BUSINESS COMMUNITY PERFORMANCE RESPECT PEOPLE PASSION HELPFUL CUSTOMER

Investor Presentation 5 May 2016

Andrew Thorburn Group Chief Executive Officer Gary Lennon Group Executive, Finance

Important note on presentation, including use of non-IFRS financial information

The material in this presentation is general background information about the NAB Group current at the date of the presentation on 5 May 2016. The information is given in summary form and does not purport to be complete. It is intended to be read by a professional analyst audience in conjunction with the verbal presentation and the March 2016 Half Year Results Announcement (available at www.nab.com.au). It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor.

NAB uses cash earnings (rather than statutory net profit attributable to owners of NAB) for its internal management reporting purposes and considers it a better reflection of the Group's underlying performance. Accordingly, information in this document is presented on a cash earnings basis unless otherwise stated. Cash earnings is calculated by excluding discontinued operations and certain other items which are included within the statutory net profit attributable to owners of NAB. It is not a statutory financial measure and is not presented in accordance with Australian Accounting Standards nor audited or reviewed in accordance with Australian Auditing Standards. The definition of cash earnings, a discussion of non-cash earnings items and a full reconciliation of the cash earnings to statutory net profit attributable to owners of NAB is set out on page 2 of the March 2016 Half Year Results Announcement. The Group's financial statements, prepared in accordance with the Corporations Act 2001 (Cth) and Australian Accounting Standards and reviewed in accordance with Australian Auditing Standards are set out in Section 5 of the March 2016 Half Year Results Announcement.

This presentation contains statements that are, or may be deemed to be, forward-looking statements. These forward-looking statements may be identified by the use of forward-looking terminology, including the terms "believe", "estimate", "plan", "project", "anticipate", "expect", "intend", "likely", "may", "will", "could" or "should" or, in each case, their negative or other variations or other similar expressions, or by discussions of strategy, plans, objectives, targets, goals, future events or intentions. Indications of, and guidance on, future earnings and financial position and performance are also forward-looking statements. Such forward-looking statements are not guarantees of future performance and involve known and unknown risks, uncertainties and other factors, many of which are beyond the control of the Group, which may cause actual results to differ materially from those statements. There can be no assurance that actual outcomes will not differ materially from these statements. The Group disclaims any responsibility to update any forward-looking statement contained in this presentation to reflect any change in the assumptions, events, conditions or circumstances on which a statement is based, except as required by law. Further information on important factors that could cause actual results to differ materially from those projected in such statements is contained in the Group's Annual Financial Report.



Overview

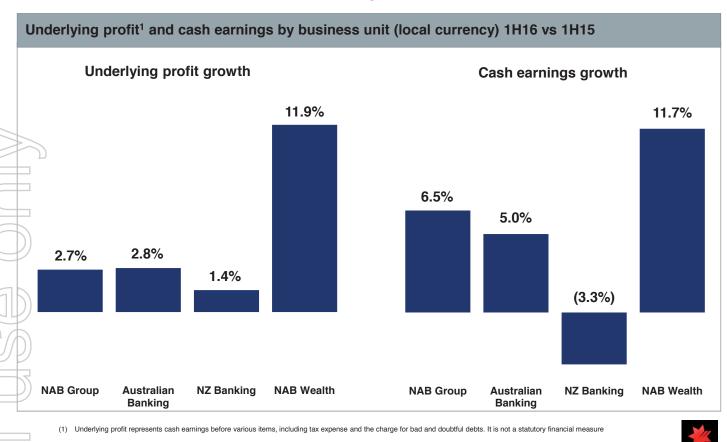


			National Australia Bank
(D)			
TH16 headline result ¹			
	Mar 16 Half year	Mar 16 vs Sep 15	Mar 16 vs Mar 15
Cash earnings (\$m)	3,310	1.4%	6.5%
Cash EPS (diluted cps)	120.7	(1.9%)	(4.1%)
Dividend (100% franked cps)	99	-	-
Dividend (100% franked cps)	99 \$2.6bn	- 0.7%	- 9.3%
		- 0.7% (20bps)	- 9.3% (170bps)

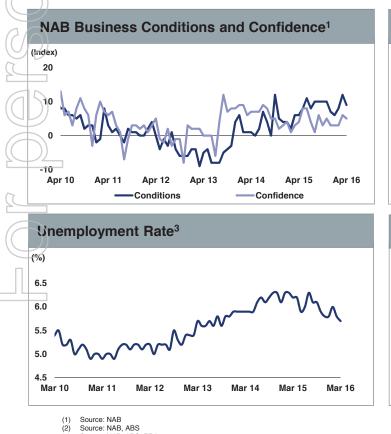
Revisions to prior comparative financial information are detailed in NAB's ASX announcement on 22 April 2016 including the impact of the CYBG demerger. In general, information which relates to capital and funding, and/or regulatory information has not been restated
 Dividend amount as calculated 5 May 2016 (final calculation to be completed on record date 11 May 16)

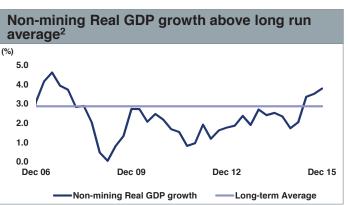


Solid Australian and New Zealand performance

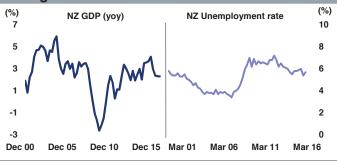


Australia and New Zealand economic conditions supportive





NZ growth solid, unemployment below 5yr average⁴



- Source: NAB, ABS Source: NAB, ABS, RBA
- (3) (4) Source: NAB, Econdata DX/Statistics NZ



1H16 Financials

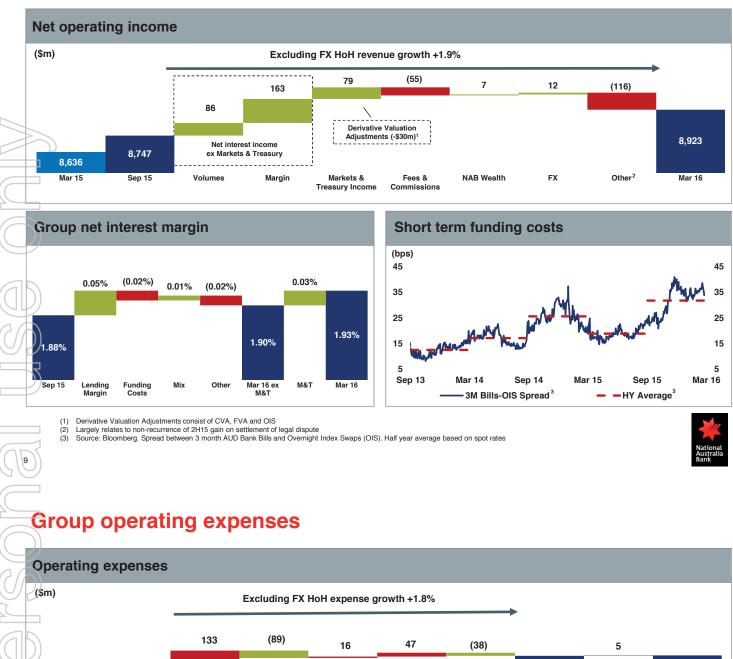


Group financial result ¹	Mar 16 Half year (\$m)	Mar 16 vs Sep 15	Mar 16 vs Mar 15
Net operating income	8,923	2.0%	3.3%
Operating expenses	(3,831)	(2.0%)	(4.2%)
Underlying profit	5,092	2.0%	2.7%
Bad & doubtful debts	(375)	(7.4%)	6.0%
Cash earnings	3,310	1.4%	6.5%
Discontinued operations			
- Loss on demerger and IPO of CYBG (after tax)	(4,218)	N/A	N/A
- CYBG conduct charge	(801)		

(1) Revisions to prior comparative financial information are detailed in NAB's ASX announcement on 22 April 2016 including the impact of the CYBG demerger. In general, information which relates to capital and funding, and/or regulatory information has not been restated



Group revenue and net interest margin

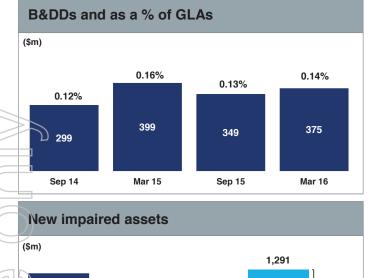


3,831 3,826 3,757 3,676 Mar 15 Sep 15 Other Mar 16 FX Mar 16 Personnel costs Productivity savings stment in priority segments Technology operating costs (includes D&A) Further detail on operating expenses Project investment spend (opex and capex) Incremental productivity savings in 1H16 of \$89m \$700m \$484m \$592m \$476m 4% 2% Targeting on-going annual productivity savings of 56% 43% ~\$150m per annum with some re-invested 59% 63% 19% · Capitalised software balance rose \$95m to \$2,127m 16% 35% 36% 21% 27% Mar 16 Sep 14 Mar 15 Sep 15 Other Infrastructure Efficiency and Sustainable Revenue Compliance / Operational Risk

> National Australia Bank

(1) Includes non-recurrence of 2H15 asset write-offs

Asset quality



Collective provisions as a % of cRWAs

0.77%

1.16%

Mar 15

1.47%

Sep 14

NZ Dairy

\$358m

sinale names 2

769

Mar 16

Watch loans as % of GLAs



90+ DPD & GIAs, and watch loans as a % of GLAs

0.63%

1.22%

Sep 15

90+ DPD & GIAs as a % of GLAs

0.78%

1.15%

Mar 16

NZ Banking dairy exposures currently assessed as no loss based on security held. 1Q16 balance NZ\$420m (2)Relates to the 4 largest individual Australian newly impaired corporate exposures. These exposures have specific provision coverage greater than 50% on average 11

642

Mar 15

1,246

Sep 14

(1)

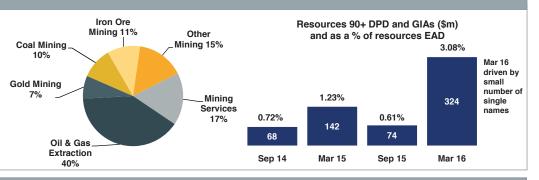
Asset quality areas of interest

570

Sep 15

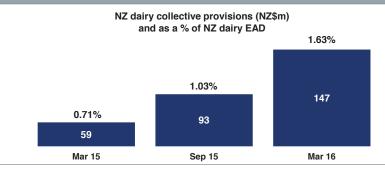
Resources exposure

Total resources EAD down 13% from FY15 to \$10.5bn or ~1% of total Group EAD Mining/agri overlay \$102m Oil and Gas exposures mainly to LNG projects and largely to stronger rated investment grade customers (89%)



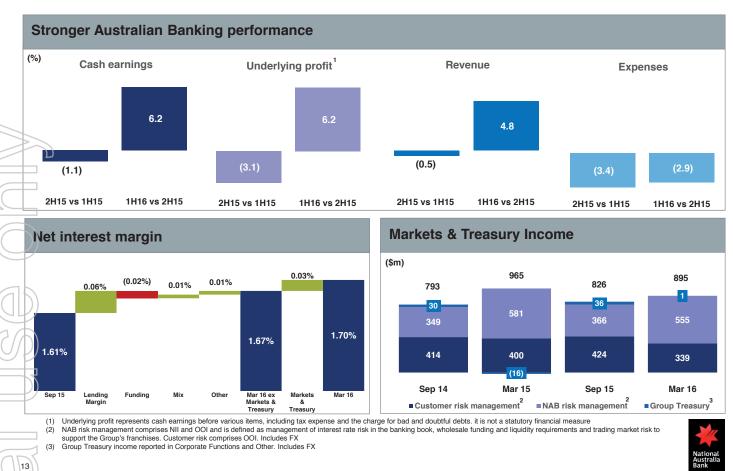
NZ Dairy exposure

- NZ\$9bn EAD, <1% of total Group EAD
- NZ gross impaired assets include NZ\$579m of new impaired dairy exposures currently assessed as no loss based on security held (total NZ dairy 90+DPD and GIAs NZ\$648m)
- Collective provision coverage increased to 1.63% of dairy portfolio

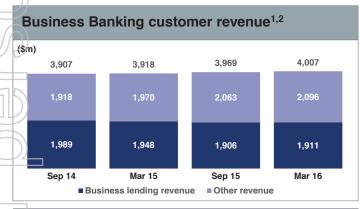




Improving momentum in Australian Banking



Business Banking focus on higher returning segments

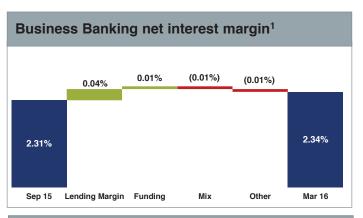


Loans growth skewed to higher returning priority segments

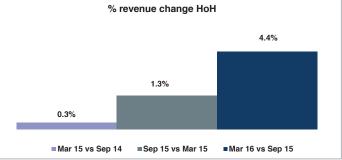


(1) Based on unaudited management information data

 Customer revenue numbers have been restated to reflect the transfer of customers between Business Banking and Personal Banking, consistent with where customers are domiciled in 2016
 NAB business is the segment of Business Banking which supports business customers with lending typically up to \$25m, excluding the Specialised Businesses



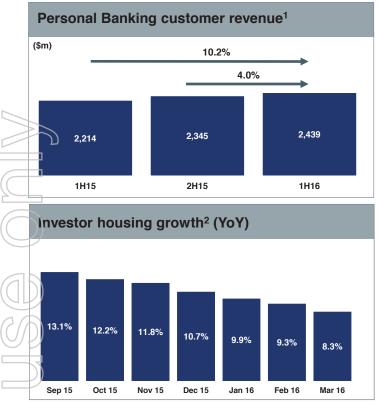
Revenue growth improving in priority segments⁴



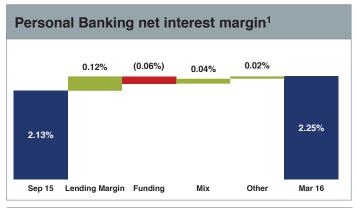
(4) Based on unaudited management information for NAB Business, Specialised Businesses and Private Wealth. Specialised Businesses includes Agri, Health, Government, Education and Community



Personal Banking momentum remains strong



Based on unaudited management information data
 APRA Monthly Banking Statistics



Housing lending growth considerations

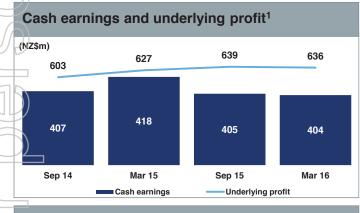
- APRA's 10% investor growth threshold met during the half
- Recent market share statistics impacted by reclassifications
- Housing lending growth impacted by:

•

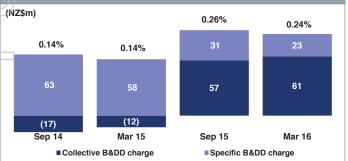
- o credit policy tightening;
- investor lending initiatives; and
- o 2015 interest only and line of credit repricing
- Housing lending pricing structure change allows differentiation by loan purpose (Owner-Occupier, Investor) and repayment type (Interest Only, Principal & Interest)

