doubt: exposures where contractual payments are 90 or more days in arrears and the net realisable value of assets to which recourse is held may not be sufficient to allow full collection of interest and principal, including overdrafts or other revolving facilities that remain continuously outside approved limits by material amounts for 90 or more calendar days; Non-accrual facilities: exposures with individually assessed impairment provisions held against them, excluding restructured loans; Restructured facilities: exposures where the original contractual terms have been formally modified to provide for concessions of interest or principal for reasons related to the financial difficulties of the customer; Other assets acquired through security enforcement (includes other real estate owned): includes the value of any other assets acquired as full or partial settlement of outstanding obligations through the enforcement of security arrangements; and Any other facility where the full collection of interest and principal is in doubt
<p>Individually assessed provisions (IAPs)</p>	<p>Provisions raised for losses on loans that are known to be impaired and are assessed on an individual basis. The estimated losses on these impaired loans is based on expected future cash flows discounted to their present value and, as this discount unwinds, interest will be recognised in the income statement</p>	<p>Stressed exposures</p> <p>Watchlist and substandard, 90 days past due and not impaired and impaired exposures</p>
<p>Stage 1: 12 months ECL – performing</p>	<p>For financial assets where there has been no significant increase in credit risk since origination a provision for 12 months expected credit losses is recognised. Interest revenue is calculated on the gross carrying amount of the financial asset</p>	<p>Total committed exposures (TCE)</p> <p>Represents the sum of the committed portion of direct lending (including funds placement overall and deposits placed), contingent and pre-settlement risk plus the committed portion of secondary market trading and underwriting risk</p>
		<p>Watchlist and substandard</p> <p>Loan facilities where customers are experiencing operating weakness and financial difficulty but are not expected to incur loss of interest or principal</p>

Appendix 7: Definitions – segments, earnings drivers, capital and liquidity. Appendix

Segments	
Consumer	Consumer provides banking products and services, including mortgages, credit cards, personal loans, and savings and deposit products to Australian retail customers
Business	Business serves the banking needs of Australian small business, Agribusiness and Commercial customers
WIB	Westpac Institutional Bank (WIB) provides a broad range of financial products and services to corporate, institutional and government customers
Westpac NZ	Westpac New Zealand provides banking, wealth and insurance products and services for consumer, business and institutional customers in New Zealand
Specialist Businesses	Specialist Businesses comprises the operations that Westpac has decided to exit. The sale of Westpac Life Insurance Limited was completed in August 2022. In 2022, separate agreements were entered into to merge BT's personal and corporate superannuation funds through a successor fund transfer as well as the sale of Advance Asset Management. These transactions are subject to regulatory approval, and if granted are expected to complete in 2023. Other operations yet to be sold include the platforms. Special Businesses also manages Westpac Pacific which provides banking in Fiji and Papua New Guinea. The division operates under the Westpac, St.George, BankSA, Bank of Melbourne, and BT brands.
Group Businesses or GB	Group Businesses includes support functions such as Treasury, Customer Services and Technology, Corporate Services and Enterprise Services. It also includes Group-wide elimination entries arising on consolidation, centrally raised provisions and other unallocated revenue and expenses
Earnings drivers	
Average interest-earning assets (AIEA)	The average balance of assets held by the Group that generate interest income. Where possible, daily balances are used to calculate the average balance
Cash earnings per ordinary share	Cash earnings divided by the weighted average ordinary shares (cash earnings basis)
Core earnings	Net operating income less operating expenses
Full-time equivalent employees (FTE)	A calculation based on the number of hours worked by full and part-time employees as part of their normal duties. For example, the full-time equivalent of one FTE is 76 hours paid work per fortnight

