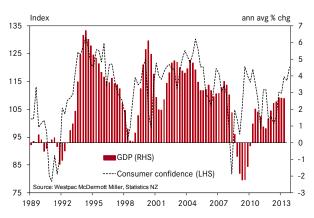


# Happy days

# Q4 Westpac McDermott Miller Consumer Confidence Index: 120.1

- Consumers have become much more optimistic about the economy, and more upbeat about their own finances.
- Consumers' professed willingness to spend hasn't increased as much.
- On balance, this suggests consumer spending should continue at a solid clip, but may not accelerate much further.

#### Consumer confidence and GDP



### **Consumer Confidence Indices**

	Sep-13	Dec-13	Change
Consumer Confidence Index	115.4	120.1	4.8
Present Conditions Index	107.6	113.1	5.5
<b>Expected Conditions Index</b>	120.5	124.8	4.3
Current financial situation	-9.4	0.4	9.8
Expected financial situation	9.6	12.1	2.5
1-year economic outlook	14.1	27.8	13.8
5-year economic outlook	37.8	34.4	-3.5
'Good time to buy'	24.7	25.8	1.2

If any more evidence was needed that the economy is now in recovery mode, this is it. The Consumer Confidence Index has risen to its highest level since September 2009, when the economy experienced its first burst of recovery. And compared to then, consumers are both much more upbeat on the near-term economic outlook, and more positive about the state of their own finances. In fact, people are the most upbeat about their finances that they have been in six years, and economic optimists now outnumber pessimists by the widest margin since December 2004. What's more, the improvement has been remarkably widespread across age, income, and regional groups.

This is all very much in keeping with the facts on the ground. The construction sector is ramping up (not just in Canterbury), the job market is on the mend, house and share prices have continued to rise, and rural incomes are getting a big boost from post-drought recovery and sky-high export prices. (Consumer confidence in rural regions has risen particularly sharply over the past few surveys.)

Given all this positivity, we might have expected a similar lift in the survey's questions that relate more directly to spending appetites. Interestingly, those haven't moved much. In fact, the number of households saying that now is a good time to buy a major household item, or that they would spend a cash windfall, is lower than six months ago.

It's worth emphasising that this doesn't equate to renewed consumer retrenchment. The survey's various 'spending' questions are still at, or slightly above, historical averages. And when people say their finances are improving they also tend to spend more. But it's a note of caution in what is otherwise a very positive report.

The most obvious culprit is housing-related concerns. With house prices marching steadily higher and restrictions on low-equity borrowing now in place, the hurdle to home ownership has risen. Meanwhile, talk that interest rates will rise next year may have made homeowners more uncertain about future property values and their own future mortgage payments.

1

We think it is suggestive that the signs of renewed spending caution were particularly noticeable among Aucklanders, as well as among older and higher-income respondents (who are more likely to fall into the existing homeowner category).

### Survey details

The Westpac McDermott Miller Consumer Confidence Index summarises the net balance of optimistic/pessimistic responses to five questions: how households' financial situation has changed over the past year; whether now is a good time to buy a major household item; households' outlook for their financial situation over the coming year; and their near-term and longer-term outlook for the New Zealand economy as a whole.

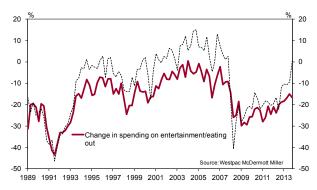
The first two of these questions are summarised in the Present Conditions Index, and the last three are summarised in the Expected Conditions Index. An index number over 100 indicates that optimists outnumber pessimists, though the series may be above or below 100 on average. Survey interviews were conducted over the period 1 – 10 December. The sample size was 1569.

The biggest increases were in the net percentage of households saying their financial situation has improved (to a net 0.4% positive, the highest since December 2007) and in the net percentage of households expecting good economic times over the coming year (to a net 27.8% optimistic, the highest since December 2004). There was also a smaller rise in the net percentage of people expecting their finances to improve over the year ahead, from 9.6% to 12.1%, the highest since September 2010.