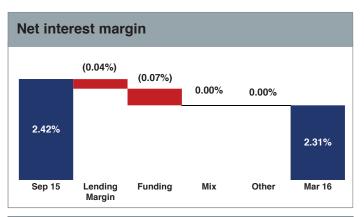


NZ Banking impacted by ongoing higher dairy provisions

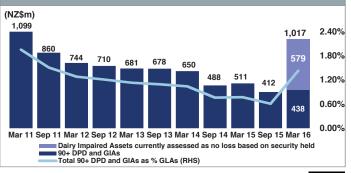


B&DD charge and as a % of GLAs²





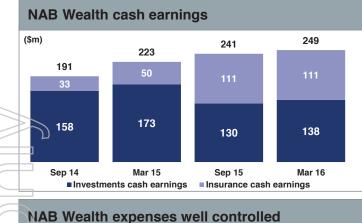


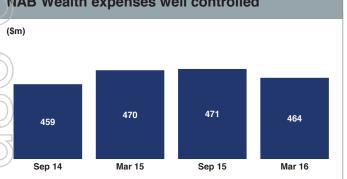


Underlying profit represents cash earnings before various items, including tax expense and the charge for bad and doubtful debts. it is not a statutory financial measure
 Spot volumes. Half year B&DD as a % of GLAs annualised



NAB Wealth earnings continue to improve

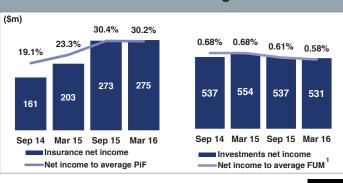




Life Insurance transaction update

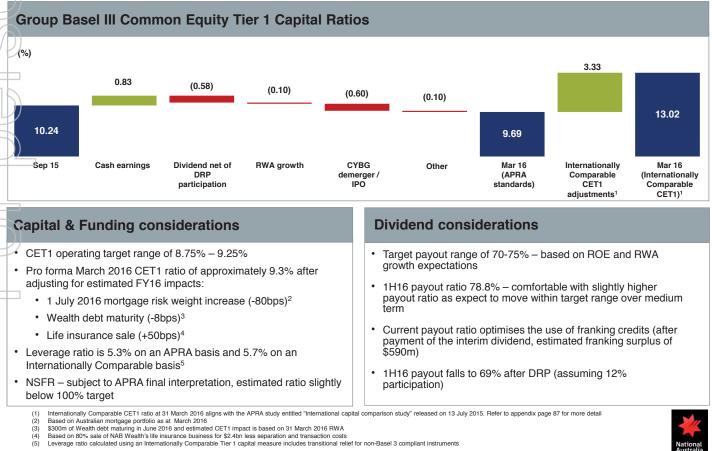
- Sale of 80% of Life Insurance business to Nippon Life on • track for completion in second half of calendar year 2016
- Expected separation costs remain \$440m post-tax as previously reported, largely relating to the superannuation fund extraction and consolidation, and the new core insurance platform build
- Benefits arising from \$440m spend include consolidation of . superannuation funds and simplification of processes and systems

Insurance and Investments margins



(1) FUM on a proportional ownership basis. 1H16 margins include the addition of JBWere FUM. Prior period margins have not been restated as the impact is not materia

Strong capital position



(4)

(5)



CFO priorities

Summary

- More granular focus on ROE
 - Leverage Performance Unit (PU) framework and performance analytics tools о
 - More efficient allocation of capital within portfolio of businesses о
 - Accelerate productivity agenda
 - Leverage digital, process review and automation о
 - Extract benefits from significant IT investment 0
 - Maintain prudent balance sheet settings
-)])]. Completion of the life insurance sale to Nippon Life

- Good operating performance in Australian Banking benefiting from focus on higher returning segments
- Improving Business Banking momentum
- Margin increase, but expect reduced benefit from deposits and higher wholesale funding costs
- Overall asset quality strong, even with weakness in resources and NZ dairy
 - Balance sheet well placed to accommodate further regulatory change





Strategic Priorities



D

Resha

Kee

Australia and New	Australia and New Zealand's most respected bank					
Deliver a great customer	•	Organisation-wide focus on customer outcomes				
experience	•	Customer centric technology deployments				
ape our operating model for the future environment	•	Leveraging investments and capabilities in business banking				
p focused on the basics of banking	•	Investing in Wealth growth opportunities with NAB customers				
Great people	•	Focus on accountability, leadership and talent development				
Customer advocacy						

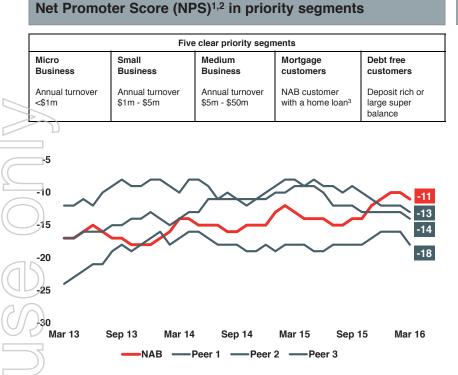
Customer advocacy Employee engagement Risk management ROE relative to peers

Top quartile TSR¹

National



Organisation-wide focus on customer outcomes



Putting into practice

- Steady improvements in priority segment NPS position, with a long way to go
- Net Promoter Score (NPS) customer advocacy measure embedded in scorecards of 160 senior leaders
- 1/3 executive performance bonus outcome determined by customer advocacy score (NPS)
- Fixed 39 customer pain points in past 18 months, impacting >1.3m customers – targeting 100 new pain points
- Customer Connect Days 17 March 2016: >35,000 customer calls

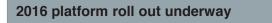


Customer centric digital capabilities

Digital initiatives f	or business customers	Digital initiatives for personal customers
Business in One	 Digital hub that connects small business customers to third party and NAB services Announced in March and launched to pilot customers Creates a single synchronised view across cloud-platforms 	 NAB Pay Contactless purchases using Android phone Debit launched January 2016 Credit launched March 2016 >25,000 customers enabled and >100,000 transactions completed
Airtax	 Digital service enabling small business users to easily comply with GST obligations BAS lodgements automatically prefill as customers transact Developed in partnership with PWC 	Welcome to NAB Prosper. Personalised financial advice, now online Get started Get started Birst major bank to provide tailored online financial advice Currently live for 40,000 customers Intend to launch to a further ~250,000 customers in 2016
RapidConnect	 Fast on-boarding for eligible customers to NAB Connect (online business banking platform) No paperwork or wet signatures Significantly reduced customer waiting time (2-5 days to 30 minutes) 	NAB Dash Image: State of the st

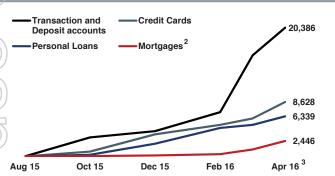
National Australia Bank

PBOP progress



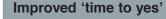
- Rolled out to branches in SA, NT and WA, and key contact and fulfilment centre teams
 - 285 branches using platform and >400 staff in contact centres Roll out in QLD underway¹ - NSW, VIC, ACT and TAS to follow Deployment of personal products for
- Deployment of personal products for business customers to then follow

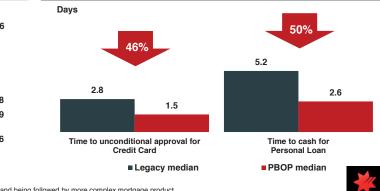
Volumes ramping up



Improved customer experience

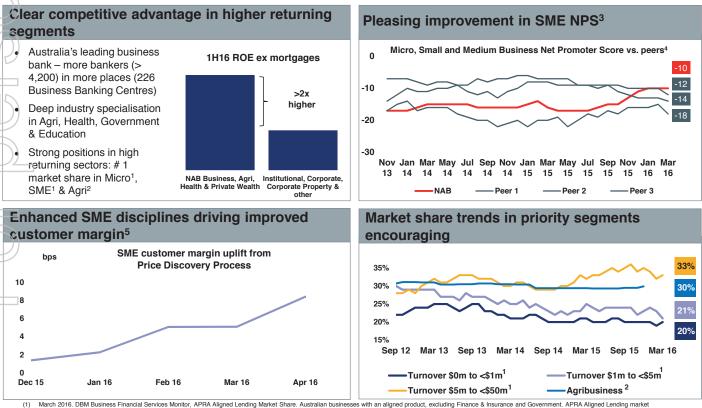
- Positive customer feedback on convenience and faster turnaround times driven by:
- o single application process for multiple products
- ability to receive, lodge and accept loan documents online
 electronic 100 point ID check
- regular updates on application status via internet banking, email and SMS
- ~90% of customers accepting and signing personal loan documents online





Deployment of credit cards, personal loans, transaction and deposit accounts completed and being followed by more complex mortgage product
 Mortgages includes both submitted and settled
 Volumes to 24 April 2016

Business Banking momentum in priority segments improving



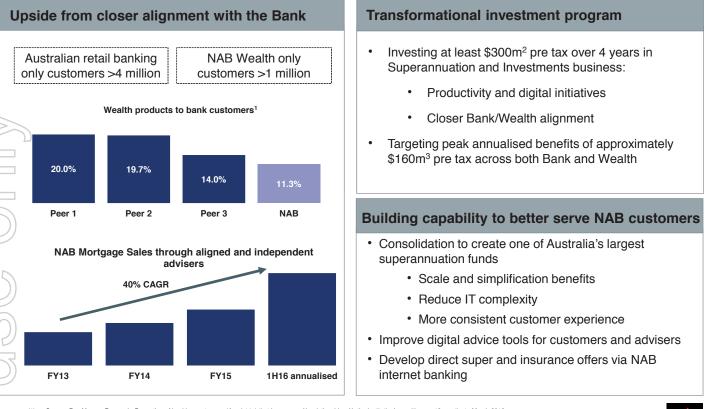
(1) March 2016. DBM Business Financial Services Monitor, APRA Aligned Lending Market Share. Australian businesses with an aligned product, excluding Finance & Insurance and Government. APRA Aligned Lending market share is based on the total lending dollars held at the financial institution, divided by the total lending dollars held at financial institutions and inclusions. Micro Business (\$1m, \$5m] and Medium Business (\$5m-\$50m]. #1 Ranking based on simple scores, not statistically significant differences (2) Dec 2015. NAB APRA submission / RBA System

Net Promoter® and NPS® are registered trademarks and Net Promoter Score and Net Promoter System are trademarks of Bain & Company, Satmetrix Systems and Fred Reichheld
 SME NPS is a simple average of the NPS scores of the three priority business segments: Micro Business (<\$1m), Small Business (\$1m-<\$5m) and Medium Business (\$5m-<\$50m). The SME NPS data is based on six month provide the second score and the trademarks of the three priority business segments: Micro Business (<\$1m), Small Business (\$1m-<\$5m) and Medium Business (\$5m-<\$50m). The SME NPS data is based on six month provide trademarks and the trademarks of the three priority business are trademarks of the three priority business (\$5m-<\$5m). The SME NPS data is based on six month provide trademarks and the trademarks are trademarks and the trademarks and the trademarks and the trademarks are trademarks and the trademarks are trademarks are

(4) Other to be a single average for the two socies of the time phone phone youness segments, mod business (single averages from solid) and meaning business (single averages from solid) and meaning business (single average) for the time phone ph



Investing in Wealth growth opportunities with NAB customers



Source: Roy Morgan Research. Proportion of banking customers (Aged 14+) that have a wealth relationship with the institution's wealth arm; 12 months to March 2016
 Investment spend includes opex and capex
 Benefits include both revenue and efficiency savinos





Performance, Leadership & Talent

Drive PU style performance accountability at all levels through simple, clear performance mechanisms ("Performance 365")

Identifying strengths and gaps of ~3,500 leaders, through clear and simple leadership dashboard

Building talent pipeline across the organisation to deliver required performance and leadership, and ensure deep bench strength

Performance Unit (PU) framework

- Established >160 Performance Units, driving step-change in accountability for performance
- Granular performance measures visible to all PU Leaders
 ROE, cash earnings, risk measures
- Direct link to PU Leader scorecards and remuneration
- Monthly performance forums hosted by CFO and ELT members
- Quarterly reviews by CEO and CFO

Digital PU platform transparency to all leaders



Heatmap of PUs Relative performance visible to all PUs



Performance Chart Dashboard of PU performance against key measures and targets



PU scorecard

Detailed scorecard containing financials, NPS, key deliverables, risk and values



Overall summary

- Solid 1H16 group result driven by improved Australian Banking performance
 - o Good growth in Australian Banking revenue and underlying profit
 - o Business Bank has momentum after a significant period of change
- Balance sheet strong capital, funding and asset quality
- Organisational-wide customer centric culture gaining traction
- Technology investments in digital and PBOP are providing real benefits
- Now a much simpler bank focused on priority customer segments where returns are higher

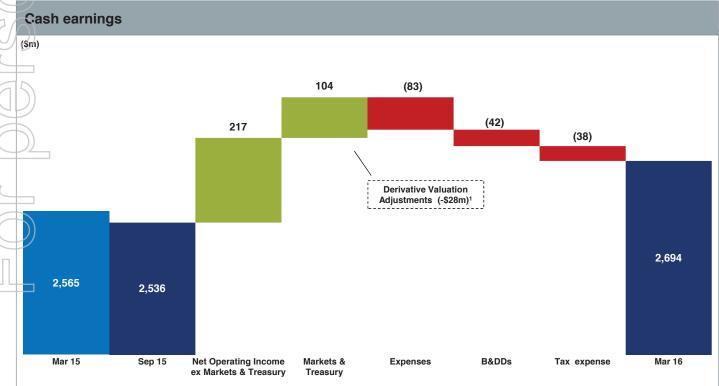




Additional Information Australian Banking

NZ Banking NAB Wealth Group Asset Quality Capital and Funding Environmental, Social and Governance Economic Outlook

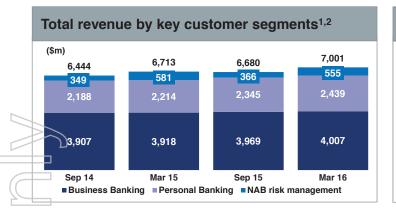
Australian Banking





(1) Derivative Valuation Adjustments consist of CVA, FVA and OIS

Australian Banking revenue



Customer risk management revenue



NAB risk management revenue³

Deposits
NAB & customer risk management

Total revenue by product

6,713

981

899

1,996

1.723

Mar 15

(\$m)

6,444

763

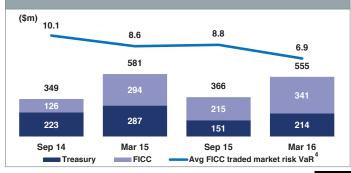
906

2.039

1,792

Sep 14

Housing lending



7,001

894

890

1.948

1.877

Mar 16

6,680

790

931

1,946

1,796

Sep 15

Business lending
 Other banking products

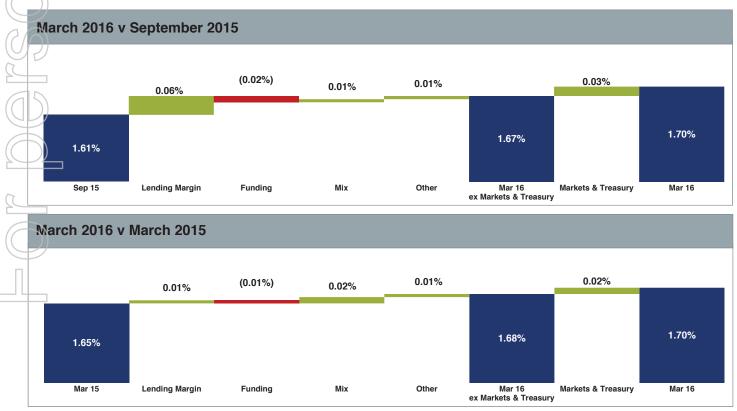
Based on unaudited, management information data Customer revenue numbers for Mar 15 and Sep 15 have been restated to reflect the transfer of customers between Business Banking and Personal Banking, consistent with where customers are domiciled in 2016 (1) (2)