Capital and liquidity	
Capital ratios	As defined by APRA (unless stated otherwise)
Committed liquidity facility (CLF)	The RBA makes available to Australian Authorised Deposit-taking Institutions (ADIs) a CLF that, subject to qualifying conditions, can be accessed to meet LCR requirements under APS210 Liquidity. APRA announced in September 2021 that ADIs subject to the LCR should reduce their CLF usage to zero by 1 January 2023.
High quality liquid assets (HQLA)	Assets which meet APRA's criteria for inclusion as HQLA in the numerator of the LCR
Internationally comparable ratios	Internationally comparable regulatory capital ratios are Westpac's estimated ratios after adjusting the capital ratios determined under APRA Basel III regulations for various items. Analysis aligns with the APRA study titled "International capital comparison study" dated 13 July 2015
Leverage ratio	As defined by APRA (unless stated otherwise). Tier 1 capital divided by 'exposure measure' and expressed as a percentage. 'Exposure measure' is the sum of on-balance sheet exposures, derivative exposures, securities financing transaction exposures and other off-balance sheet exposures
Liquidity coverage ratio (LCR)	An APRA requirement to maintain an adequate level of unencumbered high quality liquid assets, to meet liquidity needs for a 30 calendar day period under an APRA-defined severe stress scenario. Absent a situation of financial stress, the value of the LCR must not be less than 100%, effective 1 January 2015. LCR is calculated as the percentage ratio of stock of HQLA and CLF over the total net cash out-flows in a modelled 30 day defined stressed scenario
Net stable funding ratio (NSFR)	The NSFR is defined as the ratio of the amount of available stable funding (ASF) to the amount of required stable funding (RSF) defined by APRA. The amount of ASF is the portion of an ADI's capital and liabilities expected to be a reliable source of funds over a one year time horizon. The amount of RSF is a function of the liquidity characteristics and residual maturities of an ADI's assets and off-balance sheet activities. ADI's must maintain an NSFR of at least 100%
Risk weighted assets or RWA	Assets (both on and off-balance sheet) are risk weighted according to each asset's inherent potential for default and what the likely losses would be in case of default. In the case of non-asset-backed risks (ie. market and operational risk), RWA is determined by multiplying the capital requirements for those risks by 12.5

Appendix 7: Definitions – other.