Other aspects of the survey saw less improvement. The net percentage of households saying that now was a good time to buy a major household item rose slightly, from 24.7% to 25.8%, but remains well below its recent peak of 34.4%, in the June survey. Meanwhile longer-term economic optimism (looking 5 years ahead) fell back from 37.8% to 34.4%, close to the historical average of 32%.

The survey also asks respondents how their spending on entertainment and eating out has changed over the past year, and what they would do with a \$10,000 cash windfall. The net proportion saying they have increased their spending on entertainment/eating out slipped back slightly (to -16.7% from -15.0%), despite the improvement in their reported financial situation. The percentage of respondents saying they would spend a cash windfall (rather than save it or use it to pay down debt) held steady at 34.3% - below the recent peak of 37.7%, but still slightly above the historical average.

### Reported financial situation and discretionary spending



### Demographic breakdowns

**Sex:** Both male and female respondents have become more upbeat about their own financial situation and the near-term economic outlook. However, women have become noticeably more cautious about spending compared to men. In fact, the number of women saying it's a good time to buy a big-ticket item, and reporting an increase in their spending on entertainment and eating out, is now the lowest since late 2012. By contrast, men's responses to these questions ticked up.

**Age:** All age groups are feeling more positive about near-term economic prospects. But young respondents stood out for reporting an increased desire to buy a major household item and to spend a windfall – despite becoming slightly less upbeat about their current financial situation. There was certainly no clear sense that the Reserve Bank's restrictions on low-deposit lending have prompted this group to save more overall.

**Income:** Unsurprisingly, the income breakdown continues to reveal wide disparities, with higher-income respondents generally much more upbeat. That said, economic optimism has risen among all income groups, and there was also an across-the board improvement in people's reported financial situation. Interestingly, respondents whose household income is less than \$70,000 reported the biggest lift in their optimism for their own future finances and in their willingness to buy a big-ticket item.

**Urban/rural:** Again, people in both urban and rural regions felt more positive about the economy and their own financial situation. However, attitudes to eating out, spending a windfall, and buying a major household item, have now clearly pulled back in the major centres (especially Auckland), while spending attitudes among rural respondents have become less cautious.

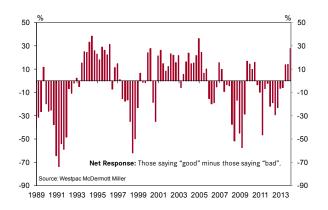
#### Felix Delbrück

Senior Economist

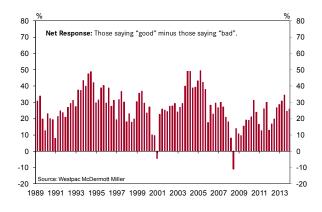
### Are you better or worse off financially than a year ago?

#### 

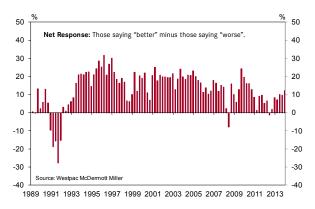
# Do you expect good or bad economic times over the next 12 months in NZ?



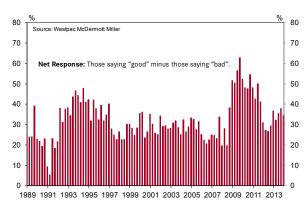
### Is this a good or bad time to buy a major household item?



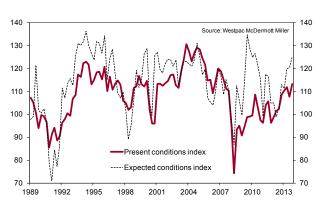
### Do you expect to be better or worse off financially in a year's time?