Includes NII and OOI (3)

33

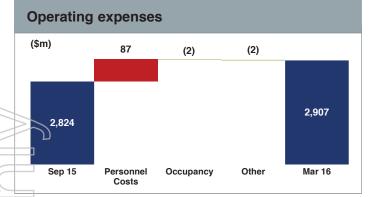
Average FIC2 traded market risk VaR for Mar 16 excludes the impact of hedging activities related to derivative valuation adjustments. Prior periods have not been adjusted as the hedging impact in these periods was immaterial to reported VaR (4)

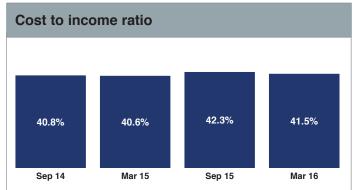
Australian Banking net interest margin



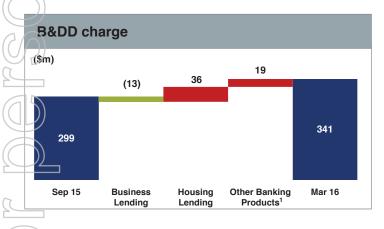


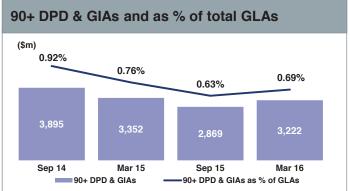
Australian Banking expenses





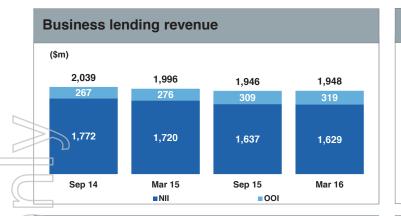
Australian Banking asset quality







Australian Banking: Business lending



Business lending GLAs growth¹

consistent with where customers are domiciled in 2016 Global Institutional Banking



Diverse business loans

Lending

Margin

(0.02%)

1.85%

Sep 15

Business lending net interest margin

(0.02%)

Funding

0.00%

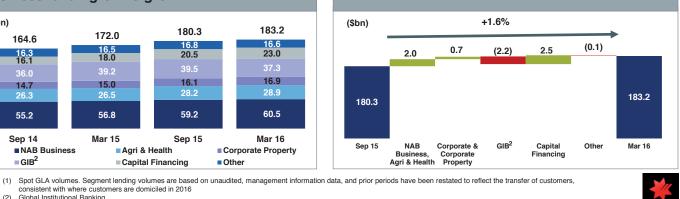
Mix

(0.02%)

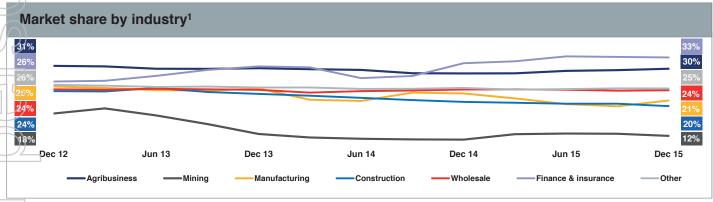
Other

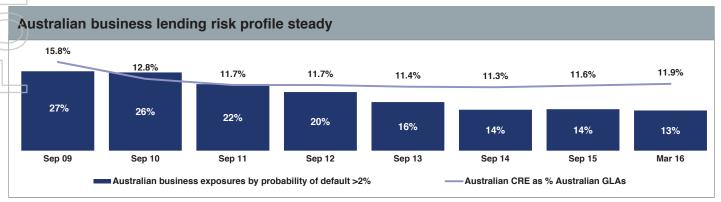
1.79%

Mar 16



Australia Banking: Business lending market share and asset quality

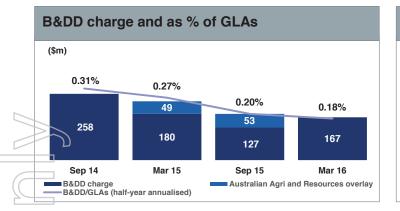




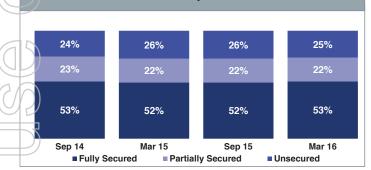
(1) December 2015. NAB APRA submission / RBA system

(2)

Australian Banking: Business lending – Asset Quality



Well secured – business products¹



Represents assets within the Australian geography and offshore branches Portfolio quality on a probability of default basis (2) (3) Includes Asia

1.642 Mar 15

Sep 14 Sep 15 Total Business Lending 90+ DPD and GIAs Business Lending 90+ DPD and GIAs to Business Lending GLA

0.95%

90+ DPD and GIAs and as % of total business

0.67%

1,208

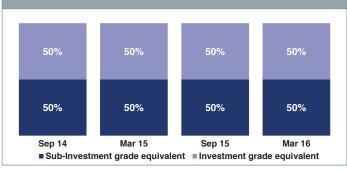
Portfolio quality^{2,3}

GLAs

(\$m)

1.36%

2,231



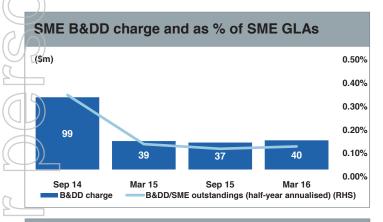


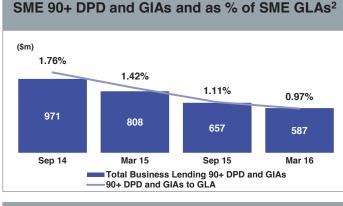
0.77%

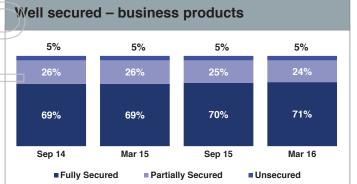
1,413

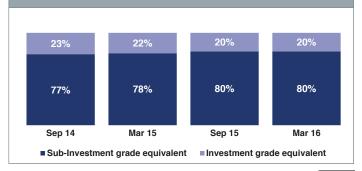
Mar 16

Australian Banking: Business lending – SME¹ Asset Quality









SME business data reflects the NAB Business segment of Business Lending which supports business customers with lending typically up to \$25m, excluding the Specialised Businesses. Based on unaudited, management information data. Represents assets within the Australian geography
 Numbers have been restated to reflect the transfer of customers between Business Banking and Personal Banking, consistent with where customers are domiciled in 2016

Portfolio quality



Australian Banking: Business lending – Commercial Real Estate

State

Location

Secured

Loan Balance³ < \$5m

Loan tenor < 3 yrs

Loan tenor > 5 yrs

Loan tenor > 3 < 5 yrs

Average loan size \$m

Security Level⁴ - Fully

90+ days past due ratio

Specific provision coverage

Construction/development

90+ days past due ratio

Specific provision coverage ratio

Impaired loans ratio

Impaired loans ratio

Investment

Trend

> \$5m < \$10m

Partially Secured

Unsecured

> \$10m

NSW

37%

29%

11%

60%

76%

20%

4%

3.3

72%

13%

15%

0.06%

0.10%

9.5%

17%

83%

VIC

29%

37%

12%

51%

77%

19%

4%

2.6

81%

11%

8%

0.04%

0.18%

17.2%

18%

82%

QLD

17%

37%

12%

51%

80%

16%

4%

2.6

85%

12%

3%

0.05%

1.11%

24.0%

14%

86%

Sep 14

0.18%

1.02%

19.2%

WA

8%

34%

13%

53%

75%

19%

6%

2.9

87%

11%

2%

0.03%

0.11%

11.3%

18%

82%

Mar 15

0.12%

0.47%

19.7%

Other

9%

36%

14%

50%

80%

16%

4%

2.6

87%

12%

1%

0.33%

0.03%

56.8%

15%

85%

Sep 15

0.13%

0.35%

16.1%

Total

100%

34%

12%

54%

77%

19%

4%

2.9

79%

12%

9%

0.07%

0.29%

20.8%

17%

83%

Mar 16

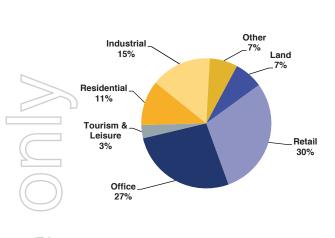
0.07%

0.29%

20.8%

Total \$53.5bn1

11.9% of Gross Loans & Acceptances²



Rortfolio breakdown	Retail	Office	Residential	Other⁵
Construction/ development	4%	3%	63%	24%
Investment	96%	97%	37%	76%

Data has been prepared in accordance with APRA ARF230 guidelines (1) (2) Represents assets within the Australian geography

(3) (4) Distribution based on loan balance

41

......

investment

residential development

Fully secured is where the loan amount is less than 100% of the bank extended value of security; partially secured is where the loan amount is greater than 100% of the bank extended value of security; unsecured is where no security is held and negative pledge arrangements are normally in place. Bank extended value is calculated as a discount to market value based on the nature of the underlying security. Other consists of tourism and leisure, industrial, land and other

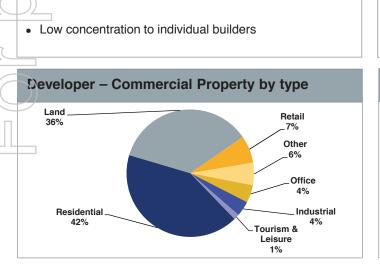
(5)

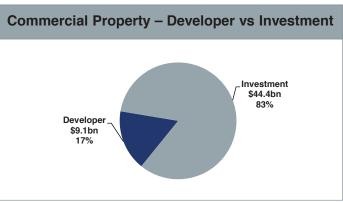
Limited CRE lending to developers

Of the \$53.5bn total Australian CRE exposure, 83% is

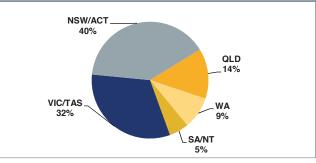
Of the remaining 17% which is developer, \$3.8bn is for

Australian Banking: Commercial Real Estate – Developer exposures



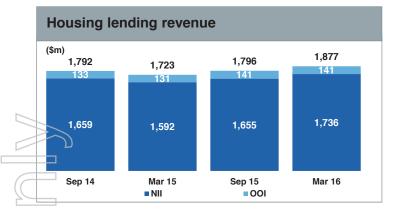


Developer – Commercial Property by state





Australian Banking: Housing lending



Housing lending GLAs

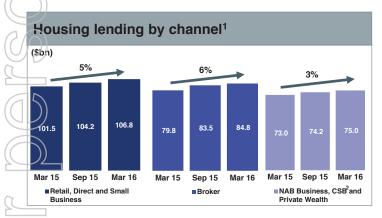


(1) BBA Financial System

43

(2) August 2015 reclassification of household data, including from housing to non-housing

Australian Banking: Housing lending



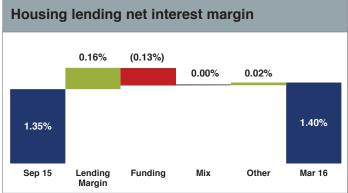




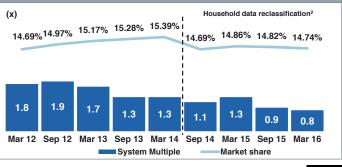
Spot volumes. Excludes UBank, Asia and Non Performing Loans. Prior periods have been restated to reflect customer transfers (1)

(3)

Corporate and Specialised Banking Excludes Asia Based on APRA ARF 320.0 reporting definitions. Interest Only is inclusive of Line of Credit (4)



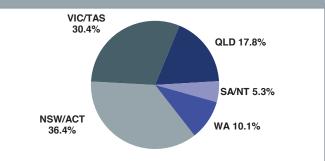
Housing lending multiple of system growth¹ and market share¹





Housing lending flow movements³ (\$bn) (8) 6 (13) 42 (22) 271 266 External refinance & other New fundings & redraw Mar 16 Sep 15 Interest Repayments Prepayments

Australian mortgages by geography





Australian Banking: Housing lending areas of interest

Housing lending practices and customer profile

Key practices

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45

- NAB Broker applications assessed centrally verification, credit decisioning
- Floor interest rate 7.4% and serviceability buffer 2.25% including on existing debt
- Maximum LVR 95% for owner occupier and 90% for investor –
 lower for high risk postcodes and non-residents
- Income typically verified using salary credits into customers' accounts
- 20% shading of rental and uncertain income
- Interest only lending repayments assessed on the residual principal and interest period
- All brokers licensed and subject to accreditation requirements
- NAB conducts broker level monitoring using specific review triggers such as delinquency thresholds

Customer profile

- Customers an average of 14.7 monthly payments in advance
 - 62.1% customers ≥1 month in advance1

Excludes offset accounts and interest only, line of credit loans and not reported for Advantedge
 Source: CoreLogic Market Trends
 Includes eight postcodes in mining areas in WA and QLD

Mining towns

- Property values in mining areas in WA and QLD down 15 60%²
- WA and QLD housing exposure 10% and 18% of total housing book (NSW/ACT 36%, VIC 30%)
- Housing exposure to key mining towns³ ~1% of total housing book
- Captured in 'high risk postcodes' with max LVR 70%

Residential apartments and inner city postcodes

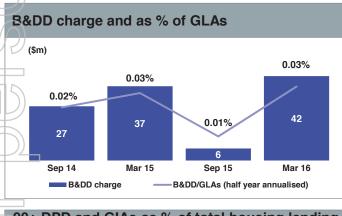
- Closely monitor inner city postcodes including those with high apartment concentration
- Maximum LVR 80% for these postcodes
- Lending to these postcodes <2% of total housing book

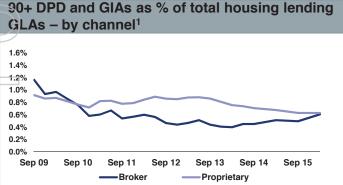
Non-resident lending

- NAB's 1Q 2016 residential property survey suggests foreign buyer demand has stabilised, but remains elevated at 14% of national new property sales and 9% established properties
- Lending to non-residents <2% of total housing book
- Maximum LVR 70% and shading applies to foreign income

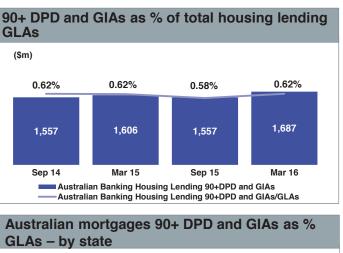


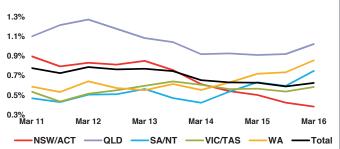
Australian Banking: Housing lending – Asset Quality