Appendix

Branch transactions	Branch transactions are typically withdrawals, deposits, transfers and payments	Consumer MFI share	Source: DBM Consultants Consumer Atlas, August 2022 (2H22), February 2022 (1H22), August 2021 (2H21), February 2021 (1H21), 6MMA. MFI Banking Group customers
Customer satisfaction or CSAT	The Customer Satisfaction score is an average of customer satisfaction ratings of the customer's main financial institution for consumer or business banking on a scale of 0 to 10 (0 means 'extremely dissatisfied' and 10 means 'extremely satisfied')	Net Promoter Score or NPS	Net Promoter Score measures the net likelihood of recommendation to others of the customer's main financial institution for retail or business banking. Net Promoter Score SM is a trademark of Bain & Co Inc., Satmetrix Systems, Inc., and Mr Frederick Reichheld. Using a 11 point numerical scale where 10 is 'Extremely likely' and 0 is 'Extremely unlikely', Net Promoter Score is calculated by subtracting the percentage of Detractors (0-6) from the percentage of Promoters (9-10)
CSAT (Main Bank Service Satisfaction) (Westpac NZ)	Source: 3 month rolling Retail Market Monitor data (survey conducted by Camorra Research). Respondents are asked to rate the overall level of service they receive from their main bank (self-selected which ONE bank is their main provider of financial services) on a scale of 1 (Poor) to 5 (Excellent). The rating represents % of respondents who scored 4 (Very Good) or 5 (Excellent)	NPS Agri (Westpac NZ)	6 month Agri Market Monitor data (survey conducted by Key Research). Respondents are asked about likelihood to recommend their main business bank to business colleagues, friends or family on a scale of 1 (extremely unlikely) to 10 (extremely likely). Net Promoter Score is represents % of Promoters (recommend score of 9 or 10) minus % of Detractors (recommend score of 1 to 6)
CSAT – overall consumer	Source: DBM Consultants Consumer Atlas, February 2020 – August 2022, 6MMA. MFI customers	NPS Business (Westpac NZ)	Source: 6 month rolling Business Finance Monitor data (survey conducted by Kantar TNS among businesses with an annual turnover of \$5 to \$150 million). Respondents are asked about likelihood to recommend their main business bank to business colleagues and associates on a scale of 1 (extremely unlikely) to 10 (extremely likely). Net Promoter Score is represents % of Promoters (recommend score of 9 or 10) minus % of Detractors (recommend score of 1 to 6)
CSAT – overall business	Source: DBM Consultants Business Atlas, February 2020 – August 2022, 6MMA. MFI customers, all businesses	NPS Consumer (Westpac NZ)	Source: 3 month rolling Retail Market Monitor data (survey conducted by Camorra Research). Respondents are asked about likelihood to recommend their main bank to family and friends on a scale of 1 (extremely unlikely) to 10 (extremely likely). Net Promoter Score is represents % of Promoters (recommend score of 9 or 10) minus % of Detractors (recommend score of 1 to 6)
CSAT – SME	Source: DBM Consultants Business Atlas, August 2022 (2H22), February 2022 (1H22), August 2021 (2H21). MFI customers, Total SME businesses. Total SME businesses are those organisations with annual turnover under \$5 million (excluding Agribusinesses)	NPS – overall consumer	Source: DBM Consultants Consumer Atlas, February 2020 – August 2022, 6MMA. MFI customers
Digitally active	Australian consumer and business customers who have had an authenticated session (including Quickzone) on Westpac Group digital banking platforms in the prior 90 days	NPS – overall business	Source: DBM Consultants Business Atlas, February 2020 – August 2022, 6MMA. MFI customers, all businesses
Digital sales	Sales refers to digital sales of consumer core products only. Sales with a funded deposit or activation constitute a quality sale	St.George (SGB) Brands	SGB Brands (Consumer): St.George Bank, Bank of Melbourne, BankSA, RAMS, Dragondirect SGB Brands (Business): St.George Bank, Bank of Melbourne and BankSA
Digital transactions	Digital transactions including payment and transfers that occur on Westpac Live and Compass platforms (excludes payments on other platforms such as Corporate Online and Business Banking Online)		
MFI share	MFI share results are based on the number of customers who have a Main Financial Institution (MFI) relationship with an institution, as a proportion of the number of customers that have a MFI relationship with any institution		
Business MFI share	Source: DBM Consultants Business Atlas, August 2022 (2H22), February 2022 (1H22), August 2021 (2H21), 12MMA. MFI Banking Group customers		

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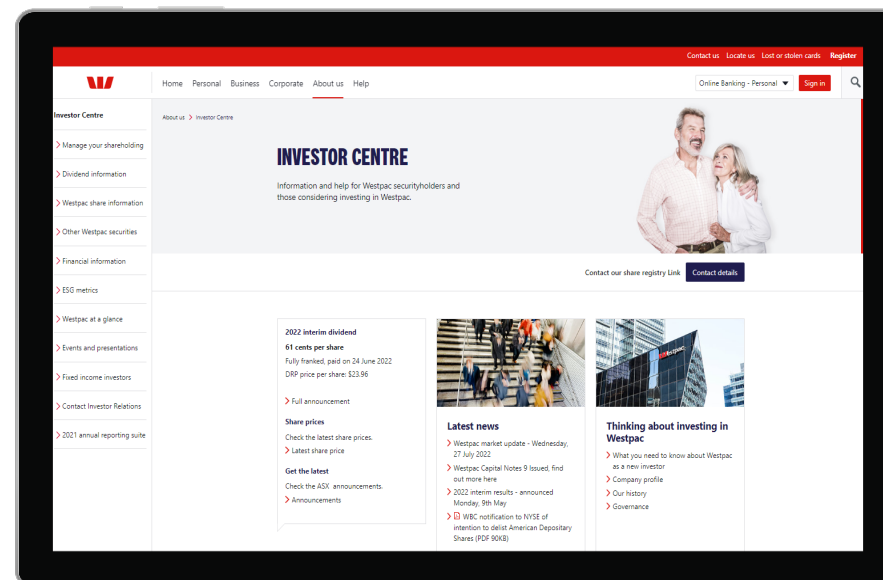
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