# Do you expect good or bad economic times over the next 5 years in NZ?



### **Present and Expected Conditions**



### Westpac economics team contact details

**Dominick Stephens**, Chief Economist +64 9 336 5671

**Michael Gordon**, Senior Economist +64 9 336 5670

Felix Delbrück, Senior Economist +64 9 336 5668

**Anne Boniface,** Senior Economist +64 9 336 5669

Any questions email: economics@westpac.co.nz

For email address changes contact: WNZResearch@westpac.co.nz

### Disclaimer

Things you should know: Each time someone visits our site, data is captured so that we can accurately evaluate the quality of our content and make improvements for you. We may at times use technology to capture data about you to help us to better understand you and your needs, including potentially for the purposes of assessing your individual reading habits and interests to allow us to provide suggestions regarding other reading material which may be suitable for you.

If you are located in Australia, this material and access to this website is provided to you solely for your own use and in your own capacity as a wholesale client of Westpac Institutional Bank being a division of Westpac Banking Corporation ABN 33 007 457 141 AFSL 233714 ('Westpac'). If you are located outside of Australia, this material and access to this website is provided to you as outlined below.

This material and this website contain general commentary only and does not constitute investment advice. Certain types of transactions, including those involving futures, options and high yield securities give rise to substantial risk and are not suitable for all investors. We recommend that you seek your own independent legal or financial advice before proceeding with any investment decision. This information has been prepared without taking account of your objectives, financial situation or needs. This material and this website may contain material provided by third parties. While such material is published with the necessary permission none of Westpac or its related entities accepts any responsibility for the accuracy or completeness of any such material. Although we have made every effort to ensure the information is free from error, none of Westpac or its related entities warrants the accuracy, adequacy or completeness of the information, or otherwise endorses it in any way. Except where contrary to law, Westpac and its related entities intend by this notice to exclude liability for the information. The information is subject to change without notice and none of Westpac or its related entities is under any obligation to update the information or correct any inaccuracy which may become apparent at a later date. The information contained in this material and this website does not constitute an offer, a solicitation of an offer, or an inducement to subscribe for, purchase or sell any financial instrument or to enter a legally binding contract. Past performance is not a reliable indicator of future performance. The forecasts given in this material and this website are predictive in character. Whilst every effort has been taken to ensure that the assumptions on which the forecasts are based are reasonable, the forecasts may be affected by incorrect assumptions or by known or unknown risks and uncertainties. The ultimate outcomes may differ substantially from these forecasts.

Transactions involving carbon give rise to substantial risk (including regulatory risk) and are not suitable for all investors. We recommend that you seek your own independent legal or financial advice before proceeding with any investment decision. This information has been prepared without taking account of your objectives, financial situation or needs. Statements setting out a concise description of the characteristics of carbon units, Australian carbon credit units and eligible international emissions units (respectively) are available at www.cleanenergyregulator.gov.au as mentioned in section 202 of the Clean Energy Act 2011, section 162 of the Carbon Credits (Carbon Farming Initiative) Act 2011 and section 61 of the Australian National Registry of Emissions Units Act 2011. You should consider each such statement in deciding whether to acquire, or to continue to hold, any carbon unit, Australian carbon credit unit or eligible international emissions unit.

#### Additional information if you are located outside of Australia

New Zealand: The current disclosure statement for the New Zealand division of Westpac Banking Corporation ABN 33 007 457 141 or Westpac New Zealand Limited can be obtained at the internet address www.westpac.co.nz. Westpac Institutional Bank products and services are provided by either Westpac Banking Corporation ABN 33 007 457 141 incorporated in Australia (New Zealand division) or Westpac New Zealand Limited. For further information please refer to the Product Disclosure Statement (available from your Relationship Manager) for any product for which a Product Disclosure Statement is required, or applicable customer agreement. Download the Westpac NZ QFE Group Financial Advisers Act 2008 Disclosure Statement at www.westpac.co.nz.

China, Hong Kong, Singapore and India: Westpac Singapore Branch holds a wholesale banking licence and is subject to supervision by the Monetary Authority of Singapore. Westpac Hong Kong Branch holds a banking license and is subject to supervision by the Hong Kong Monetary Authority. Westpac Hong Kong branch also holds a license issued by the Hong Kong Securities and Futures Commission (SFC) for Type 1 and Type 4 regulated activity.