(1) Excludes Asia







Australian Banking: Housing lending – Stress testing

Housing lending stress testing at NAB

- · The Group regularly undertakes stress testing on a Group-wide basis and on specific risk types
- Stress testing and scenario analysis aim to take a forward view of potential risk events. Outcomes from stress testing inform decision making, particularly in regards to defining risk appetite, strategy, or contingency planning

Scenario

The stress scenario represents a severe recession. In a historical context, this recession is worse than in the early 1980s or 1990s, only exceeded by the 1930s recession. Unemployment rises to almost 11% at its peak, back to the worst post-war level reached in the early 1990s

The downturn is sufficiently severe that it significantly impacts the property markets, with residential property prices declining by 31% in the shock scenario. Falls of this magnitude have not been seen in the housing market in the past one hundred years

Results

47

Estimated Australian housing lending net bad and doubtful debt (B&DD) charge under these stressed conditions are \$1.8bn cumulatively during the four years of the scenario of which \$310m are losses on the lender's mortgage insurance (LMI) portfolio

All LMI coverage is with external insurers

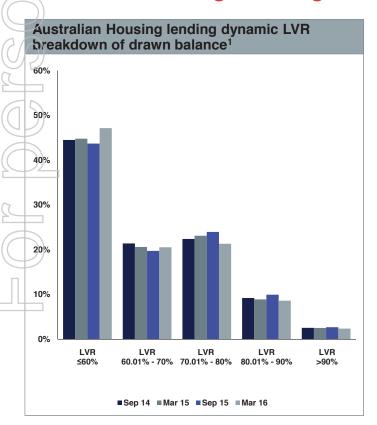
• In comparison to results of the same stress test six months ago, there is a small improvement in net B&DD rates due to portfolio improvement

In order to provide comparison with previous half, macroeconomic parameters were kept consistent with FY15 Results Announcement Australian IPB Residential Mortgages asset class. Includes Advantedge. Excludes offshore branch Based on portfolio as at 30 September 2015

(2) (3)

Net of LMI recoveries (as opposed to Gross B&DD which includes LMI recoveries). Assumes that in a stressed scenario 48% of LMI claims will be rejected (4)(5) Stressed B&DD rate is net of LMI recoveries and presented as a percentage of mortgage exposure at default

Australian Banking: Housing lending – LVR profile



Stressed scenario – Main economic parameters¹

	Year 1	Year 2	Year 3	Year 4
Annual GDP growth (%)	(1.4)	(1.8)	0.5	3.8
Unemployment rate (%)	7.9	9.9	10.9	10.5
House prices (% p.a. change)	(13.6)	(13.0)	(3.9)	(0.1)
Cash rate (%)	2.3	1.0	0.6	0.3

Stressed loss outcomes^{2,3}

	Year 1	Year 2	Year 3	Year 4
Portfolio size (exposure at default, \$bn)	343	345	348	355
Net Bⅅ (\$m)⁴	72	646	589	511
Gross Bⅅ (\$m)	95	744	704	613
Net Bⅅ rate (%) ⁵	0.02	0.19	0.17	0.14



Australian Housing lending LVR breakdown at origination¹ 60% 50% 40% 30% 20% 10% 0% LVR LVR LVF LVR LVR 70.01% - 80% ≤60% 60.01% - 70% 80.01% - 90% >90% ■ Sep 14 ■ Mar 15 ■ Sep 15 ■ Mar 16



Australian Banking: Housing lending – Key metrics¹

Australian Housing lending	Sep 14	Mar 15	Sep 15	Mar 16
Balances attributed to:				
- Variable rate	72.2%	73.4%	75.7%	76.7%
- Fixed rate	14.9%	14.8%	13.3%	13.2%
- Line of credit	12.9%	11.8%	11.0%	10.1%
Drawdowns attributed to:				
- Variable rate	76.1%	81.0%	84.9%	84.3%
- Fixed rate	20.9%	16.7%	12.5%	13.9%
- Line of credit	3.0%	2.3%	2.6%	1.8%
Interest only drawn balance	33.6%	35.3%	34.5%	32.5%
Offsel account balance (\$bn)	17.4	20.1	22.4	23.4
Balances attributed to:				
- Proprietary	69.8%	69.1%	68.6%	68.7%
- Broker	30.2%	30.9%	31.4%	31.3%
Drawdowns attributed to:				
- Proprietary	66.3%	66.3%	67.4%	69.0%
Broker	33.7%	33.7%	32.6%	31.0%
Balances attributed to:				
- Owner Occupied ²	59.3%	58.2%	57.6%	57.5%
- Investor ²	40.7%	41.8%	42.4%	42.5%
Dynamic LVR on a drawn balance calculated basis	45.4%	45.2%	45.8%	44.0%
Customers in advance ≥1 month ³	63.8%	63.1%	62.9%	62.1%
Avg # of monthly payments in advance	13.6	13.9	14.3	14.7
Average drawn balance (\$'000)	271	276	284	288
Low Documentation	1.5%	1.4%	1.2%	1.1%
Low Documentation LVR cap (without LMI)	60%	60%	60%	60%
90+ days past due ⁴	0.47%	0.48%	0.45%	0.51%
Impaired loans ⁴	0.15%	0.14%	0.13%	0.11%
Specific provision coverage ratio	23.5%	26.3%	25.0%	24.5%
Loss rate ⁵	0.04%	0.03%	0.02%	0.02%

(1)

49

Excludes Asia Source: APRA Monthly Banking Statistics Not reported for Advantedge. Excludes line of credit, interest only loans and the impact of offset accounts (1) (2) (3) (4) Includes Asia

(5) 12 month rolling Net Write-offs / Spot Drawn Balances

Australian Banking: Housing lending – Broker

Broker considerations in 1H16 and outlook

Subdued 1H16 broker lending growth impacted by investor lending slowdown, credit policy changes and interest only repricing

Ongoing growth in white label settlements, supported by six white label partnerships and access to ~6,000 brokers Australia wide

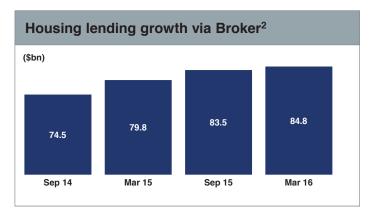
Recruitment of additional >500 brokers across our aggregators PLAN, Choice and FAST (14% increase)1

 Strong focus on building relationships with mortgage customers introduced via broker channel

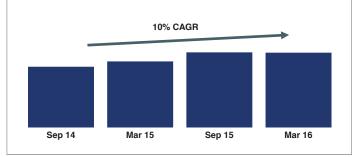




For the 12 months ended 31 March 2016 Spot volumes

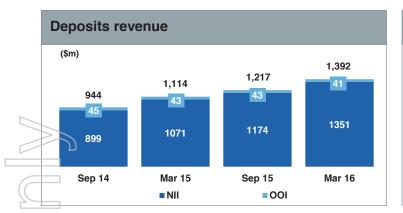


Increasing white label settlements





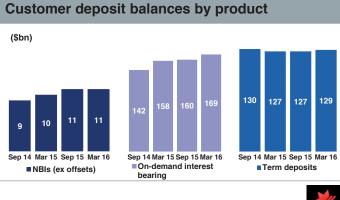
Australian Banking: Deposits and transaction accounts





share 20.9% 20.7% 20.5% 20.6% 20.6% 20.3% 20.1% 20.2% 14.9% 14.7% 14.6% 14.8% 14.8% 14.7% 14.5% 14.4% Sep 12 Mar Sep Sep Mar Sep Mar Mar 14 13 13 14 15 15 16 Business deposits -Household deposits

Business and household deposits¹ market

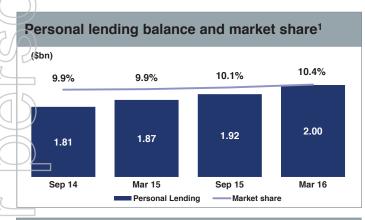




(1) APRA Banking System

51

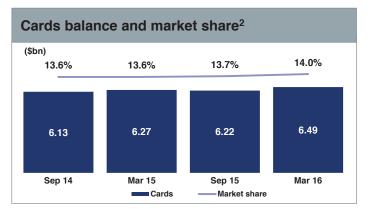
Australian Banking: Other banking products

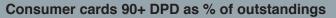


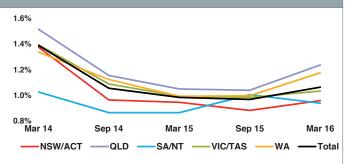
Cards and personal lending 90+ DPD and as % of total cards and personal lending GLAs



Personal loans business tracker reports provided by RFI, represents share of RFI defined peer group data
 APRA Banking System

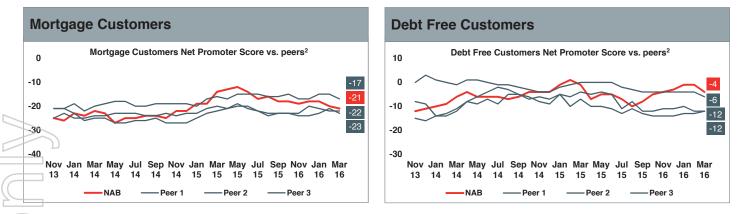






National Australia Bank

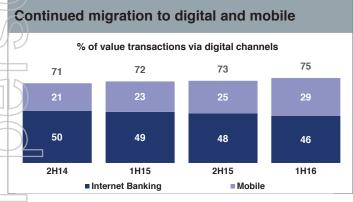
Australian Banking: Customer Engagement – Net Promoter Score¹



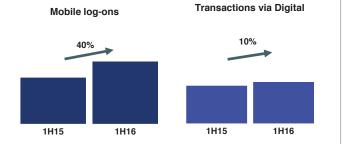


Net Promoter® and NPS® are registered trademarks and Net Promoter Score and Net Promoter System are trademarks of Bain & Company, Satmetrix Systems and Fred Reichheld
 Roy Morgan Research, NAB defined Mortgage and Debt Free Customers, Australian population aged 14+, six month rolling average
 DBM Business Financial Services Monitor, all customers' six month rolling averages for Micro Business (\$1m-<\$5m) and Medium Business (\$5m-<\$50m)

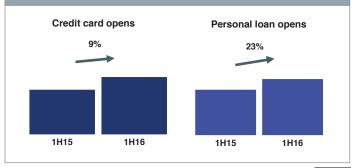
Australian Banking: Digital and direct



Increased digital engagement



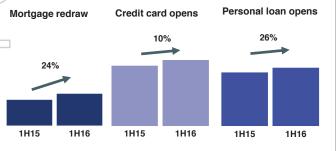
Direct (Contact Centres)



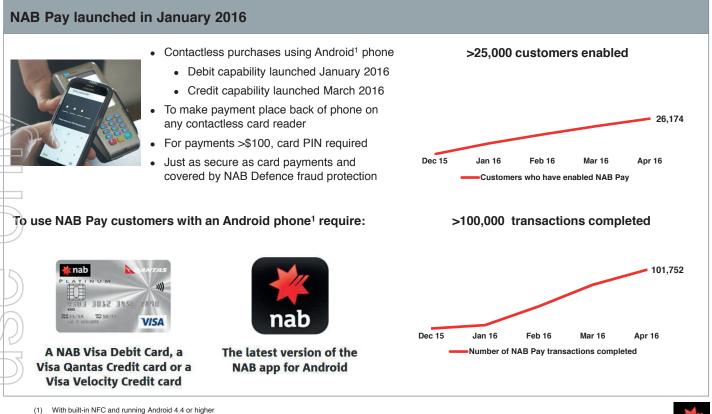




Uplift in Retail online sales

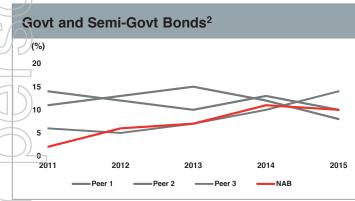


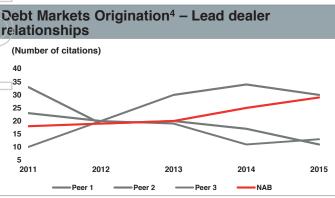
Australian Banking: Digital – NAB Pay

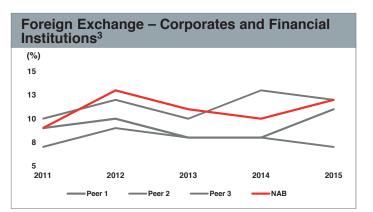


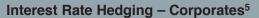


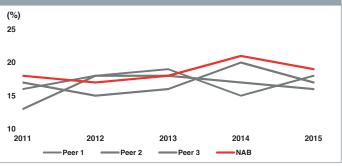
Australian Banking: Markets – Market share trends¹











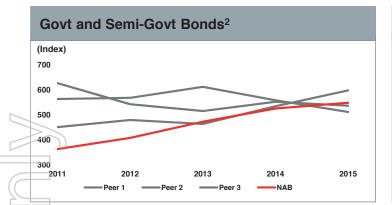
All data is taken from the most recently published Peter Lee Associates surveys available Peter Lee Associates Debt Securities Investors Survey 2015 ('Most Active' Investors). Based on the four major domestic banks Peter Lee Associates Foreign Exchange Survey 2015. Based on top four banks by penetration (2)

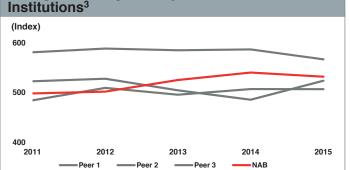
(3) (4)

Peter Lee Associates Debt Securities Origination Survey 2015. Based on top four banks by penetration Peter Lee Associates Interest Rate Derivatives Survey 2015. Based on top four banks by penetration (5)

55

Australian Banking: Markets – Relationship Strength Index¹

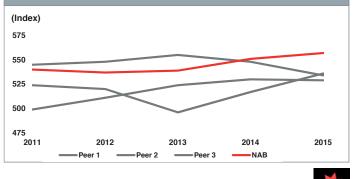




Foreign Exchange – Corporates and Financial

Debt Markets Origination⁴ (Index) 550 500 450 400 2011 2012 2013 2014 2015 Peer 2 =Peer 3 NAB

Interest Rate Hedging – Corporates⁵



(2)

All data is taken from the most recently published Peter Lee Associates surveys available Peter Lee Associates Debt Securities Investors Survey 2015 ('Most Active' Investors). Based on the four major domestic banks Peter Lee Associates Foreign Exchange Survey 2015. Based on top four banks by penetration Peter Lee Associates Det Securities Origination Survey 2015. Based on top four banks by penetration Peter Lee Associates Interest Rate Derivatives Survey 2015. Based on top four banks by penetration

(3) (4)

NAB's operational focus in Asia

Strategic focus & capability

Peer 1

(5)

NAB in Asia is aligned to the NAB Group priorities and focused on:

- Supporting connectivity in trade and investment flows between Australia / New Zealand and Asia
- Leveraging our deep Australian network of experienced specialist SME bankers supported by customer coverage on the ground in Asia

Servicing the needs of customers in food & agriculture, healthcare & education, energy, resources & infrastructure sectors, and major financial institutions & corporates

