9 November 2023



BNZ FY23 Results: Solid performance as economy slows

BNZ announced a statutory net profit of \$1,509 million for the 12 months to 30 September 2023, up 6.7% or \$95 million on the previous year. The result reflects a strong first half, with a decline in Net Profit of 12.5% in the second half reflecting the broader economic slowdown in New Zealand.

CEO Dan Huggins says challenging economic conditions have impacted business and household confidence and this has flowed through into BNZ's result in the second half of the year.

"Inflation, while softening, remains high, and as the official cash rate has risen, businesses and households have taken a more cautious approach to borrowing.

"Despite the slowing economy and intense competition across the banking sector, we've continued to see growth across the business as more New Zealanders choose to bank with BNZ.

"Customer deposits are up 5.8% to \$78.5 billion compared to the same period last year. Home lending increased 5.3% to \$57.7 billion, with nearly 5,000 home loan customers switching to BNZ from other lenders in the 12 months to 30 September."

Mr Huggins says BNZ remains strong, stable and well capitalised. "With more than \$12 billion in total capital, we're well positioned to continue supporting our customers and the New Zealand economy."

Supporting our customers

BNZ recognises the cost-of-living pressures that are challenging household budgets, and the concerns New Zealanders have about keeping safe from scams and frauds.

"While most of our home lending customers have moved onto higher rates, we continue to proactively contact those who we have identified as potentially needing additional support," says Mr Huggins.

"With an increase in scams and fraud impacting more New Zealanders, protecting our customers and helping them stay safe online remains a priority. We continue to invest significantly in fraud protection measures, and we support the establishment of a multi-agency anti-scam centre and the introduction of account name and number matching, which will add additional layers of protection for New Zealanders.

"We continue to work alongside our business customers as they navigate their way through a variety of ongoing challenges. The impacts of adverse economic conditions and this year's severe weather events are still being felt by a number of our customers.

"We have made \$1 billion in low-cost lending available through our Business Recovery and Resilience Fund, committed more than \$50 million in interest relief, and provided nearly \$900,000 in cash and community grants," says Mr Huggins.

Outlook

Economic growth is expected to remain flat for the next 12 months, however, Mr Huggins says BNZ is cautiously optimistic that business and household confidence will begin to rebuild in 2024.

"New Zealanders are resilient, and while the year ahead will remain challenging, we are optimistic about New Zealand's future potential and prosperity. As BNZ has done for the past 160 years, we'll continue to support our customers and New Zealand."

Key Financial Items

Note: compared to the year ended 30 September 2022, unless otherwise stated.

- Statutory net profit of \$1,509 million increased by \$95 million, or 6.7%
- Loans and advances to customers increased by \$2.5 billion to \$102 billion driven by home loan growth
- Customer deposits and other borrowings increased \$2.8 billion to \$81 billion
- KiwiSaver funds under management increased by \$733 million, up 17%
- Total Capital Ratio 15.7% more than \$12 billion invested in New Zealand

ENDS

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An unaudited summary of financial information for the 12 months ended 30 September 2023 follows:

BNZ Banking Group

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(N70			Sept 23 v			Sept 23 v
Income Statement Summary (NZ\$m)	Sep 23	Sep 22	Sep 22 %	Sep 23	Mar 23	Mar 23 %
Net interest income	2,897	2,504	15.7	1,433	1,464	(2.1)
Gains less losses on financial instruments	245	251	(2.4)	126	119	5.9
Other operating income	355	376	(5.6)	163	192	(15.1)
Total operating income	3,497	3,131	11.7	1,722	1,775	(3.0)
Operating expenses	(1,222)	(1,076)	13.6	(645)	(577)	11.8
Total operating profit before credit impairment charge and income tax expense	2,275	2,055	10.7	1,077	1,198	(10.1)
Credit impairment write-back / (charge)	(172)	(89)	93.3	(93)	(79)	17.7
Total operating profit before income tax expense	2,103	1,966	7.0	984	1,119	(12.1)
Income tax expense on operating profit	(594)	(552)	7.6	(280)	(314)	(10.8)
Net profit for the year ¹	1,509	1,414	6.7	704	805	(12.5)
			Sept 23 v			Sept 23 v
Reconciling items to statutory net profit (BNZ Banking Group)	Sep 23	Sep 22	Sep 22 %	Sep 23	Mar 23	Mar 23 %
Cash earnings ² (NAB NZ Banking Reporting Segment) ³	1,522	1,403	8.5	697	825	(15.5)
Structural differences between NAB NZ Banking Reporting Segment and BNZ Banking Group	(7)	(16)	(56.3)	5	(12)	(141.7)
Cash earnings (BNZ Banking Group)	1,515	1,387	9.2	702	813	(13.7)
Fair value movements, hedging gains/(losses), and other reconciling items ⁴	(8)	38	(121.1)	3	(11)	(127.3)
Taxation on reconciling items	2	(11)	(118.2)	(1)	3	(133.3)
Net profit for the year ¹	1,509	1,414	6.7	704	805	(12.5)
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BNZ Balance Sheet Summary (NZ\$bn) ⁵						
Loans and advances to customers	101.8	99.3	2.5	101.8	101.0	8.0
Total assets	130.1	131.4	(1.0)	130.1	126.5	2.8
Deposits and other borrowings	81.0	78.2	3.6	81.0	78.9	2.7
Total liabilities	118.2	120.4	(1.8)	118.2	115.1	2.7
Total shareholder's equity	11.9	11.1	7.2	11.9	11.3	5.3
Performance Measures						
Net interest margin	2.40%	2.15%	25 bps	2.36%	2.45%	(9 bps)
Cost to income ratio	34.9%	34.4%	57 bps	37.5%	32.5%	495 bps

^{1.} Statutory net profit has been prepared in accordance with Generally Accepted Accounting Practice in New Zealand ("NZ GAAP") It complies with New Zealand equivalents to International Financial Reporting Standards ("NZ IFRS") and other applicable Financial Reporting Standards

^{2.} Cash earnings is a non-IFRS key financial performance measure used by BNZ for its internal management reporting as it better reflects what BNZ considers to be underlying performance. Cash earnings is calculated by excluding fair value movements and hedging gains/(losses) as they introduce volatility and/or distortion within the statutory net profit which is income neutral over the full term of transactions. Cash earnings is not a statutory financial measure, is not presented in accordance with NZ GAAP and is not audited or reviewed in accordance with International Standards on Auditing (New Zealand).

^{3.} NAB NZ Banking Reporting Segment consists of Partnership Banking, servicing retail, business and private customers; Corporate and Institutional Banking, servicing corporate and institutional customers, and includes Markets Sales operations in New Zealand. New Zealand Banking also includes the Wealth franchise operating under the 'Bank of New Zealand' brand. It excludes the Bank of New Zealand's Markets Trading operations.

^{4.} Unrealised fair value gains or losses on economic hedges that do not qualify for hedge accounting and hedge ineffectiveness causes volatility in statutory profit, which is excluded from cash earnings as it is income neutral over the full term of transactions. This arises from fair value movements relating to trading derivatives for risk management purposes; fair value movements relating to assets; liabilities and derivatives designated in hedge relationships; and fair value movements relating to asset and liabilities designated at fair value.

^{5.} Spot volumes (unless otherwise stated)