### Disclaimer continued

Westpac Shanghai and Beijing Branches hold banking licenses and are subject to supervision by the China Banking Regulatory Commission (CBRC). Westpac Mumbai Branch holds a banking license from Reserve Bank of India (RBI) and subject to regulation and supervision by the RBI.

U.K.: Westpac Banking Corporation is registered in England as a branch (branch number BR000106), and is authorised and regulated by the Australian Prudential Regulatory Authority in Australia. WBC is authorised in the United Kingdom by the Prudential Regulation Authority. WBC is subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority in the United Kingdom. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request. Westpac Europe Limited is a company registered in England (number 05660023) and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. This material and this website and any information contained therein is directed at a) persons who have professional experience in matters relating to investments falling within Article 19(1) of the Financial Services Act 2000 (Financial Promotion) Order 2005 or (b) high net worth entities, and other persons to whom it may otherwise be lawfully communicated, falling within Article 49(1) of the Order (all such persons together being referred to as "relevant persons"). The investments to which this material and this website relates are only available to and any invitation, offer or agreement to subscribe, purchase or otherwise acquire such investments will be engaged in only with, relevant persons. Any person who is not a relevant person should not act or rely upon this material and this website or any of its contents. In the same way, the information contained in this material and this website is intended for "eligible counterparties" and "professional clients" as defined by the rules of the Financial Services Authority and is not intended for "retail clients". With this in mind, Westpac expressly prohibits you from passing on the information in this material and this website to any third party. In particular this material and this website, website content and, in each case, any copies thereof may not be taken. transmitted or distributed, directly or indirectly into any restricted jurisdiction.

U.S.: Westpac operates in the United States of America as a federally licensed branch, regulated by the Office of the Comptroller of the Currency. Westpac is also registered with the US Commodity Futures Trading Commission ("CFTC") as a Swap Dealer, but is neither registered as, or affiliated with, a Futures Commission Merchant registered with the US CFTC. Westpac Capital Markets, LLC ('WCM'), a whollyowned subsidiary of Westpac, is a broker-dealer registered under the U.S. Securities Exchange Act of 1934 ('the Exchange Act') and member of the Financial Industry Regulatory Authority ('FINRA'). This communication is provided for distribution to U.S. institutional investors in reliance on the exemption from registration provided by Rule 15a-6 under the Exchange Act and is not subject to all of the independence and disclosure standards applicable to debt research reports prepared for retail investors in the United States. WCM is the U.S. distributor of this communication and accepts responsibility for the contents of this communication. All disclaimers set out with respect to Westpac apply equally to WCM. If you would like to speak to someone regarding any security mentioned herein, please contact WCM on +1 212 389 1269. All disclaimers set out with respect to Westpac apply equally to WCM.

Investing in any non-U.S. securities or related financial instruments mentioned in this communication may present certain risks. The securities of non-U.S. issuers may not be registered with, or be subject to the regulations of, the SEC in the United States. Information on such non-U.S. securities or related financial instruments may be limited. Non-U.S. companies may not subject to audit and reporting standards and regulatory requirements comparable to those in effect in the United States. The value of any investment or income from any securities or related derivative instruments denominated in a currency other than U.S. dollars is subject to exchange rate fluctuations that may have a positive or adverse effect on the value of or income from such securities or related derivative instruments.

The author of this communication is employed by Westpac and is not registered or qualified as a research analyst, representative, or associated person under the rules of FINRA, any other U.S. self-regulatory organisation, or the laws, rules or regulations of any State. Unless otherwise specifically stated, the views expressed herein are solely those of the author and may differ from the information, views or analysis expressed by Westpac and/or its affiliates.

For the purposes of Regulation AC only: Each analyst whose name appears in this report certifies that (1) the views expressed in this report accurately reflect the personal views of the analyst about any and all of the subject companies and their securities and (2) no part of the compensation of the analyst was, is, or will be, directly or indirectly related to the specific views or recommendations in this report.