Providing onshore and offshore capability in trade financing, FX and interest rate products, bonds, commodity risk management, multi-currency lending & deposits

Geographic presence

- 1. Tokyo Branch and Osaka Sub Branch
- 2. Shanghai Branch
- 3. Beijing Branch
- 4. Hong Kong Branch 5. Hanoi Representative Office
- 6. Jakarta Representative Office
- 7. Singapore Branch
- 8. Mumbai Branch

Progress update

Providing capability uplift for our franchise customers:

- Launched the NAB Business Asia Hub a website which combines industry. government and business insights, and is dedicated to support SME customers seeking to do business in Asian markets
- Completed the first RMB loan drawdown in China following RMB Shanghai license acquisition in August 2015
- Launched loan draw-down capability in Beijing, subsequent to officially opening . new Beijing Branch in November 2015

Loan balances in Asia (\$bn) 10.3 9.6 9.1 9.2 7.9 7.3 Sep 13 Mar 14 Sep 14 Mar 15 Sep 15 Mar 16



Additional Information Australian Banking NZ Banking NAB Wealth Group Asset Quality Capital and Funding Environmental, Social and Governance Economic Outlook



Auckland investment gaining traction

Investment in Auckland delivering strong volume growth with focus on priority segments

Number of mortgage brokers in Auckland grown from ~100 in Jun 15 to ~230 in March 16

FTE investment concentrated on Auckland small -business, broker and housing



Auckland Housing Volumes

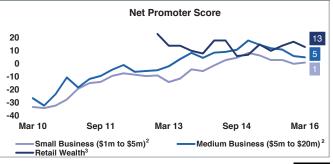


Improved customer experience enabled by technology and process simplification

 ~600,000 customers migrated to new Retail Digital Banking platform, deepening customer relationships and resulting in better customer retention

Customer basics programme:

- Positively impacted ~295,000 customer interactions so far, enhancing customer experience
 - Corresponding 29% YoY drop in complaints

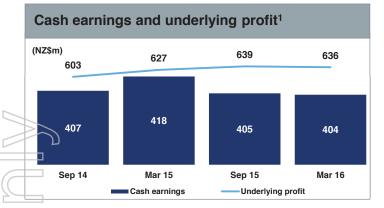


(1) Auckland SME includes housing products

Source: TNS Business Finance Monitor, 12 month roll
 Source: Camorra Research - Retail Market Monitor, 6 month roll

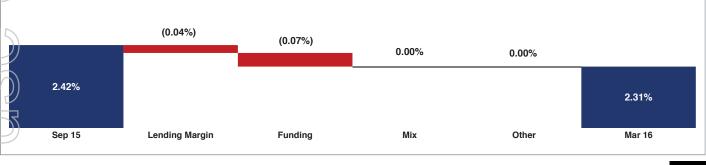


New Zealand Banking



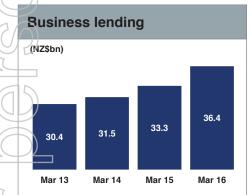
Revenue v expense growth (NZ\$m) 1,058 1,051 1,034 1,009 (39.5%) (40.2%) (39.4%) (39.6%) 419 407 415 406 Sep 14 Mar % Cost to income ratio Mar 15 Mar 16 Sep 15 Revenue Expenses

Net Interest Margin: September 15 v March 16



(1) Underlying profit represents cash earnings before various items, including tax expense and the charge for bad and doubtful debts. It is not a statutory financial measure

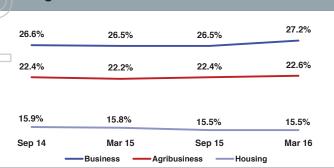
New Zealand Banking: Volumes and market share





Customer deposits (NZ\$bn) 42.2 44.7 48.8 37.9 22.8 24.7 26.8 20.5 22.8 24.7 26.8 17.4 19.4 20.0 22.0 Mar 13 Mar 14 Mar 15 Mar 16 BNZ Partners BNZ Retail 50.7 50.7

Lending market share¹



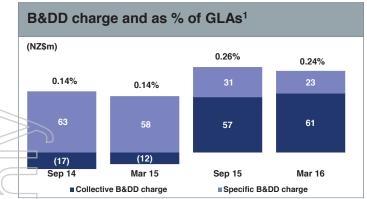
Source RBNZ: Historical market share rebased with latest revised RBNZ published data
 Source RBNZ: Retail deposits include both Personal and Business deposits

Deposit market share¹

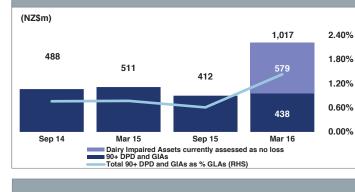
25.3%	24.0%	24.6%	24.4%
18.8%	18.1%	17.6%	17.6%
15.2%	14.8%	13.8%	14.0%
Sep 14	Mar 15	Sep 15	Mar 16



New Zealand Banking: Asset quality

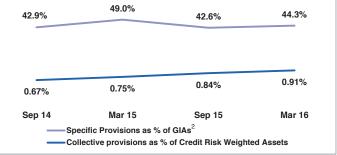






Total 90+ DPD and GIAs and as % of GLAs

Collective and specific provision coverage

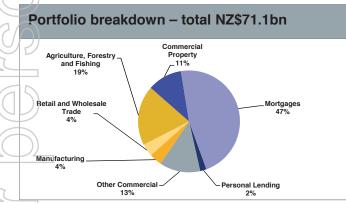


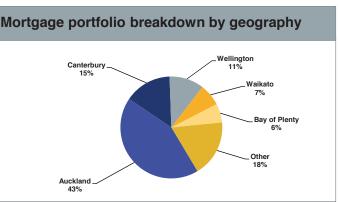
(1) Half year B&DD as a % of GLAs annualised

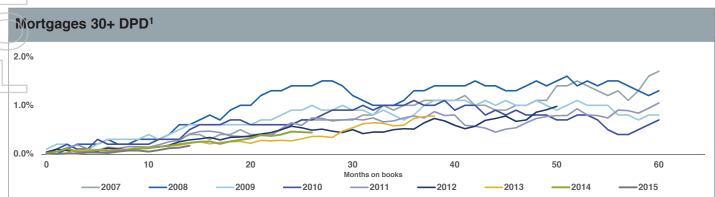
63

(2) Consists only of impaired assets where a specific provision has been raised and excludes New Zealand dairy exposures currently assessed as no loss based on security held

New Zealand Banking: Lending mix and asset quality







(1) The New Zealand vintage methodology differs from Australia Banking which is calculated on a cumulative basis

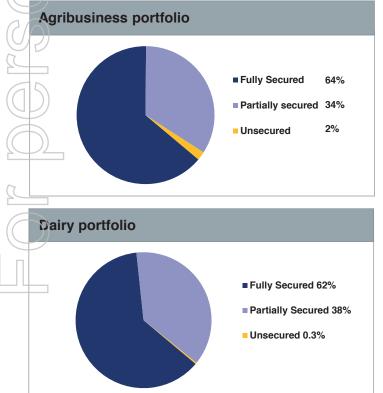


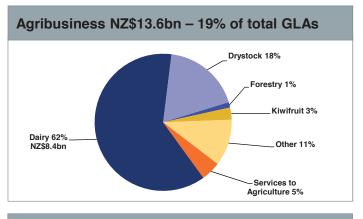
New Zealand Banking: Housing lending – Key metrics

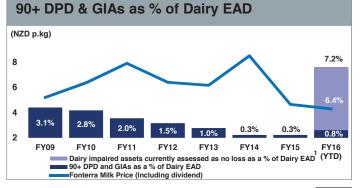
New Zealand Housing lending	Sep 14	Mar 15	Sep 15	Mar 16
Low Documentation	0.18%	0.15%	0.13%	0.10%
Proprietary	100%	100%	99.6%	97.1%
Third Party Introducer	0.0%	0.0%	0.4%	2.9%
Variable rate lending drawn balance	28.2%	25.5%	23.1%	21.1%
Fixed rate lending drawn balance	68.1%	70.8%	73.5%	75.7%
Line of credit drawn balance	3.7%	3.7%	3.4%	3.2%
Interest only drawn balance ¹	23.5%	23.2%	23.8%	24.0%
Insured % of Total Portfolio ²	9.9%	8.5%	7.3%	6.1%
Current LVR on a drawn balance calculated basis	63.8%	63.5%	63.1%	62.8%
LVR at origination	69.1%	68.9%	68.4%	67.9%
Average Ioan size NZ\$ ('000)	289	296	304	316
90+ days past due ratio	0.11%	0.17%	0.14%	0.17%
mpaired loans ratio	0.21%	0.16%	0.13%	0.11%
Specific provision coverage ratio	33.1%	36.9%	35.5%	47.0%
Loss rate ³	0.03%	0.04%	0.03%	0.02%

Excludes Line of credit
 Insured includes both LMI and Low Equity Premium
 12 month rolling Net Write-offs / Spot Drawn Balances

New Zealand Banking: Agribusiness and dairy portfolio



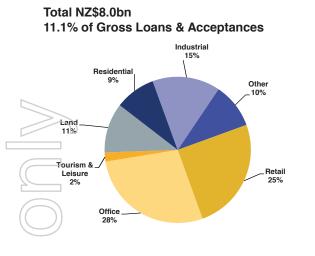




(1) NZ Banking dairy exposures currently assessed as no loss based on security held



New Zealand Banking: Commercial Real Estate

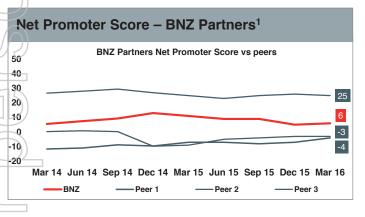


Region		Auckland	Other Regions	Total
Location		47%	53%	100%
Loan Balance < NZ\$5m		23%	40%	31%
Loan Balance > NZ\$5m <nz\$10r< td=""><td>n</td><td>14%</td><td>15%</td><td>15%</td></nz\$10r<>	n	14%	15%	15%
Loan Balance > NZ\$10m		63%	45%	54%
Loan tenor < 3 yrs		95%	88%	92%
Loan tenor > 3 < 5 yrs		1%	3%	2%
Loan tenor > 5 yrs		4%	9%	6%
Average loan size NZ\$m		5.4	2.9	3.8
Security Level ¹	Fully Secured	55%	59%	57%
Pa	artially Secured	40%	34%	37%
	Unsecured	5%	7%	6%
90+ days past due		0.32%	1.07%	0.72%
Impaired Loans		0.30%	0.12%	0.20%
Specific Provision Coverage		12.2%	64.4%	28.5%
Trend	Sep 14	Mar 15	Sep 15	Mar 16
90+ days past due	1.21%	0.80%	0.76%	0.72%
Impaired Loans	0.58%	0.57%	0.27%	0.20%
Specific Provision Coverage	22.5%	21.5%	26.4%	28.5%

(1) Fully secured is where the loan amount is less than 100% of the bank extended value of security; partially secured is where the loan amount is greater than 100% of the bank extended value of security; unsecured is where no security is held and negative pledge arrangements are normally in place. Bank extended value is calculated as a discount to market value based on the nature of the underlying security



New Zealand Banking Net Promoter Score



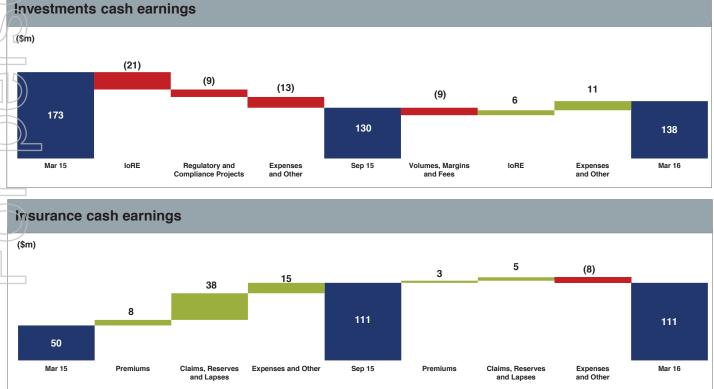
Net Promoter Score – BNZ Retail¹ **BNZ Retail Net Promoter Score vs peers** 50 40 30 30 25 20 16 10 2 0 -10 0 -20 Mar 14 Jun 14 Sep 14 Dec 14 Mar 15 Jun 15 Sep 15 Dec 15 Mar 16 BNZ ----- Peer 1 Peer 2 -Peer 3 -Peer 4



Additional Information Australian Banking NZ Banking NAB Wealth

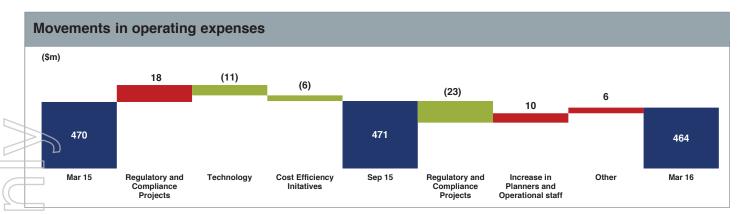
NAB Wealth Group Asset Quality Capital and Funding Environmental, Social and Governance Economic Outlook

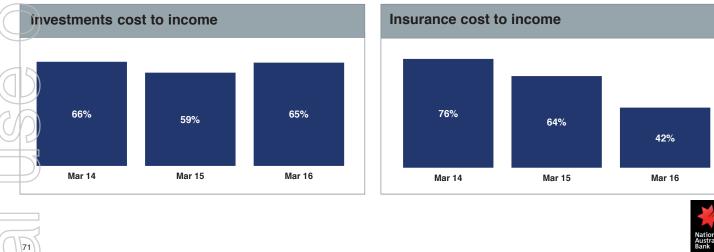
NAB Wealth: Cash earnings



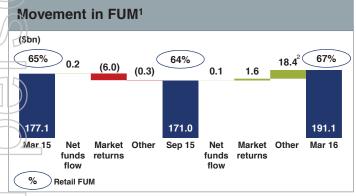


NAB Wealth: Operating Expenses



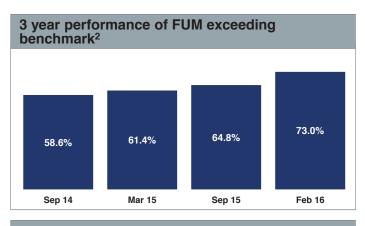


NAB Wealth: Investments

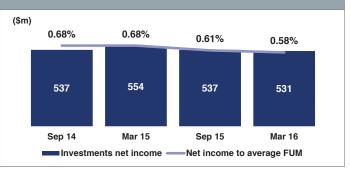


Net Funds Flow¹ and spot FUM by product group

Product group	1H15 Net Funds Flow (\$m)	2H15 Net Funds Flow (\$m)	1H16 Net Funds Flow (\$m)	Spot FUM at 31 Mar 2016 (\$m)
Retail Platforms ³	825	1,018	1,163	79,259
Business & Corporate Superannuation	(197)	(187)	(132)	34,947
Offsale Retail Products & Other	(1,030)	(689)	(622)	14,482
Wholesale (Investment Management, JANA and Boutiques)	(640)	40	(303)	62,441
Total Net Funds Flow	(1,042)	182	106	191,129



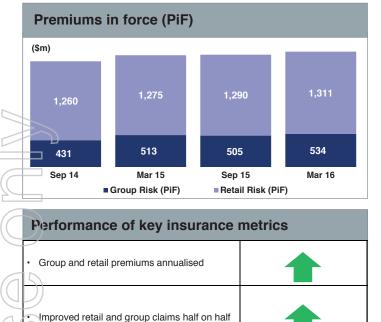
Net income to average FUM¹



FUM on a proportional ownership basis. 1H16 margins include the addition of JBWere FUM. Prior period margins have not been restated as the impact is not material This is a representative measure of performance across all asset classes which is inclusive of approximately 75% of funds under management 1H16 net funds flow and spot FUM for Retail Platforms include JBWere from January 2016 since acquiring final 20% ownership. Prior periods have not been restated

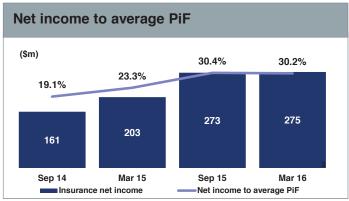
(1) (2) (3)

NAB Wealth: Insurance



• Lapses improved half on half through focus on retention initiatives

73



Insurance sales annualised as % of PiF (\$m) 1,691 1,788 1,795 30.0%





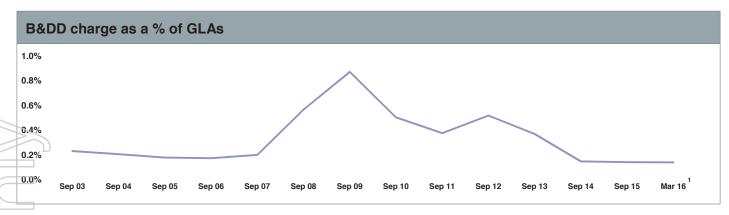
Additional Information Australian Banking NZ Banking NAB Wealth

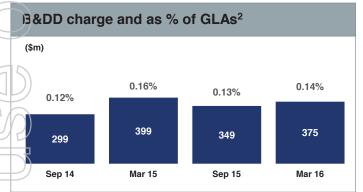
Group Asset Quality

Capital and Funding Environmental, Social and Governance Economic Outlook



Group B&DD charge



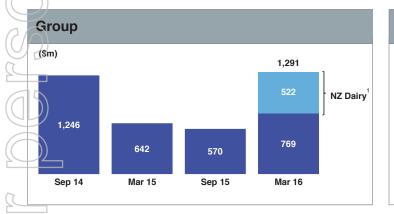


B&DD charge to GLAs – compared to peers³ 0.32% 0.21% 0.17% 0.14% NAB Peer 2 Peer 3 Peer 1

75

March 2016 half year annualised Ratios for all periods refer to the half year ratio annualised NAB March 2016 half year annualised. Peer ratios based on most recent results announcement (1) (2) (3)

Group asset quality – new impaired assets



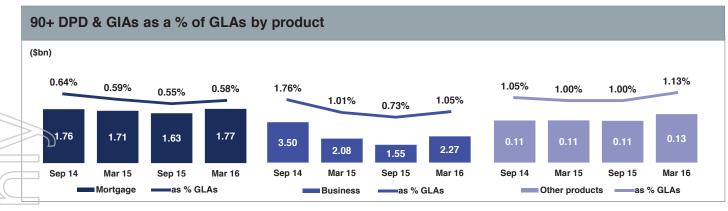
NZ Banking (A\$m) 609 NZ Dairy 151 125 99 Sep 14 Mar 15 Sep 15 Mar 16

(1) March 2016 includes NZ Banking dairy exposures currently assessed as no loss based on security held



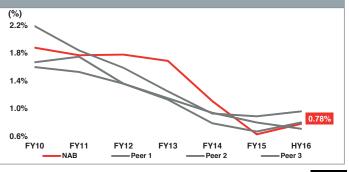


Group asset quality





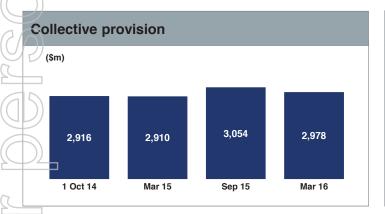
90+ DPD & GIAs to GLAs²

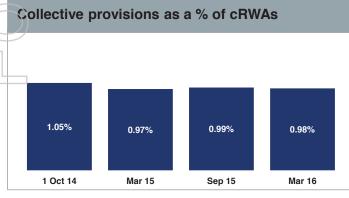


Includes write-offs of fair value loans
 1H16 based on latest peer results announcements

Group provisions

77





Includes 10bps of collective provisions on derivatives as % of cRWAs
 Latest Pillar 3 disclosures

I.04% 0.95% 0.96% 0.08% 0.11% 0.09% 0.84% 0.86% 0.87% NAB¹ Peer 1² Peer 2² Peer 3²

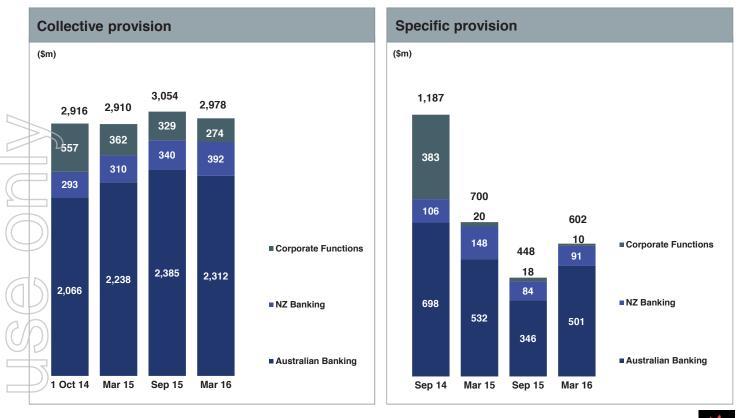
■ Collective provision as % of cRWAs ■ GCRL Top-up as % of cRWAs

Specific provision balances



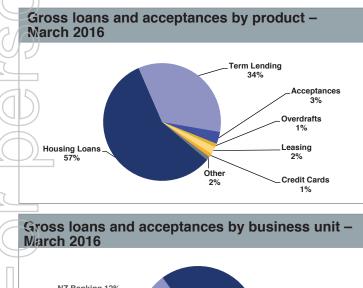


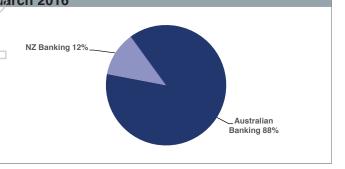
Group provision movements



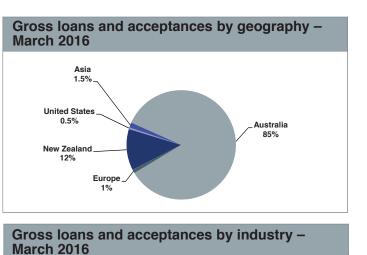
National Australia Bank

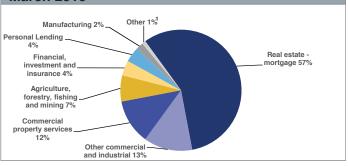
Group portfolio – \$532bn





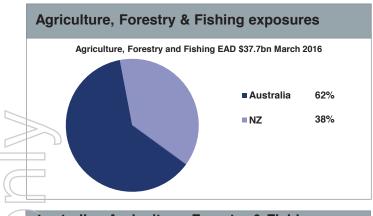
(1) Other includes: Real estate - construction, Government and public authorities

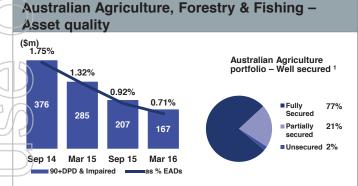






Agricultural exposures





Australian Agriculture, Forestry & Fishing – exposures EAD \$23.4bn March 2016 Other Crop & Cotton 5% Grain 10% Dairy 7% Dairy 7% Sheep/Beef 6%

Mixed 23%

(1) Fully secured is where the loan amount is less than 100% of the bank extended value of security; partially secured is where the loan amount is greater than 100% of the bank extended value of security; insecured is where no security is held and negative pledge arrangements are normally in place. Bank extended value is calculated as a discount to market value based on the nature of the underlying security.

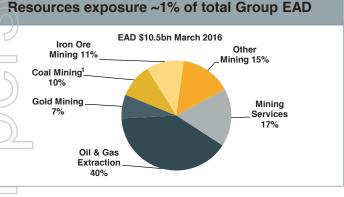


Other Livestock

2%

Poultry 1%

Resources exposures



Asset quality considerations

Forestry &

Fishing 4%

Services 10%

- Exploration & Production exposures to stronger rated investment grade customers are 53%
- Oil & Gas extraction exposures increased to 40% of resources EAD in Mar 16 (from 37% in Sep 15). Overall Oil & Gas extraction exposure is largely to LNG projects and investment grade customers (89%)
- Mining Services exposures remained flat at 17% of resources EAD in Mar 16 vs Sep 15. The portfolio is 8% investment grade, 91% partially or well secured
- Resources 90+ DPD & gross impaired to EAD rose to 3.08% in Mar 16 from 0.61% in Sep 15, predominantly due to the impairment of a small number of individual exposures

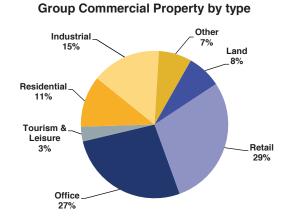


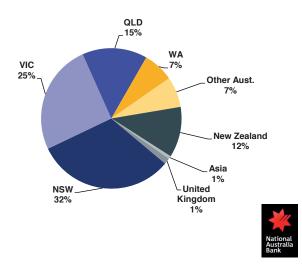
Commercial Real Estate – Group Summary¹

Total \$61.9bn

11.6% of Gross Loans & Acceptances

		Aust	NZ	UK Region	Asia	Total	Trend	Sep 14	Mar 15	Sep 15	Mar 16	
то	TOTAL CRE (A\$bn)		7.2	0.8	0.4	61.9		0.050	0.500/	0.000		
Inc (A\$	rease/(decrease) on Sep 15 Sbn)	2.4	0.5	(0.8)	(0.1)	2.0	Impaired loans ratio	2.25%	0.58%	0.42%	0.30%	
%	of GLAs	11.9%	11.1%	15.0%	4.8%	11.6%	Specific Provision	35.2%	22.7%	23.4%		
Ch 201	ange in % on September 15	0.3%	0.3%	12.7%	(0.7%)	1.3%	Coverage				23.5%	
	Group Comm	ercial Pro	perty by t	type		Grou	up Commercial Pro	perty b	y geog	raphy		
\bigcirc	Industrial 15% Conter 7% Land 8%					QLD 15%						
	Besidential					VIC VIA						





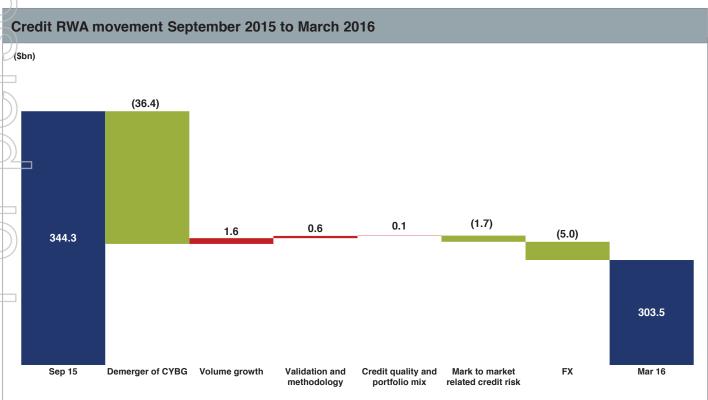
(1) Measured as balance outstanding at March 2016 per APRA Commercial Property ARF 230 definitions

(\$m)	Sep 15		Mar 16		Movement	
	Defaulted	Non-Defaulted	Defaulted	Non-Defaulted	Defaulted	Non-Defaulte
General Reserve for Credit Losses	364	3,183	412	2,754	48	(429)
Specific Provisions	671		602		(69)	
less: Provisions on standardised portfolio	(279)	(566)	(8)	(75)	271	491
plus: Partial write-offs on IRB portfolio	718		605		(113)	
Total Eligible Provisions	1,474	2,617	1,611	2,679	137	62
5						
Regulatory Expected Loss	1,467	2,532	1,485	2,567	18	35
Shortfall in EP over EL (100% CET1 Deduction)	0	0	0	0	0	0
Surplus in EP over EL (Tier 2 capital for non-defaulted)	7	85	126	112	119	27



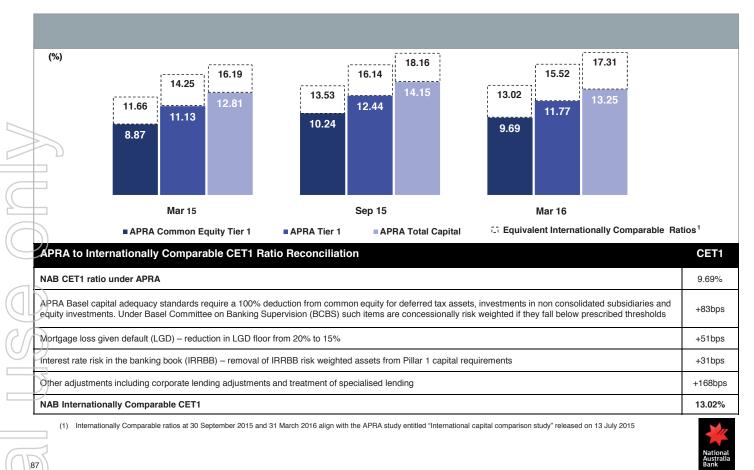
Additional Information Australian Banking NZ Banking NAB Wealth Group Asset Quality **Capital and Funding** Environmental, Social and Governance Economic Outlook

Credit RWA movement

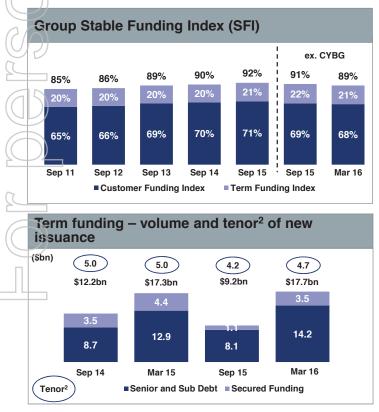


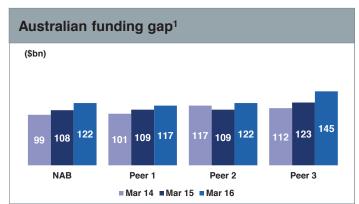


Group Basel III Capital Ratios



Funding profile is robust





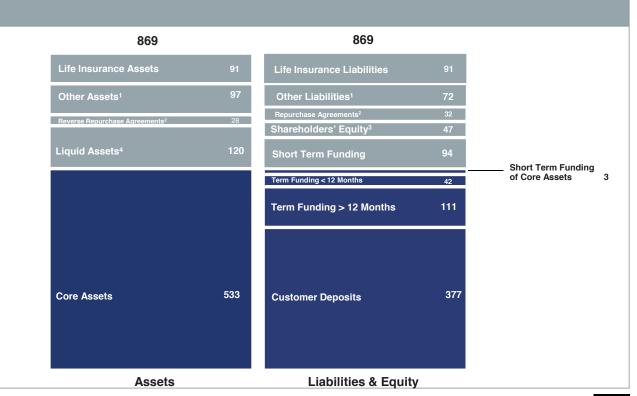
Reliance on short term wholesale funding³ reducing



Australian funding gap = Gross loans and advances + Acceptances less Total deposits (excluding certificates of deposits). Source: APRA Monthly Banking Statistics March 2016
 Weighted average maturity (years) of term funding issuance (> 12 months)
 September 2015 figures presented on a continuing operations basis, prepared in accordance with AASB 9. Prior periods have not been restated per accounting methodology



Asset funding – March 2016

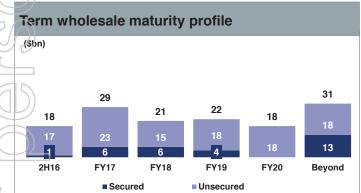


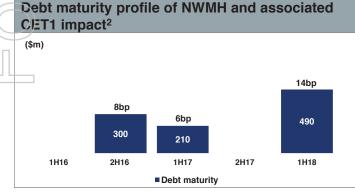
Other assets and liabilities include trading derivatives

(2) Repurchase agreements entered into are materially offset by reverse repurchase agreements with similar maturity profiles as part of normal trading activities, noting the cash holdings in our Exchange Settlement Account with the RBA contribute to the difference between balances

(3) Shareholders' equity excludes preference shares and other contributed equity
 (4) Liquid assets are at funded value and include non-regulatory qualifying securities

Funding profile





The weighted average remaining maturity of the Group's total term funding portfolio (including <12 months) is 3.1 years (3.3 years as at September 2015) Over the helf year the Oregon relead to the in express the oregon to the set of the s

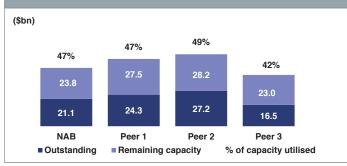
• Over the half year, the Group raised \$3.4bn in covered bonds with a weighted average maturity of approximately 5.9 years

• The weighted average remaining maturity of the Group's TFI qualifying term funding is 4.0 years¹ (4.0 years as at

Australian covered bond issuance³

Robust funding profile

September 2015)

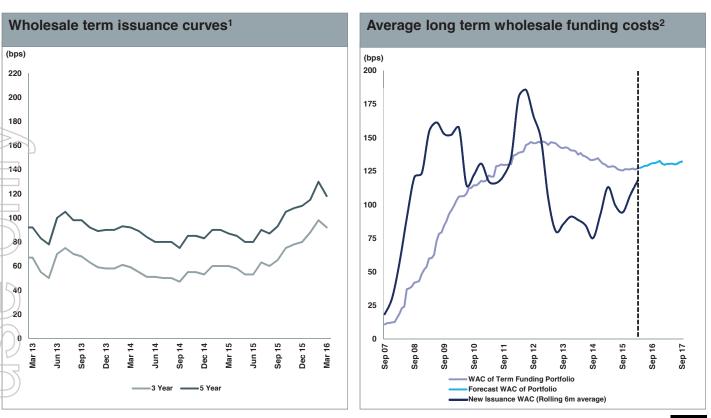


(1) This includes senior, secured and subordinated debt and debt with > 12 months remaining term to maturity

(2) Estimated Level 2 CET1 impact, based 31 March 2016 RWA
 (3) Latest Bank covered bond investor reports & APRA Monthly Banking Statistics as at March 2016. Remaining capacity based on current rating agency over collateralisation (OC) and legislative limit

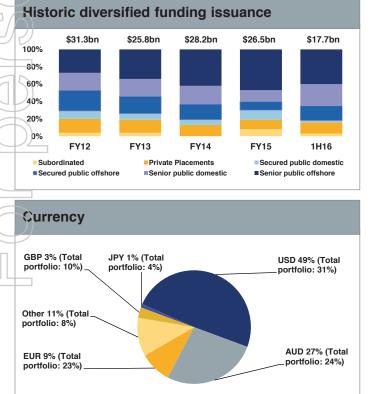


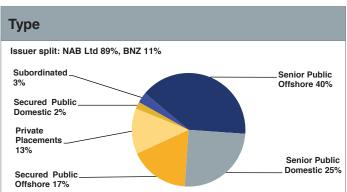
Wholesale funding costs

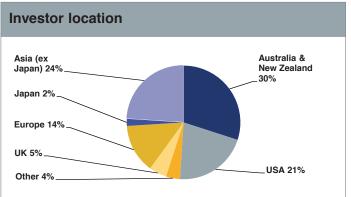


Management data. Curves based on AUD Major Bank Wholesale Unsecured Funding rates over BBSW (3 years and 5 years)
 NAB Ltd Term Wholesale Funding Costs >12 Months at issuance (spread to 3 month BBSW). Average cost of new issuance is on a 6 month rolling basis. Forecast assumption based on current issuance cost

Diversified and flexible funding issuance (\$17.7bn 1H16)

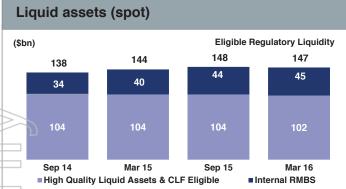








Group liquidity position



Liquidity Coverage Ratio (\$bn) Quarterly Average LCR = 119% Quarterly Average **Quarterly Average** LCR = 115% LCR = 125% 160 150 148 131 135 119 Sep 15 Dec 15 Mar 16 Net Cash Outflows HQLA (including CLF)¹

	(1) Eligible Regulatory Liqui	dity includes collateral supporting the \$55.4bn approved Committed Liquidity Facility provid	ed by the RBA for calendar year 2016	*
	3			National Australia Bank
	Key regulat	ory changes impacting capit	al and funding	
))	Description	International regulation status	Domestic regulation status
	Fundamental Review of the Banking Book & Credit Valuation Adjustment (CVA)	Aims to replace current trading book capital rules with a more coherent and consistent framework. The proposed CVA risk framework takes into account the market risk exposure component of CVA along with its associated hedges.	Final Basel Committee on Banking Supervision (BCBS) standard released January 2016	Future APRA consultation expected
	Net Stable Funding Ratio (NSFR)	Aims to improve resilience in the banking sector by requiring banks to balance the amount of 'stable' assets they have on their balance sheet with the amount of 'stable' funding.	Final BCBS standard released October 2014	APRA consultation commenced March 2016
	Leverage Ratio	A non-risk based supplementary measure to the risk-based capital requirements.	Consultation released April 2016	Disclosure requirements implemented, minimum requirement to be determined
	Revised standardised approach to credit risk & internal model approaches to credit risk	Refresh of standardised credit risk standards to reduce RWA variability and strengthen the existing regulatory capital standard. BCBS proposed changes to the internal ratings-based approaches (IRB) and adoption of model-parameter floors for credit risk.	Standardised: 2nd BCBS consultation released December 2015 IRB: BCBS consultation released March 2016	Future APRA consultation expected
C	Capital Floors	A capital floor based on standardised approaches for credit and market. This may limit the influence of internal ratings-based models.	1st BCBS consultation released December 2014	Future APRA consultation expected
	Total Loss Absorbing Capacity (TLAC) & Resolution	Enhanced loss-absorbing and recapitalisation capacity of banks in resolution. Initially intended for G-SIBs, but is expected for Australian D-SIBs. TLAC Holdings consultation was issued by BCBS at the same time, covering capital deductions for holding TLAC instruments.	Financial Stability Board (FSB) final standards issued in November 2015	Future APRA consultation expected
	Revised standardised approach to operational risk	Proposed revisions to standardised approach for operational risk removes the Advanced Measurement Approaches and introduces a Standardised Measurement Approach to calculate operational risk, using financial statement information and internal loss experience.	2nd BCBS consultation released March 2016	Future APRA consultation expected
	Interest Rate Risk in the Banking Book (IRRBB)	Sets supervisory expectations for banks' identification, measurement, monitoring and control of IRRBB as well as its supervision via an enhanced Pillar 2 approach.	Final BCBS standard released April 2016	Future APRA consultation expected
	Securitisation	APRA proposal seeks to simplify securitisation for originating ADIs, and incorporate the updated Basel securitisation framework.	Final BCBS standard released December 2014	APRA industry consultation commenced November 2015



UK conduct indemnity

1H16 update

- In 1H16 NAB recognised a provision of A\$801m (£426m) in connection with claims made, or expected to be made, by CYBG under the conduct indemnity
- As outlined by CYBG, the claims under the conduct indemnity relate principally to an increase in CYBG's provision for PPI costs, mainly driven by:
 - revised estimates of the expected level of claims and costs of customer redress, largely flowing from the FCA's public consultation on the proposed implementation of a time bar for PPI claims, consistent with recently observed industry trends; and
 - o updated forecasts of the costs of administering CYBG's PPI remediation programme

• Post the provisions recognised in 1H16, NAB's outstanding liability under the conduct indemnity is £689m

 NAB's provision is accounted for in 1H16 discontinued operations as an expense, with remaining exposure under the conduct indemnity accounted for as a contingent liability

 In addition to the provision recognised by NAB, in accordance with the loss-sharing arrangement CYBG will recognise their 9.7% share of the increased provisions

Overview of indemnity mechanics

- To achieve the CYBG demerger and IPO, NAB provided capital support in relation to potential future legacy costs not covered by existing provisions through an indemnity capped at £1.115bn
- Legacy conduct costs to be shared 90.3% / 9.7% between NAB and CYBG respectively under loss sharing arrangement
- The unutilised amount of the indemnity is deducted from NAB's CET1 ratio and is secured by a deposit with the Bank of England
- CYBG can claim under the indemnity when it raises new provisions. Provisioned monies are held by CYBG in a Designated Account that can only be used to pay qualifying conduct costs and is subject to oversight by NAB. If these provisions are ultimately not required, the monies are to be returned to NAB subject to certain conditions
- Indemnity coverage centred on PPI, IRHP and FRTBLs with minimum thresholds before other conduct matters qualify for cover under the indemnity
- Annual review by PRA of the conduct indemnity package cap at NAB's request
- Indemnity is perpetual, though NAB and CYBG can agree to seek PRA consent to terminate the indemnity and convert the outstanding undrawn amount into CYBG shares in certain circumstances



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Broad Community contribution

\$2.6bn tax paid in Australia in 2015

\$5bn dividend paid in 2015 584,000 shareholders at 31 March 2016

Committed to lending \$2bn a month to Australian businesses

Over 1 million hours of volunteering completed by NAB employees since 2002

35,500 employees in Australia and New Zealand

Over 421,800 people assisted to date with low/no interest microfinance loans

\$18bn commitment to clean energy financing

\$59m of direct community investment in 2015



Supporting resilient and profitable agribusiness

Agribusiness customers rate soil health (85%), water scarcity (83%) and energy costs (81%) as key business sustainability concerns¹

As the only Australian bank to have signed the Natural Capital Declaration², NAB is leveraging its market leadership position³ and strong customer relationships in agribusiness to address sustainability issues

In June 2015, NAB, with the support of the Clean Energy Finance Corporation, launched a \$120 million funding program to reduce financing costs for assets that cut energy use or generate renewable energy – as at 31 March 2016, of the \$68.6m loaned, at least 88.1% had been lent to regional business and agribusiness customers

• NAB is partnering with CSIRO, Australian National University, University of Tasmania and Dairy Australia to investigate the links between investments in natural capital and improved profitability and business resilience

Natural capital is considered in NAB's credit assessments and we are working towards including this in our credit models

- NAB 2015 Service Experience Research Program (SERP) survey of >5,000 agri business customers
 For further information on the Natural Capital Declaration refer to: <u>http://www.naturalcapitaldeclaration.org/</u>
- For further information on the Natural Capital Declaration refer to: <u>http://www.naturalcapitaldeclaration.</u>
 Based on Agribusiness lending market share, December 2015. NAB APRA submission / RBA system

ESG Risk and Renewable Energy

Managing ESG risk in lending

- NAB has a set of ESG Risk Principles (available on www.nab.com.au) which assist in the integration of ESG risk considerations within our Risk Management Framework at both an individual customer and at a portfolio level.
- Considerations include: industry sector, location/geography, customer's environmental and social practices, risk of liability transfer, community concerns.

Investing in clean and renewable energy

NAB offers customers low-carbon and environmental finance including climate bonds, Environmental Upgrade Agreements (EUA)
 for commercial office buildings, solar finance for agribusiness and schools, and with the support of the Clean Energy Finance
 Corporation (CEFC), discounted equipment finance for lower carbon assets that reduce energy use or generate renewable energy.

NAB committed to five climate change actions in November 2015, including undertaking financing activities of \$18 billion to 30 September 2022 to help address climate change and support the transition to a low carbon economy. NAB is the leading arranger (by market share)¹ of project finance to the Australian renewable energy sector, having arranged \$2.04 billion worth of loans since 2006.

To further reduce NAB's carbon emissions and scale-up Australian-based low-emissions infrastructure and renewable energy production, NAB will source 10% of its Australian electricity demand from new and additional renewable energy projects by 2018. NAB is participating in two renewable energy buyer groups.

The power generation sector represents ~0.5% of total Group EAD. Of this, 43.5% is from renewable energy².

The emissions intensity of NAB's Australian project finance designated power generation assets is 0.56 tCO_2 -e/MWh generated (37% less than the Australian average of 0.89 tCO_2 -e/MWh). This represents a conservative estimated total of 3,721,552 tCO₂-e of Scope 1 and 2 GHG emissions based on NAB's share of the syndicated debt.³

Project Finance International 2006-2015 APAC Mandated Lead Arranger League Tables US\$ Project Allocation, NAB analysis ranking against four major Australian banks – cumulative volume as at 30 June 2015
 Prepared in accordance with NAB's methodology (based upon 1993 ANZSIC standard). Excludes exposures to counterparties predominantly involved in transmission and distribution. Vertically integrated retailers have been included and categorised as renewable where a large majority of their generation activities are sourced from renewable energy. More detail at <u>https://www.nab.com.au/about-us/corporate-responsibility</u>
 The grid average emissions intensity has been estimated from 2015 National Electricity Market data sourced from the Australian Energy Market Operators' website and South West Interconnected System data provided by the Clean Energy Regulator in 2015 reporting on designated generation facilities. A definition of designated power generation assets and a summary of the methodology we have used to calculate this emissions estimate is on our website at: http://www.nab.com.au/about-us/corporate-responsibility-management-of-our-business/managing-environmental-social-and-governance-esg-risks/carbon-risk-disclosure

2016 March half year non-financial performance indicators¹

	2013	2014	2015	1H16
Cumulative number of low income Australians assisted with microfinance products/services (mission 1 million)	268,864	335,934	394,277	421,853
% women in executive management	30	30	32	Annual
Voluntary turnover rate (%) (Australia)	11	10	10	5
Retention of high performing employees (%) (Australia)	95	95	95	98
Community investment (\$m)	66.5	67.6	59.2	Annual
Cumulative number of volunteer hours contributed (Australia)	764,816	922,001	1,084,712	1,173,571
Gross GHG emissions (tCO ₂ -e)	288,410	274,498	255,940	Annual
% of material suppliers that are signatories to NAB Group Supplier Sustainability Principles	N/A	32	47	88



Additional Information Australian Banking NZ Banking **NAB** Wealth **Group Asset Quality** Capital and Funding Environmental, Social and Governance **Economic Outlook**



9					
Economic Indicators (%)	CY13	CY14	CY15	CY16(f) ¹	CY17(f) ¹
GDP growth ²	2.0	2.6	2.5	2.8	3.0
Unemployment rate ³	5.8	6.2	5.9	5.6	5.6
Core inflation⁴	2.7	2.2	2.0	1.8	1.9
System Growth (%)⁵	FY13	FY14	FY15	FY16(f) ¹	FY17(f) ¹
Housing	4.9	6.8	7.5	6.7	7.0
Other personal (incl cards)	0.7	0.9	0.5	0.3	4.0
Business	1.0	3.8	6.3	7.7	6.4
Total system	3.3	5.4	6.6	6.7	6.6
credit	3.3	0.4			

- The Australian economy remains resilient amidst an uncertain global backdrop and weak commodity prices. Real GDP grew by an average of 0.9% per quarter for the last two quarters (or 2.8% in year-ended terms). Encouragingly, final domestic demand (excludes net exports) expanded notably on the back of strong consumption and dwelling investment growth in December 2015, but the impact of falling commodity prices on living standards remains evident, with real gross national income flat in the quarter
- There continues to be a high degree of variation across industry and sectors. The NAB Quarterly Business Survey shows that business conditions are above-average, having improved considerably since mid-2013, pointing to improving momentum in non-mining industries - service sectors are a stand out
- · Household consumption growth picked up momentum over the six months to December 2015, growing at an average of 0.8% per quarter (or 2.9% y/y) with a reflection of strong employment over 2015. However, growth in household income has remained weak on the back of slow growth in wages. The 1Q 2016 NAB Australian Consumer Behaviour Survey also showed that households were a little less anxious and more willing to spend on discretionary items relative to a year ago. Consumer spending growth is expected to lift, supported by solid employment growth, although this requires a fall in household savings rates given weak wages growth
- Despite growing momentum in non-mining sectors, non-mining investment has not been sufficient to offset the ongoing decline in mining investment. While some measures of non-mining investment intentions remain soft, rising capacity utilisation rates could soon prompt firms to investment in new capacity
- Real GDP growth is forecast to improve moderately in 2016, with mining exports contributing considerably. While domestic demand is expected to remain soft as mining investment declines sharply, this masks diverging trends between mining and (more labour-intensive) non-mining segments of the economy. Consequently, the broadening of non-mining recovery should see the unemployment rate gradually ease to around 5.6% by end-16, but rise modestly over the medium-term
- As predicted, the RBA cut interest rates 25bps at its May meeting, prompted by the extremely weak inflation outcome in Q1 2016 and a weaker inflation outlook. The cut occurred despite signs of improvement in the non-mining economy and a falling unemployment rate. RBA is now expected to remain on hold, but will maintain an easing bias. If CPI stays extremely weak in coming quarters, a rate cut later in 2016 becomes a possibility - not our current forecast
- Credit growth is forecast to remain solid. There are signs that investor housing credit is slowing, broadly to be offset by an improvement in owner-occupier and business credit arowth



- (2) (3) (4) (5)
- Forecasts made prior to Australian Federal Budget release growth
 Per cent change, average for year ended December quarter on average of previous year
 Per cent change, December
 Per cent change, December quarter on December quarter of previous year
 Per cent change September quarter (bank fiscal year end) on September quarter of previous year
 Total ADI deposits also include wholesale deposits (such as CDs), community and non-profit deposits but exclude deposits by government & ADIs

NZ regional outlook

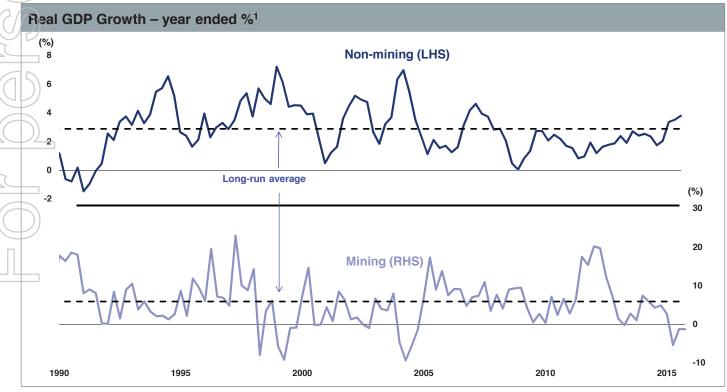
Economic Indicators (%)	CY13	CY14	CY15	CY16(f)	CY17(f)
GDP growth ¹	2.4	3.7	2.5	2.4	2.5
Unemployment ²	6.1	5.8	5.3	5.8	5.8
Inflation ³	1.6	0.8	0.1	1.1	2.2
Cash rate ²	2.5	3.5	2.5	1.75	2.25
System Growth (%) ^₄	FY13	FY14	FY15	FY16(f)	FY17(f)
Housing	4.6	5.4	5.3	7.6	6.1
Personal	1.9	4.9	5.9	3.7	4.0
Business	3.3	3.4	6.0	7.1	5.9
Total lending	4.0	4.6	5.6	7.2	5.9
rotariending					

- New Zealand's GDP growth firmed to an annualised rate of 3.5% over the second half of 2015, after a slow first half. For 2015 as a whole, GDP expanded by 2.5%. We forecast the economy to settle into a steady growth mode during calendar years 2016 and 2017, with 2.4% and 2.5% respectively
- · Impetus is coming from record high immigration, booming tourism, solid consumer spending, positive business investment, a hefty construction cycle, and exceptionally low interest rates. However, there are also headwinds (notably weak dairy income and sub-trend global growth)
- NZ commodity export prices (in world price terms) dropped 32% between their February 2014 peak and March 2016. This has been chiefly as dairy prices slumped 56%, to levels now less than break even for many farmers. Non-dairy commodity export prices have been mixed-to-robust
- · While annual house price inflation in Auckland remains strong, around much of the rest of the economy it's now accelerating
- · Employment growth in New Zealand has slowed from its previously very rapid rates, but remains solid. The unemployment rate has trended down over recent years and we expect it to stabilise in a 5 to 6% range in 2016
- CPI inflation has been very subdued, in part due to falling fuel costs, and has been below the Reserve Bank of New Zealand's 1% to 3% target range since the end of 2014
- The RBNZ has lowered its official cash rate 1.25 percentage points since mid 2015, to 2.25% now. While the RBNZ paused in April it indicated further policy easing may be required
- Notwithstanding some softening in March, annual system credit growth has been on a general strengthening trend since 2010. In March 2016 total credit was 7.2% higher than a year earlier (above the 5.7% yoy recorded in March 2015)

Per cent change, average for year ended December quarter on average of previous year Per cent, as at December quarter Per cent change, December quarter on December quarter of previous year

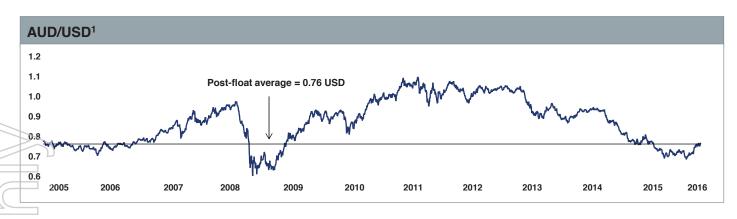
- (2) (3)
- (4)Per cent change, average for year-ended September (bank fiscal year end) on average of previous year

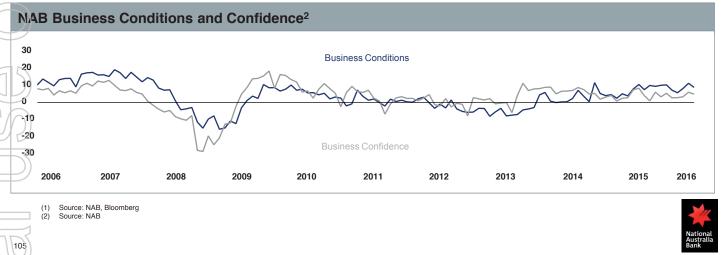
Australian economy in transition: Non-mining economy back above trend



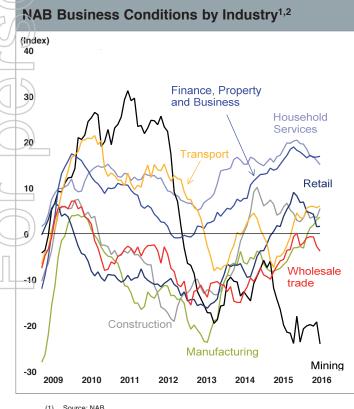
(1) Source: NAB, ABS

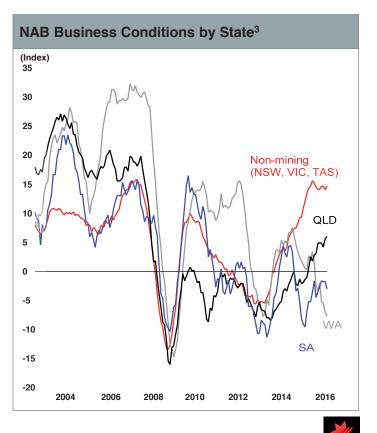
AUD depreciation has improved business conditions





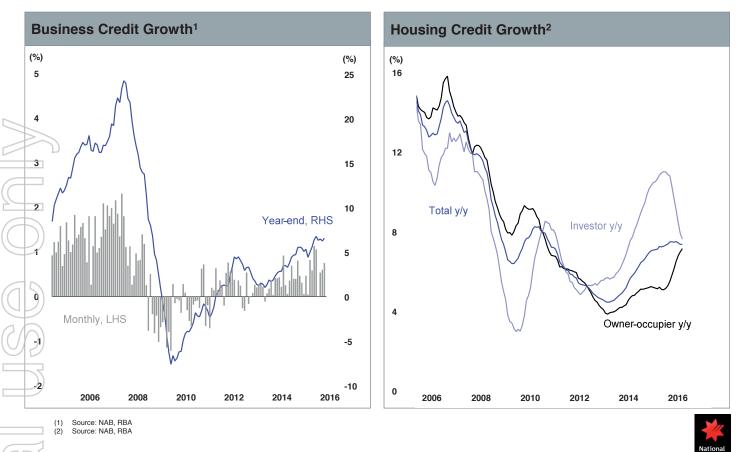
Mining and non-mining divergence across Industry and State



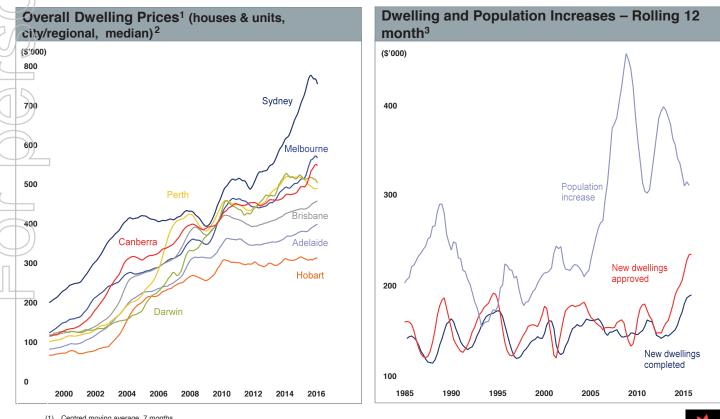


Source: NAB Henderson centred 7 period moving average Source: NAB (2) (3)

Business credit growth pick up consistent with improving non-mining business conditions: Housing credit growth composition shifting



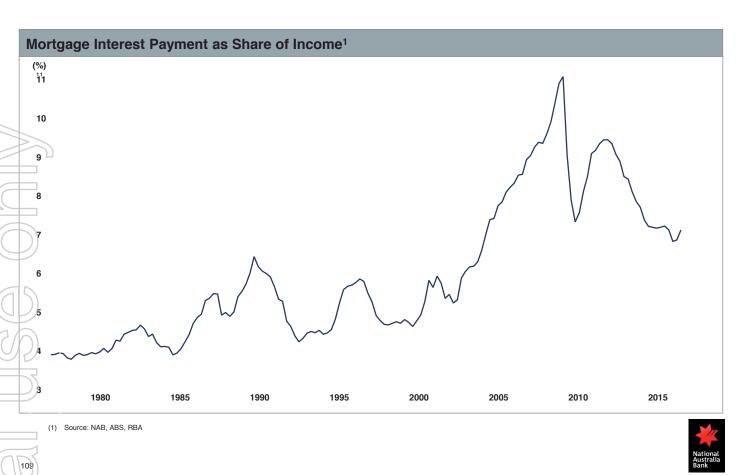
Australian house prices reflect diverging regional trends underpinned by strong population growth



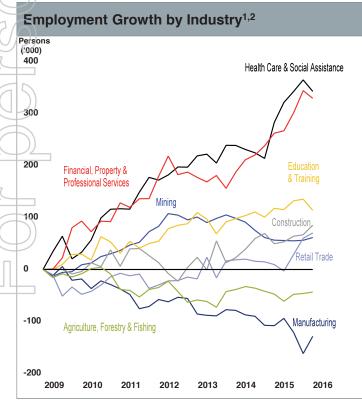
Centred moving average, 7 months Source: NAB, CoreLogic RPData Source: NAB, ABS (2)

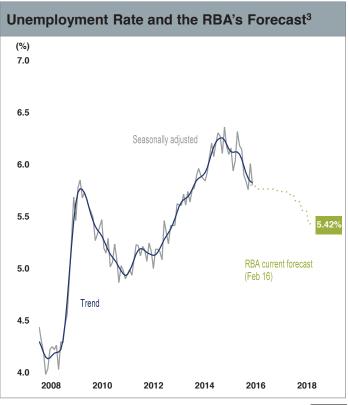
(3)

Mortgage interest burden near 10-year lows



Employment growth has been relatively strong



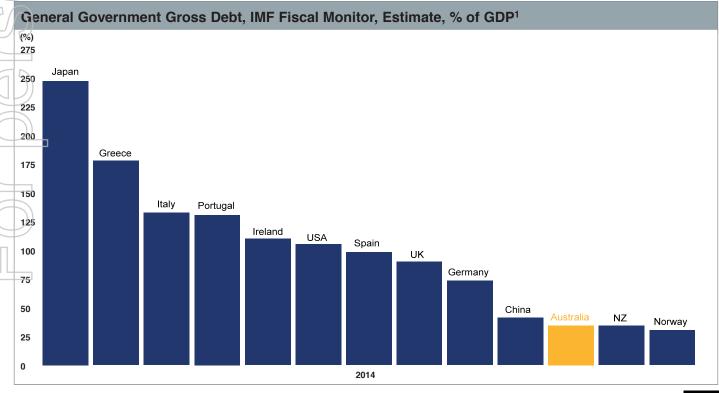


Cumulative change since Q1 2009
 Source: NAB, ABS
 Source: NAB, ABS, RBA

Chinese consumption shifting from Australian commodities to services



Australian government debt levels still 'low' compared to other major economies



National Australia Bank

(1) Source: NAB, IMF

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